

STATEMENT OF ASSURANCES

Frank D. Lanterman Regional Center

This is to assure that _____ Year 2016 Performance Contract was developed in accordance with the requirements specified in Welfare and Institutions Code section 4629 and the Department of Developmental Services' (DDS) Year 2016 Performance Contract Guidelines.

The performance contract was developed through a public process which included:

- Providing information, in an understandable form, to the community about regional center services and supports, including budget information and baseline data on services and supports and the regional center operations [WIC 4629 (c)(B)(i)];
- Holding at least one public meeting to solicit input on performance objectives and using focus groups or surveys to collect information from the community [WIC 4629 (c)(B)(ii)];
- Providing at least 10 calendar days advance public notice of the date(s) of the public meeting (DDS Guidelines);
- Circulating a draft to the community of the performance contract plan relative to the public policy and compliance outcomes identified in the DDS Performance Contract Guidelines, and any locally developed policy outcomes prior to presenting the contract to the regional center board for action [WIC 4629 (c)(B)(iii)];
- Providing an opportunity for additional public input and consideration of that input at the regional center board meeting prior to board action on the proposed performance contract [WIC 4629 (c)(B)(iii)].

Signature of RC Director: _____

Merinda Sullivan /fl

Date: _____

December 8, 2015

Community Meetings to Address Changes to Regional Centers and Services, and Potential Effects

Each year, Lanterman Regional Center hosts community meetings to provide our key partners – individuals with developmental disabilities, their families and our service providers – the opportunity to give us feedback on the future direction and long-term goals of the Center.

This partnership is only successful when all parties involved have an opportunity to participate, and one avenue utilized by the Center to ensure that all persons interested in participating are able to is at our annual community meetings.

This year's agenda will cover the following topics:

- Budget overview for fiscal year 2015-16
- Legislative changes in the Budget Trailer Bill
- Changes to the performance plan for 2016
- Alternative Service Coordination Model
- Achievements from the 2015 performance plan

We look forward to your attendance at one of the meetings below. If you have any questions or need more information, contact the Koch-Young Resource Center at 213.252.5600 or kyrc@lanterman.org.

COMMUNITY MEETING DATES

Wednesday, September 2, 2015 at 10 a.m. *

Targeted Audience: Service Providers

Frank D. Lanterman Regional Center
3303 Wilshire Boulevard, 3rd Floor
Los Angeles, CA 90010

Monday, September 14, 2015 at 10:00 a.m. *

Targeted Audience: Clients and Families – Spanish-Speaking

Frank D. Lanterman Regional Center
3303 Wilshire Boulevard, 3rd Floor
Los Angeles, CA 90010

Monday, September 14, 2015 at 4:30 p.m. *

Targeted Audience: Clients

Frank D. Lanterman Regional Center
3303 Wilshire Boulevard, 3rd Floor
Los Angeles, CA 90010

Wednesday, September 23, 2015 at 7 p.m. *

Targeted Audience: Clients and Families – English-Speaking

Frank D. Lanterman Regional Center
3303 Wilshire Boulevard, 1st Floor
Los Angeles, CA 90010

**Due to security reasons, please be sure to bring your photo ID to gain access to the Regional Center building, and be sure to check in at the security desk.*

Parking: Available in the parking structure behind Lanterman on Berendo Avenue. Parking tickets will **not** be validated. Parking fees are \$5 prior to 10 a.m. entry, otherwise they will range from \$10 to \$13. There is metered parking on the street. Watch street signs. Lanterman is 2 blocks west of the Metro Red Line Wilshire/Vermont Station.

No child care will be provided.

If you are unable to attend one of the community meetings you can still have a chance to give your input. You may access the 2016 performance plan and presentation on our Web site at www.lanterman.org or you may pick up a copy at the KYRC.

After reviewing the plan, you may submit written comments to Melinda Sullivan, executive director, at: Frank D. Lanterman Regional Center, 3303 Wilshire Boulevard, Suite 700, Los Angeles, CA 90010 or by e-mail at kyrc@lanterman.org.

Deadline for written comments is Tuesday, October 1, 2015.

Reuniones de la comunidad para presentar los cambios en los Centros Regionales y Servicios, y sus Posibles Efectos

Cada año, el Centro Regional de Lanterman proporciona reuniones para la comunidad lo cual incluye— las personas con discapacidades del desarrollo, sus familias y nuestros proveedores de servicios – para darle la oportunidad de comentar sobre la futura dirección y objetivos para el futuro del centro.

Esta colaboración sólo tiene éxito cuando todos los contribuyentes tienen la oportunidad de participar, y es una manera que el centro utiliza para que todas las personas interesadas puedan participar en nuestras reuniones anuales de la comunidad.

El Programa de este año cubrirá los siguientes temas:

- Resumen de presupuesto para el año fiscal 2015-16
- Cambios legislativos en la ley de presupuesto Tráiler Bill
- Cambios en el plan de rendimiento para el año 2016
- Modelo de coordinación de servicio alternativo

Esperamos su asistencia a una de las reuniones en la lista a continuación. Si usted tiene alguna pregunta o necesita más información, póngase en contacto con el centro de recursos Koch-Young al 213. 252. 5600 o kyrc@lanterman.org.

