

What We Learned from the National Core Indicators (NCI) Adult Consumer Survey

NCI Results from People Across California in
Fiscal Year 2011-2012
User-Friendly Version, 2014



Who helped with this report?

We thank the California Developmental Disabilities Consumer Advisory Committee. Their ideas help make this report easy to understand! We also thank everyone who let us take and use their pictures. They helped make this report interesting.

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A Collaborative Effort of:



Cover art by Donald Roberts (1962 -2009)



Donald was a former member of the statewide Consumer Advisory Committee in California, Valley Mountain Regional Center Board of Directors, Olmstead Advisory Committee, California Memorial Project, and Self-Advocacy Council 6. Donald was dedicated to the empowerment of people with disabilities and expressed his experiences and dreams through his artwork.

What is National Core Indicators (NCI)?

NCI uses a survey to ask people how they feel about the services they get. A survey is a way to ask the same questions to a group of people. The survey questions are asked during a meeting. NCI asks people and their families how they feel about the services they get from the State. NCI is a way for states to see how well services are helping people with developmental disabilities.

Who is interviewed?

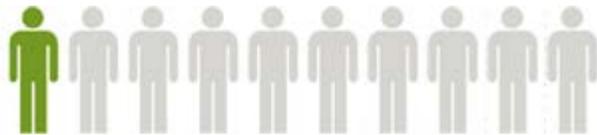
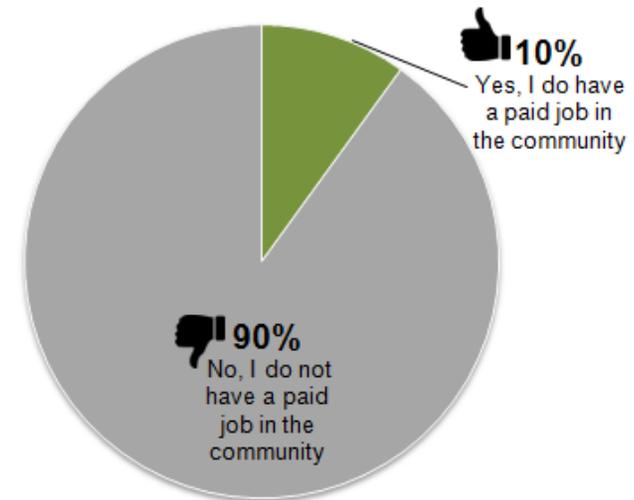
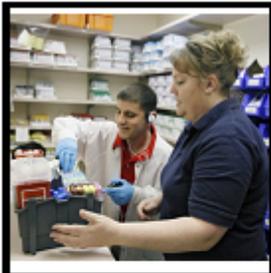
Each year people in many states have NCI meetings. Every year a new group of people are asked to meet. During the meeting, people are asked the NCI survey questions. In California, the questions are asked to the person who gets services from a regional center. Each time California surveys people who get services from a regional center, a new group of people are asked to participate.

What is in this report?

This report shows how people answered the questions during their NCI meeting. Each page of this report shows a different question and the answers people gave. The question is at the top of the page. There is a pie graph on each page. It shows the percentage of people who said yes and no. All people who answered “Always” or “Usually” are counted as **yes** in this report. All other answers are counted as **no**. There are also words and figures that show how many **yes** and **no** answers there were for each question. In this report, we show the answers to the questions that people are most interested in. Like, *did you choose your job?*

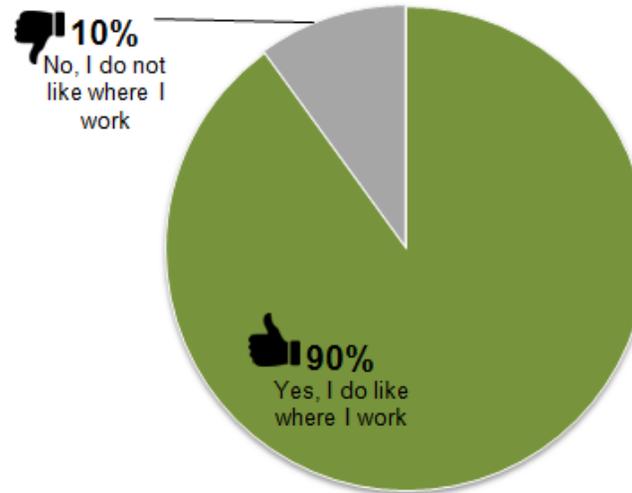
The answers are whole numbers (like 60% or 90%). This report is written so that individuals will have the information they need to talk about services and supports. Percentages (%) tell us how much an answer is like the answers given by other people. Percentages go from 0% to 100%. High percentages like 90% mean 9 out of 10 people answered in the same way. Low percentages like 20% mean 2 out of 10 people answered in the same way. If people want more information, they can look at the full report on the DDS website: <http://www.dds.ca.gov/QA/index.cfm>.

