

DEPARTMENT OF DEVELOPMENTAL SERVICES



**CRISIS INTERVENTION
FOR PERSONS WITH DEVELOPMENTAL
DISABILITIES**

MAY 2015

California Health and Human Services Agency
Department of Developmental Services
1600 Ninth Street, Room 240, MS 2-13
Sacramento, CA 95814

The report is submitted to fulfill the mandate of Senate Bill 1038 (Thompson), Chapter 1043, Statutes of 1998, Welfare and Institutions Code, Section 4696.1.

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EXECUTIVE SUMMARY

Senate Bill 1038 (Thompson, Chapter 1043, Statutes 1998) expressed legislative intent that regional centers and their families have access to mental health services that are appropriate to meet their needs. Among other provisions, this bill required in Welfare and Institutions (W&I) Code, Section 4696.1, (f) (1)(2)(3) that, by May 15 of each year, the Department of Developmental Services (Department or DDS) provide all of the following information to the Legislature:

1. The status of the memoranda of understanding developed jointly by each regional center and the county mental health agency and identify any barriers to meeting the outcomes specified in this section.
2. The availability of mobile crisis intervention services, including generic services, by regional center catchment area, including the names of vendors and rates paid.
3. A description of each regional center's funded emergency housing options, including the names and types of vendors, the number of beds and rates, including, but not limited to, crisis emergency group homes, crisis beds in a regular group home, crisis foster homes, motel or hotel or psychiatric facility beds, and whether each emergency housing option serves minors or adults and whether it is physically accessible.

This report provides the information specified above. All regional centers and local mental health agencies have entered into memoranda of understanding. The report notes where progress has been made in the development of innovative resources, and how the collaborative effort between the Departments of Mental Health and Developmental Services has been strengthened, as evidenced by co-sponsoring the Mental Health Task Force for Persons with Developmental Disabilities (MHTF). The current barriers include:

- Lack of psychiatric in-patient beds in some counties due to hospital closures.
- Lack of developmental disabilities' knowledge by mental health staff.

Summary of Memorandum of Understanding (MOU) Status Between County Mental Health Agencies and Regional Centers in California

Senate Bill 1038 (Thompson), Chapter 1043, Statutes 1998, requires that each regional center and county mental health agency develop an MOU to improve cooperative efforts regarding regional center consumers requiring mental health services. Currently, all 58 counties and 21 regional centers have at least one MOU. Each regional center and county mental health agency is responsible for maintaining and/or revising their MOU. Revisions occur on an ongoing basis.

The Department and other state agencies continue to provide facilitation between regional centers and county mental health agencies. Ongoing facilitation efforts include the following:

- Convening quarterly meetings of the mental health/developmental disabilities collaborative (collaborative) to develop strategies for successful community services for persons with a dual diagnosis (developmental disability and mental health diagnosis). The collaborative mission is to reduce barriers and build resources for persons who are dually diagnosed.
- Providing technical assistance as requested by the regional centers and/or county mental health agencies.
- Disseminating information regarding training for professionals in the fields of mental health and developmental disabilities.

As a result of these efforts, persons with developmental disabilities and mental health needs have access to innovative services and supports. In particular, greater access and coordination has been achieved between community mental health services and the regional centers.

Although these developments are promising, barriers continue to exist in providing services and supports in the community. Current barriers include:

- Lack of psychiatric in-patient beds in many counties due to hospital closures.
- Lack of developmental disabilities' knowledge by mental health staff.

DDS continues to take action to address these barriers and improve services for individuals with developmental disabilities and mental illness. These accomplishments include activities using moneys received from the Mental Health Services Act (MHSA), such as the following:

- In 2010, DDS sponsored various innovative training projects for consumers, families, direct service providers, clinicians, and other professionals. These training projects were convened by six regional centers - Golden Gate, San Andreas, Harbor, San Diego, Westside, and San Gabriel/Pomona. Topics

included early intervention and treatment, Regional Planning Summits, best practices, cross cultural mental health treatment, and family issues across the life span for individuals with developmental disabilities and mental illness.

- DDS disseminated the MHSAs Request for Application to regional centers and their community partners for Fiscal Years (FY) 2011-12 through 2013-14. Projects will address critical areas, including consumers at risk for multiple in-patient hospitalization, accessing the need for in-patient diversion programs, crisis intervention, aftercare treatment options, and promoting effective and long-term interagency collaboration. DDS announced project awards in July 2011.
- In fall 2010, DDS launched the mental health webpage, featuring activities of the regional center MHSAs projects. Training and support materials are available at http://www.dds.ca.gov/HealthDevelopment/MHSA_TrngRegProject.cfm.

Mobile Crisis Intervention Services and Emergency Housing Options of the Regional Centers

W&I Code Section 4648(a) (10) states “In order to achieve the stated objectives of a consumer’s individual program plan, the regional center shall conduct activities including, but not limited to, all of the following:

Emergency and crisis intervention services, including, but not limited to, mental health services and behavior modification services, may be provided, as needed, to maintain persons with developmental disabilities in the living arrangement of their own choice. Crisis services shall first be provided without disrupting a person’s living arrangement. If crisis intervention services are unsuccessful, emergency housing shall be available in the person’s home community. If relocation cannot be avoided, every effort shall be made to return the person to his or her living arrangement of choice, with all necessary supports, as soon as possible”.

Mobile Crisis Intervention Services Section provides information on the availability of mobile crisis intervention services, including generic services, by regional center catchment area, including the names of vendors and rates paid.

Funded Emergency Housing Options Section provides a description of each regional center’s funded emergency housing options, including the names and types of vendors, the number of beds and rates, including, but not limited to, crisis emergency group homes, crisis beds in a regular group home, crisis foster homes, motel or hotel or psychiatric facility beds, and whether each emergency housing option serves minors or adults and is physically accessible. All regional centers have staff on call 24 hours per day to provide guidance in crisis situations.

