DEPARTMENT OF DEVELOPMENTAL SERVICES



CRISIS INTERVENTION FOR PERSONS WITH DEVELOPMENTAL DISABILITIES

MAY 2017

California Health and Human Services Agency Department of Developmental Services 1600 Ninth Street, Room 240, MS 2-13 Sacramento, CA 95814

The report is submitted to fulfill the mandate of Senate Bill 1038 (Thompson), Chapter 1043, Statutes of 1998, Welfare and Institutions Code section 4696.1.

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EXECUTIVE SUMMARY

Senate Bill 1038 (Thompson, Chapter 1043, Statutes 1998) expressed legislative intent that regional centers and their families have access to mental health services that are appropriate to meet their needs. Among other provisions, this bill required in Welfare and Institutions (W&I) Code section 4696.1, (f) (1)(2)(3) that, by May 15 of each year, the Department of Developmental Services (Department or DDS) provide all of the following information to the Legislature:

- 1. The status of the memorandums of understanding developed jointly by each regional center and the county mental health agency and identification of any barriers to meeting the outcomes specified in this section.
- 2. The availability of mobile crisis intervention services, including generic services, by regional center catchment area, including the names of vendors and rates paid.
- 3. A description of each regional center's funded emergency housing options, including the names and types of vendors, the number of beds and rates, including, but not limited to, crisis emergency group homes, crisis beds in a regular group home, crisis foster homes, motel, hotel, or psychiatric facility beds, and whether each emergency housing option serves minors or adults and whether it is physically accessible.

This report provides the information specified above. All regional centers and local mental health agencies have entered into memorandums of understanding. The report notes where progress has been made in the development of innovative resources, and how the collaborative effort between the Departments of Health Care Services and Developmental Services has been strengthened, as evidenced by cosponsoring the Mental Health Task Force for Persons with Developmental Disabilities (MHTF). The current barriers include:

- Lack of psychiatric in-patient beds in some counties due to hospital closures.
- Lack of developmental disabilities' knowledge by mental health staff.

Summary of Memorandum of Understanding Status Between County Mental Health Agencies and Regional Centers in California

Senate Bill 1038 (Thompson), Chapter 1043, Statutes 1998, requires that each regional center and county mental health agency develop a Memorandum of Understanding (MOU) to improve cooperative efforts regarding regional center consumers requiring mental health services. Currently, all 58 counties and 21 regional centers have at least one MOU. Each regional center and county mental health agency is responsible for maintaining and/or revising their MOU. Revisions occur on an ongoing basis.

The Department and other state agencies continue to provide facilitation between regional centers and county mental health agencies. Ongoing facilitation efforts include the following:

- Convening quarterly meetings of the mental health/developmental disabilities collaborative (collaborative) to develop strategies for successful community services for persons with a dual diagnosis (developmental disability and mental health diagnosis). The collaborative mission is to reduce barriers and build resources for persons who are dually diagnosed.
- Providing technical assistance as requested by the regional centers and/or county mental health agencies.
- Disseminating information regarding training for professionals in the fields of mental health and developmental disabilities.

As a result of these efforts, persons with developmental disabilities and mental health needs have access to innovative services and supports. In particular, greater access and coordination has been achieved between community mental health services and the regional centers.

Although these developments are promising, barriers continue to exist in providing services and supports in the community. Current barriers include:

- Lack of psychiatric in-patient beds in many counties due to hospital closures.
- Lack of developmental disabilities' knowledge by mental health staff.

DDS continues to take action to address these barriers and improve services for individuals with developmental disabilities and mental illness. These accomplishments include activities using moneys received from the Mental Health Services Act (MHSA), such as the following:

 In 2010, DDS sponsored various innovative training projects for consumers, families, direct service providers, clinicians, and other professionals. These training projects were convened by six regional centers - Golden Gate, San Andreas, Harbor, San Diego, Westside, and San Gabriel/Pomona. Topics included early intervention and treatment, Regional Planning Summits, best practices, cross cultural mental health treatment, and family issues across the life span for individuals with developmental disabilities and mental illness.

- DDS disseminated the MHSA Request for Application to regional centers and their community partners for Fiscal Years (FY) 2011-12 through 2013-14.
 Project addresses critical areas, including consumers at risk for multiple inpatient hospitalization, assessing the need for in-patient diversion programs, crisis intervention, aftercare treatment options, and promoting effective and long-term interagency collaboration. DDS announced project awards in July 2011.
- In the Fall of 2010, DDS launched the mental health webpage, featuring activities of the regional center MHSA projects. Training and support materials are available at www.dds.ca.gov/HealthDevelopment/MHSA_TrngRegProject.cfm.

Mobile Crisis Intervention Services and Emergency Housing Options of the Regional Centers

W&I Code section 4648(a) (10) states, "In order to achieve the stated objectives of a consumer's individual program plan, the regional center shall conduct activities including, but not limited to, all of the following:

Emergency and crisis intervention services, including, but not limited to, mental health services and behavior modification services, may be provided, as needed, to maintain persons with developmental disabilities in the living arrangement of their own choice. Crisis services shall first be provided without disrupting a person's living arrangement. If crisis intervention services are unsuccessful, emergency housing shall be available in the person's home community. If relocation cannot be avoided, every effort shall be made to return the person to his or her living arrangement of choice, with all necessary supports, as soon as possible".

Mobile Crisis Intervention Services Section provides information on the availability of mobile crisis intervention services, including generic services, by regional center catchment area, including the names of vendors and rates paid.

Funded Emergency Housing Options Section provides a description of each regional center's funded emergency housing options, including the names and types of vendors, the number of beds and rates, including, but not limited to, crisis emergency group homes, crisis beds in a regular group home, crisis foster homes, motel, hotel, or psychiatric facility beds, and whether each emergency housing option serves minors or adults and is physically accessible. All regional centers have staff on call 24 hours per day to provide guidance in crisis situations.