Do you have a paid job in your community?



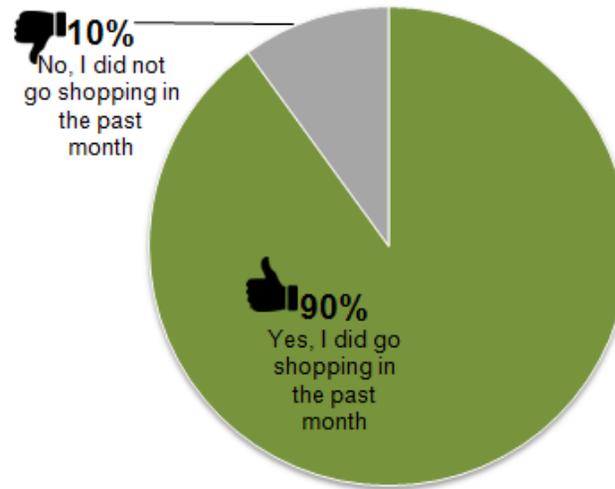
NCI tells us that **1** out of every **10** people said they **have a paid job in the community.**

Do you like where you work?



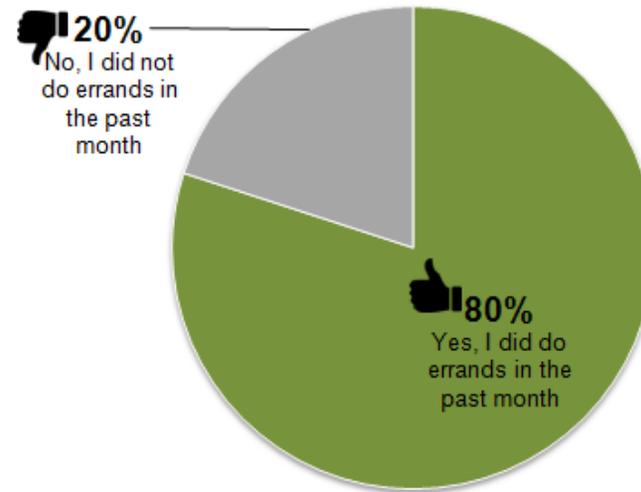
NCI tells us that **9** out of every **10** people who work said they **like where they work**.

Did you go shopping in the past month?



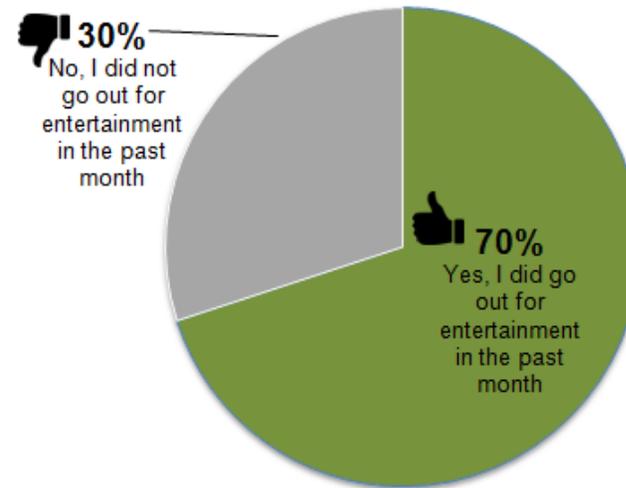
NCI tells us that **9** out of every **10** people said they **went shopping in the past month**.

Did you do errands in the past month?



