

**ALTA CALIFORNIA REGIONAL CENTER  
2011 PERFORMANCE CONTRACT**

*Public Policy Measures*

No.	Public Policy Measures	Baseline 12/009	State Average 12/09	Planned Activities	Outcome
1	Number and percent of regional center caseload in state developmental center (lower is better)	118 consumers or .70% of consumers served by Alta	0.91%	Implement the 2010-11 ACRC Community Placement Plan (CPP). Coordinate the development of living options for individuals included in the CPP. Participate in the planning and implementation of the Difficult to Serve Project. Continue to utilize deflection options in the community to avoid unnecessary admissions to state developmental centers.	
2	Number and percent of minors living with families (includes living with own family, with foster family or with guardian) (higher is better)	7,643 consumers or 98.50% of consumers under age 18	98.48%	Continue to provide family support such as respite services, consultation in behavioral management, parenting classes, toilet training, and adaptive skills development. Provide supportive nursing care and/or respite to medically fragile children.	
				Maximize the use of community resources that provide supports to families to assist them in maintaining their children at home.	
				Continue to collaborate with foster care system. Provide timely and effective outreach to families about available resources and support services (e.g., Warmline, community-based training and agency training). Explore opportunities to utilize or develop after-school programs for consumers 13 to 18 years of age. Inform eligible families about IHSS benefit.	

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3	Number and percent of adults living in home settings (includes independent living, supported living, adult family home agency homes, and with parents or guardians) (combination of #3a, 3b, 3c, 3d)	6,848 consumers or 75.79% of consumers 18 years and older	73.20%	Develop competency among Independent Living Services providers, Supported Living Services providers, ACRC staff, and families (leading to increased consumer self sufficiency) through various teaching modalities. Maintain use of available assessment tools (e.g., transition questionnaires) to gather consumer data reflecting living options choices and needs. Foster consumer self sufficiency through the ACRC Consumer Advocate's work with the ACRC Consumer Advisory Committee. Provide information and resources to young adult consumers in transition to adulthood, and to their families, regarding living options. Establish an expectation that service coordinators and providers work closely with consumers, families and advocates to support consumers' life-long planning for self sufficiency. Engage the Family Advisory Committee in educating families of adults in life-long planning for consumers.	
				Continue to provide training on Individual Program Plans, acknowledging changing needs relative to life stages. Strengthen timely training on transition planning (emphasizing collaboration with Education) and on issues such as guardianship and conservatorship.	
3a	Number and percent of adults living in home settings (focus on supported living) (higher is better)	402 consumers or 4.25% of consumers over age 18	5.45%	See #3.	
3b	Number and percent of adults living in home setting (focus on adult family home agency homes) (higher is better)	57 consumers or 0.63% of consumers 18 years and older	0.57%	See #3.	
3c	Number and percent of adults living in family homes (home of parent or guardian) (higher is better)	4,569 or 50.57% of consumers 18 years and older	54.86%	See #3.	

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3d	Number and percent of adults living in home settings (focus on independent living) (higher is better)	1,820 consumers or 20.14% of consumers 18 years and older	12.32%	See #3.	
4	Number and percent of minors living in facilities serving greater than 6 people (includes intermediate care facilities of all types, skilled nursing facilities and community care licensed facilities) (lower is better)	6 consumers or 0.08% of consumers under age 18	0.13%	See #2. Assess children living in settings serving more than 6 children and identify family home environments for these children, whenever possible. Offer technical assistance and resources to families of minors regarding available living options. Encourage development of living options for children with special behavioral and/or medical needs.	
5	Number and percent of adults living in facilities serving greater than 6 people (includes intermediate care facilities of all types, skilled nursing facilities and community care licensed facilities; does not include residential care facilities for the elderly) (lower is better)	362 consumers or 4.01% of consumers 18 years and older	4.10%	See #3.	



