

Frank D. Lanterman Regional Center

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Performance Report for Frank D. Lanterman Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve clients and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Frank D. Lanterman Regional Center (FDLRC) we served about 9,500 clients. The charts on page 2 tell you about the people we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At FDLRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we continue to reduce the number of people residing in state developmental centers and are well below the state average. We are also working to help people move out of locked mental health facilities and move into smaller homes that serve less than 6 people or, in some instances, move into their own apartment.

This year we continued our efforts to recruit staff who reflect the ethnicity of the people we serve. Of the 9,500 people we serve 45% are Hispanic and 57% of our staff are Hispanic; 11% of our families and our staff are Asian and 29% of our families and 19% of our staff are Caucasian.

We hope this report helps you learn more about FDLRC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: www.lanterman.org or contact Lanterman Regional Center at (213) 383-1300.

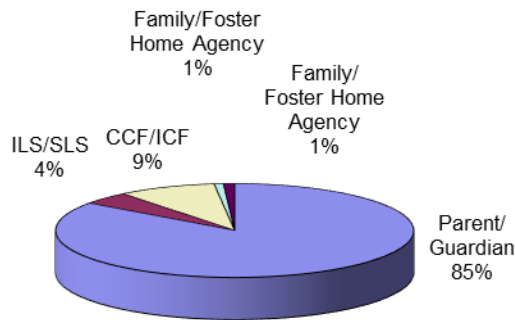
A handwritten signature in black ink that reads "Melinda Sullivan". The signature is written in a cursive, flowing style.

Director, Frank D. Lanterman Regional Center

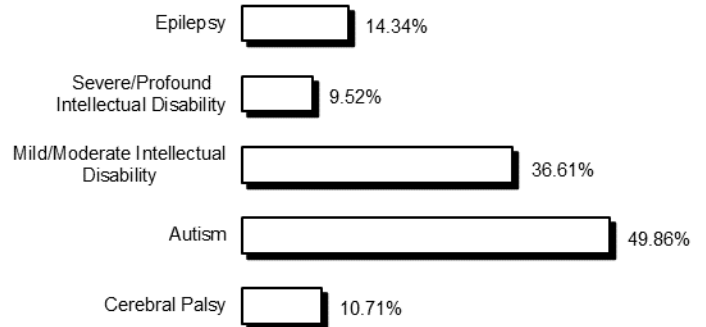
Who uses FDLRC?

These charts tell you about who FDLRC consumers are and where they live.

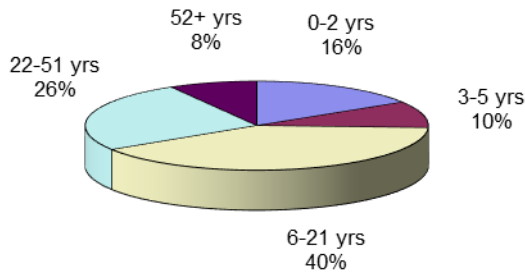
WHERE FDLRC CONSUMERS LIVE



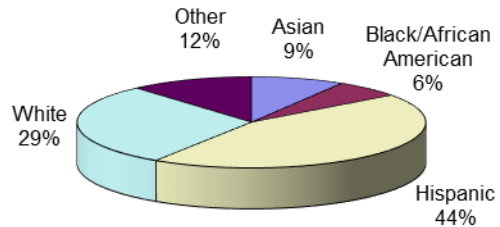
DIAGNOSIS OF FDLRC CONSUMERS



AGE OF FDLRC CONSUMERS



ETHNICITY OF FDLRC CONSUMERS



How well is FDLRC performing?

This chart tells you about 5 areas where DDS wants each regional center to keep improving.

The first column tells you how FDLRC was doing at the end of 2015. And, the second column shows how FDLRC was doing at the end of 2016.

To see how FDLRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2015		December 2016	
	State Average	FDLRC	State Average	FDLRC
Less consumers live in developmental centers	0.36%	0.16%	0.30%	0.11%
More children live with families	99.15%	99.62%	99.24%	99.73%
More adults live in home settings*	78.04%	76.44%	78.89%	77.30%
Less children live in large facilities (more than 6 people)	0.06%	0.09%	0.05%	0.04%
Less adults live in large facilities (more than 6 people)	2.78%	8.19%	2.60%	7.56%

* Home settings include: independent living, supported living, Adult Family Home Agency homes, and consumers' family homes.

Did FDLRC meet DDS standards?

Read below to see how well FDLRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)*	94.26%	94.50%
Intake/Assessment timelines for consumers age 3 or older met	98.39%	99.21%
IPP (<i>Individual Program Plan</i>) requirements met	98.18%	98.87%
IFSP (<i>Individualized Family Service Plan</i>) requirements met	95.71%	96.58%

**CDER and ESR currency percentages were weighted based on the regional center's Status 1 and Status 2 caseloads, to arrive at a composite score.*

Lanterman continued to do well on compliance measures such as passing audits by DDS and our independent auditors, competing required audits of our service providers and managing our allotted Operations budget. Lanterman meets the timelines for Intake and Assessment 99% of the time. Regarding program planning, Lanterman met the IPP requirements 98% of the time and met the IFSP requirements 96% of the time.

