

# Special Incident Reporting Requirements

## Title 17, Section 54327



### Required to be reported to the regional center regardless of when or where they occurred:

- **The death of any consumer, regardless of cause**
- **The consumer is the victim of the following crimes:**
  - Robbery
  - Aggravated Assault
  - Larceny
  - Burglary
  - Rape, including rape and attempts to commit rape

### Required to be reported to the regional center if they occurred during the time the consumer was receiving services and supports from any vendor or long-term health care facility:

- **The consumer is missing and a missing persons report has been filed with a law enforcement agency**
- **Reasonably suspected neglect, including failure to:**
  - Provide medical care for physical and mental health needs
  - Prevent malnutrition or dehydration
  - Protect from health and safety hazards
  - Assist in personal hygiene, or the provision of food, clothing or shelter
  - Exercise the degree of care that a reasonable person would exercise in the position of having the care and custody of an elder or a dependent adult
- **Unplanned or unscheduled hospitalization due to:**
  - Respiratory illness
  - Seizures
  - Cardiac-related hospitalization
  - Internal infections, including ear, nose and throat; gastrointestinal; kidney; dental; pelvic; or urinary tract
  - Diabetes and diabetes-related complications
  - Wound/skin care, including cellulitis and decubitus
  - Nutritional deficiencies, including anemia and dehydration
  - Involuntary psychiatric admission
- **Reasonably suspected abuse/exploitation, including:**
  - Physical
  - Sexual
  - Fiduciary
  - Emotional/mental
  - Physical and/or chemical restraint
- **Serious injury/accident including:**
  - Lacerations requiring sutures or staples
  - Puncture wounds requiring medical treatment beyond first aid
  - Fractures
  - Dislocations
  - Bites that break the skin and require medical treatment beyond first aid
  - Internal bleeding requiring medical treatment beyond first aid
  - Any medication errors
  - Medication reactions that require medical treatment beyond first aid
  - Burns that require medical treatment beyond first aid



### When reporting a special incident to the regional center, it is important to include:

- The date, time and location of the special incident;
- The name(s) and date(s) of birth of the consumer(s) involved;
- A description of the incident;
- The treatment provided to the consumer, if any;
- The action(s) taken by the vendor, the consumer or any other agency(ies) or individual(s) in response to the special incident;
- The law enforcement, licensing, protective services and/or other agencies or individuals notified of the special incident or involved in the special incident; and,
- All other information required by Title 17