

DDS Consumer Advisory Committee

*Learn About*

# National Core Indicators



Learn About

# Why CA is Using NCI



NCI is a **systematic** (standard, scientific) way of learning about the California service system.



**Find** out about consumers' and families' satisfaction with their services.

Learn about how services and supports affect people's lives.



Learn how people are participating in their communities.

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# Why CA is Using NCI

An orange silhouette map of the state of California is positioned on the left side of the slide, partially overlapping the text.

Help give the **state** information about how California is doing compared with other states

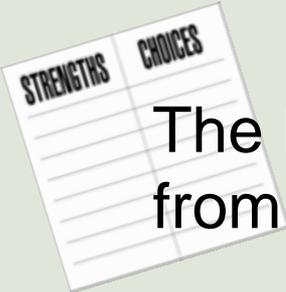
Give **DDS** information about how the developmental service system is doing. Help them set priorities and goals to improve the system.

An illustration of a two-story building with a sign that reads 'REGIONAL CENTER'. The building has several windows, some of which are lit up. There are two green trees in front of the building, one on each side of a central entrance path.

Give consumers and families information about how their **Regional Center** is doing.

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# Background



The law requires California to gather **data** (information) from people receiving developmental services.

The state will collect information about how the service system is doing.



California DDS joins 29 other states and the Regional Center of Orange County using National Core Indicators.

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NCI will replace Life Quality Assessment (LQA) interviews and a study of people who left developmental centers.

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# NCI Interviews

NCI is a survey of people who use DDS services. They learn about people's lives by conducting personal interviews with consumers and families.

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**Where will the interviews take place?**  
At your home or where you request



**How many people will be interviewed each year?**  
About 400 people from each Regional Center annually.

# NCI Interviews

## How will the interviews be conducted?



The interviewer will ask a **standard** (the same for everyone) set of questions with each consumer or family.

## Are the interviews required? *No, they are voluntary.*



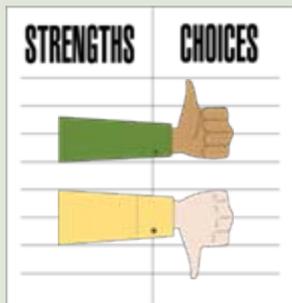
You can choose to be interviewed or not. Not every consumer/family will be asked to be interviewed.

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# Benefits of NCI

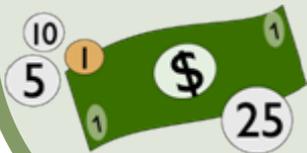


California will learn how it is doing compared to 29 other states.



Regional Centers will see what they are doing well and what they can improve.

Regional Centers will be able to see how they are doing compared with each other.



Help put together **data** (information) for budget requests and reporting on important issues.

# Contact Information

Check out the DDS website, <http://www.dds.ca.gov/QA/> for regular project updates. If you have questions about this project, please contact:



The Great Seal

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