How well is FDLRC doing at getting consumers working?

FDLRC has chosen to include consumer employment as a local measure in their performance contract. The chart below shows how well FDLRC is performing on increasing consumer employment performance compared to their prior performance and statewide average:

Areas Measured	State Average	FDLRC	State Average	FDLRC
	Jan through Dec 2015		Jan through Dec 2016	
Percentage of adults who engage in paid work: (Data Source: California Employment Development Department (EDD))				
Less than 10 hours/week	8%	3%	7%	3%
10-25 hours/week	9%	7%	9%	7%
26-39 hours/week	6%	6%	5%	6%
40+ hours/week	1%	1%	1%	1%
Percentage of adults earning: (Data Source: CDER)				
Below minimum wage	60%	62%	57%	57%
Minimum wage	23%	21%	26%	25%
Above minimum wage	16%	16%	16%	16%
Salaried	1%	2%	1%	2%
Earned Income (Adults age 16-64): (Data Source: EDD)				
		Jan through Dec 2015	Jan through June 2016	
Percentage of consumers with earned income	13.6%	9.7%	14.2%	10.3%
Average annual wages	\$7,236	\$8,839	\$7,631*	\$9,189*
Percentage of Adults who reported: (Data Source: National Core Indicator Survey)				
		July 2011 - June 2012	July 2014 - June 2015	
Having a paid job in a community-based setting	13%	8%	13%	10%
Having integrated employment as a goal in their IPP	27%	29%	27%	24%
Currently unemployed, but wanting a job in the community	39%	27%	45%	55%

*Average wages for January through June 2016 are estimates based on the first two quarters of 2016.

FDLRC continues to make progress towards its goal to increase the number of clients who are employed. In 2016, the regional center hosted an employment fair with the LAUSD to promote employment opportunities. FDLRC also partnered with LAUSD and Kaiser Permanente to develop work training opportunities for students ready to transition out of school to work. Our first effort had 3 students complete the program and all three were employed by Kaiser. Our second effort during this current school year has 10 students participating in this work-training program.

FDLRC continues to partner with the Foothill SELPA to increase work training opportunities for their 18 – 22 year old students. In 2016, 50% of the students went to work upon leaving school. We also partnered with the Glendale Community College in the development of a vocational training curriculum. Three FDLRC clients successfully completed the program and are either employed or are in the process of being hired.

How well is FDLRC doing at reducing disparities and improving equity?

2015-16 Purchase of Service Expenditures by Residence Type

	Residence Type	Home	Independent Living Services/ Supported Living Services	Institutions*	Residential	Medical/ Rehabilitation/ Psychiatric	Other**
	Consumer Count	9,972	437	13	888	97	21
Ethnicity/Race	White	28%	54%	56%	55%	53%	78%
	Hispanic	41%	14%	8%	24%	18%	18%
	Black/African American	6%	13%	29%	7%	14%	3%
	American Indian or Alaska Native	0%	0%	0%	0%	0%	0%
	Asian	15%	4%	4%	10%	2%	0%
	Native Hawaiian or Other Pacific Islander	0%	0%	0%	0%	0%	0%
	Other Ethnicity or Race/Multi-Cultural	10%	15%	3%	4%	13%	0%

*Institutions include developmental centers, state hospitals and correctional facilities.

** Other includes consumers who are out-of-state, in hospice, transient/homeless, and those who are not listed elsewhere in the residence type table.

2015-16 Consumers with No Purchase of Service

Ethnicity	Consumers Count	Percent of Eligible Consumers Receiving No Purchase of Service
Asian	157	16.3%
Black/African American	111	16.5%
Filipino	92	22.1%
Hispanic	1,022	19.8%
Native American	3	33.3%
Other Ethnicity or Race	152	16.3%
Polynesian	3	37.5%
White	493	15.1%
TOTAL	2,033	17.8%

The data collected by DDS only represents services paid for by the regional center; the data does not reflect services paid for by Supplemental Security Income, Medi-Cal, the school district, In-Home Support Services, health plans or other generic resources. In fiscal year 2014-15, FDLRC conducted audits and personal family meetings to learn more from our families that had no Purchase of Service from the regional center. During the 2014-15 fiscal year approximately 70% of the people we served were under the age of 22, indicating they received many of their services from community and generic resources such as school districts, health plans and In-Home Support Services; these findings were supported by the families we met with. We also learned that many adults living in the family home had active lives in the community, including volunteering and paid employment. This coming year we intend to focus our efforts on adults who do not receive purchased services from the regional center.

Want more information?

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