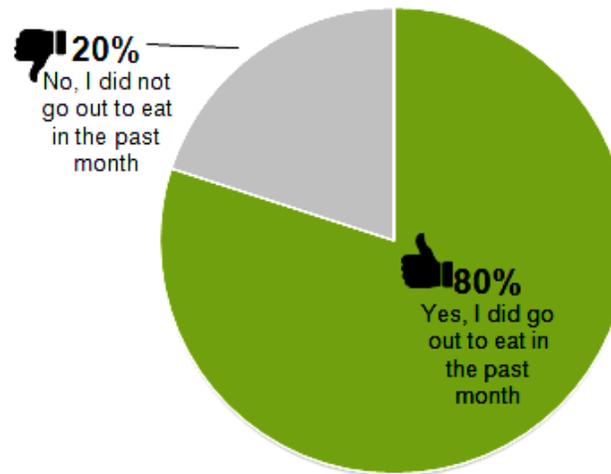
NCI tells us that **8** out of every **10** people said they **did errands in the past month**.

Did you go out for entertainment in the past month?



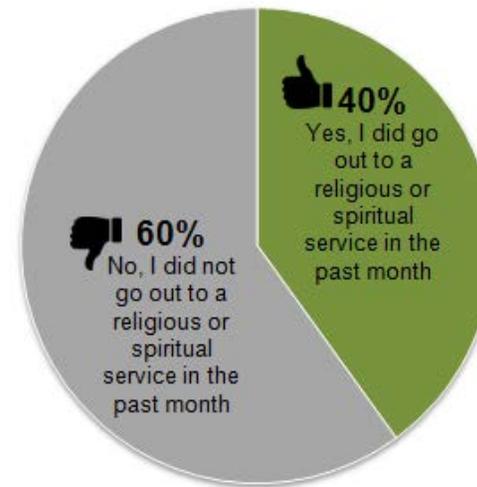
NCI tells us that **7** out of every **10** people said they **went out for entertainment in the past month.**

Did you go out to eat in the past month?



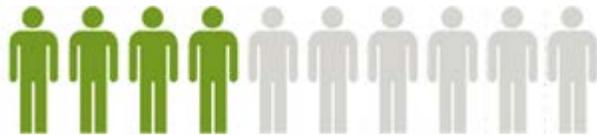
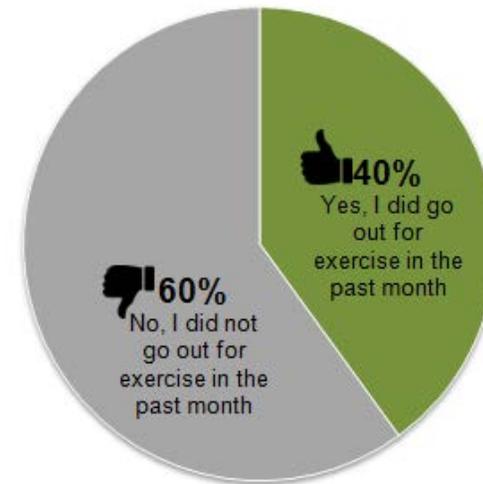
NCI tells us that **8** out of every **10** people said they **went out to eat in the past month**.

Did you go to a religious or spiritual service in the past month?



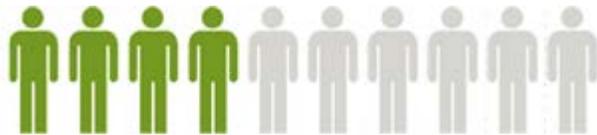
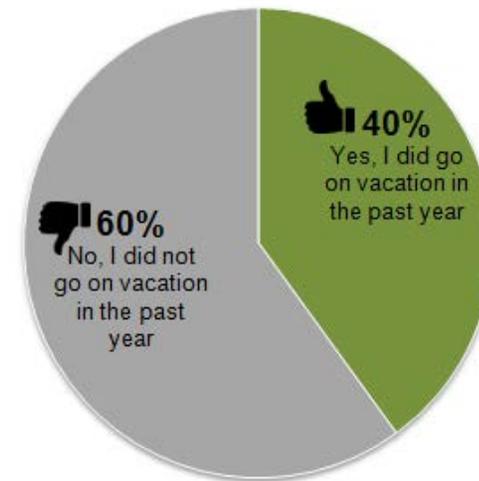
NCI tells us that **4** out of every **10** people said they **went to a religious or spiritual service in the past month.**

Did you go out for exercise in the past month?



