

Eastern Los Angeles Regional Center

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Performance Report for Eastern Los Angeles Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Eastern Los Angeles Regional Center (ELARC) we served about 11,640 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At ELARC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in nearly all areas. For example, in the area of "adults living in home settings" as well as the area of "fewer children living in larger facilities." But we still need to improve in "adults living in larger facilities." Recently, some individuals served by ELARC with high medical needs did move to larger nursing facilities in order to obtain the best care for their circumstances. We anticipate a decrease in that number in the future and are committed to exceeding in all areas of the Performance Contract.

Our pledge is to institute operational measures that will make our partnership of greater value to you...our community of families/consumers and vendors. The Performance Contract involves those outcome areas that reflect our commitment to public policies regarding services to individuals with disabilities. We encourage you to be involved in the Performance Contract Process with us by participating in our annual public meeting or sending us your ideas and comments via mail, e-mail, or telephone. Specific information regarding the dates, times, and locations for public meetings is available at our website at www.elarc.org

We hope this report helps you learn more about ELARC. If you have any questions or comments, please contact us!

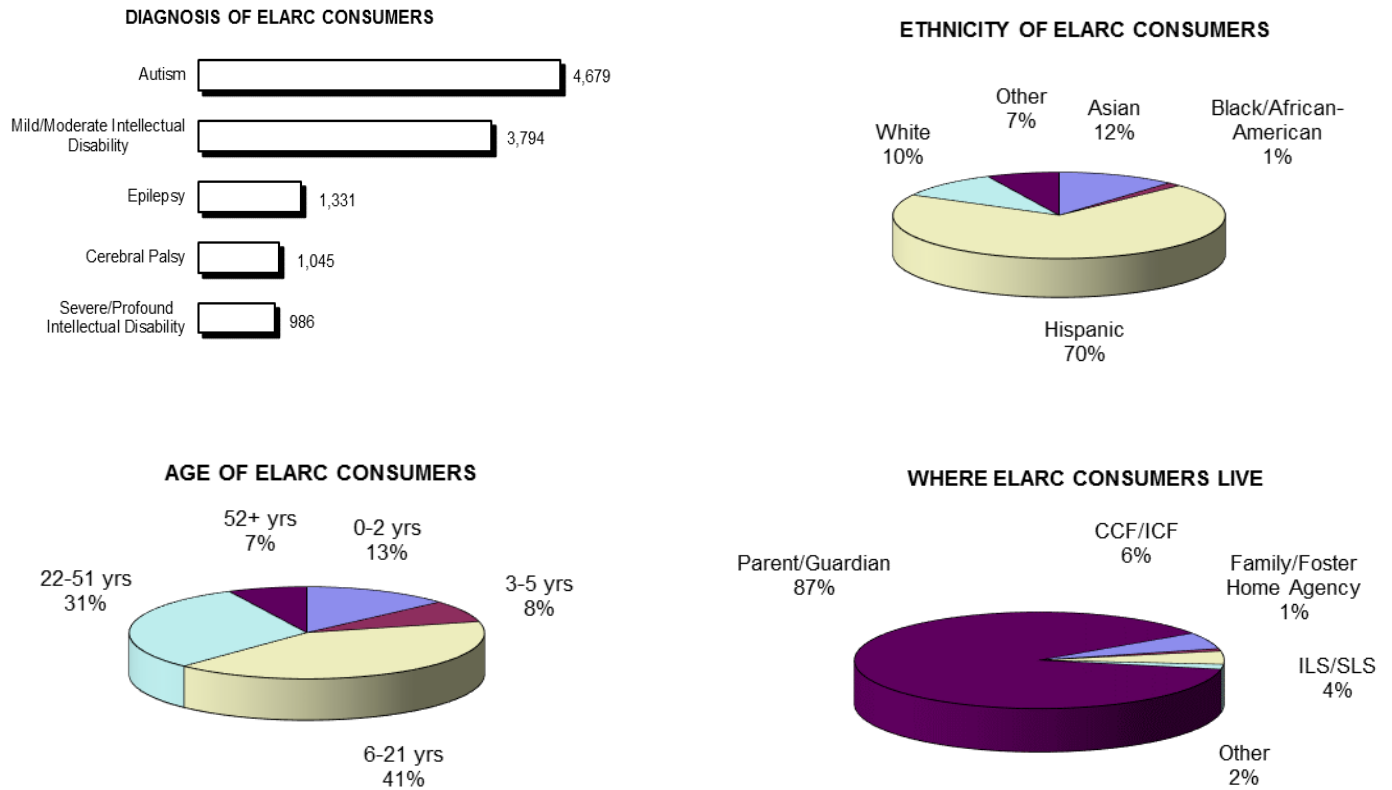
This report is a summary. To see the complete report, go to: www.elarc.org