Vendor Name	Generic Service	Rate Paid
	Alta C	alifornia Regional Center (ACRC)
Turning Point Community Programs – Transitional Support Services (TSS)*	No	\$2,451/mo. for wrap, partial wrap \$1,225.51, quarter wrap \$612.76, \$171.38 for medical management
Sacramento Co. Mental Health	Yes	Medi-Cal/MediCare
Placer Co. Mental Health	Yes	Medi-Cal/MediCare
Yolo Co. Mental Health	Yes	Medi-Cal/MediCare
Creating Behavioral + Educational Momentum (CBEM) LLC**	No	\$135,440/mo./1600 hours

ACRC has supervisors and staff on call 24 hours per day to provide assistance with crisis situations.

Each regional center informed DDS that their contract with this provider includes a detailed set of deliverables and a negotiated rate based on the vendor's cost statement. The level of education and training and experience of the CBEM, LLC staff is reportedly a factor in their rate. This resource is available 24/7. CBEM, LLC has staff that sign and speak a variety of languages to serve the respective communities/ consumer populations of these centers. The contracts for this service specify a minimum number of monthly hours {1,600(ACRC)/700(GGRC)} of services to be provided and each center reports that delivered hours of service are carefully monitored and the center is able to adjust the rate, if necessary. Both ACRC and GGRC report that the hours of delivered service exceed the base amount specified in their contract.

Central Valley Regional Center (CVRC)		
Fresno Co. Mental Health	Yes	Medi-Cal/MediCare
Tulare Co. Mental Health	Yes	Medi-Cal/MediCare
Kings Co. Mental Health	Yes	Medi-Cal/MediCare
Merced Co. Mental Health	Yes	Medi-Cal/MediCare
CVTC Inc. Mobile Crisis	No	\$171.97 per incident plus \$44.50/hr.
CVTC has supervisors and staff on call 24 hours per day to provide assistance with crisis situations.		
Eastern Los Angeles Regional Center (ELARC)		

Eastern Los Angeles Regional Center (ELARC)		
Los Angeles Co. Mental Health*	Yes	Medi-Cal/MediCare
Community Integrated Work Project	No	Mobile Crisis \$56,925.79/monthly Crisis behavior training \$2,789.59 per consumer x9 consumers per month

^{*}Turning Point was willing to modify their program design and service delivery to break it down into more levels of care to better meet the needs of the consumers. Many consumers do not need a full wraparound service or may be able to step down from full wraparound to a lower level of care.

^{**}By way of background, CBEM, LLC – Specialized Critical Intervention Services is a resource that was developed in response to an unmet service need in both the ACRC and Golden Gate Regional Center (GGRC) catchment areas. These centers report having been plagued by a lack of qualified personnel and services to meet the needs of their consumers in crisis situations.

Vendor Name	Generic	Rate Paid
	Service	

*Access Telecommunication Center (L.A. County Department of Mental Health) assumed full responsibility for providing referral and linkage resources for the L.A. County Area for persons with a mental health diagnosis who reside in an Adult Residential Facility (ARF). The Access Telecommunication Center is responsible for screening and dispatching all crisis response teams in the L.A. area for assessment and transport to area mental health hospitals when needed. All ARF providers serving consumers receiving Medi-Cal benefits and who have a mental health diagnosis must use the Access Telecommunication Center system when they are in need of a crisis response team.

Far Northern Regional Center (FNRC) **Turning Point** No \$2,451/mo. for wrap, partial wrap \$1,225, quarter wrap \$613 Frank D. Lanterman Regional Center (FDLRC) Yes Medi-Cal/MediCare Los Angeles Co. Mental Health* Life Adjustment \$101.76/hr. No **UCLA/NPI** No \$350/hr. **UCLA/NPI** Yes Medi-Cal/MediCare **CIWP** Nο \$49,946/mo., for 225 consumers

*Access Telecommunication Center assumed full responsibility for providing referral and linkage resources for the L.A. County Area for persons with a mental health diagnosis and who reside in an ARF. The Access Telecommunication Center is responsible for screening and dispatching all crisis response teams in the L.A. area for assessment and transport to area mental health hospitals when needed. All ARF providers serving consumers receiving Medi-Cal benefits and who have a mental health diagnosis must use the Access Telecommunication Center system when they are in need of a crisis response team.

Golden Gate Regional Center (GGRC)		
SMART Team – San Mateo County	Yes	Medi-Cal
CBEM, LLC*	No	\$75,455.94/mo./ 700 hours
San Francisco Co. Mental Health Mobile Crisis Team	Yes	Medi-Cal

^{*}By way of background, CBEM, LLC – Specialized Critical Intervention Services is a resource that was developed in response to an unmet service need in both the ACRC and GGRC catchment areas. These centers report having been plagued by a lack of qualified personnel and services to meet the needs of their consumers in crisis situations.

Each regional center informed DDS that their contract with this provider includes a detailed set of deliverables and a negotiated rate based on the vendor's cost statement. The level of education, training, and experience of the CBEM, LLC staff is reportedly a factor in their rate. This resource is available 24/7. CBEM, LLC has staff that sign and speak a variety of languages to serve the respective communities/consumer populations of these centers. The contracts for this service specify a minimum number of monthly hours (1,600(ACRC)/700(GGRC)) of services to be provided and each center reports that delivered hours of service are carefully monitored and the center is able to adjust the rate, if necessary. Both ACRC and GGRC report that the hours of delivered service exceed the base amount specified in their contract.

Vendor Name	Generic Service	Rate Paid	
	Harbor Regional Center (HRC)		
Del Amo Hospital	Yes	Medi-Cal/MediCare	
Harbor UCLA Medical Center, Torrance	Yes	Medi-Cal/MediCare	
Los Angeles Co. Mental Health*	Yes	Medi-Cal/MediCare	
Kaiser Hospital	Yes	Medi-Cal/MediCare	

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Inland Regional Center (IRC)		
Uplift Family Services	No	\$6,151/mo.
Toward Maximum Independence, Inc. (TMI)	No	Up to \$2,542/mo.
Wraparound	No	\$6,075/mo.

IRC has staff on call 24 hours per day to provide guidance in crisis situations. During a mental health emergency, the on-call staff may advise a consumer, family member, or service provider to contact one of the crisis teams listed above. Twenty-four hour emergency on-call assistance and support services are provided for consumers who receive supported living, Family Home Agency (FHA), and foster family home services.