Mobile Crisis Intervention Services

Vendor Name	Generic Service	Rate Paid
Alta California Regional Center		
Turning Point Community Programs – Transitional Support Services (TSS) **	No	\$2,451/mo. for wrap, partial wrap \$1,225.51, quarter wrap \$612.76, \$171.38 for medical management
Sacramento Co. Mental Health	Yes	Medi-Cal/MediCare
Placer Co. Mental Health	Yes	Medi-Cal/MediCare
Yolo Co. Mental Health	Yes	Medi-Cal/MediCare
Creating Behavioral + Educational Momentum (CBEM) LLC*	No	\$135,440/mo./ 1600 hours
<p>ACRC has supervisors and staff on call 24 hours per day to provide assistance with crisis situations. *By way of background, CBEM, LLC – Specialized Critical Intervention Services is a resource that was developed in response to an unmet service need in both the ACRC and GGRC catchment areas. These centers report having been plagued by a lack of qualified personnel and services to meet the needs of their consumers in crisis situations.</p> <p>Each regional center informed DDS that their contract with this provider includes a detailed set of deliverables and a negotiated rate based on the vendor’s cost statement. The level of education and training and experience of the CBEM, LLC staff is reportedly a factor in their rate. This resource is available 24/7. CBEM, LLC has staff that sign and speak a variety of languages to serve the respective communities/consumer populations of these centers. The contracts for this service specify a minimum number of monthly hours (800(ACRC)/700(GGRC)) of services to be provided and each center reports that delivered hours of service are carefully monitored and the center is able to adjust the rate, if necessary. Both ACRC and GGRC report that the hours of delivered service exceed the base amount specified in their contract.</p> <p>** Turning Point was willing to modify their program design and service delivery to break it down into more levels of care to better meet the needs of the clients. Many clients do not need a full wraparound service or may be able to step down from full wraparound to a lower level of care.</p>		
Central Valley Regional Center		
Fresno Co. Mental Health	Yes	Medi-Cal/MediCare
Tulare Co. Mental Health	Yes	Medi-Cal/MediCare
Kings Co. Mental Health	Yes	Medi-Cal/MediCare
Merced Co. Mental Health	Yes	Medi-Cal/MediCare
CVTC Inc. Mobile Crisis	No	\$150 per incident plus \$41.02/hr.
CVTC has supervisors and staff on call 24 hours per day to provide assistance with crisis situations		
Eastern Los Angeles Regional Center		
Los Angeles Co. Mental Health*	Yes	Medi-Cal/MediCare
College Hospital	Yes	\$1,250/day

Vendor Name	Generic Service	Rate Paid
<p>* Access Telecommunication Center (L.A. County Department of Mental Health) assumed full responsibility for providing referral and linkage resources for the L.A. County Area for persons with a mental health diagnosis who reside in an Adult Residential Facility (ARF). The Access Telecommunication Center is responsible for screening and dispatching all crisis response teams in the L.A. area for assessment and transport to area mental health hospitals when needed. All ARF providers serving consumers receiving Medi-Cal benefits and who have a mental health diagnosis must use the Access Telecommunication Center system when they are in need of a crisis response team.</p>		
<p>Far Northern Regional Center</p>		
Turning Point	No	\$2,451/mo. for wrap, partial wrap \$1,225, quarter wrap \$612.76
<p>Frank D. Lanterman Regional Center</p>		
Los Angeles Co. Mental Health*	Yes	Medi-Cal/MediCare
Life Adjustment	No	\$95/hr.
UCLA/NPI	Yes	Medi-Cal/MediCare
CIWP	No	\$39,000/mo., for 225 consumers
College Hospital	Yes	Medi-Cal/MediCare
College Hospital DDMI	No	\$1,250/day
<p>* Access Telecommunication Center assumed full responsibility for providing referral and linkage resources for the L.A. County Area for persons with a mental health diagnosis and who reside in an ARF. The Access Telecommunication Center is responsible for screening and dispatching all crisis response teams in the L.A. area for assessment and transport to area mental health hospitals when needed. All ARF providers serving consumers receiving Medi-Cal benefits and who have a mental health diagnosis must use the Access Telecommunication Center system when they are in need of a crisis response team.</p>		
<p>Golden Gate Regional Center</p>		
SMART Team – San Mateo County	Yes	Medi-Cal
CBEM, LLC*	No	\$75,455.94/mo./ 700 hours
San Francisco Co. Mental Health Mobile Crisis Team	Yes	Medi-Cal
<p>*By way of background, CBEM, LLC – Specialized Critical Intervention Services is a resource that was developed in response to an unmet service need in both the ACRC and GGRC catchment areas. These centers report having been plagued by a lack of qualified personnel and services to meet the needs of their consumers in crisis situations.</p> <p>Each regional center informed DDS that their contract with this provider includes a detailed set of deliverables and a negotiated rate based on the vendor’s cost statement. The level of education and training and experience of the CBEM, LLC staff is reportedly a factor in their rate. This resource is available 24/7. CBEM, LLC has staff that sign and speak a variety of languages to serve the respective communities/consumer populations of these centers. The contracts for this service specify a minimum number of monthly hours (800(ACRC)/700(GGRC)) of services to be provided and each center reports that delivered hours of service are carefully monitored and the center is able to adjust the rate, if necessary. Both ACRC and GGRC report that the hours of delivered service exceed the base amount specified in their contract.</p>		

Vendor Name	Generic Service	Rate Paid
Harbor Regional Center		
College Hospital	Yes	Medi-Cal/MediCare
Del Amo Hospital	Yes	Medi-Cal/MediCare
Harbor UCLA Medical Center, Torrance	Yes	Medi-Cal/MediCare
Los Angeles Co. Mental Health*	Yes	Medi-Cal/MediCare
<p>* Access Telecommunication Center assumed full responsibility for providing referral and linkage resources for the L.A. County Area for persons with a mental health diagnosis and who reside in an ARF. The Access Telecommunication Center is responsible for screening and dispatching all crisis response teams in the L.A. area for assessment and transport to area mental health hospitals when needed. All ARF providers serving consumers receiving Medi-Cal benefits and who have a mental health diagnosis must use the Access Telecommunication Center system when they are in need of a crisis response team.</p>		
Inland Regional Center		
EMQ Children and Family Services	No	\$5,670/mo.
Wraparound Care Specialist, Inc.	No	\$5,600/mo.
Toward Maximum Independence, Inc. (TMI)	No	\$789.09 - \$2,542/mo.
San Bernardino County DBH Children's Crisis Response Team	Yes	Medi-Cal/MHSA
Riverside County Department of Mental Health – Mental Health and Crisis Services	Yes	Medi-Cal
<p>IRC has staff on call 24 hours per day to provide guidance in crisis situations. During a mental health emergency, the on-call staff may advise a consumer, family member, or service provider to contact one of the crisis teams listed above. Twenty-four hour emergency on-call assistance and support services are provided for consumers who receive supported living, FHA, and foster family home services.</p>		
Kern Regional Center		
Mentor Crisis Response Team	No	\$3,000/mo. for first 6 hours of service; \$25/clt/hr. in excess of the first 6 hrs; \$15/clt/hr. for non-crises or long-term cases; .32/mile in excess of 25 miles round trip; \$50/clt/hr. for crisis cases/calls involving 2 person team; \$30/clt/hr. for non-crisis/long term cases involving 2 person team. (Note: KRC is still in the process of finalizing negotiations on implementing the \$50 and the \$30 rate tiers as well as setting a timeline parameter on the length of a non-crisis call).
Mammoth Hospital Emergency Department	Yes	Medi-Cal/Mental Health Funding