Or contact Liz Harrell at 626 299 4862

Gloria Wong
Director, Eastern Los Angeles Regional Center

Who uses ELARC?

These charts tell you about who ELARC consumers are and where they live.



How well is ELARC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how ELARC was doing at the end of 2016, and the second column shows how ELARC was doing at the end of 2017.

To see how ELARC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2016		December 2017	
	State Average	ELARC	State Average	ELARC
Fewer consumers live in developmental centers	0.30%	0.13%	0.21%	0.11%
More children live with families	99.24%	98.58%	99.32%	98.81%
More adults live in home settings	78.89%	85.73%	79.61%	86.15%
Fewer children live in large facilities (more than 6 people)	0.05%	0.10%	0.04%	0.09%
Fewer adults live in large facilities (more than 6 people)	2.60%	0.67%	2.47%	0.81%

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

Did ELARC meet DDS standards?

Read below to see how well ELARC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)	96.29%	96.62%
Intake/Assessment timelines for consumers age 3 or older met	98.74%	100%
IPP (<i>Individual Program Plan</i>) requirements met	98.70%	99.0%
IFSP (<i>Individualized Family Service Plan</i>) requirements met	91.80%	92.3%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) The IFSP calculation methodology was changed from composite to average in order to more accurately reflect the RC's performance by only including children reviewed during monitoring and not all Early Start consumers. 4) N/A indicates that the regional center was not reviewed for the measure during the current period.

Compliance with state regulations is very important to ELARC. We will continue to comply with state regulations.

How well is ELARC doing at getting consumers working?

ELARC has chosen to include consumer employment as a local measure in their performance contract. The chart below shows how well ELARC is performing on increasing consumer employment performance compared to their prior performance and statewide averages:

Area Measured	Time Period			
	State Average	ELARC	State Average	ELARC
	Jan. through Dec. 2016		Jan. through Dec. 2017	
Of adults in day services, percentage that interact with people without disabilities:				
Data Source: Client Development Evaluation Report (CDER)				
No people without disabilities	9%	15%	10%	15%
Few	58%	49%	58%	48%
Mostly	18%	18%	18%	18%
Only	14%	18%	15%	19%
Percentage of adults who engage in paid work:				
Data Source: CDER				
Less than 10 hours/week	7%	3%	7%	3%
10-25 hours/week	9%	5%	8%	5%
26-39 hours/week	5%	5%	5%	5%
40+ hours/week	1%	1%	1%	1%
Percentage of adults earning:				
Data Source: CDER				
Below Minimum Wage	57%	56%	53%	52%
Minimum Wage	26%	26%	29%	29%
Above Minimum Wage	16%	18%	17%	18%
Salaried	1%	1%	1%	1%
Percentage of Adults who Reported:				
Data Source: National Core Indicator Adult Consumer Survey				
Having a paid job in a community-based setting	July 2011-June 2012		July 2014-June 2015	
Having integrated employment as a goal in their IPP	13%	11%	13%	13%
Currently being unemployed, but wanting a job in the community	27%	33%	27%	33%
	39%	50%	45%	49%
Earned Income (Adults age 16-64):				
Data Source: Employment Development Department				
Quarterly number of consumers with earned income	Jan. through Dec. 2016		Jan. through June 2017	
Percentage of consumers with earned income	21,817	570	23,205	603
Average annual wages	14.2%	10.4%	14.6%	10.7%
	\$7,953	\$9,668	\$8,368	\$9,947
Annual earnings of all people with disabilities in California				
Data Source: Cornell University Disability Status Report				
	2015		2016	
	\$43,100		\$45,300	