Kern Regional Center (KRC)		
Mentor Crisis Response Team	No	\$3,000/mo. for first 6 hours of service; \$25/clt/hr. in excess of the first 6 hrs; \$15/clt/hr. for non-crises or long-term cases; .32/mile in excess of 25 miles round trip; \$50/clt/hr. for crisis cases/calls involving 2 person team; \$30/clt/hr. for non-crisis/long term cases involving 2 person team. (Note: KRC is still in the process of finalizing negotiations on implementing the \$50 and the \$30 rate tiers as well as setting a timeline parameter on the length of a non-crisis call).
Mammoth Hospital Emergency Department	Yes	Medi-Cal/Mental Health Funding
Kern County Mental Health Crisis Stabilizer	Yes	Medi-Cal/Mental Health Funding
College Hospital	No	\$1,250/day

KRC has staff on call 24 hours per day to provide guidance in crisis situations. During a mental health emergency, the on-call staff may advise a consumer, family member, or service provider to contact one of the crisis teams listed above.

Vendor Name	Generic Service	Rate Paid
	Nort	th Bay Regional Center (NBRC)
Institute for Applied Behavior Analysis	No	\$2,976.96/mo.
Center for Behavior Education and Management (CBEM)	No	NTE \$181,591.80/mo. Each client will be billed at an individual monthly rate of \$3,026.53 up to cap of 60 clients, so monthly amount can vary.
Transitional Support Services Solano, Turning Point	No	\$71-\$119.54/hr. \$223.67 - \$1,980.51/mo. \$119.53/day
Sonoma County Behavioral Health	Yes	N/A
Solano County Mental Health - Exodus	Yes	N/A
Napa County Mental Health	Yes	N/A

During a mental health emergency, NBRC staff may advise a consumer, family member, or service provider to contact one of the crisis teams listed above. Twenty-four hour emergency on-call assistance and support services are provided for consumers. Supportive Living Service (SLS) providers have a 24 hour on-call system. In addition, other support services may be authorized in an emergency situation when a consumer requires additional support in order to prevent a move to a more restrictive environment or to protect the consumer or others.

North Los Angeles County Regional Center (NLACRC)		
Access Telecommunication Center *	Yes	Medi-Cal/MediCare
Psychiatric Mobile Response Team (PMRT)	Yes	Medi-Cal/MediCare
Psychiatric Emergency Team (PET)	Yes	Medi-Cal/MediCare
LA County Sheriff's Department of Mental Evaluation Team (MET)	Yes	Medi-Cal/MediCare
LAPD System wide Mental Assessment Response Team (SMART)	Yes	Medi-Cal/MediCare

NLACRC has staff on call 24 hours per day to provide guidance in crisis situations. During a mental health emergency, NLACRC staff may advise a consumer, family member, or service provider to contact one of the crisis teams listed above.

*Access Telecommunication Center assumed full responsibility for providing referral and linkage resources for the L.A. County Area for persons with a mental health diagnosis and who reside in an ARF. The Access Telecommunication Center is responsible for screening and dispatching any crisis response teams in the L.A. area for assessment and transport to area mental health hospitals when needed. All ARF providers serving consumers receiving Medi-Cal benefits and who have a mental health diagnosis must use the Access Telecommunication Center system when they are in need of a crisis response team.

Vendor Name	Generic Service	Rate Paid	
	Redwood Coast Regional Center (RCRC)		
Comprehensive Support Systems	No	\$26.27/hr.	
Full Spectrum Services	No	\$18/hr.	
Pathways	No	\$18/hr.	
Del Norte County Mental Health	Yes	Medi-Cal/MediCare	
Humboldt County Mental Health	Yes	Medi-Cal/MediCare	
Lake County Mental Health	Yes	Medi-Cal/MediCare	
Mendocino County Mental Health	Yes	Medi-Cal/MediCare	
	Regio	nal Center of the East Bay (RCEB)	
Crisis Response Project	No	\$55,000/mo.	
Crisis Response Project Staffing	No	\$50,745/mo.	
Alameda County Support Services	No	\$998.11/mo.	
	Regiona	al Center of Orange County (RCOC)	
Emergency Treatment Services (ETS)	Yes	Medi-Cal/MediCare	
Western Medical Center	Yes	Medi-Cal/MediCare	
University of California, Irvine	Yes	Medi-Cal/MediCare	
SAILS Los Angeles	No	\$38.98/hr.	
No Ordinary Moments	No	\$36.89/hr.	
	San A	Andreas Regional Center (SARC)	
Community Integrated Work Program (CIWP)	No	\$3,026.54/mo.	
East Field Ming Quong	Yes	Medi-Cal/MediCare or private insurance	
Stephanie Young and Associates	No	\$44,413.64/mo.	
	San	Diego Regional Center (SDRC)	
Safety Alert, Inc.	No	\$38,190/mo. for all consumers on referral list	
Fred Finch Wraparound	No	\$2,530/mo.	

Vendor Name	Generic Service	Rate Paid
Exodus Recovery Project Connect	No	\$1,445.32/mo.
Toward Maximum Independence	No	Crisis Block component \$613.88/mo.
Marste Training Services	No	\$54.34/hr.
Psychiatric Emergency Response Team (PERT)	Yes	Funded by San Diego County Behavioral Health Services
	San Gabri	el/Pomona Regional Center (SG/PRC)
Los Angeles Co. Mental Health*	Yes	Medi-Cal/MediCare
Tri-City Mental Health	Yes	Medi-Cal/MediCare
Ingleside Hospital, Rosemead	Yes	Medi-Cal/MediCare
BHC Alhambra, Rosemead	Yes	Medi-Cal/MediCare
Aurora Charter Oak Hospital, Covina	Yes	Medi-Cal/MediCare
Parkside West, Intercommunity Hospital	Yes	Medi-Cal/MediCare
Della Martine, Huntington Memorial Hospital	Yes	Medi-Cal/MediCare
The Life Adjustment Team	No	\$101.76/hr.
CBEM	No	\$92,339.09/mo., min 700 hours per month (33 consumers)

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South Central Los Angeles Regional Center (SCLARC)							
Crisis Response Project No \$2,861.78 per person, per month Los Angeles							
	Tri-C	ounties Regional Center (TCRC)					
Crisis Support Services	No	Per contract: \$74,510.93/mo. San Luis Obispo, Santa Barbara, Ventura Counties					
San Luis Obispo Co. Mental Health	Yes	Medi-Cal/MediCare					

