

## **Eastern Los Angeles Regional Center**

Gloria Wong, Director  
1000 South Fremont, Alhambra, CA 91802  
Phone: (626) 299-4700 • Fax: (626) 281-1163  
E-mail: [info@elarc.org](mailto:info@elarc.org)  
[www.elarc.org](http://www.elarc.org)



*Spring 2017*

### **Performance Report for Eastern Los Angeles Regional Center**

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Eastern Los Angeles Regional Center (ELARC) we served about 11,000 consumers. The charts on page 2 tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At ELARC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in nearly all areas in comparison to the state averages. We are committed to exceeding in all areas of the Performance Contract.

Our pledge is to institute operational measures that will make our partnership of greater value to you...our community of families/consumers and vendors. The Performance Contract involves those outcome areas that reflect our commitment to public policies regarding services to individuals with disabilities. We encourage you to be involved in the Performance Contract Process with us by participating in our annual public meeting or sending us your ideas and comments via mail, e-mail, or telephone. Specific information regarding the dates, times, and locations for public meetings is available at our website at [www.elarc.org](http://www.elarc.org)

We hope this report helps you learn more about ELARC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: [www.elarc.org](http://www.elarc.org)

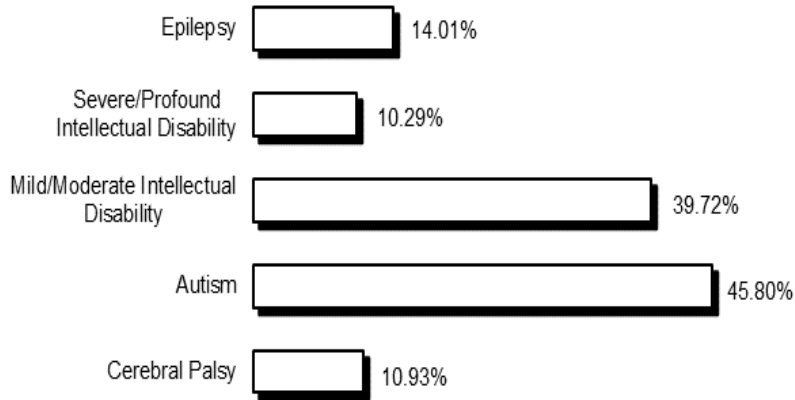
Or contact Elizabeth Harrell at 626 299 4862 or [eharrell@elarc.org](mailto:eharrell@elarc.org)

Gloria Wong  
Director, Eastern Los Angeles Regional Center

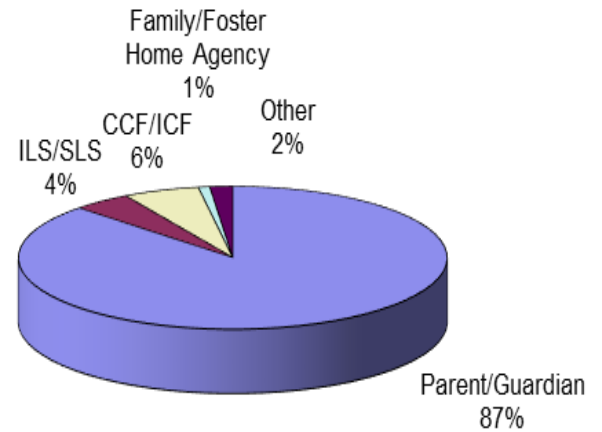
## Who uses ELARC?

These charts tell you about who ELARC consumers are and where they live.

