

# Central Valley Regional Center Performance Contract – 2018

• Measures	Statewide Average As of June 30, 2017	CVRC Baseline as of June 30, 2016	CVRC Base-line as of June 30, 2017	Planned Activities
<p>1. Number and percent of Regional Center caseload in the Developmental Center (DC)</p> <p><b>(Lower is better)</b></p>	0.26%	.50% 88	0.37% 68	<ul style="list-style-type: none"> <li>▪ Implement the 2017-2018 Community Placement Plan.</li> <li>▪ Develop specialty residential and services to support individuals in community homes that they choose.</li> <li>▪ Complete comprehensive assessments for clients residing in the DC who meet criteria for assessment.</li> <li>▪ Move 17 clients from the developmental center to a less-restrictive community placement.</li> <li>▪ Develop sustainable, integrated, affordable, and accessible housing.</li> <li>▪ Enter into Master Housing Agreements with non-profit housing ownership organizations (NPOs) to locate and purchase permanent housing through the “Buy It Once” model, to be used exclusively by regional center clients in perpetuity for 99 years.</li> </ul>
<p>2. Number and percent of minors residing with families. Includes:</p> <p>Own family Foster family With guardian</p> <p><b>(Higher is better)</b></p>	99.28%	99.04% 8,221	99.14% 8,750	<ul style="list-style-type: none"> <li>▪ Provide information to parents about the Family Resource Center; make referrals if interested.</li> <li>▪ Continue developing programs to serve children.</li> <li>▪ Monitor efficacy and best practice for programs serving children.</li> <li>▪ Offer group Applied Behavior Analysis training for families in English and Spanish; other languages as available.</li> </ul>
<p>3. Number and percent of minors living in facilities serving greater than 6. Includes the following facilities:</p>	0.04%	0.00% 0	0.00% 0	<ul style="list-style-type: none"> <li>▪ Continue to encourage new residential service providers to offer living arrangement for 4 clients, and with individual bedrooms when possible.</li> <li>▪ Continue to encourage development of small family homes for 2 children.</li> </ul>

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Community Care Intermediate Care Skilled Nursing  <b>(Lower is better)</b>				
4. Number and % of adults residing in home settings. Cumulative of:  Independent Living Supported Living Adult Family Home Agency Family Homes  (Also listed separately as: 4a, 4b, 4c and 4d)  <b>(Higher is better)</b>	79.27%	78.08% 7,239	78.69% 7,521	<ul style="list-style-type: none"> <li>▪ Provide training to regional center staff on various living arrangements.</li> <li>▪ Develop sustainable, integrated, affordable, and accessible housing.</li> <li>▪ Provide Mobility and Bus Training for adult clients who are able to utilize public transportation.</li> </ul>
a. Adult Family Home Agency	0.98%	2.99% 277	3.13% 299	<ul style="list-style-type: none"> <li>▪ Continue to collaborate with Adult Family Home Agencies (AFHA) in referral, assessment, and placement process.</li> <li>▪ Conduct annual review of AFHA's</li> </ul>
b. Independent Living	10.89%	15.26% 1,415	15.18% 1,451	<ul style="list-style-type: none"> <li>▪ Continue to collaborate with Independent Living Program (ILP) providers to improve services to clients</li> <li>▪ Provide information to clients and families about Housing Choice vouchers as available through the Housing Authority.</li> <li>▪ Implement Guidelines for provision of services by ILP vendors including best practice recommendations.</li> </ul>
c. Own Home - Parent	61.92%	58.13% 5,389	58.64% 5,605	<ul style="list-style-type: none"> <li>▪ Provide out-of-home respite options.</li> <li>▪ Provide information to clients and families about Housing Choice vouchers as available through the Housing Authority.</li> <li>▪ Continue to refer families to In-Home Respite Agencies.</li> </ul>
d. Supported Living	5.49%	1.70% 158	1.74% 166	<ul style="list-style-type: none"> <li>▪ Collaborate with Supported Living Services to ensure clients' needs are being met.</li> </ul>

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				<ul style="list-style-type: none"> <li>▪ Ensure that all generic and natural supports are being utilized to the fullest extent.</li> <li>▪ Use DDS Standardized Assessment Tool</li> </ul>
<p>5. Number and percent of adults living in facilities serving greater than 6. Includes the following facilities:</p> <p>Community Care Intermediate Care Skilled Nursing</p> <p><b>(Lower is better)</b></p>	2.55%	.84% 78	0.83% 79	<ul style="list-style-type: none"> <li>▪ Continue to encourage new residential service providers to offer living arrangements for 4-6 clients, and with individual bedrooms when possible.</li> </ul>