Fechas de Reuniones de la comunidad

Miércoles, 2 de Septiembre, 2015 at 10 a.m. *

Audiencia: Proveedores de Servicio

Frank D. Lanterman Regional Center
3303 Wilshire Boulevard, 3rd Piso
Los Angeles, CA 90010

Lunes, 14 de Septiembre, 2015 at 10:00 a.m. *

Audiencia: Clientes y Familias – Habla Hispana

Frank D. Lanterman Regional Center
3303 Wilshire Boulevard, 3rd Piso
Los Angeles, CA 90010

Lunes, 14 de Septiembre, 2015 at 4:30 p.m. *

Audiencia: Clientes

Frank D. Lanterman Regional Center
3303 Wilshire Boulevard, 3rd Piso
Los Angeles, CA 90010

Miércoles, 23 de Septiembre, 2015 at 7 p.m. *

Audiencia: Clientes y Familias – Habla Ingles

Frank D. Lanterman Regional Center
3303 Wilshire Boulevard, 1st Piso
Los Angeles, CA 90010

** Debido a razones de seguridad, por favor asegúrese de traer su **IDENTIFICACIÓN** con foto para acceder al Centro Regional y asegúrese de registrarse con el escritorio de seguridad.*

Estacionamiento: Disponible en el estacionamiento detrás de Lanterman Berendo Avenida. Cobros de estacionamiento no serán validados. Cobros de estacionamiento son \$5 antes de las 10 a.m., después suben a \$10 a \$13. Pude encontrar estacionamiento de parquímetro en la calle. Note los letreros de la calle. Lanterman está a 2 cuadras al oeste de la estación de Metro Red Line Wilshire/Vermont.

No se proporcionará ningún cuidado de niños.

Si usted no puede asistir a una de las reuniones de la comunidad, tendrá la oportunidad de dar su opinión. Usted puede tener acceso al plan de rendimiento de 2016 y presentación en nuestro sitio de internet en www.lanterman.org o usted puede recoger una copia en el KYRC.

Después de revisar el plan, usted puede entregar comentarios por escrito a Melinda Sullivan, directora ejecutiva, al: Centro Regional de Frank D. Lanterman, 3303 Wilshire Boulevard, Suite 700, Los Angeles, CA 90010 o por correo electrónico a kyrc@lanterman.org.

Límite de fecha para comentarios es jueves, 01 de octubre de 2015.

**Frank D. Lanterman Regional Center
Proposed 2016 Performance Plan**

Goal	Objectives
1. Decrease the number of Lanterman clients residing in Institutional settings or Out-of-State	A. Develop 2 new individualized living options for clients moving into the community from the developmental centers, IMD's or Out-of-State. Point Person – Karen Ingram
	B. In collaboration with the Southern California Health and Living Project, assist 7 previously identified clients to move into the community through the Community Placement Plan. Point Person- Enrique Roman
2. Maintain the percentage of children residing with families at 99%.	A. Provide technical assistance and support to ensure continued operation of support groups. Point Person-Rose Chacana
	B. Provide Peer Support Partners at critical life transitions for all families requesting such assistance. Point Person-Rose Chacana
	C. Increase users of the multi-media resource library by 200 individuals. Point Person-Rose Chacana
	D. Maintain the number of requests for Information and Referral Services at approximately 2,000 annually. Point Person-Rose Chacana

Goal	Objectives
	<p>E. Provide Service Coordination and Advocacy Training (SCAT) for all eligible parents who request it to improve their ability to advocate for their child. Point Person-Rose Chacana</p>
<p>3. Increase the number of adults residing in home settings.</p>	<p>A. Promote FHA utilization with Service Coordination and families by conducting two trainings. Point Person – Karen Ingram</p>
<p>4. Minimize the number of minors living in facilities serving more than 6 clients.</p>	<p>A. Annually review service needs of each child residing in a facility serving more than 6 clients to determine the appropriateness of an alternative living option. Point Person- Enrique Roman</p>
<p>5. Minimize the number of adults living in facilities serving more than 6 clients.</p>	<p>A. Identify clients living in skilled nursing facilities, evaluate their needs for this level of service and transition those for whom it is appropriate to a more appropriate environment. Point Person – Enrique Roman</p>
<p>6. Increase the number of adults who are employed.</p>	<p>A. Work collaboratively with SELPAs, Department of Rehabilitation, and supported employment providers to ensure that clients transition from school to work. Point Person – Helane Schultz and Karen Ingram</p>
	<p>B. Conduct training of SCs to help them promote employment for clients at day and work activity programs. Point Person – Helane Schultz and Karen Ingram</p>
	<p>C. Participate in LAUSD and Foothill SELPA transition fairs. Point Person – Helane Schultz and Karen Ingram</p>

