

Central Valley Regional Center Performance Contract – 2016

Measures	Statewide Average	CVRC Baseline as of June 30, 2014	CVRC Baseline as of June 30, 2015	Planned Activities
1) Number and percent of Regional Center caseload in the Developmental Center (DC) (Lower is better)	0.38%	0.71% 115	0.61% 103	<ul style="list-style-type: none"> ● Implement the 2015-2016 Community Placement Plan. ● Develop specialty residential and services to support individuals in community homes that they choose. ● Complete comprehensive assessments for clients residing in the DC who meet criteria for assessment. ● Move 14 clients from the developmental center to a less-restrictive community placement. ● Develop sustainable, integrated, affordable, and accessible housing. ● Collaborate with community partners to develop community style homes to serve individuals with enduring and complex medical needs and/or severe behaviors who require intensive services. These homes will be under a new licensing category, allowing clients to be served who previously could not be served in a community setting. Entered into Master Housing Agreement with non-profit housing ownership organization (NPO) to locate and purchase permanent housing through the "Buy It Once" model, to be used exclusively by regional center clients in perpetuity for 99 years.
2) Number and percent of minors residing with families (includes own family, foster family, and guardian) (Higher is better)	99.11%	98.55% 7,080	98.88% 7,622	<ul style="list-style-type: none"> ● Provide information to parents about the Family Resource Center; make referrals if interested. ● Continue developing programs to serve children. ● Monitor efficacy and best practice for programs serving children. ● Offer group Applied Behavior Analysis training for families in English and Spanish; other languages as available.

Measures	Statewide Average	CVRC Baseline as of June 30, 2014	CVRC Baseline as of June 30, 2015	Planned Activities
3) Number and percent of minors living in facilities serving greater than 6 (includes Intermediate Care Facilities, Community Care Facilities and Skilled Nursing Facilities) (Lower is better)	0.06%	0.01% 1	0.01% 1	<ul style="list-style-type: none"> Continue to encourage new residential service providers to offer living arrangement for 4 clients, and with individual bedrooms when possible. Continue to encourage development of small family homes for 2 children.
4) Number and % of adults residing in home settings (Independent Living, Supported Living, Adult Family Home Agency, and Family Homes listed separately as 4a, 4b, 4c and 4d) (Higher is better)	77.69%	76.49% 6,746	77.37% 7,007	<ul style="list-style-type: none"> Provide training to regional center staff on various living arrangements. Develop sustainable, integrated, affordable, and accessible housing. Provide Mobility and Bus Training for adult clients who are able to utilize public transportation.
4a) Adult Family Home Agency	0.95%	2.61% 230	2.98% 270	<ul style="list-style-type: none"> Continue to collaborate with Adult Family Home Agencies (AFHA) in referral, assessment, and placement process. Conduct annual review of AFHA's
4b) Independent Living	11.33%	15.17% 1,338	15.30% 1,386	<ul style="list-style-type: none"> Continue to collaborate with Independent Living Program (ILP) providers to improve services to clients Provide information to clients and families about Housing Choice vouchers as available through the Housing Authority. Implement Guidelines for provision of services by ILP vendors including best practice recommendations.
4c) Own Home - Parent	59.81%	57.16% 5,041	57.43% 5,201	<ul style="list-style-type: none"> Provide out-of-home respite options. Provide information to clients and families about Housing Choice vouchers as available through the Housing Authority. Continue to refer families to In-Home Respite Agencies.
4d) Supported	5.60%	1.55%	1.66%	<ul style="list-style-type: none"> Collaborate with Supported Living Services

Measures	Statewide Average	CVRC Baseline as of June 30, 2014	CVRC Baseline as of June 30, 2015	Planned Activities
Living		137	150	to ensure clients' needs are being met. <ul style="list-style-type: none"> • Ensure that all generic and natural supports are being utilized to the fullest extent. • Use DDS Standardized Assessment Tool
5) Number and percent of adults living in facilities serving greater than 6 (includes Community Care Facilities, Intermediate Care Facilities and Skilled Nursing Facilities) (Lower is better)	2.85%	0.88% 78	0.82% 74	<ul style="list-style-type: none"> • Continue to encourage new residential service providers to offer living arrangements for 4-6 clients, and with individual bedrooms when possible.

COMPLIANCE MEASURES – 2016

Measures	Yes/No	Planned Activities
6) Unqualified independent audit with no Material findings	yes	Maintain performance
7) Substantial Compliance with Department of Developmental Services fiscal audit	Yes	Maintain performance
8) Operates within Operations budget	Yes	Maintain performance
9) Accurate fiscal projections (within established percentage), both Operations and Purchase of Service, based on February Sufficiency of Allocations Report	Yes	Maintain accuracy of fiscal projections on SOAR within acceptable range
10) Certified to participate in Waiver	Yes	Maintain certification
11) Compliance with Vendor Audit Requirements	yes	Maintain compliance