Vendor Name	Generic Service	Rate Paid
Kern County Mental Health Crisis Stabilizer	Yes	Medi-Cal/Mental Health Funding
College Hospital	No	\$1,250/day
Good Samaritan Hospital	Yes	SMA
Aimes Consulting Inc.	No	\$25/hr. one person response team; \$50.01/hr. two person response team
North Bay Regional Center		
Institute for Applied Behavior Analysis	No	\$2,709.70/mo.
Center for Behavior Education and Management (CBEM)	No	\$64,649.65/mo. for minimum of 600 hours/mo. 24/7 availability
Sonoma County Behavioral Health	Yes	N/A
<p>During a mental health emergency, NBRC staff may advise a consumer, family member, or service provider to contact one of the crisis teams listed above. Twenty-four hour emergency on-call assistance and support services are provided for consumers. Supportive Living Service (SLS) providers have a twenty-four hour on-call system. In addition, other support services may be authorized in an emergency situation when a consumer requires additional support in order to prevent a move to a more restrictive environment or to protect the consumer or others.</p>		
North Los Angeles County Regional Center		
Access Telecommunication Center *	Yes	Medi-Cal/MediCare
Psychiatric Mobile Response Team (PMRT)	Yes	Medi-Cal/MediCare
Psychiatric Emergency Team (PET)	Yes	Medi-Cal/MediCare
LA County Sheriff's Department of Mental Evaluation Team (MET)	Yes	Medi-Cal/MediCare
LAPD System wide Mental Assessment Response Team (SMART)	Yes	Medi-Cal/MediCare
All Care Behavioral Health	Yes	Medi-Cal/MediCare or private insurance
Pacifica Hospital of the Valley	Yes	Medi-Cal/MediCare or private insurance

Vendor Name	Generic Service	Rate Paid
<p>NLACRC has staff on call 24 hours per day to provide guidance in crisis situations. During a mental health emergency, NLACRC staff may advise a consumer, family member, or service provider to contact one of the crisis teams listed above.</p> <p>*Access Telecommunication Center assumed full responsibility for providing referral and linkage resources for the L.A. County Area for persons with a mental health diagnosis and who reside in an ARF. The Access Telecommunication Center is responsible for screening and dispatching any crisis response teams in the L.A. area for assessment and transport to area mental health hospitals when needed. All ARF providers serving consumers receiving Medi-Cal benefits and who have a mental health diagnosis must use the Access Center Telecommunication system when they are in need of a crisis response team.</p>		
Redwood Coast Regional Center		
Comprehensive Support Systems	No	\$26.27/hr.
New Dawn Support Services	No	\$499.80/mo.
Pathways	No	\$478.90/mo.
Del Norte County Mental Health	Yes	Medi-Cal/MediCare
Humboldt County Mental Health	Yes	Medi-Cal/MediCare
Lake County Mental Health	Yes	Medi-Cal/MediCare
Mendocino County Mental Health	Yes	Medi-Cal/MediCare
Regional Center of the East Bay		
Crisis Response Project	No	\$55,000/mo.
Crisis Response Project Staffing	No	\$50,745/mo.
Alameda County Support Services	No	\$1,300/mo.
Regional Center of Orange County		
Emergency Treatment Services	Yes	Medi-Cal/MediCare
College Hospital Costa Mesa	Yes	Medi-Cal/MediCare
College Hospital DDMI	No	\$1,250/day
Western Medical Center	Yes	Medi-Cal/MediCare
University of California, Irvine	Yes	Medi-Cal/MediCare
SAILS	No	\$34/hr. 14 days maximum
No Ordinary Moments	No	\$34/hr. 14 days maximum

Vendor Name	Generic Service	Rate Paid
San Andreas Regional Center		
Santa Clara Co. Mobile Mental Health Services	Yes	Medi-Cal/MediCare or private insurance
Santa Clara Co. Mental Health Therapeutic Behavioral Services	Yes	Medi-Cal/MediCare or private insurance
Santa Clara Co. Sexual Assault Response Team	Yes	Funded by Santa Clara Co.
City/County Police and Sheriff Departments	Yes	Funded by County
Crisis Support Services/Stephanie Young	No	Started with a Wellness Grant now funded by SARC, for up to 100 consumers a year at a flat rate of \$400 a month, per consumer.
East Field Ming Quong	Yes	Medi-Cal/MediCare or private insurance
Stephanie Young and Associates	No	\$40,938/mo.
San Diego Regional Center		
Safety Alert, Inc.	No	\$38,190/mo. for all clients on referral list
Fred Finch Wraparound	No	\$2,530/mo.
Exodus Recovery Project Connect	No	\$1,445.32/mo.
Toward Maximum Independence	No	Crisis Block component \$613.88/mo.
San Gabriel Pomona Regional Center		
Los Angeles Co. Mental Health*	Yes	Medi-Cal/MediCare
Tri-City Mental Health	Yes	Medi-Cal/MediCare
Ingleside Hospital, Rosemead	Yes	Medi-Cal/MediCare
BHC Alhambra, Rosemead	Yes	Medi-Cal/MediCare
College Hospital, Cerritos	Yes	Medi-Cal/MediCare
Aurora Charter Oak Hospital, Covina	Yes	Medi-Cal/MediCare
Parkside West, Intercommunity Hospital	Yes	Medi-Cal/MediCare
Della Martine, Huntington Memorial Hospital	Yes	Medi-Cal/MediCare
DDMI Wing @ College Hospital	No	\$1,250/day if admitted to hospital