Vendor Name	Generic Service	Rate Paid
Santa Barbara County Dept. of Alcohol, Drug, and Mental Health Services	Yes	Medi-Cal/MediCare
Ventura County Behavioral Health Crisis Team	Yes	Medi-Cal/MediCare
Vista Del Mar	Yes	Medi-Cal/MediCare
	Valley	Mountain Regional Center (VMRC)
Community Catalysts of California- REST	No	\$41.61/hr.
Human Services Projects- Encore Wraparound Service	No	\$1,357/mo.
Central Valley Autism Project	No	\$40.38/hr.
Central Valley Training Center-Behavioral Support Services	No	\$37.87/hr.
SLS providers provide emerg	ency onsite	response specific to the consumers they serve.
	We	estside Regional Center (WRC)
Los Angeles Co. Mental Health*	Yes	Medi-Cal/MediCare
Did Hirsch Community Mental Health Services 24 hour suicide prevention services	Yes	Medi-Cal/MediCare
Crisis Support Services	No	Negotiated Rate
Crisis Response Project	No	Negotiated Rate

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Vendor	Vendor Type	No. of Emergency Beds	Rates	Serves Children	Physically Accessible	Description of Service					
	Alta California Regional Center										
Econolodge Motel	Motel	Varies	\$55.19/day	Yes	Yes	Emergency housing					
Motel 6	Motel	Varies	\$50.60-\$59.40/day	Yes	Yes	Emergency housing					
Holiday Inn Grass Valley	Motel	Varies	\$60.60/day	Yes	Yes	Emergency housing					
Sutter-Yuba Mental Health	Acute Care Hospital	Varies	\$416.95/day	No	Yes	Psychiatric treatment					
Sacramento County Mental Health Treatment Center	Acute Care Hospital	Varies	\$261.73/day	No	Yes	Psychiatric treatment					
Sutter-Yuba Mental Health	Acute Care Hospital	Varies	\$416.95/day	No	Yes	Psychiatric treatment					
North Valley Behavioral Health	Acute Care Hospital	Varies	\$825/day	No	Yes	Psychiatric treatment					
California Psychiatric Transitions	Specialized Residential Facility (SRF)	Varies	\$350-\$679/day	No	Yes	Psychiatric treatment					
College Hospital DDMI Wing	Acute Care Hospital	Varies	\$1,250/day	Yes	Yes	Psychiatric treatment					
Priorities Inc.	Crisis Intervention Facility	15	\$510/day	No	Yes	Psychiatric treatment					

ACRC has MOUs with County Mental Health programs in all 10 counties, stating that after Medi-Cal funding stops paying for an involuntary/court-ordered psychiatric placement for any ACRC consumer, 0-4 administrative days (depending upon the county) will be paid by the county, then ACRC will fund the remainder of their stay.

Vendor	Vendor Type	No. of Emergency Beds	Rates	Serves Children	Physically Accessible	Description of Service					
	Central Valley Regional Center										
Various Community Care Facilities (CCF) & Intermediate Care Facilities (ICF)	CCF, ICF-DD/H, ICF-DD/N	As available	ARM levels/ICF Rates	Yes	Yes	Existing CCFs and ICFs utilized as appropriate					
Various local hospitals	Acute care and psychiatric hospitals	Hospital	Medi-Cal/MediCaid	Yes	Yes	Acute care, psych assessment, hospitalization, and treatment					
Various SLS	SLS	As available	Median rates or below	No	Yes	Existing SLS utilized as appropriate					
		Eastern I	Los Angeles Regional Cen	iter							
College Hospital DDMI Wing	Acute Care Hospital	Varies	\$1,250/day	Yes	Yes	Psychiatric treatment					
Evelyn Home (ANKA)	CCF	1	\$581.57/day	Yes	Yes	Children's Crisis bed					
Taylor Home (ANKA)	CCF	1	\$581.57/day	No	Yes	Children's Crisis bed					
Various CCFs & ICFs	CCF, ICF-DD/H, ICF-DD/N	As available	ARM levels/ICF Rates	Yes	Yes	Existing CCFs and ICFs utilized as appropriate					
LA County MH	Various licensed psychiatric hospitals	Varies	Varies	Yes	Yes	Psychiatric treatment					
		Far N	lorthern Regional Center								
Alpine	ICF/DD/N	1	SMA	Yes	Yes	Medically fragile					
Remi Vista Cerro Vista	CCF	4	\$16,855.32/mo.	Yes	Yes	Children in Crisis					

Vendor	Vendor Type	No. of Emergency Beds	Rates	Serves Children	Physically Accessible	Description of Service
Turning Point	SLS	1	Negotiated Rate	No	No	Homeless Adults in Crisis
North Valley Services	CCF	4	\$14,936/mo.	No	Yes	Adults in Crisis
		Frank D.	Lanterman Regional Cente	er		
Various Level 2, 3 and 4 CCFs	CCF	Varies	Level 2- Level 4I	Yes	Yes	CCF beds may be used for emergency placements
Various local hospitals	Acute care and psychiatric hospitals	Varies	Medi-Cal/MediCaid	Yes	Yes	Medical and psychiatric care
		Gold	en Gate Regional Center			
Waldo House Omelagah	CCF	5	\$495.75/day	No	No	Emergency stabilization, assessment and re- entry planning
College Hospital DDMI Wing	Acute Care Hospital	Varies	\$1,250/day	Yes	Yes	Psychiatric treatment
Motel	Motel	Varies	\$89 to \$100/day	Yes	Yes	24 hour support services for emergency stabilization
KF Community Care, LLC	IMD	4	\$332.84/day	No	Yes	Psychiatric Treatment
		На	arbor Regional Center			
Motel	Motel	3 rooms	\$62	No	Yes	Motel
		In	land Regional Center			
Loma Linda BMC	Acute Care	89	SMA	Yes	Yes	Acute care
San Bernardino Co.	Behavioral Health	As available	No cost to RC	No	Yes	Acute care