Measures	Statewide Average	Last Period	Current Period	Planned Activities
12) Client Development Evaluation Report (CDER)/Early Start Report (ESR) currency (Higher is better)	98.19%	99.41% 13,889	99.14% 14,289	<ul style="list-style-type: none"> ● Maintain CDER/ESR currency to at least the statewide average or above.
13) Intake/assessment and Individualized Family Service Plan (IFSP) time lines (0-3)	UD ¹	UD	UD	<ul style="list-style-type: none"> ● Maintain compliance with T17 Requirements.
14) Intake/assessment time lines as required to be maintained (Age 3 and above) (Higher is better)	97.99%	100% 316	100% 364	<ul style="list-style-type: none"> ● Maintain time lines to at least the Statewide average. ● Periodically evaluate the intake process and procedures to ensure time lines are met. ● Review data on timelines monthly to ensure accuracy in reporting.
15) Individual Program Plan (IPP) Development	Data not available	99.27%	99.27%	<ul style="list-style-type: none"> ● Maintain compliance with W & I code requirements.
16) Individualized Family Service Plan (IFSP) development *	Data not available	Data not available	96.60%	<ul style="list-style-type: none"> ● Maintain compliance with T17 Requirements. ● Collaborate with Early Intervention programs to meet time lines. ● Service Coordinators and Early Intervention partners will be trained annually on all aspects of the IFSP process, including time lines.

¹UD=Under Development

Addendum: Reducing Disparities & Improving Equity in Purchase of Service Expenditures Performance Measures	Activities to Achieve Outcome
<p>17) CVRC will develop data to refine understanding of issues affecting access and quality of services.</p>	<p>CVRC is committed to enriching cultural competency by integrating cultural competency into management systems and operations.</p> <p><u>Activities:</u></p> <ul style="list-style-type: none"> • CVRC will continue to conduct stakeholder feedback sessions on purchase of service and expenditure data. • CVRC will conduct focused discussions with community partners to improve outreach to underserved communities. • CVRC will conduct deeper analysis of expenditure data to improve understanding and identify issues impacting access to and quality of service. • CVRC will utilize National Core Indicator data to assist in evaluating expenditure data. • CVRC will link National Core Indicator data with Self-Determination Outreach.
<p>18) CVRC will assess areas of internal operations.</p>	<ul style="list-style-type: none"> • CVRC will evaluate service coordinator purchase of service data by age, race, language, disability, and insurance. • CVRC will survey service providers to assess % of staff who speak threshold languages.

*Measure suspended pending revision to measurement methodology and availability of associated data.

Revised or printed 11.30.15

Central Valley Regional Center

Addendum to Calendar Year 2016 Performance Contract

Performance Measure	Activities to Achieve Outcome
<p>1. CVRC will develop data to refine understanding of issues affecting access and quality of services.</p> <ul style="list-style-type: none"> • This will be measured by increasing the number and percent of individuals, by race/ethnicity, who are satisfied with the services and supports received by the family and family member. 	<p>CVRC is committed to enriching cultural competency by integrating cultural competency into management systems and operations.</p> <p>This performance measure will be measured via National Core Indicators (NCI) data:</p> <ul style="list-style-type: none"> ➤ Child Family Survey FY 12/13 and FY 15/16 ➤ Adult Family Survey FY 10/11, FY 13/14 and FY 16/17 ➤ Family Guardian Survey FY 10/11, FY 13/14 and FY 16/17 <p><u>Activities:</u></p> <ul style="list-style-type: none"> • CVRC will continue to conduct stakeholder feedback sessions on purchase of service and expenditure data. • CVRC will conduct focused discussions with community partners to improve outreach to underserved communities. • CVRC will conduct deeper analysis of expenditure data to improve understanding and identify issues impacting access to and quality of service. • CVRC will utilize National Core Indicator data to assist in evaluating expenditure data. • CVRC will link National Core Indicator data with Self-Determination Outreach.

Performance Measure	Activities to Achieve Outcome
<p>2. CVRC will assess areas of internal operations.</p> <ul style="list-style-type: none"> • This will be measured by increasing the number and percent of individuals, by race/ethnicity whose IPP/IFSP includes all the services and supports needed. 	<p>This performance measure will be measured via National Core Indicators (NCI) data:</p> <ul style="list-style-type: none"> ➤ Child Family Survey FY 12/13 and FY 15/16 ➤ Adult Family Survey FY 13/14 and FY 16/17 ➤ Family Guardian Survey FY 10/11, FY 13/14 and FY 16/17 <p><u>Activities:</u></p> <ul style="list-style-type: none"> • CVRC will evaluate service coordinator purchase of service data by age, race, language, disability, and insurance. • CVRC will survey service providers to assess % of staff who speak threshold languages.

STATEMENT OF ASSURANCES

This is to assure that CENTRAL VALLEY REGIONAL CENTER'S Year 2016 Performance Contract was developed in accordance with the requirements specified in Welfare and Institutions Code section 4629 and the Department of Developmental Services' (DDS) Year 2016 Performance Contract Guidelines.

The performance contract was developed through a public process which included:

- Providing information, in an understandable form, to the community about regional center services and supports, including budget information and baseline data on services and supports and the regional center operations [WIC 4629 (c)(B)(i)];
- Holding at least one public meeting to solicit input on performance objectives and using focus groups or surveys to collect information from the community [WIC 4629 (c)(B)(ii)];
- Providing at least 10 calendar days advance public notice of the date(s) of the public meeting (DDS Guidelines);
- Circulating a draft to the community of the performance contract plan relative to the public policy and compliance outcomes identified in the DDS Performance Contract Guidelines, and any locally developed policy outcomes prior to presenting the contract to the regional center board for action [WIC 4629 (c)(B)(iii)];
- Providing an opportunity for additional public input and consideration of that input at the regional center board meeting prior to board action on the proposed performance contract [WIC 4629 (c)(B)(iii)].

Signature of RC Director:

Heather Flores

Date:

11/17/2015