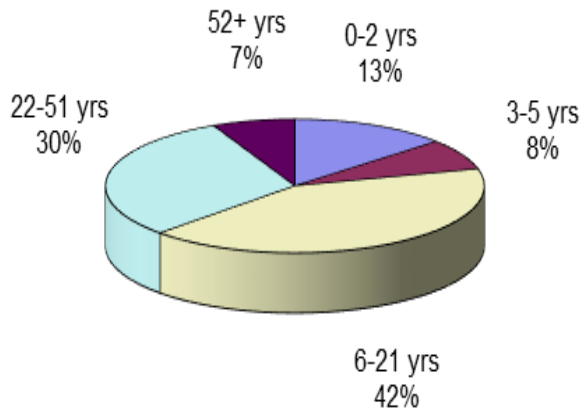
### DIAGNOSIS OF ELARC CONSUMERS



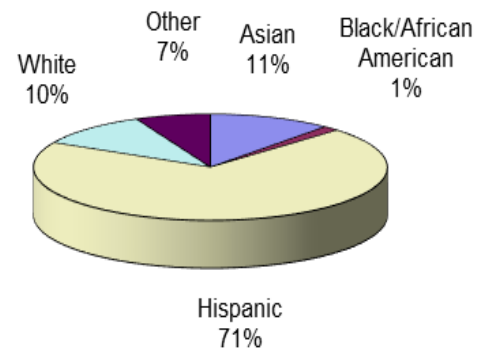
### WHERE ELARC CONSUMERS LIVE



### AGE OF ELARC CONSUMERS



### ETHNICITY OF ELARC CONSUMERS



## How well is ELARC performing?

This chart tells you about 5 areas where DDS wants each regional center to keep improving.

The first column tells you how ELARC was doing at the end of 2015. And, the second column shows how ELARC was doing at the end of 2016.

To see how ELARC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2015		December 2016	
	State Average	ELARC	State Average	ELARC
Less consumers live in developmental centers	0.36%	0.14%	0.30%	0.13%
More children live with families	99.15%	98.42%	99.24%	98.58%
More adults live in home settings*	78.04%	85.03%	78.89%	85.73%
Less children live in large facilities (more than 6 people)	0.06%	0.11%	0.05%	0.10%
Less adults live in large facilities (more than 6 people)	2.78%	0.75%	2.60%	0.67%

\* Home settings include: independent living, supported living, Adult Family Home Agency homes, and consumers' family homes.

## Did ELARC meet DDS standards?

Read below to see how well ELARC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)*	95.84%	96.29%
Intake/Assessment timelines for consumers age 3 or older met	100%	98.74%
IPP ( <i>Individual Program Plan</i> ) requirements met	98.70%	98.70%
IFSP ( <i>Individualized Family Service Plan</i> ) requirements met	94.20%	95.31%

\*CDER and ESR currency percentages were weighted based on the regional center's Status 1 and Status 2 caseloads, to arrive at a composite score.

Compliance with state regulations is very important to ELARC. We will continue to comply with state regulations.

## How well is ELARC doing at getting consumers working?

ELARC has chosen to include consumer employment as a local measure in their performance contract. The chart below shows how well ELARC is performing on increasing consumer employment performance compared to their prior performance and statewide averages:

Areas Measured	State Average	ELARC	State Average	ELARC
	Jan through Dec 2015		Jan through Dec 2016	
Percentage of adults in day services, that interact with people without disabilities: (Data Source: Client Development Evaluation Report (CDER))				
None	9%	14%	9%	15%
Few	59%	50%	58%	49%
Most	18%	19%	18%	18%
All	14%	18%	14%	18%
Percentage of adults who engage in paid work: (Data Source: CDER)				
Less than 10 hours/week	7.6%	3.6%	7.4%	3.4%
10-25 hours/week	8.7%	5.6%	8.6%	5.4%
26-39 hours/week	5.5%	5.2%	5.3%	4.9%
40+ hours/week	1.2%	1.0%	1.3%	1.2%
Percentage of adults who are not engaged in paid work	76.9%	84.6%	77.5%	85.1%
Percentage of adults earning: (Data Source: CDER)				
Below minimum wage	60%	59%	57%	56%
Minimum wage	23%	23%	26%	26%
Above minimum wage	16%	17%	16%	18%
Wage Earners	1%	1%	1%	1%
Earned Income (Adults age 16-64): (Data Source: Employment Development Department)				
	<b>Jan through Dec 2015</b>		<b>Jan through June 2016</b>	
Average Quarterly number of consumers with earned income	960	551	1,033	587
Percentage of consumers with earned income	13.6%	10.4%	14.2%	10.8%
Average annual wages (per individual)	\$7,236	\$8,590	\$7,631*	\$8,989
Percentage of Adults who Reported: (Data Source: National Core Indicator Survey)				
	<b>July 2011 - June 2012</b>		<b>July 2014 - June 2015</b>	
Having a paid job in a community-based setting	13%	11%	13%	13%
Having integrated employment as a goal in their IPP	27%	33%	27%	33%
Currently unemployed, but wanting a job in the community	39%	50%	45%	49%

\*Average wages for January through June 2016 are estimates based on the first two quarters of 2016.