Vendor Name	Generic Service	Rate Paid
The Life Adjustment Team	No	\$95/hr.
<p>*Access Telecommunication Center assumed full responsibility for providing referral and linkage resources for the L.A. County Area for persons with a mental health diagnosis and who reside in an ARF. The Access Telecommunication Center is responsible for screening and dispatching any crisis response teams in the L.A. area for assessment and transport to area mental health hospitals when needed. All ARF providers serving consumers receiving Medi-Cal benefits and who have a mental health diagnosis must use the Access Center Telecommunication system when they are in need of a crisis response team.</p>		
South Central Los Angeles Regional Center		
Crisis Support Services	No	\$25,212.85/mo.
Los Angeles Co. Mental Health Psychiatric Emergency Response Team*	Yes	Medi-Cal/MediCare
<p>*Access Telecommunication Center assumed full responsibility for providing referral and linkage resources for the L.A. County Area for persons with a mental health diagnosis and who reside in an ARF. The Access Telecommunication Center is responsible for screening and dispatching any crisis response teams in the L.A. area for assessment and transport to area mental health hospitals when needed. All ARF providers serving consumers receiving Medi-Cal benefits and who have a mental health diagnosis must use the Access Center Telecommunication system when they are in need of a crisis response team.</p>		
Tri-Counties Regional Center		
Crisis Support Services	No	Per contract: \$73,873/mo. San Luis Obispo, Santa Barbara, Ventura Counties
San Luis Obispo Co. Mental Health	Yes	Medi-Cal/MediCare
Santa Barbara County Dept. of Alcohol, Drug, and Mental Health Services	Yes	Medi-Cal/MediCare
Ventura County Behavioral Health Crisis Team	Yes	Medi-Cal/MediCare
Vista Del Mar	Yes	Medi-Cal/MediCare
Valley Mountain Regional Center		
Community Catalysts of California- REST	No	\$41.02/hr.
Human Services Projects-Encore Wraparound Service	No	\$1,357/mo.
Central Valley Autism Project	No	\$40/hr.
Central Valley Training Center-Behavioral Support Services	No	\$37.87/hr.

Vendor Name	Generic Service	Rate Paid
Supported Living Service providers provide emergency onsite response specific to the consumers they serve.		
Westside Regional Center		
Los Angeles Co. Mental Health*	Yes	Medi-Cal/MediCare
Crisis Support Team/Stephanie Young	No	\$18,200/mo.
CIWP	No	\$25,000/mo.
<p>*Access Telecommunication Center assumed full responsibility for providing referral and linkage resources for the L.A. County Area for persons with a mental health diagnosis and who reside in an ARF. The Access Telecommunication Center is responsible for screening and dispatching any crisis response teams in the L.A. area for assessment and transport to area mental health hospitals when needed. All ARF providers serving consumers receiving Medi-Cal benefits and who have a mental health diagnosis must use the Access Center Telecommunication system when they are in need of a crisis response team.</p>		

FUNDED EMERGENCY HOUSING OPTIONS

Vendor	Vendor Type	No. of Emergency Beds	Rates	Serves Children	Physically Accessible	Description of Service
Alta California Regional Center						
Econolodge Motel	Motel	Varies	\$55.19/day	Yes	Yes	Emergency Housing
Motel 6	Motel	Varies	\$50.60-\$59.40/day	Yes	Yes	Emergency Housing
Holiday Inn Grass Valley	Motel	Varies	\$60.60/day	Yes	Yes	Emergency Housing
Sutter-Yuba Mental Health	Acute Care Hospital	Varies	\$416.95/day	No	Yes	Psychiatric treatment
Sacramento County Mental Health Treatment Center	Acute Care Hospital	Varies	\$261.73/day	No	Yes	Psychiatric treatment
North Valley Behavioral Health	Acute Care Hospital	Varies	\$825/day	No	Yes	Psychiatric treatment
California Psychiatric Transitions	Specialized Residential Facility (SRF)	Varies	\$350-\$679/day	No	Yes	Psychiatric treatment
College Hospital	Acute Care Hospital	Varies	\$1,250/day	Yes	Yes	Psychiatric treatment
Priorities Inc.	Crisis Intervention Facility	15	\$510/day	No	Yes	Psychiatric Treatment

ACRC has MOUs with County Mental Health programs in all ten counties, stating that after Medi-Cal funding stops paying for an involuntary/court-ordered psychiatric placement for any ACRC consumer, 0-4 administrative days (depending upon the county), will be paid by the county, then ACRC will fund the remainder of their stay.

Vendor	Vendor Type	No. of Emergency Beds	Rates	Serves Children	Physically Accessible	Description of Service
Central Valley Regional Center						
Various Community Care Facilities (CCF), Intermediate Care Facilities (ICF)	CCF, ICF-DDH, ICF-DDN	As available	ARM levels/ICF Rates	Yes	Yes	Existing CCF's and ICF utilized as appropriate
Various local hospitals	Acute care and psychiatric hospitals	Hospital	Medi-Cal/MediCaid	Yes	Yes	Acute care, psych assessment, hospitalization and treatment
Various SLS	SLS	As available	Median rates or below	No	Yes	Existing SLS utilized as appropriate.
Eastern Los Angeles Regional Center						
College Hospital	Psychiatric hospital	As available	\$1,250/day	Yes	Yes	Psychiatric hospital
Comm. Care Center	Psychiatric hospital	As available	\$155/day	No	Yes	Psychiatric hospital
Taylor Home (ANKA)	Specialized Residential Facility	1	\$16,759/mo.	Yes	No	Residential Behavior Services
Evelyn Home (ANKA)	Specialized Residential Facility	1	\$17,155/mo.	Yes	No	Residential Behavior Services
Far Northern Regional Center						
Alpine	ICF/DDN	1	SMA	Yes	Yes	Medically fragile
Remi Vista Cerro Vista	CCF	4	Negotiated Rate	Yes	Yes	Children in Crisis
Dean Manor	CCF	1	Up to \$5,477/mo.	No	Yes	Adults in Crisis
North Valley Services	CCF	3	Negotiated Rate	No	Yes	Adults in Crisis