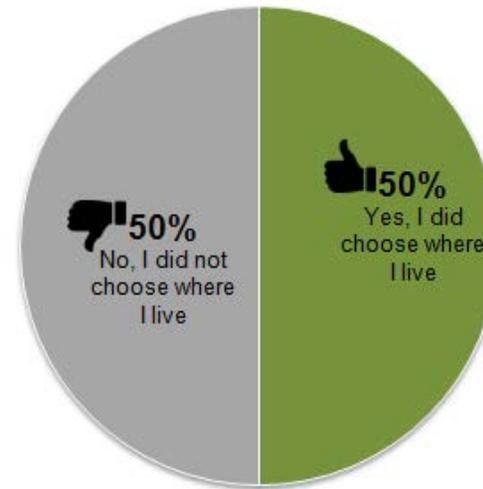
NCI tells us that **4** out of every **10** people said they **went out for exercise in the past month**.

Did you go on vacation in the past year?



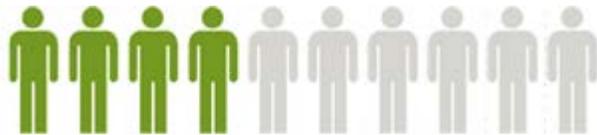
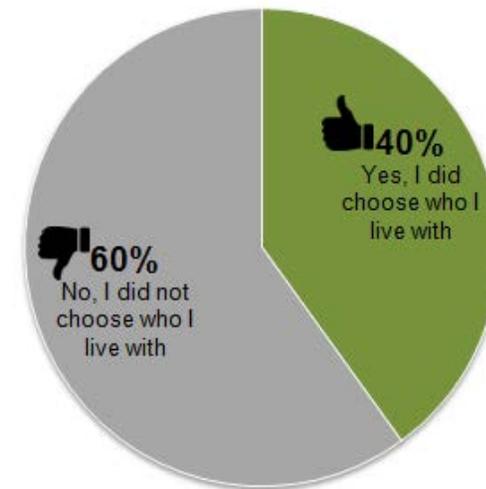
NCI tells us that **4** out of every **10** people said they **went on vacation in the past year**.

Did you choose where you live?



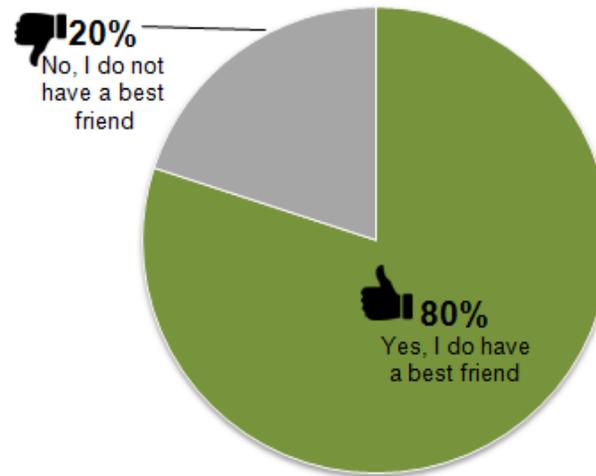
NCI tells us that **5** out of every **10** people said they **chose where they live**.

Did you choose who you live with?



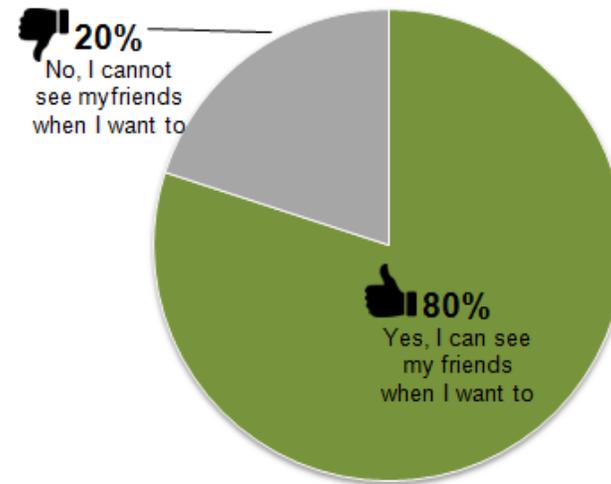
NCI tells us that **4** out of every **10** people said they **chose who they live with**.

Do you have a best friend?