## How did ELARC do in spending equitably by race and ethnicity?

2015-16 Percent of Purchase of Service Expenditures and Consumers by Ethnicity/Race and Residence Type

Residence Type	Measure	White	Hispanic	Black/ African American	American Indian or Alaska Native	Asian	Native Hawaiian or Other Pacific Islander	Other Ethnicity or Race/Multi- Cultural	TOTAL
Home	Consumers	7.6%	72.9%	1.1%	0.1%	12.7%	0.0%	5.5%	100%
	Expenditures	10.0%	70.1%	1.0%	0.1%	14.8%	0.1%	3.8%	100%
Independent Living Services/ Supported Living Services	Consumers	31.4%	56.8%	5.2%	0.2%	4.8%	0.0%	1.6%	100%
	Expenditures	36.5%	50.7%	7.1%	0.6%	4.0%	0.0%	1.1%	100%
Institutions	Consumers	15.8%	73.7%	5.3%	0.0%	0.0%	0.0%	5.3%	100%
	Expenditures	13.1%	80.4%	0.2%	0.0%	0.0%	0.0%	6.3%	100%
Residential	Consumers	37.0%	44.9%	4.5%	0.0%	12.0%	0.0%	1.7%	100%
	Expenditures	38.4%	44.4%	4.2%	0.0%	10.9%	0.0%	2.1%	100%
Medical Rehabilitation/ Psychiatric	Consumers	32.8%	54.7%	3.1%	0.0%	6.3%	0.0%	3.1%	100%
	Expenditures	31.4%	40.4%	0.0%	0.0%	1.3%	0.0%	26.9%	100%
Other	Consumers	15.5%	64.5%	7.3%	0.0%	6.4%	0.0%	6.4%	100%
	Expenditures	8.2%	48.8%	14.7%	0.0%	17.3%	0.0%	10.9%	100%

\*Institutions include developmental centers, state hospitals and correctional facilities.

\*\* Other includes consumers who are out-of-state, in hospice, transient/homeless, and those who are not listed elsewhere in the residence type table.

2015-16 Percent of Purchase of Service Expenditures by Ethnicity/Race and Age Group

Race/Ethnicity	Birth to 2		3 to 21		22 and older	
	Consumers	Expenditures	Consumers	Expenditures	Consumers	Expenditures
Asian	8.9%	13.5%	11.5%	15.8%	11.2%	8.2%
Black/African American	1.3%	1.0%	1.1%	1.0%	2.0%	3.8%
Filipino	0.7%	1.0%	1.6%	1.9%	1.4%	1.4%
Hispanic	73.1%	71.8%	73.2%	65.3%	65.7%	56.2%
Native American	0.1%	0.1%	0.1%	0.0%	0.1%	0.2%
Other Ethnicity or Race	9.9%	7.5%	5.1%	6.4%	2.4%	2.1%
Polynesian	0.0%	0.0%	0.0%	0.0%	0.0%	0.1%
White	5.8%	5.1%	7.3%	9.5%	17.1%	28.1%
<b>TOTAL</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

Please visit the ELARC POS Data page on the ELARC website at [www.elarc.org](http://www.elarc.org) to view the entire POS data report and find out about community meetings where you can learn how services are used across our diverse communities.

**Want more information?**

To see the complete report, go to: [www.elarc.org](http://www.elarc.org)

Or contact Elizabeth Harrell at 626 299 4862 or [eharrell@elarc.org](mailto:eharrell@elarc.org)