Vendor	Vendor Type	No. of Emergency Beds	Rates	Serves Children	Physically Accessible	Description of Service
Vagabond Inn	Motel	As available	Usual and Customary	No	No	Emergency Housing
Frank D. Lanterman Regional Center						
Various Level 2, 3 and 4 Community Care Facilities	CCF	Varies	\$1,910-\$5,159/mo.	Yes	Yes	CCF beds may be used for emergency placements
Various local hospitals	Acute care and psychiatric hospitals	Varies	Medi-Cal/MediCaid	Yes	Yes	Medical and psychiatric care
Golden Gate Regional Center						
Waldo House Omelagah	CCF	5	\$495.75/day	No	No	Emergency stabilization, assessment and re- entry planning
College Hospital	Psychiatric Hospital	Varies	\$1,450/day	Yes	Yes	Emergency stabilization, assessment and re- entry planning
Harbor Regional Center						
Hai's Circle of Friends II	CCF Level 4I	1	\$5,159/mo.	Yes	Yes	Children intensive behavior
Agape- Senasac Home	CCF Level 2	1	\$2,146/mo.	No	No	Adult intensive behavior
Alliance FFA	Specialized Residential	1	\$7,725/mo.	Yes	No	Children intensive behavior
Inland Regional Center						
Loma Linda BMC	Acute Care	89	SMA	Yes	Yes	Acute care
San Bernardino Co.	Behavioral Health	As available	No cost to RC	No	Yes	Acute care
Riverside Co.	Mental Health	As available	No cost to RC	Yes	Yes	Acute care
Walden FFA	FFA	As available	ARM Rates	Yes	Yes	Crisis and respite

Vendor	Vendor Type	No. of Emergency Beds	Rates	Serves Children	Physically Accessible	Description of Service
Alliance FFA	FFA	As available	ARM Rates	Yes	Yes	Crisis and respite
Pathway, Inc.	SLS	As available	Individualized Contract \$3,742.66/mo.	No	Yes	Supported living arrangements for adults who would benefit from, and are appropriate to receive SLS
Various CCF's	CCF's at Levels 2-4I	As Available	ARM Rates	Yes	Yes	Existing CCF's Children and adults
Various ICF's	ICF-DD/H and ICF-DD/N Facilities	As Available	SMA/Medi-Cal	Yes	Yes	Existing CCF's Children and adults
Various SRFs	CCL SRF	As Available	Negotiated SRF Rates	Yes	Yes	Existing CCF's Children and adults
EMQ	Crisis Service	Available in-home	\$5,760/mo.	Yes	Yes	In-Home Wraparound
Wraparound	Crisis Service	Available in-home	\$5,600/mo.	Yes	Yes	In-Home Wraparound
TMI	Crisis Service	Available in-home	Up to \$2,542/mo.	Yes	Yes	In-Home Wraparound
Kern Regional Center						
Ranch House	CCF	2	\$750/day	No	Yes	Crisis respite
Edgemont Crisis	CCF	3	\$750/day	No	Yes	Crisis respite
Sails Westchester	CCF	4	\$800/day	Yes	Yes	Crisis respite
Sails Westbrook	CCF	4	\$800/day	Yes	Yes	Crisis respite
Kern Medical Center	Psychiatric Hospital	As available	Medi-Cal/MediCaid	No	Yes	5150/6500 Hold
Good Samaritan Hospital	Psychiatric Hospital	As available	Variable	No	Yes	Voluntary and 5150/6500 Holds
College Hospital	Psychiatric Hospital	As available	\$1,250/day	No	Yes	Voluntary and 5150/6500 Holds
Various Hotels	Lodging	As available	Various	No	Yes	Temporary Housing

Vendor	Vendor Type	No. of Emergency Beds	Rates	Serves Children	Physically Accessible	Description of Service
Krebs Ranch Home	CCF	2	\$750/day	No	Yes	Crisis respite
North Bay Regional Center						
Various local hotels	Hotel	As available	Hotel rates	No	Yes	In crisis, SLS agencies can provide temporary services until permanent housing is located
Solano County Contracted Exodus Mental Health Crisis Stabilization	Psychiatric Crisis Facility	Up to 8	Medi-Cal	Yes	Yes	Acute Psychiatric Services 23 hours/5150
Aurora Santa Rosa Hospital	Acute Care Hospital	Up to 95	Medi-Cal	Yes	Yes	Acute Psychiatric Treatment
North Los Angeles County Regional Center						
Free to Be Programs	FFA	2-3	\$4,386/mo.	Yes	Varies	Certified FFA homes. Behavior consultant on staff
Community Options Programs Adult FHA	Adult FFA	1-2	\$5,159/mo.	No	Varies	Adult FHA. Maximum of 2 consumers per household.
Level 2, 3, and Level 4 facilities	CCF	2-10	\$2,502-\$5,159/mo.	No	Varies	Vendored CCF's with existing vacancies. Additional program support staffing may also be provided as necessary.
Various local hospitals	Acute care and psychiatric hospitals	Varies	Medi-Cal/MediCare, or private insurance	Yes	Yes	Acute care, psychiatric assessment, psychiatric crisis intervention, hospitalization and treatment

Vendor	Vendor Type	No. of Emergency Beds	Rates	Serves Children	Physically Accessible	Description of Service
NLACRC frequently utilizes residential vendors that have vacancies when there is a crisis situation and emergency housing is necessary. Additional staffing is provided through Program Support Services, if necessary, to meet the individual needs of the consumers.						
Redwood Coast Regional Center						
Ganga Hospitality, Inc.	Motel	1-2	Usual and customary	No	If available	Emergency housing
Days Inn	Motel	1-2	Usual and customary	No	If available	Emergency housing
Pine Hill Motel	Motel	1	Usual and customary	No	If available	Emergency housing
Best Western Northwoods	Motel	1	Usual and customary	No	If available	Emergency housing
Best Western Country Inn	Motel	1	Usual and customary	No	If available	Emergency housing
McCullens Motel	Motel	1	Usual and customary	No	If available	Emergency housing
Town House Motel	Motel	1-2	Usual and customary	If available	No	Emergency housing
Regency Inn	Motel	1	Usual and customary	No	No	Emergency respite
Rose Baker	CCF	1	\$2,194/mo.	No	No	Emergency respite
Glen Haven	CCF	1	\$2,194/mo.	No	No	Emergency respite
Toni Sadler	CCF	1	\$2,194/mo.	Yes	No	Emergency respite
Rhonda Elgin	CCF	1	\$2,006/mo.	Yes	No	Emergency respite
Remi Vista, Inc.	FFA	2	\$5,159/mo.	Yes	Yes	Emergency respite
Turning Point/ Country Road	CCF	3	\$489.25/day	Yes	No	Short-Term Crisis Home
Turning Point/ Journey On	CCF	3	\$489.25/day	Yes	No	Short-Term Crisis Home
Turning Point/ Northern Lights	CCF	2	Negotiated	Yes	No	Short-Term Crisis Home
Jaz Kidz	CCF	2	\$683.33/day	Yes	Yes	Emergency respite