How well is ELARC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Percent of Expenditures and Consumers by Residence Type and Ethnicity/Race Fiscal Years 2015-16 and 2016-17															
Residence Type	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		2016	2017	2016	2017	2016	2017	2016	2017	2016	2017	2016	2017	2016	2017
Family Home	Consumers	0.1%	0.1%	13%	13%	1%	1%	73%	73%	0%	0%	8%	7%	5%	6%
	Expenditures	0.1%	0.0%	15%	14%	1%	1%	70%	70%	0%	0%	10%	11%	4%	4%
ILS/SLS	Consumers	0.2%	0.4%	5%	4%	5%	5%	57%	58%	0%	0%	31%	31%	2%	2%
	Expenditures	0.6%	0.9%	4%	4%	7%	6%	51%	50%	0%	0%	36%	37%	1%	2%
Institutions	Consumers	0.0%	0.0%	0%	0%	5%	4%	74%	74%	0%	0%	16%	13%	5%	9%
	Expenditures	0.0%	0.0%	0%	0%	0%	5%	80%	58%	0%	0%	13%	15%	6%	22%
Residential	Consumers	0.0%	0.0%	12%	12%	4%	4%	45%	45%	0%	0%	37%	36%	2%	2%
	Expenditures	0.0%	0.0%	11%	12%	4%	4%	44%	43%	0%	0%	38%	39%	2%	2%
Med/Rehab/ Psych	Consumers	0.0%	0.0%	6%	8%	3%	8%	55%	59%	0%	0%	33%	24%	3%	2%
	Expenditures	0.0%	0.0%	1%	2%	0%	19%	40%	29%	0%	0%	31%	21%	27%	29%
Other	Consumers	0.0%	0.8%	6%	7%	7%	2%	65%	65%	0%	0%	15%	17%	6%	8%
	Expenditures	0.0%	0.2%	17%	14%	15%	3%	49%	56%	0%	0%	8%	14%	11%	13%

Note: 1) Institutions include developmental centers, state hospitals, and correctional facilities. 2) Residential includes care facilities intermediate care facilities, and continuous nursing facilities. 3) Med/Rehab/Psych include skilled nursing facilities, psychiatric treatment and rehabilitation centers, acute general hospitals, sub-acute care services, and community treatment facilities. 4) Other includes consumers who are out-of-state, in hospice, transient/homeless, or not listed elsewhere.

Percent of Expenditures and Consumers by Age Group and Ethnicity/Race Fiscal Years 2015-16 and 2016-17															
Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		2016	2017	2016	2017	2016	2017	2016	2017	2016	2017	2016	2017	2016	2017
Birth to 2 years	Consumers	0.1%	0.0%	10%	10%	1.3%	1%	73.1%	71%	0.0%	0.0%	5.8%	6%	9.9%	11%
	Expenditures	0.1%	0.0%	14%	13%	1.0%	2%	71.8%	69%	0.0%	0.1%	5.1%	7%	7.5%	10%
3 to 21 years	Consumers	0.1%	0.1%	13%	13%	1.1%	1%	73.2%	74%	0.0%	0.0%	7.3%	6%	5.1%	6%
	Expenditures	0.0%	0.0%	18%	16%	1.0%	1%	65.3%	67%	0.0%	0.0%	9.5%	9%	6.4%	6%
22 years and older	Consumers	0.1%	0.1%	13%	13%	2.0%	2%	65.7%	65%	0.0%	0.0%	17.1%	17%	2.4%	3%
	Expenditures	0.2%	0.2%	10%	10%	3.8%	4%	56.2%	55%	0.1%	0.1%	28.1%	29%	2.1%	2%

Want more information?

To see the complete report, please visit the ELARC POS Data page on the ELARC website at www.elarc.org to view the entire POS data report and find out about community meetings where you can learn how services are used across our diverse communities.

Or contact Elizabeth Harrell at 626 299 4862 or eharrell@elarc.org