

## TAILORED DAY SERVICES

### SUMMARY: REGIONAL CENTERS AND SERVICE PROVIDERS

**Summary** – Tailored Day Services are designed to maximize a consumer's individualized choices and needs, with customization of day services through individualized services. Tailored Day Services provide opportunities for increased integration and inclusion, as well as further opportunities for the consumer to develop or maintain employment/volunteer activities, and pursue postsecondary education.

**Information** – The consumer may request information about tailored day services from the regional center at any time, and may request an Individual Program Plan meeting to secure these services. The regional centers must provide information about tailored day services to eligible adult consumers, prior to development, review, or modification of a consumer's Individual Program Plan.

**Choice** – Tailored day services offer flexibility by providing a consumer the option to choose tailored day services, in lieu of any other regional center-vendored day program, look-alike day program, supported employment program, or work activity program.

**The Individual Program Planning Process** – The Individual Program Planning team determines the types and the amounts of tailored day services to be provided. The Individual Program Plan must contain, but not be limited to:

- A detailed description of the consumer's individualized choices and needs;
- How the consumer's choices and needs will be met;
- The types and amounts of services including staffing needed to meet the consumer's individualized choices and needs; and
- If applicable, services needed to support the consumer's unique health and safety needs.

**The Individualized Service Design** – An individualized service design which details the scope of the services available through Tailored Day Services is required. Tailored Day Services include the goal of further development of a consumer's employment suitability, customized training services with flexible schedules and fewer program hours resulting in positive benefits, with consumers developing skills in employment, participating as a volunteer, attending post-secondary education programs, and engaging in community integration. Microenterprises and self-employment are also employment goals that Tailored Day Services may support.

For example, a consumer is seeking a 1:1 Tailored Day Service to coordinate community college support. Generic resources must first be accessed prior to receipt of the Tailored Day Service. Tailored Day Services may only be offered in lieu of a traditional or look-alike day service, work activity program, and/or supported employment program. Consumer choice, while valued, must result in specific defined, and measurable goals. A consumer participating in Tailored Day Services may not participate in another regional-center funded

day or vocational service, and each service may not exceed more than 80% of the weekly cost of the day or employment service that would have been used. Tailored Day Services may be utilized for developing vocational skills and gaining employment experience while participating in other areas of Tailored Day Services such as community integration. Hours of support, entrance and exit measures, and alternative support hours when services are not available may be included within a service design addendum. Tailored Day Services should provide support and training that allow consumers to develop the necessary skills to thrive through obtaining higher education or employment.

The service design should include, but is not limited to, the following:

- Fewer days or hours than in the program's approved day program, look-alike day program, supported employment program, or work activity program design.
- Flexibility in the duration and intensity of services to meet the consumer's individualized needs.
- Services that offer opportunities for further development or maintenance of employment/volunteer activities, and pursuit of postsecondary education.
- Maximized consumer direction of services to increase the consumer's ability to lead an integrated and inclusive life.

### **Vendoring Programs –**

The regional center must ensure that the vendor complies with the consumer's Individual Program Plan, individual choice, and health and safety needs.

- **Currently Vendored Programs**
  - **For Service Providers that want to offer Tailored Day Services**, the regional center shall negotiate a Tailored Day Services sub-code option upon approving a rate and maximum units of service – at 80 percent or less of the vendor's current rate.
- **New Service Providers**
  - **For new programs that are not vendored and want to offer Tailored Day Services**, the regional center shall vendor an appropriate day or employment services and negotiate a Tailored Day Services sub-code option upon approving a rate and maximum units of service – at 80 percent or less of the statewide median rate or regional center median rate whichever is less, for the newly vendored day or employment service.
  - Addition of the Tailored Day Services sub-code must be under *an existing vendorization of an appropriate service code* for day program, look-alike day program, supported employment program, or work activity program.

- **Purchase of Services**

- When purchasing Tailored Day Services from a day program, look-alike day program, supported employment program, or work activity program, the regional center shall sub-code the expenditure accordingly:
- TDS – Tailored Day Service “Big Claim” Program Code 00
- TDSC – Tailored Day Service CPP Program Code 01 (This subcode should be used by the RC during the fiscal year in which a consumer moves from a developmental center to the community.)

More information regarding Tailored Day Services can be found within the Welfare and Institutions Code, section 4688.21, effective July 1, 2011 (AB 104, Chapter 37, Statutes of 2011).

The following *All Regional Centers Tailored Day Program Fiscal Year Summary* provides program costs and savings data, beginning fiscal year 2011 - 2012, for consumers participating in Tailored Day Services.