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**Public Policy Outcomes  
for Which Statewide  
Average and ACRC Data  
Are Not Available**

\*UD = Under Development (DDS is working on developing measurement methodology)

No.	Measure			Planned Activities	Outcome
1	Number and percent of adults with earned income and average wage (aggregate) (increase)	UD*	UD	Assure that consumers have innovative employment opportunities through the expansion of micro-enterprise and competitive employment.	
				Aid the supported Life Institute in informing families and consumers about the annual Supported Life Conference. Support consumers interested in obtaining work within their communities.	
2	Number and percent of adults in supported employment (increase)	UD	UD	Offer technical assistance and resources to young adults in transition to adulthood, and to their families and parents of adults, regarding services and support options. Partner with education on transition planning from school to adult life. Collaborate with ACRC's supported employment providers in the training of agency staff about this service code.	
3	Access to medical services (increase)	UD	UD	Continue to assist consumers and families to access medical support resources such as MediCal. Review, through ACRC's Risk Management Committee, Special Incident Report trends. Continue to participate in meetings of local government that address unmet transportation needs, with the goal of increasing public transportation services to consumers. Continue to collaborate with health professionals and public mental health agencies to address coordination of services for ACRC consumers.	
4	Number of consumers per thousand who are victims of abuse (decrease)	UD	UD	Offer technical assistance and resources to consumers and families to increase awareness, promote safety and prevent exploitation and abuse. Collaborate with community partners to share information, education and resources. Maintain a Risk Mitigation committee.	

**Compliance Measures**

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No.	Measure			Planned Activities	Outcome
1	Unqualified independent audit with no material findings			Apply and maintain good business practices and generally accepted accounting principles.	
2	Substantial compliance with DDS fiscal audit			Apply and maintain good business practices and generally accepted accounting principles.	
3	Accuracy: percent of POS fiscal projections (based on February SOAR)			Strive for improved accuracy of POS fiscal projections based on history and ongoing utilization review.	
4	Operates within OPS budget			Continue operations budget planning, ongoing utilization review and system-wide monitoring.	
5	Certified to participate in Waiver			Maintain compliance with Medicaid Waiver requirements.	
6	Compliance with Vendor Audit Requirements per the ACRC/DDS contract, Article III, Section 10			Maintain compliance with contract.	
7	CDER/ESR Currency			Continue to monitor timely completion of CDER/ESR.	
8	Intake/assessment and time lines for consumers ages 3 and above			Provide timely completion of intake/assessments for consumers ages 3 and above.	
9	IPP Development (Welfare and Institutions code requirements)			Continue to comply with all requirements of the Welfare and Institutions Code for timely completion of individual program plans for consumers receiving services under the Lanterman Act.	
10	IFSP Development (Title 17 requirements)			Continue to comply with all requirements of the title 17 for timely completion of individual family service plans for infants and children receiving Early Intervention services.	

## STATEMENT OF ASSURANCES

This is to assure that Alta California Regional Centers Year 2011 Performance Contract was developed in accordance with the requirements specified in Welfare and Institutions Code section 4629 and the Department of Developmental Services' (DDS) Year 2011 Performance Contract Guidelines.

The performance contract was developed through a public process which included:

- Providing information, in an understandable form, to the community about regional center services and supports, including budget information and baseline data on services and supports and the regional center operations [WIC 4629 (c)(B)(i)]
- Holding at least one public meeting to solicit input on performance objectives and using focus groups or surveys to collect information from the community [WIC 4629 (c)(B)(ii)]
- Providing at least 10 calendar days advance public notice of the date(s) of the public meeting (DDS Guidelines)
- Circulating a draft to the community of the performance contract plan relative to the public policy and compliance outcomes identified in the DDS Performance Contract Guidelines, and any locally developed policy outcomes prior to presenting the contract to the regional center board for action [WIC 4629 (c)(B)(iii)]
- Providing an opportunity for additional public input and consideration of that input at the regional center board meeting prior to board action on the proposed performance contract [WIC 4629 (c)(B)(iii)]

Signature of RC Director: \_\_\_\_\_

Date: \_\_\_\_\_

11-1-2010