

APPROVED ON 02/23/2012

**INTERAGENCY COORDINATING COUNCIL
COMMITTEE MEETING (Teleconference)**

COMMITTEE: Quality Data Committee

RECORDER: Peter Guerrero, WestEd

DATE: November 17, 2011

COMMITTEE MEMBERS

PRESENT: Ed Gold, Peter Guerrero, Gretchen Hester, Arleen Downing, and Fran Chasen

ABSENT: Wanda Davis, Tammy DeHesa, Susan Graham, Lois Pastore, Shane Nurnberg

GUESTS: Patric Widmann, John Redman, Jeannie Smalley, Theresa Rossini

LIAISONS: Elise Parnes

MEETING NOTES

1. INTRODUCTIONS AND WELCOME –
2. AGENDA REVIEW – Approved
3. REVIEW AND APPROVAL OF SEPTEMBER MINUTES – Approved with changes following discussion.
4. CHAIR'S REPORT: This morning's Executive Committee meeting included Don Breager explaining the workload at the department and how it may affect their ability to meet certain requests. He suggested that ICC consider "low hanging fruit" in the APR. He stated also that the SLPA issue will be addressed in February. Elaine Schneider will assist the department in this. At the November ICC meeting, Linda Brault will report on CSEFEL. Gretchen consented to chair the first meeting of Under Representation And Outreach Work Group nominations. Members of this work group were identified.
5. It was suggested that that all members of committee work to seek out potential parent participants.
6. ACTIVITIES AND WORKPLAN:

DATA AND COMPLIANCE ISSUES/INFORMATION- John Redman joined the committee as requested to report on what data is being collected on due

process and mediations specific to 0-3. He receives paperwork from OAH. He compiles information on Indicator # 11, Due Process Hearings, and Indicator #13, Mediation Agreements. He stated that not many cases are going on to Due Process hearings. Most cases are resolved informally. The new proposed reporting form goes into more depth and provides more information about cases that were resolved. Reasons why a case didn't go into fair hearing are included in the report. OSEP had requested additional data so more information will be available in the next APR on these indicators. Lanterman mediations are much higher than Early Start. DDS will let the committee know what data elements are included on the new report.

In 2010, 155 ES cases were filed for due process hearings related to the new trailer bill which changed ES eligibility and initiated the Prevention Program. In 2010-11 there were 107 cases filed. Only thirteen have been filed thus far this year (all but two were private insurance). After the first year the consumers did not have the same expectation for services as those in the first year of implementation.

In answer to a question whether DDS tracks implementation of due process hearing decisions John Redman stated that data is tracked to insure that the family received the ordered services. He calls the RC directly and asks if the services are being provided.

Charts are also reviewed during monitoring visits to ensure the services have been implemented. DDS examines POS data reports regarding whether payment is being made to verify implementation of the decision. Committee members had concerns that the existence of a POS agreement did not verify that the child was receiving the service. It was suggested that the family be contacted during the monitoring visit to verify that the service had been received. Gretchen cautioned that some children may not be provided a service even though the POS reports indicate payment. A formal recommendation may be submitted at the next Quality Data Committee meeting.

Patric Widmann reported on Indicator #10, State Complaints. She shared that complaints are handled by the DDS Office Human Rights and Advocacy. Current data is not much different from last year in terms of numbers and findings. The committee wanted to know how many complaints were dismissed or withdrawn and the main issues. The most frequent issues were regarding the IFSP Timeline (Note: new regulations allows extension if parents cannot be contacted); and Eligibility. No data is collected on parent satisfaction with how the complaint is addressed. DDS does not keep data about cases that are settled in mediation rather than going to Hearing. Parents often select the process that takes less time. The state hearing process can inform systematic changes.

- REGIONAL DIFFERENCES IN SERVICES PER DIAGNOSTIC CATEGORIES – This area can be reviewed after the 2010 APR is available for review.
- ESR TRAINING UPDATE: Jeanne Smalley stated that the tool accompanying the ESR addressed all elements. Also some training is done on-site during monitoring visits. E-mail queries are answered via E-MAIL. A webinar training may be developed in the future.
- 0-3 YEAR OLDS SERVED BY ICC MEMBER DEPARTMENTS: Information from the Departments of Mental Health, Public Health and Health Care Services has been requested from ICC members representing those departments, but not received. Jeanne Smalley reported that DMH is being dismantled. Some other data is shared with DDS for the APR. Elise Parnes will look at that more closely. Those agencies may not be sitting at the table anymore. It remains unclear if children are being identified by these programs as potentially eligible for EI services. CCS Therapy Unit and EPSDT are cases in point. The California Home Visiting Program (CHVP) will be implemented next year (Feb and July 2012) and they will be doing developmental screening. The ICC or Data Committee may want to have a report from this group in 2013.

7. OTHER BUSINESS:

- UNDERREPRESENTATION AND OUTREACH WORK GROUP NOMINATIONS : As stated in the Chair's Report Gretchen Hester consented to chair first meeting of under representation and outreach work group nominations. She will try to convene a meeting prior to February 2012 and report.

8. ADJOURNMENT: Committee adjourned at 3:30PM. Next meeting is scheduled for February 23 and 24, 2012.