Vendor	Vendor Type	No. of Emergency Beds	Rates	Serves Children	Physically Accessible	Description of Service
Riverside Co.	Mental Health	As available	No cost to RC	Yes	Yes	Acute care
Walden Foster Family Agency (FFA)	FFA	As available	ARM Rates	Yes	Yes	Crisis and respite
Alliance FFA	FFA	As available	ARM Rates	Yes	Yes	Crisis and respite
Pathway, Inc.	SLS	As available	Individualized Contract \$3,742.66/mo.	No	Yes	Supported living arrangements for adults who would benefit from, and are appropriate to receive SLS
Various CCFs	CCFs at Levels 2-4I	As Available	ARM Rates	Yes	Yes	Existing CCFs children and adults
Various ICFs	ICF-DD/H and ICF-DD/N Facilities	As Available	SMA/Medi-Cal	Yes	Yes	Existing CCFs children and adults
Various SRFs	CCL SRF	As Available	Negotiated SRF Rates	Yes	Yes	Existing CCFs children and adults
EMQ	Crisis Service	Available in-home	\$5,760/mo.	Yes	Yes	In-Home Wraparound
Wraparound	Crisis Service	Available in-home	\$5,600/mo.	Yes	Yes	In-Home Wraparound
ТМІ	Crisis Service	Available in-home	Up to \$2,542/mo.	Yes	Yes	In-Home Wraparound
		H	Kern Regional Center			
Ranch House	CCF	2	\$811.98/day	No	Yes	Crisis respite
Edgemont Crisis	CCF	3	\$812.48/day	No	Yes	Crisis respite
Sails Westchester	CCF	4	\$864.66/day	Yes	Yes	Crisis respite
Sails Westbrook	CCF	4	\$864.20/day	Yes	Yes	Crisis respite
Kern Medical Center	Psychiatric Hospital	As available	Medi-Cal/MediCaid	No	Yes	5150/6500 Hold

Vendor	Vendor Type	No. of Emergency Beds	Rates	Serves Children	Physically Accessible	Description of Service
Good Samaritan Hospital	Psychiatric Hospital	As available	Variable	No	Yes	Voluntary and 5150/6500 Holds
College Hospital DDMI Wing	Acute Care Hospital	Varies	\$1,250/day	Yes	Yes	Psychiatric treatment
Various Hotels	Lodging	As available	Various	No	Yes	Temporary Housing
Krebs Ranch Home	CCF	2	\$812.53/day	No	Yes	Crisis respite
		Nor	th Bay Regional Cente	er		
Various local hotels	Hotel	As available	Hotel rates	No	Yes	In crisis, SLS agencies can provide temporary services until permanent housing is located
Solano County Contracted Exodus Mental Health Crisis Stabilization	Psychiatric Crisis Facility	Up to 8	Medi-Cal	Yes	Yes	Acute Psychiatric Services 23 hours/5150
Aurora Santa Rosa Hospital	Acute Care Hospital	Up to 95	Medi-Cal	Yes	Yes	Acute Psychiatric Treatment
		North Los A	Ingeles County Region	nal Center		
Various Homeless Shelters	N/A	N/A	N/A	No	Varies	Serves the homeless population and on occasion accommodations have been made to separate consumers from the general population

Vendor	Vendor Type	No. of Emergency Beds	Rates	Serves Children	Physically Accessible	Description of Service
Level 2, 3, and Level 4 facilities	CCF	2-10	\$2,650-\$7,588/mo.	No	Varies	Vendored CCFs with existing vacancies. Additional program support staffing may also be provided as necessary
Various local hospitals	Acute care and psychiatric hospitals	Varies	Medi-Cal/MediCare, or private insurance	Yes	Yes	Acute care, psychiatric assessment, psychiatric crisis intervention, hospitalization, and treatment

NLACRC frequently utilizes residential vendors that have vacancies when there is a crisis situation and emergency housing is necessary. Additional staffing is provided through Program Support Services, if necessary, to meet the individual needs of the consumers.

	Redwood Coast Regional Center									
Days Inn	Motel	1-2	Usual and customary	No	If available	Emergency housing				
Pine Hill Motel	Motel	1	Usual and customary	No	If available	Emergency housing				
Best Western Northwoods	Motel	1	Usual and customary	No	If available	Emergency housing				
Best Western Country Inn	Motel	1	Usual and customary	No	If available	Emergency housing				
McCullens Motel	Motel	1	Usual and customary	No	If available	Emergency housing				
Town House Motel	Motel	1-2	Usual and customary	If available	No	Emergency housing				
Regency Inn	Motel	1	Usual and customary	No	No	Emergency respite				
Glen Haven	CCF	1	\$2,194/mo.	No	No	Emergency respite				
Enriching Lives	FFA	2	Varies	Yes	Yes	Emergency respite				
Turning Point/ Country Road	CCF	3	\$489.25/day	Yes	No	Short-Term Crisis Home				

Vendor	Vendor Type	No. of Emergency Beds	Rates	Serves Children	Physically Accessible	Description of Service
Turning Point/ Journey On	CCF	3	\$489.25/day	Yes	No	Short-Term Crisis Home
Turning Point/ Northern Lights	CCF	2	Negotiated	Yes	No	Short-Term Crisis Home
Redwood Children's Services	FFA	1-2	\$2,220 to \$5,159/mo.	Yes	Depends on Home	Emergency respite
Travelodge	Motel	1	Usual and Customary	No	No	Emergency housing
California Mentor	Adult FHA	1	\$135.58/day	No	If available	Emergency respite
Various Level 2,3,4 CCF	CCF	Varies	\$1,910-\$5,159/month	Yes	Yes	CCF beds may be used for emergency placements
		Regio	nal Center of the East Bay	•		
John George Psychiatric Pavilion	Hospital	Varies	Generic	No	Yes	County Psychiatric Hospital
Contra Costa Medical Center	Hospital	Varies	Generic	No	Yes	County Psychiatric Hospital
Fred Finch Youth Center – New Yosemite	Specialized Residential Service	3	\$761.10/day	Yes	No	Short term crisis and stabilization residence for children and adolescents
Willow Rock Center	Adolescent Psychiatric Health Facility	Varies	Generic	Yes	Yes	- 24 hour Crisisresponse- Acute short-terminpatient- Outpatient/transition
Respite Inn	Respite Facility	1	\$193.28/day	No	Yes	Crisis Bed