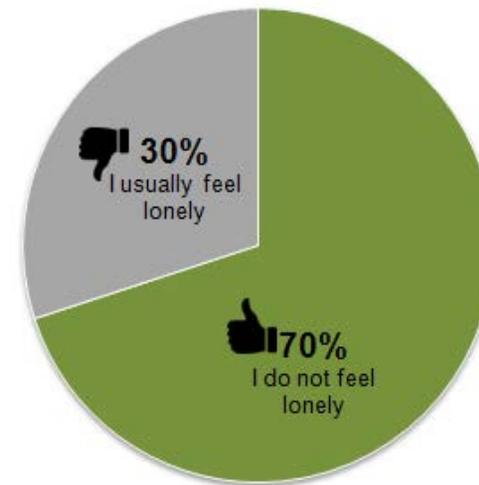
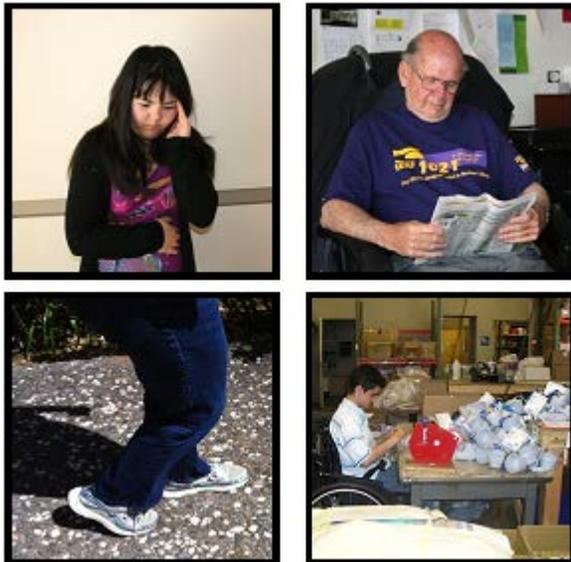
NCI tells us that **8** out of every **10** people said they **have a best friend**.

Can you see your friends when you want to?



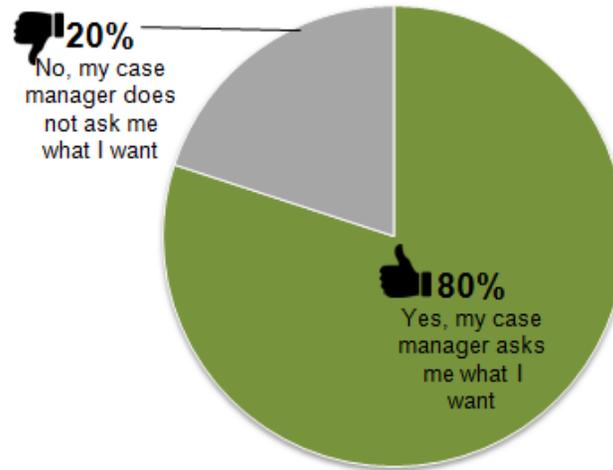
NCI tells us that **8** out of every **10** people said they **can see their friends when they want to.**

Do you ever feel lonely?



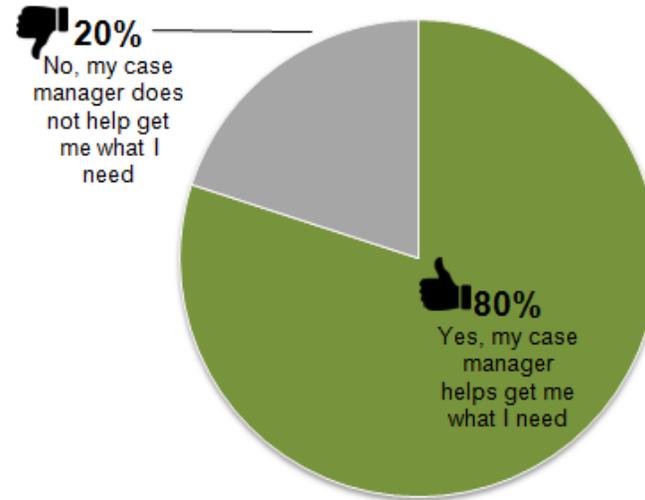
NCI tells us that **7** out of every **10** people said they **do not feel lonely**.

Does your case manager ask what you want?