Vendor	Vendor Type	No. of Emergency Beds	Rates	Serves Children	Physically Accessible	Description of Service
Redwood Children's Services	FFA	1-2	\$2,220 to \$5,159/mo.	Yes	Depends on Home	Emergency respite
Travelodge	Motel	1	Usual and Customary	No	No	Emergency housing
California Mentor	Adult FHA	1	\$135.58/day	No	If available	Emergency respite
It's my Home	CCF	1	Negotiated	No	No	Emergency respite
Various Level 2,3,4 CCF	CCF	Varies	\$1,910-\$5,159/month	Yes	Yes	CCF beds may be used for emergency placements
Regional Center of the East Bay						
John George Psychiatric Pavilion	Hospital	Varies	Generic	No	Yes	County Psychiatric Hospital
Contra Costa Medical Center	Hospital	Varies	Generic	No	Yes	County Psychiatric Hospital
Fred Finch Youth Center – New Yosemite	Specialized Residential Service	3	\$744.98/day	Yes	No	Short term crisis and stabilization residence for children and adolescents
Willow Rock Center	Adolescent Psychiatric Health Facility	Varies	Generic	Yes	Yes	- 24 hour Crisis response - Acute short-term inpatient - Outpatient/transition
Respite Inn	Respite Facility	1	\$153.63/day	No	Yes	Crisis Bed
Anka Behavioral Health	Specialized Residential Service	4	\$491.93/day	No	Yes	Short term crisis and stabilization residence for children and adolescents

Vendor	Vendor Type	No. of Emergency Beds	Rates	Serves Children	Physically Accessible	Description of Service
Regional Center of Orange County						
Independent Options, Inc.	CCF	4	\$775/day	Yes	Yes	Children's Critical Support Home Ages 6-17
SAILS- Los Angeles, Inc.	CCF	3	\$800/day	Yes	Yes	Crisis Respite Care for children, 90 days max.
No Ordinary Moments	Motel	1	\$34/hr.	No	Varies	Crisis Support, motel/emergency housing available through vendor
Various CCF/ICF Homes	CCF/ICF	Various	ARM Rate ICF Rate	Yes	Varies	Utilize existing vacancies within county
San Andreas Regional Center						
7 th Avenue Crisis Home	Psychiatric Facility	Various	Medi-Cal or Private Insurance	Yes	Yes	Locked Mental Health Facility
Fred Finch Youth Center	CCF	Various	\$558.75/day	Yes	Yes	Short term crisis and stabilization for children and adults
Santa Clara County Emergency Psychiatric Services	Hospital	Various	Generic	Yes	Yes	Hospital setting, psychiatric crisis intervention
Santa Clara County Emergency Psychiatric Services Administrative Days	Hospital	Various	\$960/day or variable rate	Yes	Yes	Hospital setting, crisis services
Telecare Redwood Place	MHRC	12	\$354.67/day	No	Yes	Specialized residential facility

Vendor	Vendor Type	No. of Emergency Beds	Rates	Serves Children	Physically Accessible	Description of Service
Natividad Medical Center Emergency Psychiatric Services Administrative Days	Hospital	Various	Generic Medi-Cal rate for administrative days	No	Yes	Crisis Services
All of our vendored homes and our ICFs can be used for a crisis	CCF and ICF/DD, ICF/DDH, ICF/DDN	Various	ARM rate and Medi-Cal rate	Yes	Yes	Short-term crisis intervention services
Dominican Hospital Emergency Psychiatric Services Administrative Days	Hospital	Various	Generic Medi-Cal rate and \$287.86/day for administrative days	No	Yes	Crisis Services
Stockton Crisis Beds (Turning Point)	CCF	2	\$839.15/day	Yes	Yes	Short term residential crisis intervention services
San Jose Care and Guidance	Psychiatric Facility	Various	Medi-Cal or Private Insurance	Yes	Yes	Locked Mental Health Facility
DDMI Wing College Hospital	Psychiatric Facility	18	Various rates	Yes	Yes	Locked Psychiatric with onsite programming
CPT	CCF	30	\$350-\$475/day	No	Yes	Crisis Intervention Facility
Priorities, Inc.	CCF	14	\$494/day	No	Yes	Emergency stabilization, assessment and treatment

Vendor	Vendor Type	No. of Emergency Beds	Rates	Serves Children	Physically Accessible	Description of Service
CA Psychiatric Transitions	Mental Health	Various	\$300-\$750/day	No	Yes	Emergency stabilization, assessment and treatment up to 18 months
San Diego Regional Center						
TMI, Inc.	FFA	2	\$5,477/mo.	Yes	No	Crisis foster home
Walden Family Services	FFA	2	\$5,477/mo.	Yes	No	Crisis foster home
San Diego Center for Children	FFA	2	\$5,477/mo.	Yes	Yes	Crisis foster home
Scripps Mercy Behavioral Health	Acute Care Hospital	Varies	Dept. of Health Administrative Daily Rate	Yes	Yes	Psychiatric
Promise Hospital of San Diego	Acute Care Hospital	Varies	Dept. of Health Administrative Daily Rate	Yes	Yes	Psychiatric
Paradise Valley Hospital	Acute Care Hospital	Varies	Dept. of Health Administrative Daily Rate	Yes	Yes	Psychiatric
Palomar Medical Center	Acute Care Hospital	Varies	Dept. of Health Administrative Daily Rate	Yes	Yes	Psychiatric
Tri-City Hospital	Acute Care Hospital	Varies	Dept. of Health Administrative Daily Rate	Yes	Yes	Psychiatric
Sharp Mesa Vista Hospital	Acute Care Hospital	Varies	Dept. of Health Administrative Daily Rate	Yes	Yes	Psychiatric
San Gabriel/Pomona Regional Center						
Ingleside Hospital	Psychiatric facility	See Note*	Medi-Cal/MediCare or \$511.85/day if not medical necessity (Admin Rate)	Yes 12-17 plus adults	Yes	Psychiatric
BHC Alhambra	Psychiatric facility	See Note*	Medi-Cal/MediCare or \$511.85/day if not medical necessity (Admin Rate)	Yes 12-17 plus adults	Yes	Psychiatric