Vendor	Vendor Type	No. of Emergency Beds	Rates	Serves Children	Physically Accessible	Description of Service
Anka Behavioral Health	Specialized Residential Service	4	\$493.12/day	No	Yes	Short term crisis and stabilization residence for children and adolescents
		Region	al Center of Orange Count	ty		
No Ordinary Moments	Personal Assistance Motel Setting	Varies	Varies	No	Varies	Children's support in motel setting
SAILS- Los Angeles, Inc.	CCF	3	\$800/day	Yes	Yes	Licensed Residential Crisis home
SAILS Group	CCF	5	\$865.82/day	Yes	No	Licensed Residential Crisis home
Various CCF/ICF	CCF/ICF	Varies	ARM/Medi-Cal	Yes	Yes	Various homes and licensed CCF or ICF
College Hospital	Acute Care	Varies	\$1,250/day	Yes	Yes	Acute Care Psychiatric
		San A	Andreas Regional Center	•		
7 th Avenue Crisis Home	Psychiatric Facility	Various	Medi-Cal or Private Insurance	Yes	Yes	Locked Mental Health Facility
Fred Finch Youth Center	CCF	Various	\$558.75/day	Yes	Yes	Short term crisis and stabilization for children and adults
Santa Clara County Emergency Psychiatric Services	Hospital	Various	Generic	Yes	Yes	Hospital setting, psychiatric crisis intervention

Vendor	Vendor Type	No. of Emergency Beds	Rates	Serves Children	Physically Accessible	Description of Service
Santa Clara County Emergency Psychiatric Services Administrative Days	Hospital	Various	\$960/day or variable rate	Yes	Yes	Hospital setting, crisis services
Telecare Redwood Place	MHRC	12	\$354.67/day	No	Yes	SRF
Natividad Medical Center Emergency Psychiatric Services Administrative Days	Hospital	Various	Generic Medi-Cal rate for administrative days	No	Yes	Crisis Services
All of our vendored homes and our ICFs can be used for a crisis	CCF and ICF/DD, ICF/DDH, ICF/DDN	Various	ARM rate and Medi-Cal rate	Yes	Yes	Short-term crisis intervention services
Dominican Hospital Emergency Psychiatric Services Administrative Days	Hospital	Various	Generic Medi-Cal rate and \$287.86/day for administrative days	No	Yes	Crisis Services
Stockton Crisis Beds (Turning Point)	CCF	2	\$839.15/day	Yes	Yes	Short term residential crisis intervention services
San Jose Care and Guidance	Psychiatric Facility	Various	Medi-Cal or Private Insurance	Yes	Yes	Locked Mental Health Facility

Vendor	Vendor Type	No. of Emergency Beds	Rates	Serves Children	Physically Accessible	Description of Service
Families First	Level 14 Crisis Home	5	\$574.31/day, usual and customary rates	Yes	Yes	Provides mental health services to children 8-17. They can stay in the therapeutic milieu for up to 30 days. If medi-cal will not fund, then SARC can.
Anka Behavioral Health	Specialized Residential Service	4	\$491.93/day	No	Yes	Short term crisis and stabilization residence for children and adolescents.
College Hospital DDMI Wing	Acute Care	18	\$1,250/day	Yes	Yes	Acute Care Psychiatric
		San	Diego Regional Center	•		
TMI, Inc.	FFA	2	\$5,878/mo.	Yes	No	Crisis foster home
Walden Family Services	FFA	2	\$5,878/mo.	Yes	No	Crisis foster home
San Diego Center for Children	FFA	2	\$5,878/mo.	Yes	Yes	Crisis foster home
Scripps Mercy Behavioral Health	Acute Care Hospital	Varies	Dept. of Health Administrative Daily Rate	Yes	Yes	Psychiatric
Promise Hospital of San Diego	Acute Care Hospital	Varies	Dept. of Health Administrative Daily Rate	Yes	Yes	Psychiatric
Paradise Valley Hospital	Acute Care Hospital	Varies	Dept. of Health Administrative Daily Rate	Yes	Yes	Psychiatric
Palomar Medical Center	Acute Care Hospital	Varies	Dept. of Health Administrative Daily Rate	Yes	Yes	Psychiatric
Tri-City Hospital	Acute Care Hospital	Varies	Dept. of Health Administrative Daily Rate	Yes	Yes	Psychiatric

Vendor	Vendor Type	No. of Emergency Beds	Rates	Serves Children	Physically Accessible	Description of Service
Sharp Mesa Vista Hospital	Acute Care Hospital	Varies	Dept. of Health Administrative Daily Rate	Yes	Yes	Psychiatric
Sharp Grossmont Hospital	Acute Care Hospital	Varies	Dept. of Health Administrative Daily Rate	Yes	Yes	Psychiatric
		San Gab	riel/Pomona Regional Cent	er		
Ingleside Hospital	Psychiatric facility	See Note*	Medi-Cal/MediCare or \$511.85/day if not medical necessity (Admin Rate)	Yes 12-17 plus adults	Yes	Psychiatric
BHC Alhambra	Psychiatric facility	See Note*	Medi-Cal/MediCare or \$511.85/day if not medical necessity (Admin Rate)	Yes 12-17 plus adults	Yes	Psychiatric
Aurora Charter Oak	Psychiatric facility	See Note*	Medi-Cal/MediCare or \$511.85/day if not medical necessity (Admin Rate)	Yes 12-17 plus adults	Yes	Psychiatric
Parkside West	Psychiatric facility	See Note*	Medi-Cal/MediCare or \$511.85/day if not medical necessity (Admin Rate)	No, Adults over 21	Yes	Psychiatric
Della Martin Center	Psychiatric facility	See Note*	Medi-Cal/MediCare or \$511.85/day if not medical necessity (Admin Rate)	No, Adults over 21	Yes	Psychiatric
College Hospital	Psychiatric facility	See Note*	Medi-Cal/MediCare or \$511.85/day if not medical necessity (Admin Rate)	Yes 12-17 plus adults	Yes	Psychiatric