## Measures Related to Employment

Measure	Statewide Average as of June 30, 2016	CVRC Baseline as of June 30, 2015	CVRC Baseline as of June 30, 2016	Planned Activities
Number and percentage of consumers, age 16-64, with earned income.	13.7%	11.0%	11.2%	<ul style="list-style-type: none"> <li>• The Employment First policy, and employment goals will be documented in the IPP for all individuals age 16 and older.</li> <li>• The Employment First policy will be discussed and provided at all IPP meetings for individuals age 16 and older.</li> <li>• CVRC will develop an Employability page for the CVRC website.</li> <li>• CVRC will collaborate with providers and community partners to implement CIE and PIP programs.</li> <li>• CVRC will host employment networking meetings for providers.</li> <li>• CVRC will provide Person-Centered Thinking training to staff and providers to encourage strength-based IPPs with CIE goals.</li> <li>• CVRC will establish a Project Search site.</li> </ul>
Average annual wages for consumers ages 16-64.	\$7992/year	\$4788/year	\$5184/year	<ul style="list-style-type: none"> <li>• CVRC will explore training on customized employment for staff and providers.</li> <li>• CVRC will encourage individual placements over SEP groups.</li> </ul>
Annual earnings of consumers ages 16-64 compared to people with all disabilities in CA.	(See below)	(See Below)	2016 Not Available	<ul style="list-style-type: none"> <li>• Implement Paid Internship Programs.</li> <li>• Collaborate with providers to increase CIE opportunities.</li> <li>• Develop an Employability page for the CVRC website.</li> </ul>

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2015 Income by Area				
Median Income for People with any disability in CA <sup>1</sup>				\$41,600
Average Income for people with a Developmental Disability in CA <sup>2</sup>				\$7,236
Average Income for people with a Developmental Disability in CVRC <sup>2</sup>				\$4,790
<p>1. The data is from the 2015 Disability Status Report, United States, by Cornell University, by calendar year based on analysis of the US Census Bureau's, American Community Survey (ACS). The data reflects non-institutionalized working-age people (21-64) with disabilities who work full-time/full year in the United States. Types of disabilities included in the data are: hearing disability, visual disability, cognitive disability, self-care disability, and independent living disability.</p> <p>2. The data is from the California Employment Development Department.</p>				
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program.	N/A	N/A	0	<ul style="list-style-type: none"> <li>Implement Paid Internship Program</li> <li>Encourage permanent hires.</li> </ul>
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	N/A	N/A	0	<ul style="list-style-type: none"> <li>Develop Local Partnership Agreements.</li> <li>Collaborate with LEAs to increase the % of CIE placements after participation in Paid Internships Programs.</li> <li>Develop Employability page on CVRC website.</li> </ul>
Average hourly or salaried wages and hours worked per week for adults who participated in a Paid Internship Program during the prior fiscal year.	N/A	N/A	\$0	<ul style="list-style-type: none"> <li>Collaborate with providers and community partners to implement PIP programs.</li> <li>Host employment networking meetings for providers with a focus on increasing employment outcomes.</li> <li>Establish Project Search site.</li> </ul>
Average wages and hours worked for adults engaged in competitive, integrated employment on behalf of whom incentive payments have been made.	N/A	N/A	Average Wages-\$10.50 Average Hours-20	<ul style="list-style-type: none"> <li>Collaborate with providers and community partners to implement PIP programs.</li> <li>Host employment networking meetings for providers with a focus on increasing employment outcomes.</li> <li>Establish Project Search site.</li> </ul>
Total number of \$1000, \$1250 and \$1500 incentive payments made for the fiscal year.	N/A	N/A	\$1000- 6 \$1250- 0 \$1500- 0	<ul style="list-style-type: none"> <li>Work with SEP providers to hire job developers to increase CIE and individual job placements.</li> <li>Encourage more providers to conduct job development.</li> </ul>
Percentage of adults who reported having integrated employment as a goal in their IPP.	N/A	N/A	0	<ul style="list-style-type: none"> <li>The Employment First policy, and employment goals will be documented in the IPP for all individuals age 16 and older.</li> <li>The Employment First policy will be discussed and provided at all IPP meetings for individuals age 16 and older.</li> <li>CVRC will provide Person-Centered Thinking training to staff and providers to encourage strength-based IPPs with CIE goals.</li> <li>CVRC will collaborate with providers and community partners to implement CIE and PIP programs.</li> </ul>

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## Measures Related to Reducing & Improving Equity in Purchase of Service Expenditures

### 6. Number and percent of individuals receiving only case management services by age and ethnicity:

- Birth to age two, inclusive:

Asian	African-American	Filipino	Hispanic	Native American	Other	Polynesian	White
8/96	4/115	1/8	120/2204	1/10	32/443	0/4	40/639
8.30%	3.50%	12.50%	5.40%	10.0%	7.20%	0.00%	6.30%

- Age three to 21, inclusive:

Asian	African-American	Filipino	Hispanic	Native American	Other	Polynesian	White
188/410	199/417	23/58	1925/4908	11/26	240/624	4/11	719/1775
49.50%	47.70%	39.70%	39.20%	42.30%	38.50%	36.4%	40.5%

- Twenty-two and older:

Asian	African-American	Filipino	Hispanic	Native American	Other	Polynesian	White
86/439	40/578	7/55	437/3373	5/37	40/314	0/5	247/3179
19.60%	6.90%	12.70%	13.00%	13.50%	12.70%	0.00%	7.80%

### Planned Activities:

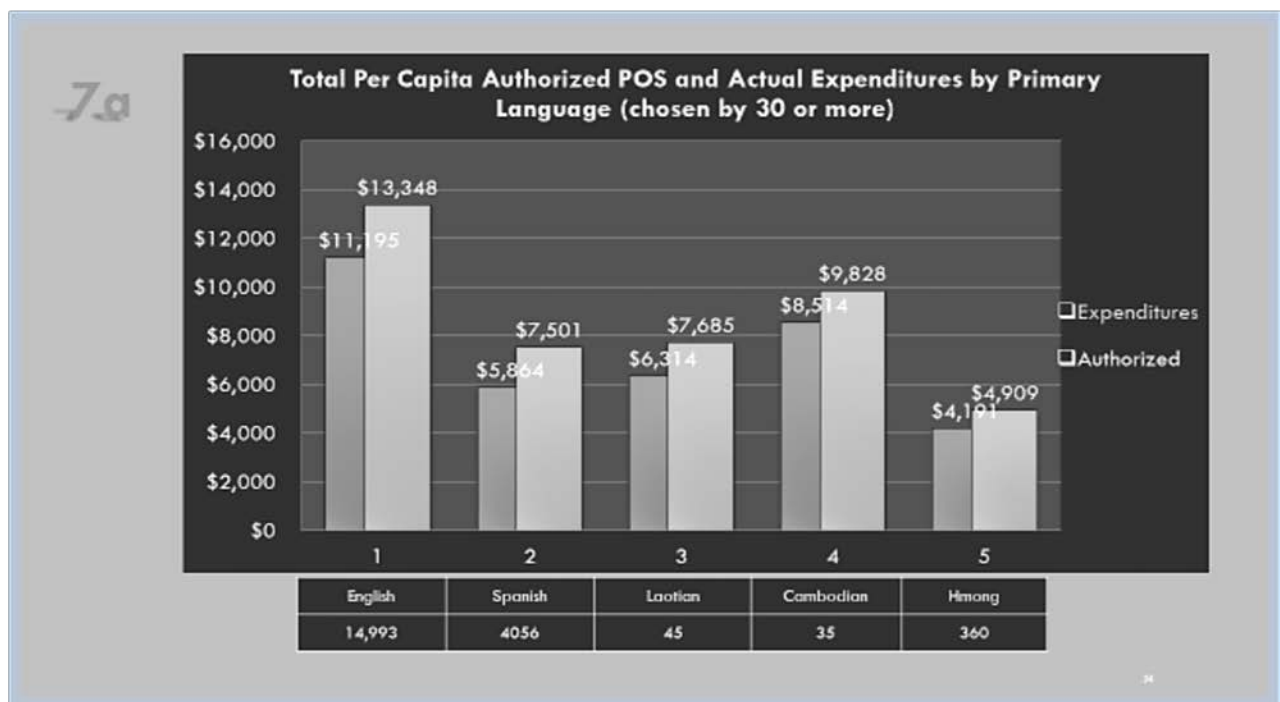
- Establishment of Promoters/Community Navigators to work with monolingual Spanish-speaking and Southeast Asian individuals and families in underserved communities on improving understanding of, access to, and engagement with CVRC, and generic resources.
- Training CVRC Staff, community partners, and CVRC providers on Person Centered Thinking to enhance Person Centered Planning and delivery of service.
- Informing individuals and families on HCBS Final Rule and CIE.
- Develop a Local Partnership Agreement to align with the CIE Blueprint.
- Host CVRC Coffee Social's to individuals, families, providers, and community partners to enhance communication and interaction

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Measures Related to Reducing & Improving Equity in Purchase of Service Expenditures – Continued

## 7. PROPOSED MEASURE:

Total annual per capita authorized purchase of service and actual expenditures by Individuals' primary language (for primary languages chosen by 30 or more consumers).