Vendor	Vendor Type	No. of Emergency Beds	Rates	Serves Children	Physically Accessible	Description of Service
College Hospital	Psychiatric facility	See Note*	Medi-Cal/MediCare or \$511.85/day if not medical necessity (Admin Rate)	Yes 12-17 plus adults	Yes	Psychiatric
Aurora Charter Oak	Psychic facility	See Note*	Medi-Cal/MediCare or \$511.85/day if not medical necessity (Admin Rate)	Yes 12-17 plus adults	Yes	Psychiatric
Parkside West	Psychiatric facility	See Note*	Medi-Cal/MediCare or \$511.85/day if not medical necessity (Admin Rate)	No, Adults over 21	Yes	Psychiatric
Della Martin Center	Psychiatric facility	See Note*	Medi-Cal/MediCare or \$511.85/day if not medical necessity (Admin Rate)	No, Adults over 21	Yes	Psychiatric
La Casa Mental Health	IMD	See Note*	\$189/day	No, Adults 18+	Yes	Psychiatric
Community Care Center	IMD	See Note*	\$155/day	No, Adults 18+	Yes	Psychiatric
Landmark Medical Center	IMD	See Note*	\$155/day	No, Adults 18+	Yes	Psychiatric
Laurel Park Center	IMD	See Note*	\$155/day	No, Adults 18+	Yes	Psychiatric
Penn Mar	IMD	See Note*	\$155/day	No, Adults 18+	Yes	Psychiatric
Cottontail Home/Phoenix Programs, Inc.	CCF	2	\$941/day	Yes	Yes	Short-term crisis facility for children

Vendor	Vendor Type	No. of Emergency Beds	Rates	Serves Children	Physically Accessible	Description of Service
DDMI Wing College Hospital	Psychiatric Facility	30 Hi Func Adult (18 y.o. +) 12 Lo Func Adult (18 y.o. +) 14 Youth beds (7y.o. – 17 y.o.)	\$1,250/day - vendored *Reimbursed Medi-cal rate \$627/day for under 20 y.o. and over 65 y.o. when medical necessity criteria met. Also: Kaiser, Department of Children and Family Services, and other insurance and county government contracts for treatment.	No	Yes	Psychiatric and Behavioral Stabilization; LPS (mental health) Conservatorships and Medication Management Exclusive RC population Low And High Functioning adult program, plus Youth program.
Bungalows at Community Care	IMD	30	\$308.08/day	Yes	Yes	Psychiatric
*Number of beds depends upon availability. In addition, SGPRC has a number of vacancies in community care facilities serving adults that can be used in emergency situations.						
South Central Los Angeles Regional Center						
LACMH Augustus F. Hawkins Psychiatric Facility	Psychiatric Hospital	As available	Medi-Cal/MediCare	Yes	Yes	Short-term acute care psychiatric facility
Ingleside	Psychiatric Hospital	As available	Medi-Cal/MediCare	Yes	Yes	Short-term acute care psychiatric facility
Sierra Vista	ICF/DD	As available	\$178.48/day	No	Yes	Specialized Intermediate Care Facility
CH-5	CCF	4	\$8,658.34/mo.	No	Yes	CPP-Specialized Adult Residential Facility
Choices R' Us-Dunbrobin	CCF	4	\$8,658.34/mo.	No	No	Specialized Adult Residential Facility
Epic Residential	CCF	4	\$8,658.34/mo.	No	Yes	Specialized Adult Residential Facility

Vendor	Vendor Type	No. of Emergency Beds	Rates	Serves Children	Physically Accessible	Description of Service
Embrace Residential Home, Inc.	CCF	4	\$4,980.59/mo.	No	Yes	Specialized Adult Residential Facility
JatKodd Residential Care	CCF	6	\$4,980.59/mo.	No	No	Serves adults in crisis with severe behaviors
JatKodd II	CCF	6	\$4,980.59/mo.	No	No	Serves adults in crisis with severe behaviors
Grace IV	CCF	6	\$4,980.59/mo.	No	No	Serves adults in crisis and those who are dually diagnosed
Tijay Renee Crisis Intervention	CCF	6	\$4,980.59/mo.	Yes	No	Serves minors that are in crisis and have severe behaviors
Wright Residential	CCF	4	\$4,980.59/mo.	No	Yes	Serves adults that are in crisis and have severe behaviors
Smith Family, LLC, LaSalle	CCF	4	\$8,658.34/mo.	No	Yes	Specialized Adult Residential Facility
Dominguez Shelter	Emergency housing/homeless shelter	Varies: shelters throughout L.A. County	No cost	Yes	Yes	Shelter for battered women and their children
Golden State	ICF-DD	Varies: shelters throughout L.A. County	\$202.99/day	No	Yes	Specialized Intermediate Care Facility
College Hospital	Psychiatric Hospital	Varies: shelters throughout L.A. County	\$1,250/day	Yes	Yes	Short-term acute care psychiatric facility
SCLARC continues to utilize available generic mobile response teams affiliated with Los Angeles County Mental Health facilities. The facilities are not vendored; payment via Medi-Cal.						

Vendor	Vendor Type	No. of Emergency Beds	Rates	Serves Children	Physically Accessible	Description of Service
Tri-Counties Regional Center						
Options Sonata Home	Transitional Home	3	\$601/day	No	No	"Step Down" home for adults waiting for longer term residential placement.
Turning Point	Crisis Home	2	\$825/day	Yes	No	Children's crisis facility, 90-day maximum.
Turning Point Prairie House	Transitional Home	3	\$552/day	Yes	No	Children's Temporary Home
Sails 50-50 Home	CCF with crisis beds	2 beds in each	\$756.97/day	No	No	50% Placement and 50% Crisis
Extended Stay America	Motel	Varies	Usual and Customary	No	If available	Motel
Best Value Inn	Motel	Varies	Usual and Customary	No	If available	Motel
Bayshore Inn	Motel	Varies	Usual and Customary	No	If available	Motel
Various Level 2,3, and 4 Community Care Facilities	CCF	Varies	\$2,035-\$5,477/mo.	Yes	Yes	Available CCF beds may be used for emergency placements
Valley Mountain Regional Center						
St. Joseph's Behavioral Health	Psychiatric Facility	As Available	MediCare/Private Insurance	No	No	Psychiatric Facility
San Joaquin County Mental Health*	Acute Psychiatric Facility	As available	MediCare/Medi-Cal (after 4 days VMRC pays administrative rate)	No	No	Short term acute care psychiatric facility
Service First Transition Apartments	Apartment	Various	\$45/day, plus staffing costs, or \$35/day without staffing	No	Yes	Adults