Vendor	Vendor Type	No. of Emergency Beds	Rates	Serves Children	Physically Accessible	Description of Service
College Hospital DDMI Wing	Acute Care Hospital	30 Hi Func Adult (18 y.o. +) 12 Lo Func Adult (18 y.o. +) 14 Youth beds (7y.o. – 17 y.o.)	\$1,250/day - vendored *Reimbursed Medi-Cal rate \$627/day for under 20 y.o. and over 65 y.o. when medical necessity criteria met. Also: Kaiser, Department of Children and Family Services, and other insurance and county government contracts for treatment.	No	Yes	Psychiatric and Behavioral Stabilization; LPS (mental health) Conservatorships and Medication Management Exclusive RC population Low And High Functioning adult program, plus Youth program
La Casa Mental Health	IMD	See Note*	\$189/day	No, Adults 18+	Yes	Psychiatric
KC Community Care LLC	IMD	See Note*	\$147.67/day	No, Adults 18+	Yes	Psychiatric
Penn Mar Therapeutic Center	IMD	See Note*	\$155/day	No, Adults 18+	Yes	Psychiatric
Cottontail Home/Phoenix Programs, Inc.	CCF	3	\$1,017.25/day	Yes	Yes	Short-term crisis facility for children
Bungalows at Community Care	IMD	30	\$311.21/day	Yes	Yes	Psychiatric

^{*}Number of beds depends upon availability. In addition, SG/PRC has a number of vacancies in CCFs serving adults that can be used in emergency situations.

South Central Los Angeles Regional Center

Vendor	Vendor Type	No. of Emergency Beds	Rates	Serves Children	Physically Accessible	Description of Service
LACMH Augustus F. Hawkins Psychiatric Facility	Psychiatric Hospital	As available	Medi-Cal/MediCare	Yes	Yes	Short-term acute care psychiatric facility
Ingleside	Psychiatric Hospital	As available	Medi-Cal/MediCare	Yes	Yes	Short-term acute care psychiatric facility
Choices R' Us- Dunbrobin	CCF	4	\$7,588/mo.	No	No	Specialized ARF
Epic Residential	CCF	4	\$7,588/mo.	No	Yes	Specialized ARF
Embrace Residential Home, Inc.	CCF	4	\$7,588/mo.	No	Yes	Specialized ARF
JatKodd Residential Care	CCF	6	\$7,588/mo.	No	No	Serves adults in crisis with severe behaviors
JatKodd II	CCF	6	\$7,588/mo.	No	No	Serves adults in crisis with severe behaviors
Grace IV	CCF	6	\$7,588/mo.	No	No	Serves adults in crisis and those who are dually diagnosed
Tijay Renee Crisis Intervention	CCF	6	\$7,588/mo.	Yes	No	Serves minors that are in crisis and have severe behaviors
Wright Residential	CCF	4	\$7,588/mo.	No	Yes	Serves adults that are in crisis and have severe behaviors
Dominguez Shelter	Emergency housing/homeless shelter	Varies: shelters throughout L.A. County	No cost	Yes	Yes	Shelter for battered women and their children

Vendor	Vendor Type	No. of Emergency Beds	Rates	Serves Children	Physically Accessible	Description of Service
Golden State	ICF-DD	Varies: shelters throughout L.A. County	\$212/day	No	Yes	Specialized Intermediate Care Facility
College Hospital DDMI Wing	Acute Care Hospital	Varies	\$1,250/day	Yes	Yes	Psychiatric treatment

SCLARC continues to utilize available generic mobile response teams affiliated with Los Angeles County Mental Health facilities. The facilities are not vendored; payment via Medi-Cal.

	Tri-Counties Regional Center								
Options Sonata Home	Transitional Home	3	\$642.99/day	No	No	"Step Down" home for adults waiting for longer term residential placement			
People's Care Goodenough	CCF	2	\$799.89/day	No	No	Crisis Facility 60day maximum			
Turning Point	Crisis Home	4	\$862/day	Yes	No	Children's crisis facility, 90-day maximum			
Turning Point Prairie House	Transitional Home	4	\$590.36/day	Yes	No	Children's Temporary Home			
Sails 50-50 Home	CCF with crisis beds	2 beds in each	\$818.53/day	No	No	50% Placement and 50% Crisis			
Extended Stay America	Motel	Varies	Usual and Customary	No	If available	Motel			
Best Value Inn	Motel	Varies	Usual and Customary	No	If available	Motel			
Bayshore Inn	Motel	Varies	Usual and Customary	No	If available	Motel			
College Hospital DDMI Wing	Acute Care Hospital	Varies	\$1,250/day	Yes	Yes	Psychiatric treatment			

Vendor	Vendor Type	No. of Emergency Beds	Rates	Serves Children	Physically Accessible	Description of Service
Various Level 2,3, and 4 CCFs	CCF	Varies	\$3,379-\$7,588/mo.	Yes	Yes	Available CCF beds may be used for emergency placements
		Valley	Mountain Regional Center			
St. Joseph's Behavioral Health	Psychiatric Facility	As Available	MediCare/Private Insurance	No	No	Psychiatric Facility
San Joaquin County Mental Health*	Acute Psychiatric Facility	As available	MediCare/Medi-Cal (after 4 days VMRC pays administrative rate)	No	No	Short term acute care psychiatric facility
Service First Transition Apartments	Apartment	Various	\$45/day, plus staffing costs, or \$35/day without staffing	No	Yes	Adults
Motels**	Motel	Various	Varies	Yes	Yes	24 hour staff supervision provided through Community Catalysts of California (CCC) if necessary
Kavere Services - Monique	CCF	2	\$875/day	Yes	No	Redirect children in crisis and stabilize behavior to permit return to home and community, up to 90-day stabilization
Kavere Services - Bridgeton	CCF	3	\$875/day	Yes	Yes	Redirect children in crisis and stabilize behavior to permit return to home and community, up to 90-day stabilization

