

**Frank D. Lanterman
Regional Center**

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FRANK D. LANTERMAN REGIONAL CENTER



Spring 2011

Performance Report for Frank D. Lanterman Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Frank D. Lanterman Regional Center (FDLRC) we served about 7,700 consumers. The charts on page 2 tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At FDLRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in helping families maintain their children at home. We have a very small number of individuals under age 18 living in larger facilities (facilities that serve more than six children), however, this number increased by four from 2009 to 2010. These individuals are adolescents who have significant behavior challenges and are unable to be supported in the family home. The regional center has requested funds from the state to develop an appropriate small transition home to address the unique needs of these adolescents. This home will provide intensive behavior services with the intent of enabling the child to return to the family home or be served in a small homelike environment.

We still need to increase the percent of adults who live with families and decrease the number of adults who live in the developmental center or other large facilities.

We hope this report helps you learn more about FDLRC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to www.lanterman.org, or contact Lanterman Regional Center at (213) 383-1300.

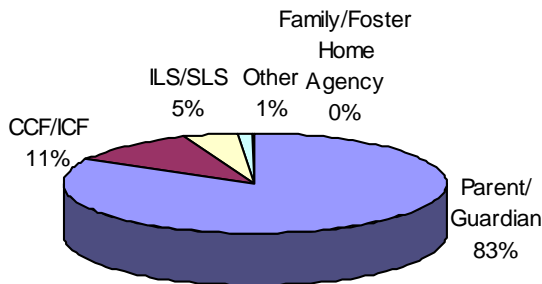
A handwritten signature in black ink, appearing to read 'Diane Anand', written in a cursive style.

Director, Frank D. Lanterman Regional Center

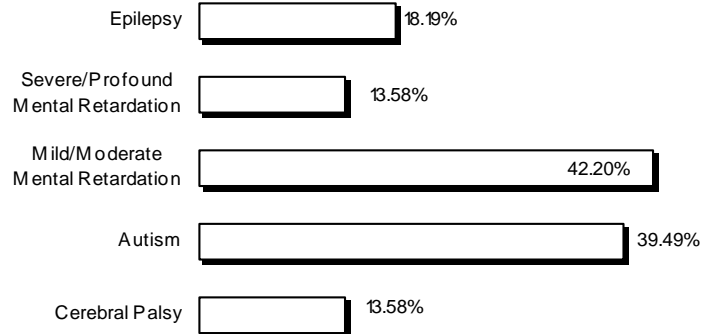
Who uses FDLRC?

These charts tell you about who FDLRC consumers are and where they live.

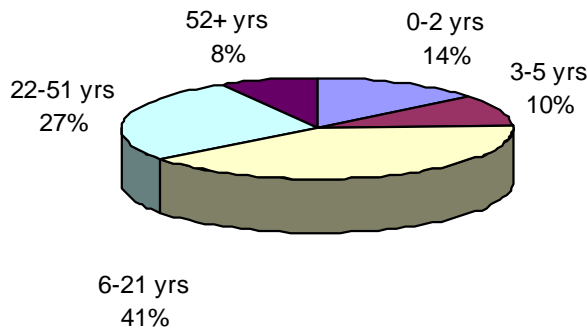
WHERE FDLRC CONSUMERS LIVE



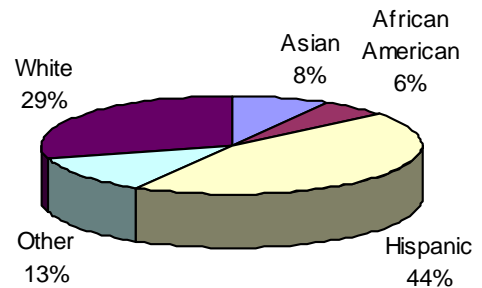
PRIMARY DIAGNOSIS OF FDLRC CONSUMERS



AGE OF FDLRC CONSUMERS



ETHNICITY OF FDLRC CONSUMERS



How well is FDLRC performing?

This chart tells you about 5 areas where DDS wants each regional center to keep improving.

The first column tells you how FDLRC was doing at the beginning of 2010. And, the second column shows how FDLRC was doing at the end of 2010.

To see how FDLRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2009		December 2010	
	State Average	FDLRC	State Average	FDLRC
Less consumers live in developmental centers	0.91%	1.09%	0.83%	1.05%
More children live with families	98.48%	99.66%	98.60%	99.59%
More adults live in home settings*	73.20%	71.30%	73.99%	71.99%
Less children live in large facilities (more than 6 people)	0.13%	0.09%	0.13%	0.14%
Less adults live in large facilities (more than 6 people)	4.10%	10.62%	3.80%	10.13%

* Home settings include: independent living, supported living, Adult Family Home Agency homes, and consumers' family homes.

Did FDLRC meet DDS standards?

Read below to see how well FDLRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs are updated as required (<i>CDER is the Client Development Evaluation Report with information about the consumer's diagnosis</i>)	NA*	92.28%
Intake/Assessment timelines for consumers age 3 or older met	99.17%	96.24%
IPP (<i>Individual Program Plan</i>) requirements met	99.32%	98.69%
IFSP (<i>Individualized Family Service Plan</i>) requirements met	86.29%	82.65%

*Measure was temporarily suspended during implementation of the Revised CDER.

The indicator "IFSP requirements met" reflects 14 different indicators describing the IFSP process for our Early Intervention clients. While our score on a majority of these indicators was above 90%, our composite score was brought down by the requirement that service coordinators complete development of the Individual and Family Service Plan for newly referred children within 45 days of the child's referral to the regional center. It should also be noted that the data for "Last Period" reflects performance in 2004 and "Current Period" reflects 2007. Since 2007 we have implemented a number of changes to improve timeliness of IFSP development, including increasing staffing in the Early Intervention program and streamlining the intake process. We believe our performance has increased significantly since 2007 and are awaiting an audit by the Department of Developmental Services in June that will allow us to evaluate our progress on this activity.

What about other performance areas?

In the future, we will measure how well we are doing in other areas, including:

- Increasing the number of consumers who work,
- Getting better pay for consumers who work,
- Making sure consumers get medical and dental services, and
- Meeting Intake/Assessment and IFSP timelines for children 0–3.

Want more information?

To see the complete report, go to: www.lanterman.org. or contact Lanterman Regional Center at (213) 383-1300.