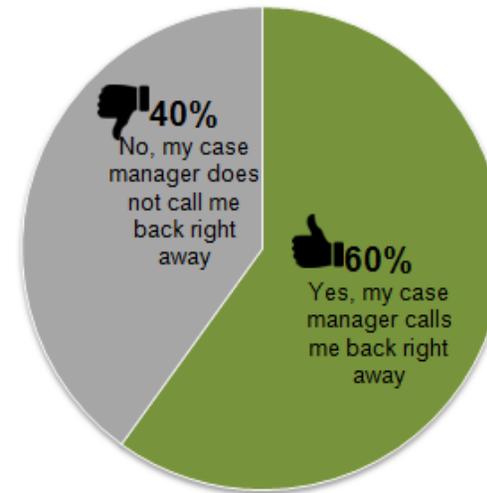
NCI tells us that **8** out of every **10** people said their **case manager asks them what they want.**

Does your case manager help get what you need?



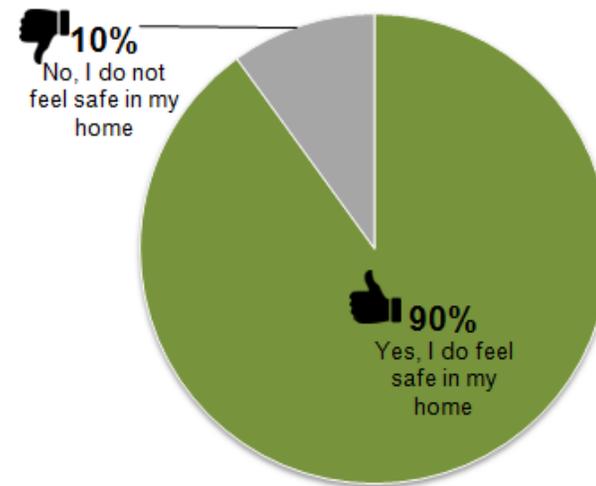
NCI tells us that **8** out of every **10** people said their **case manager helps get them what they need.**

Does your case manager call you back right away?



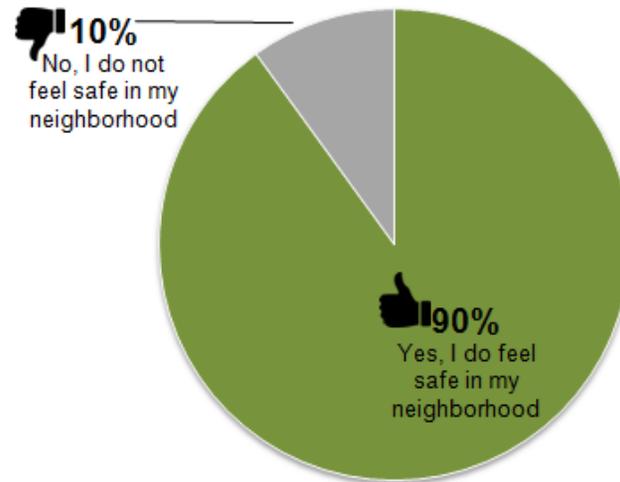
NCI tells us that **6** out of every **10** people said their **case manager calls them back right away.**

Do you feel safe in your home?



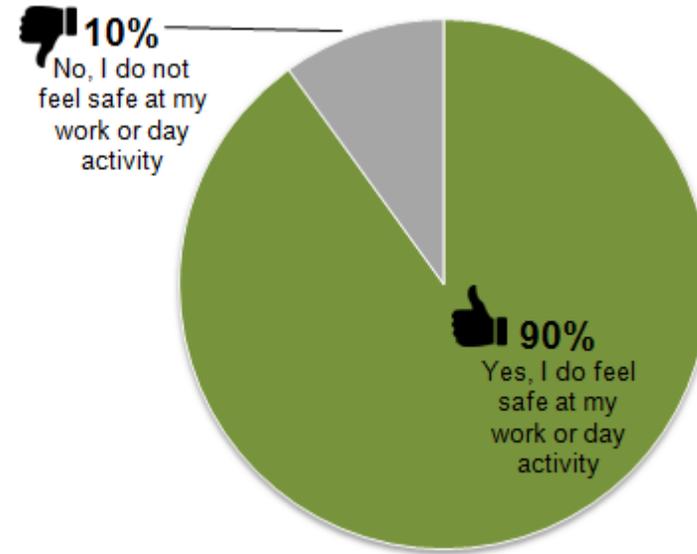
NCI tells us that **9** out of every **10** people said they **feel safe in their home**.