Vendor	Vendor Type	No. of Emergency Beds	Rates	Serves Children	Physically Accessible	Description of Service
Table Mountain Ranches	CCF	6	\$7,004/mo.	Yes	Yes	Specialized intensive children's home with a focus on reunification
K.G. Harney (Choice Harney Home)	CCF	6	\$11,287/mo.	Yes	Yes	Step-down children's facility for children with social adjustment issues and severe behaviors requiring intense supports
Choice Creekview Home	CCF	6	\$6,788.12/mo.	No	Yes	Adult facility for adult consumers with severe behaviors posing threat to self or others
Vista Haven	CCF	6	\$5,159/mo.	No	No	Step-down adult residential treatment facility for men with maladaptive behaviors and court involvement
Grace Adult Residential Care Home	CCF	5	\$5,159/mo.	No	No	Adult facility for women with dual-diagnoses, substance abuse and behavior challenges
Skye Residential	CCF	4	\$5,159/mo.	No	Yes	Adult male/female facility for consumers with Prader-Willi, PICA and other eating-related disorders
Hana Hou Alliance	CCF	4	\$8,165.62/mo.	No	No	Adult male/female facility for consumers with substance abuse issues

Vendor	Vendor Type	No. of Emergency Beds	Rates	Serves Children	Physically Accessible	Description of Service
Bright Futures I	CCF	5	\$13,807.91/mo.	No	No	Adult step down for consumers with moderate to severe behaviors requiring enhanced supervision.
LJ Guest Home	CCF	5	L4I	No	Yes	Adult male/female amb/non-amb facility for consumers with severe behavioral issues and medical issues
Linden Grove ARF	CCF	6	\$13,698/mo.	No	Yes	Adult step down for consumers with moderate to severe behaviors requiring enhanced supervision.
Paradise Residential Care	CCF	5	\$7,263.66/mo.	No	Yes	Adult step down for consumers with moderate to severe behaviors requiring enhanced supervision.
Quarter House	CCF	6	L4I	No	Yes	Adult male/female facility for consumers with substance abuse issues
Hope Residential 3	CCF	6	L4I	Yes	No	Children's facility for ages 6-17, ambulatory, male/female consumers with severe behavioral challenges, dually diagnosed or Autism

Vendor	Vendor Type	No. of Emergency Beds	Rates	Serves Children	Physically Accessible	Description of Service
Carmello Home 1	CCF	4	L4I	No	Yes	Adult male/female ambulatory/functionally non-ambulatory consumers with severe behavioral issues and some medical issues
Jar-Mill Annex	CCF	6	\$7,542.65/mo.	Yes	No	Children's Group Home for ambulatory males, ages 9-17 with severe behavioral issues
Linden Grove ARF	CCF	5	\$13,698/mo.	No	No	Adult step down for consumers with moderate to severe behaviors requiring enhanced supervision.
Kesher House	CCF	3	\$18,341/mo.	No	Yes	Adult male/female ambulatory/non- ambulatory consumers in crisis with severe behavioral/mental health issues and unable to maintain placement in L4 and other negotiated rate facilities
Kavere Services - Princeton	CCF	3	\$28,486.13/mo.	Yes	Yes	Redirect children in crisis and stabilize behavior to permit return to home and community, up to 90-day stabilization

^{*}VMRC has MOUs with the five County Mental Health Departments (Amador, Calaveras, San Joaquin, Stanislaus, and Tuolumne) to provide emergency, acute, psychiatric beds; VMRC pays administrative rate after 4 days and full daily rate after 10 days.

**Motel services funded by POS reimbursements to CCC, contract crisis services provider.

Vendor	Vendor Type	No. of Emergency Beds	Rates	Serves Children	Physically Accessible	Description of Service			
Westside Regional Center									
Brilliant Corners Housing Services	Housing Services	Various	\$35/hr.	Yes	Yes	Provides Emergency Housing Vouchers			
Various licensed residential settings	Various	Varies	\$3,379-\$19,943.03/mo.	Yes	Yes	Available beds can be used for emergency placements			
Various Family Home Agencies (FHA)	Various	Level 2-4	\$2,479.47-\$6,002.61/mo.	No	Yes	Available beds can be used for emergency placements			
Various Foster Family Agencies (FFA)	Various	Level 4	\$5,364-\$7,395/mo.	Yes	Yes	Available beds can be used for emergency placements			
Various Motels	Motel	Varies	Usual and Customary	No	If available	Motel			
Upward Bound House	Various	Varies	Generic Resource	Yes	Yes	Transitional Housing			
Various Shelters	Various	Varies	Generic Resource	If available	If available	Shelters Temporary Emergency Housing			

Acronym Key

ARM = Alternative Residential Model CCF = Community Care Facility

CCF L3O = Community Care Facility Level 3 operated by Owner

CCF L3S = Community Care Facility Level 3 operated by Staff

CCF L4 A-I = Community Care Facility

Levels 4A through 4I

CCF L2S = Community Care Facility Level 2

operated by Staff

CCF L2O = Community Care Facility Level 2 operated by Owner

clt = client

DD = Developmentally Disabled

FFA = Foster Family Agency

FHA = Family Home Agency
ICF = Intermediate Care Facilit

ICF = Intermediate Care Facility ICF/DD = Intermediate Care

Facility/Developmentally Disabled

ICF/DD-H = Intermediate Care

Facility/Developmentally Disabled-Habilitative

ICF/DD-N = Intermediate Care

Facility/Developmentally Disabled-Nursing

IMD = Institutions for Mental Disease

LACDMH = Los Angeles County Department

of Mental Health

MH = Mental Health

MOU= Memorandum of Understanding

PET = Psychiatric Evaluation Team

RC = Regional Center

SMA = Schedule of Maximum Allowances

Regional Center (RC) Key

ACRC = Alta California Regional Center

CVRC = Central Valley Regional Center

ELARC = Eastern Los Angeles Regional

Center

FDLRC = Frank D. Lanterman Regional

Center

FNRC = Far Northern Regional Center

GGRC = Golden Gate Regional Center

HRC = Harbor Regional Center

IRC = Inland Regional Center KRC = Kern Regional Center

NBRC = North Bay Regional Center

NLACRC = North Los Angeles County

Regional Center

RCEB = Regional Center of the East Bay

RCOC = Regional Center of Orange County

RCRC = Redwood Coast Regional Center

SARC = San Andreas Regional Center

SCLARC = South Central Los Angeles

Regional Center

SDRC = San Diego Regional Center

SG/PRC = San Gabriel/Pomona Regional

Center

TCRC = Tri-Counties Regional Center

VMRC= Valley Mountain Regional Center

WRC = Westside Regional Center

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