Goal	Objectives
	D. Develop an Exemption Criteria matrix for service coordination. Point Person – Helane Schultz and Karen Ingram.
7. Increase the average wage of adults who are employed.	A. Increase number of clients receiving minimum wage or higher and track via the CDER. Point Person: Jocelyn Doucette
	B. Promote movement of clients from Work Activity Programs and Group Supported Employment to Individual Supported Employment. Point Person – Helane Schultz and Karen Ingram
8. Ensure that all clients have access to appropriate medical (including dental and vision) care.	A. Coordinate comprehensive health assessments for adults and children who are otherwise unable to access primary medical care. Point Person-Gwen Jordan
	B. Conduct 3 Reproductive Health and Self Advocacy (RHSA) training programs. Point Person-Maureen Wilson
	C. Promote good oral health by continuation of screenings, education of caregivers and clients, and referral to dental professionals. Point Person-Gwen Jordan
	D. Increase access to psychiatric services through use of the Lanterman/UCLA-NPI clinic. Point Person-Gwen Jordan

Goal	Objectives
	<p>E. Work with LA Care and HealthNet to ensure smooth transition of regional center clients into managed care organizations. Point Person-Gwen Jordan</p>
<p>9. Minimize the incidence of abuse of regional center clients.</p>	<p>A. Conduct annual training of service providers on responsibilities related to client rights and mandated abuse reporting. Point Person-Maureen Wilson</p>
	<p>B. Review all Special Incident Reports and ensure appropriate follow up on abuse issues. Point Person- Enrique Roman</p>
	<p>C. Conduct four training programs focused on personal safety and on sexual abuse and exploitation risk reduction. For children 7-14, continue referrals as appropriate to "Making Friends and Staying Safe Program" at CHLA. Point Person-Maureen Wilson</p>
<p>10. Evaluate adults receiving only case management.</p>	<p>A. By ethnicity, identify clients from 2014 Disparity Data. Conduct audit/document review of the identified cases and complete focus groups by ethnicity. Once the focus groups have been completed, analyze the feedback and develop a plan of action. Point Person- Enrique Roman</p>
<p>11. Track percent of total annual expenditures by residence type and ethnicity</p>	<p>A. Compare 2014 data to the 2015 data and share at the 2016 Disparity Meetings. Point Person- Enrique Roman</p>

Goals Reflecting Compliance Outcomes

Goal	Objectives
A. Achieve an unqualified independent audit with no material findings	A. Continue to conduct regional center business in a manner consistent with generally accepted accounting principles. Point Person-Patrick Aulicino
B. Demonstrate substantial compliance with DDS fiscal audit.	A. Achieve an audit outcome with no first tier findings. Point Person-Patrick Aulicino
C. Project POS expenditures as reflected on SOAR within 10% of actuals as defined in DDS measurement methodology.	A. Review and refine, as appropriate, current strategies for developing accurate SOAR projections. Point Person-Patrick Aulicino
D. Operate within the center's OPS budget.	A. Operate within the center's allocation as specified in the contract with DDS. Point Person-Patrick Aulicino
E. Maintain certification to participate in Medicaid Waiver.	A. Review Medicaid Waiver audit report and ensure that all areas of identified follow-up have been addressed. Point Person- Jocelyn Doucette
F. Demonstrate compliance with Vendor Audit Requirements per contract, Article III, Section 10.	A. Implement a vendor audit plan that identifies the types and numbers of vendors to be audited and that meets the targets established in the contract. Point Person-Patrick Aulicino
G. Maintain current CDERs and Early Start Reports for all regional center clients.	A. For calendar year 2015, this compliance measure is on hold pending full implementation of the new Early Start Report (ESR).

Goal	Objectives
H. Demonstrate compliance with timelines for completing Intake/assessment and IFSP development for clients age 0-3.	A. Continue requirement for completion of intake/assessment within 35 days to allow sufficient time for SC to develop IFSP. Point Person – Enrique Roman
I. Demonstrate compliance with timelines for intake/assessment for clients age 3 and above.	A. Maintain current procedures for intake and assessment of clients age 3 and above, assuring compliance with the 120-day assessment period. Point Person- Enrique Roman
J. Demonstrate compliance with requirements for IPP development as specified in W& I Code section 4646.5 (c)(3).	A. Conduct SC training addressing audit findings to ensure compliance with specific requirements of W&I Code 4646.5 (c)(3). Point Person-Maureen Wilson
	B. Continue supervisor review and internal audits, as necessary, to assess SC compliance with requirements of W&I Code section 4646.5 (c)(3). Point Person- Enrique Roman
K. Demonstrate compliance with Title 17 criteria for IFSP development as specified in "IFSP Review Criteria-2001."	A. Continue requirement for completion of intake/assessment within 35 days to allow sufficient time for SC to develop IFSP. (See goal H)
	B. Continue supervisor review and internal audits as needed to ensure the IFSP is held within required timelines, location of services are identified, an explanation is noted when services are not in the natural environment and transition plans are present where applicable. Point Person – Enrique Roman