Vendor	Vendor Type	No. of Emergency Beds	Rates	Serves Children	Physically Accessible	Description of Service
Motels**	Motel	Various	Varies	Yes	Yes	24 hour staff supervision provided through Community Catalysts of California (CCC) if necessary
Kavere Services - Monique	CCF	2	\$875/day	Yes	No	Redirect children in crisis and stabilize behavior to permit return to home and community, up to 90-day stabilization
Kavere Services - Bridgeton	CCF	3	\$875/day	Yes	Yes	Redirect children in crisis and stabilize behavior to permit return to home and community, up to 90-day stabilization
Table Mountain Ranches	CCF	6	\$7,004/mo.	Yes	Yes	Specialized intensive children's home with a focus on reunification
K.G. Harney (Choice Harney Home)	CCF	6	\$11,287/mo.	Yes	Yes	Step-down children's facility for children with social adjustment issues and severe behaviors requiring intense supports
Choice Creekview Home	CCF	6	\$6,788.12/mo.	No	Yes	Adult facility for adult consumers with severe behaviors posing threat to self or others

Vendor	Vendor Type	No. of Emergency Beds	Rates	Serves Children	Physically Accessible	Description of Service
Vista Haven	CCF	6	\$5,159/mo.	No	No	Step-down adult residential treatment facility for men with maladaptive behaviors and court involvement.
Grace Adult Residential Care Home	CCF	5	\$5,159/mo.	No	No	Adult facility for women with dual-diagnoses, substance abuse and behavior challenges.
Skye Residential	CCF	4	\$5,159/mo.	No	Yes	Adult male/female facility for consumers with Prader-Willi, PICA and other eating-related disorders.
Hana Hou Alliance	CCF	4	\$8,100/mo.	No	No	Adult male/female facility for consumers with substance abuse issues.
LJ Guest Home	CCF	5	L4I	No	Yes	Adult male/female amb/non-amb facility for consumers with severe behavioral issues and medical issues.
Quarter House	CCF	6	L4I	No	Yes	Adult male/female facility for consumers with substance abuse issues.
Hope Residential 3	CCF	6	L4I	Yes	No	Children's facility for ages 6-17, amb, male/female consumers with severe behavioral challenges, dually diagnosed or Autism.

Vendor	Vendor Type	No. of Emergency Beds	Rates	Serves Children	Physically Accessible	Description of Service
Carmello Home 1	CCF	4	L4I	No	Yes	Adult male/female amb/functionally non-amb consumers with severe behavioral issues and some medical issues.
Jar-Mill Annex	CCF	6	\$7,870.38/mo.	Yes	No	Children's Group Home for amb males, ages 9-17 with severe behavioral issues.
Kesher House	CCF	3	\$18,341/mo.	No	Yes	Adult male/female amb/non-amb consumers in crisis with severe behavioral/mental health issues and unable to maintain placement in L4 and other negotiated rate facilities.
<p>* VMRC has MOU's with the 5 County Mental Health Departments (Amador, Calaveras, San Joaquin, Stanislaus, and Tuolumne) to provide emergency, acute, psychiatric beds; VMRC pays administrative rate after 4 days and full daily rate after 10 days. **Motel services funded by POS reimbursements to CCC, contract crisis services provider.</p>						
Westside Regional Center						
Mosaic of Friends	CCF	5	Level 4A-I	Yes	No	Children 11-17 DCFS Contract
W.C.A.Y.	CCF	4	Negotiated Rate	No	No	Adult males with forensic involvement
Independent Solutions	Supported Living	1	Usual and Customary	No	No	Emergency short term Apartment
Laws Transitional Housing	Board and Care	30	Board and Care Rate	No	No	Transitional sober living for males

Vendor	Vendor Type	No. of Emergency Beds	Rates	Serves Children	Physically Accessible	Description of Service
Vista Motel	Motel	varies	varies	Yes	No	Emergency Motel/Housing
People's Care/Garth	CCF	4	Negotiated Rate	Yes	Yes	Adolescent Males
Ramsgate	CCF	3	Negotiated Rate	No	Yes	Female 18-25 severe behaviors
Brilliant Corners Housing Services	Housing Services	Various	\$35/hr.	Yes	Yes	Provides Emergency Housing Vouchers

Acronym Key

ARM = Alternative Residential Model	FHA = Family Home Agency
CCF = Community Care Facility	ICF = Intermediate Care Facility
CCF L3O = Community Care Facility Level 3 operated by Owner	ICF/DD = Intermediate Care Facility/Developmentally Disabled
CCF L3S = Community Care Facility Level 3 operated by Staff	ICF/DD-H = Intermediate Care Facility/Developmentally Disabled-Habilitative
CCF L4 A-I = Community Care Facility Levels 4A through 4I	ICF/DD-N = Intermediate Care Facility/Developmentally Disabled-Nursing
CCF L2S = Community Care Facility Level 2 operated by Staff	IMD = Institutions for Mental Disease
CCF L2O = Community Care Facility Level 2 operated by Owner	LACDMH = Los Angeles County Department of Mental Health
clt = client	MH = Mental Health
DD = Developmentally Disabled	MOU= Memorandum of Understanding
FFA = Foster Family Agency	PET = Psychiatric Evaluation Team
	RC = Regional Center
	SMA = Schedule of Maximum Allowances

Regional Center (RC) Key

ACRC = Alta California Regional Center	RCEB = Regional Center of the East Bay
CVRC = Central Valley Regional Center	RCOC = Regional Center of Orange County
ELARC = Eastern Los Angeles Regional Center	RCRC = Redwood Coast Regional Center
FDLRC = Frank D. Lanterman Regional Center	SARC = San Andreas Regional Center
FNRC = Far Northern Regional Center	SCLARC = South Central Los Angeles Regional Center
GGRC = Golden Gate Regional Center	SDRC = San Diego Regional Center
HRC = Harbor Regional Center	SG/PRC = San Gabriel/Pomona Regional Center
IRC = Inland Regional Center	TCRC = Tri-Counties Regional Center
KRC = Kern Regional Center	VMRC= Valley Mountain Regional Center
NBRC = North Bay Regional Center	WRC = Westside Regional Center
NLACRC = North Los Angeles County Regional Center	

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