### Planned Activities:

- Conduct outreach through educational presentations about regional center services utilizing Family Based Organization sites.
- Provide Cultural Competency Training to CVRC staff and CVRC providers to enhance interactions and relationships with individuals and families.
- Establish of Promoters/Community Navigators to work with monolingual Spanish-speaking and Southeast Asian individuals and families in underserved communities on improving understanding of, access to, and engagement with CVRC, and generic resources.
- Ensure that data collection is obtained by Promoters/Community Navigators on selected individuals and families receiving this supportive service in an effort to reduce barriers to service utilization.

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Compliance Measures			
Measures	Year End December 2016 Yes/No	Year End December 2017 Yes/No	Planned Activities
8. Unqualified independent audit with no Material findings	Yes	Data not available	Maintain performance
9. Substantial Compliance with Department of Developmental Services fiscal audit	Yes	Data not available	Maintain performance
10. Operates within Operations budget	Yes	Data not available	Maintain performance
11. Accurate fiscal projections (within established percentage), both Operations and Purchase of Service, based on February Sufficiency of Allocations Report	Yes	Data not available	Maintain accuracy of fiscal projections on SOAR within acceptable range
12. Certified to participate in Waiver	Yes	Data not available	Maintain certification
13. Compliance with Vendor Audit Requirements	Yes	Data not available	Maintain compliance

Measures	Statewide Average As of June 30, 2017	CVRC Base- line as of June 30, 2016	CVRC Baseline as of June 30, 2017	Planned Activities
14. Intake/assessment time lines as required to be maintained (Age 3 and above)  <b>(Higher is better)</b>	98.32%	100% 326	100% 326	<ul style="list-style-type: none"> <li>▪ Maintain time lines to at least the Statewide average.</li> <li>▪ Periodically evaluate the intake process and procedures to ensure time lines are met.</li> <li>▪ Review data on timelines monthly to ensure accuracy in reporting.</li> </ul>
15. Client Development Evaluation Reports (CDERs).  Note: This is reflective of Status 2 cases only. <b>(Higher is better)</b>	98.34%	99.18% 14,858	98.74% 15,339	<ul style="list-style-type: none"> <li>▪ Maintain CDER currency to at least the statewide average or above.</li> </ul>

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Compliance Measures - Continued				
Measures	Statewide Average	Year End December 2016	Year End December 2017	Planned Activities
16. Composite of Client Development Evaluation Reports (CDERs) and Early Start Reports (ESRs) currency percentages weighted based on regional center's Status 1 and 2 caseloads	Data not available	95.95%	Data not yet available	<ul style="list-style-type: none"> <li>▪ Maintain CDER/ESR currency to at least the statewide average or above.</li> </ul>
17. Intake/assessment and Individualized Family Service Plan (IFSP) time lines (0-2)	UD <sup>1</sup>	62%	Data not yet available	<ul style="list-style-type: none"> <li>▪ Maintain compliance with T17 Requirements.</li> </ul>
18. Individual Program Plan (IPP) requirements met	Data not available	100%	Data not yet available	<ul style="list-style-type: none"> <li>▪ Maintain compliance with W &amp; I code requirements.</li> </ul>
19. Individualized Family Service Plan (IFSP) requirements met	Data not available	94.20%	Data not yet available	<ul style="list-style-type: none"> <li>▪ Maintain compliance with T17 Requirements.</li> <li>▪ Collaborate with Early Intervention programs to meet time lines.</li> <li>▪ Service Coordinators and Early Intervention partners will be trained annually on all aspects of the IFSP process, including time lines.</li> </ul>

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<sup>1</sup>UD=Under Development



**STATEMENT OF ASSURANCES**

This is to assure that Central Valley Regional Center Year 2018 Performance Contract was developed in accordance with the requirements specified in Welfare and Institutions Code (WIC) section 4629 and the Department of Developmental Services' (Department) Year 2018 Performance Contract Guidelines.

The performance contract was developed through a public process which included:

- Providing information, in an understandable form, to the community about regional center services and supports, including budget information and baseline data on services and supports and regional center operations [WIC 4629 (c)(B)(i)];
- Conducting a public meeting where participants can provide input on performance objectives and using focus groups or surveys to collect information from the community [WIC 4629 (c)(B)(ii)];
- Providing at least ten calendar days advance public notice of the date of the public meeting (guidelines); and,
- Circulating a draft of the performance objectives to the community for input prior to presentation at a regional center board meeting where additional public input will be taken and considered before adoption of the objectives [WIC 4629 (c)(B)(iii)].

Signature of RC Director: Heather Flores

Date: 23 January 2018