DRAFT Westside Regional Center Performance Contract 2011

Public Policy Outcomes 2011

Public Policy Measures	State Average 2010	WRC Baseline as of June 2010	Planned Activities
Number and percent of RC caseload living in State Developmental Center **(lower is better)**	**.88%**	**.54%** **38**	• Implement the 2010-2011 Community Placement Plan, which includes: o Assisting Lanterman Developmental Center residents to move into the community. o Coordination development of 2 homes and 2 day programs to open in the region by 2011, through a Regional Project.
Number and Percent of minors living with families (includes own family, foster family, and guardian). **(higher is better)**	**98.52%**	**99.60%** Own family (97.80%) Foster/Guardian (1.79%) **3733**	• Provide training for families in behavior management, toilet training & adaptive skill development. Mentor FBS program • Coordinate and provide technical assistance for the continued operation of support groups for parents, siblings, and other family members. • Coordinate a comprehensive, multi-media Resource Center including library, assistive technology lab, adaptive computer lab, lap reading and developmental toy programs. • Develop a new Foster Family Agency to compliment current services to provide homes for children who do not live with their families.
Number and percent of adults living in home settings (includes independent and supported living, adult family home agency, and with parent) **(higher number is better)**	**73.65%** ILS 12.19% SLS 5.47% FHA .59% w/parent/guardian – 55.40%	**79.99%** ILS (12.87%) SLS (9.34%) FHA (0.22%) Parent/guardian – (57.57%) **3224**	• Coordinate with HOME program for continued development of affordable housing. • Provide training for supported living service providers to promote client health and safety. • Provide training for parents of young adults in transition to adulthood and to parents of older adults regarding service and support options. • Develop a new AFHA to compliment current services. • Review and improve current ILS/SLS modes of services. • ILS, SLS & AFHA will be the first level of review prior to out of home placement.
Number and percent of minors living in licensed homes serving greater than 6 (includes ICF/DDs, ICF/DDHs, IFC/DDNs, SNFs, and CCFs). **(lower is better)**	**.12%**	**.11%** **4**	• Assess and review the 4 children living in settings serving greater than 6, and identify less restrictive living options whenever possible. • Provide training and information for families of minors regarding available living options.
Number and percent of adults living in licensed homes serving greater than 6 (ICF/DDs, ICF/DDHs, ICF/DDNs, SNFs, and CCFs; RCFE not included) **(lower is better)**	**3.94%**	**1.30%** **42**	• Encourage development of homes for four or fewer adults, including adults with special health needs. • Assess adults living in settings serving greater than 6, and identify less restrictive living options whenever possible. • Provide training and information for families of adults regarding available living options.

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Public Policy Outcomes for which Statewide Average and WRC Data not yet available:

Measures	Statewide	Planned Activities
Number and percent of adults with earned income and average wage. (aggregate)	Under development	• Measurement methodology is under development • Coordinate with a service provider in development of reporting system for wage and income information.
Number and percent of adults in: • Supported Employment • Competitive employment	Under development	• Contract with an individual who will develop individual and agency job placements for consumers. • Continue coordination with supported employment service providers to promote development of employment opportunities • Continue coordination with school districts and families, to promote student participation in work experience programs such as Workability, and successful transition to inclusive adult service options. • Provide training for parents of young adults in transition to adulthood and to parents of adults, regarding service and support options. • Continue to operate a comprehensive, multi-media Resource Center, including library, assistive technology, and adaptive computer training.
Access to medical and dental services	Under development	• Continue to assist client and families to access medical support resources such as Medi-Cal, PRUCOL, Institutional Deeming, etc. • Continue to provide individual assessments of client health needs and coordinate follow-up as needed. • Provide dental assessment, referral to local dentists, and training for clients, parents and service providers. • Provide training and information via State Council Diabetes Grant utilizing professionals and Peer Mentors. • Promote South Bay Clinic to families and consumers with Medi-Cal or not insurance who need medical care.
Number of clients per 1000 who are victims of abuse.	Under development	• Offer consumers and families support groups that focus on safety and the prevention of abuse as well as provide a therapeutic setting for victims of abuse. • Provide Non-Violent Crisis Intervention training to vendors and families to prevent/alleviate crisis situations that can lead to abuse. • Hold monthly SCAN meetings to review abuse/potential abuse cases to assist consumers and families as well as to develop training needs. • Conduct monthly Risk Management meeting to develop prevention and risk management plans. • Offer training for clients and families to increase awareness, promote safety, and prevent exploitation and abuse of clients. • Provide information for service providers to increase awareness, promote safety, and prevent exploitation and abuse of clients.