Do you feel safe in your neighborhood?



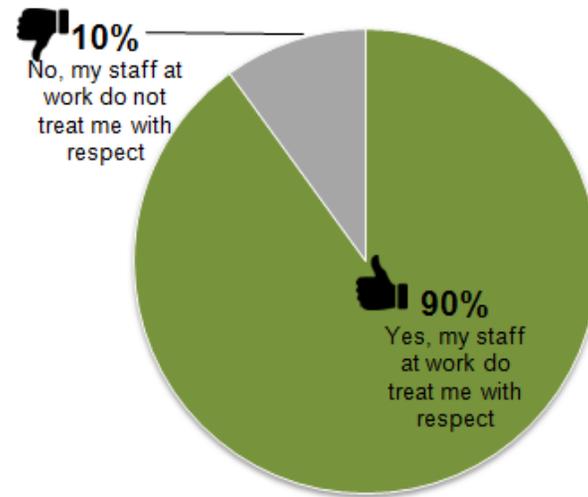
NCI tells us that **9** out of every **10** people said **they feel safe in their neighborhood.**

Do you feel safe at your work or day activity?



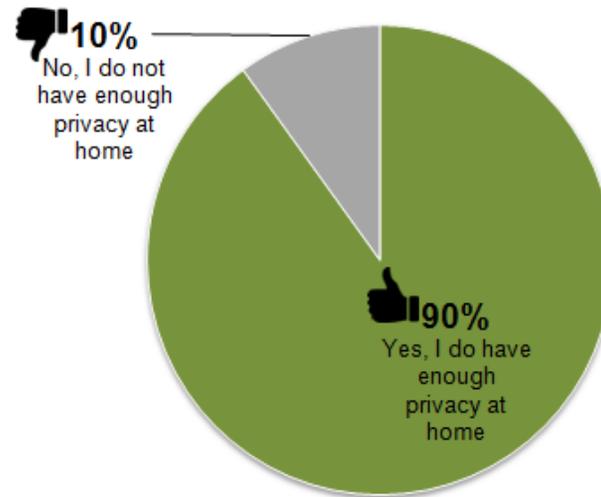
NCI tells us that **9** out of every **10** people said **they feel safe at their work or day activity.**

Do your staff at work treat you with respect?



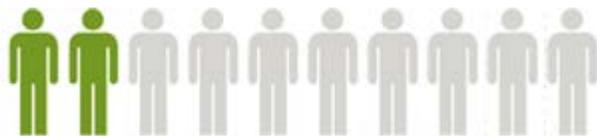
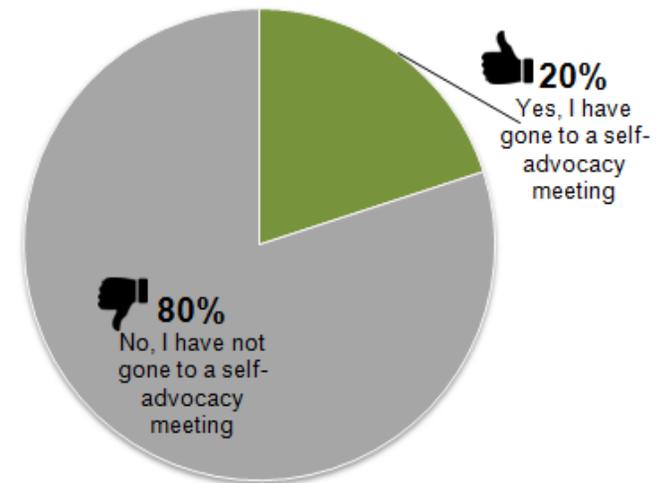
NCI tells us that **9** out of every **10** people said **their staff at work treat them with respect.**

Do you have enough privacy at home?



NCI tells us that **9** out of every **10** people said **they have enough privacy at home.**

Have you gone to a self-advocacy meeting?



NCI tells us that **2** out of every **10** people said **they have gone to a self-advocacy meeting.**



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**NATIONAL CORE
INDICATORS**

<http://www.nationalcoreindicators.org/>

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