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Compliance Measures

Unqualified independent audit with no material findings	yes •	Yes	• Continue generally accepted accounting principles.
			• Maintain good business practice.
Substantial compliance with DDS fiscal audit	Yes/No	Yes	• Continue generally accepted accounting principles. • Maintain good business practices.
Accuracy percent of POS fiscal projections (based upon February SOAR)	Yes/No	Yes	• Maintain monthly internal fiscal projections (internal SOAR Reports) • Maintain accuracy of POS fiscal projections based on history and ongoing utilization review.
Operate within OPS budget	Yes/No	Yes	• Maintain monthly reporting Schedules to monitor OPS budget. • Continue operation budget planning, ongoing utilization review, and periodic adjustments as needed.
Certified to participate in Waiver	Yes/No	Yes	• Maintain compliance with Medicaid Waiver requirements.
Compliance with Vendor Audit per contract Article III Section 10	Yes/No	Yes	• Maintain compliance with contract.
Individuals with current CDER or ESR			• In suspense pending new CDER implementation
Intake/Assessment and IFSP timelines (0-3)	Under Development		• Continue to provide timely completion of intake/assessment for clients under 3 years of age.
Intake/Assessment and IPP timelines, 3 and above	**98.56%** 142 days or less **1.39%** 142-240 days **.05%** over 240 days	97.87% (92) 142 days of less 2.13% (2) 143-240 days 0% (0) over 240 days	• Continue to provide timely completion of Intake/Assessment for clients 3 years of age and above
IPP Development (Welfare and Institutions Code requirements)	Not Available	Not Available	• Continue to comply with all requirements of the Welfare and Institutions Code for timely completion of individual/family service plans for clients receiving services under the Lanterman Act.
IFSP Development (Title 17 requirements)	Not Available	Not Available	• Continue to comply with all requirements of Title 17 for timely completion of individual/family service plans for infants and children receiving early intervention services.

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DRAFT Westside Regional Center Local Policy Outcomes 2011

Local Policy Measures	Planned Activities
Assist clients, families and service providers to be well informed, and active and successful participants in client/family-centered services.	• Continue to develop WRC & WEFRC websites, newsletter, booklets, and videos as sources of comprehensive, user-friendly information regarding resources, challenges, and examples of client, family and service successes in our community. • Offer an array of training opportunities for clients, families and service providers throughout the year. • Continue to provide families with information and training regarding education and the assistance of Education Support Team. • Continue to conduct monthly meetings of the Autism Collaborative. • Continue to provide education and training through the WRC Healthy Lifestyles Program. • Conduct an annual self-advocacy conference – Westside Jam.

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ENCLOSURE B

STATEMENT OF ASSURANCES

This is to assure that Westside Regional Center's Year 2011 Performance Contract was developed in accordance with the requirements specified in Welfare and Institutions Code section 4629 and the Department of Developmental Services' (DDS) Year 2011 Perfromance Contract Guidelines.

The performance contract was developed through a public process which included:

- Providing information, in an understandable form, to the community about regional center services and supports, including budget information and baselines data on services and supports and the regional center operations {WIC 4629 (c) (B) (i)]

- Holding at least one public meeting to solicit input on performance objectives and using focus groups or surveys to collect information from the community [WIC 4629 (c) (B) (ii)]

- Providing at least 10 calendar days advance public notice of the date(s) of the public meeting (DDS Guidelines)

- Circulating a draft to the community of the performance contract plan relative to the public policy and compliance outcomes identified in the DDS Performance Contract Guidelines, and any locally developed policy outcomes prior to presenting the contract to the regional center board for action [WIC 4629 (c) (B) (iii)]

- Providing an opportunity for additional public input and consideration of that input at the regional center board meeting prior to board action on the proposed performance contract [WIC 4629 (c) (B) (iii)]

Signature of RC Director: _____

Date: 8.25.10