

**Far Northern Regional Center**

Laura Larson, Director

1900 Churn Creek Road, Suite 319, Redding, CA 96002

Phone: (530) 222-4791 • Fax: (530) 222-8908

E-mail: [www.farnorthernrc.org](http://www.farnorthernrc.org)



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**Performance Report for Far Northern Regional Center**

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Far Northern Regional Center (FNRC) we served about 7,300 consumers. The charts on page 2 tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At FNRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard.

We hope this report helps you learn more about FNRC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: [www.farnorthernrc.org](http://www.farnorthernrc.org)

Or contact Diana Anderson at 530-221-9553

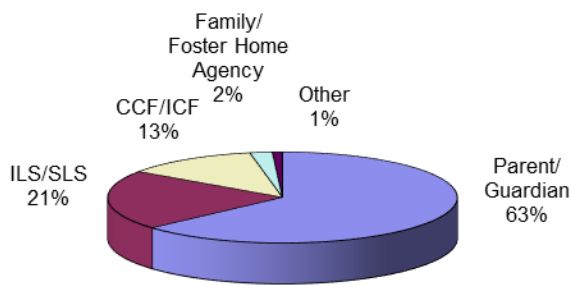
A handwritten signature in blue ink that reads "Laura Larson".

Laura Larson,  
Executive Director, Far Northern Regional Center

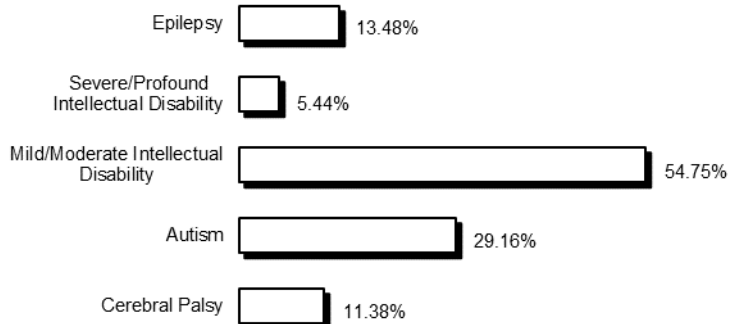
## Who uses FNRC?

These charts tell you about who FNRC consumers are and where they live.

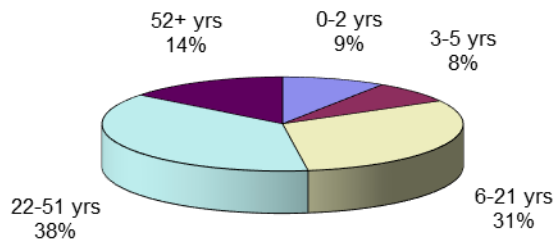
**WHERE FNRC CONSUMERS LIVE**



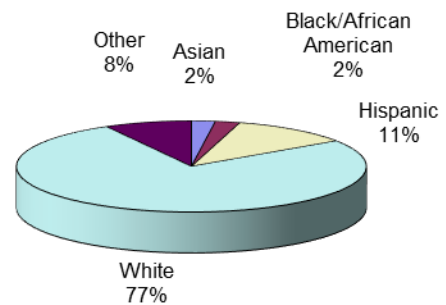
**PRIMARY DIAGNOSIS OF FNRC CONSUMERS**



**AGE OF FNRC CONSUMERS**



**ETHNICITY OF FNRC CONSUMERS**



## How well is FNRC performing?

This chart tells you about 5 areas where DDS wants each regional center to keep improving.

The first column tells you how FNRC was doing at the end of 2015. And, the second column shows how FNRC was doing at the end of 2016.

To see how FNRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2015		December 2016	
	State Average	FNRC	State Average	FNRC
Less consumers live in developmental centers	0.36%	0.35%	0.30%	0.29%
More children live with families	99.15%	99.21%	99.24%	99.31%
More adults live in home settings*	78.04%	77.69%	78.89%	78.28%
Less children live in large facilities (more than 6 people)	0.06%	0.07%	0.05%	0.00%
Less adults live in large facilities (more than 6 people)	2.78%	1.85%	2.60%	1.80%

\* Home settings include: independent living, supported living, Adult Family Home Agency homes, and consumers' family homes.

## Did FNRC meet DDS standards?

Read below to see how well FNRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)*	96.68%	96.36%
Intake/Assessment timelines for consumers age 3 or older met	99.49%	100%
IPP ( <i>Individual Program Plan</i> ) requirements met	99.83%	99.83%
IFSP ( <i>Individualized Family Service Plan</i> ) requirements met	96.82%	97.43%

\*CDER and ESR currency percentages were weighted based on the regional center's Status 1 and Status 2 caseloads, to arrive at a composite score.

## How well is FNRC doing at reducing disparities and improving equity?

### 2015-16 Purchase of Service Expenditures by Ethnicity and Age

Ethnicity	Birth to 2	3 to 21	22 and older
Asian	0.1%	0.9%	0.9%
Black/African American	0.2%	0.8%	1.3%
Filipino	0.0%	0.1%	0.1%
Hispanic	2.2%	5.8%	3.2%
Native American	0.2%	0.7%	1.0%
Other Ethnicity or Race	0.6%	2.8%	2.0%
Polynesian	0.0%	0.0%	0.0%
White	8.7%	28.2%	39.9%
TOTAL	12.1%	39.4%	48.4%

The tables below provide information on National Core Indicator survey results from the regional center regarding services, satisfaction, and family outcomes, analyzed by race and ethnicity.

Overall, are you satisfied with the services and supports your family member currently receives?

(Response: Always/Usually, Adult Family Survey: 2013-14)

Ethnicity/Race	FNRC	Number of Respondents	All California Regional Centers	Number of Respondents
Missing Race	100.00%	2	59.49%	79
American Indian/Alaska Native <sup>1</sup>	100.00%	5	58.33%	36
Asian <sup>1</sup>	100.00%	6	69.39%	428
Black/African-American <sup>1</sup>	100.00%	1	64.38%	292
Native Hawaiian/Pacific Islander <sup>1</sup>	100.00%	1	68.97%	29
White <sup>1</sup>	83.78%	111	74.74%	1461
Other/Unknown <sup>1</sup>	0.00%	1	50.00%	26
Hispanic or Latino <sup>1</sup>	61.54%	26	66.97%	1,193
Mixed Race <sup>2</sup>	77.78%	18	72.07%	376
Overall	80.70%	171	70.10%	3,920

Overall, are you satisfied with the services and supports your family member currently receives?

(Response: Always/Usually, Family Guardian Survey: 2013-14)

Ethnicity/Race	FNRC	Number of Respondents	All California Regional Centers	Number of Respondents
Missing Race	0.00%	2	55.56%	45
American Indian/Alaska Native <sup>1</sup>	100.00%	1	73.68%	38
Asian <sup>1</sup>	0.00%	1	83.94%	137
Black/African-American <sup>1</sup>	100.00%	1	72.61%	157
Native Hawaiian/Pacific Islander <sup>1</sup>	n/a	0	83.33%	6
White <sup>1</sup>	84.31%	153	83.74%	2,281
Other/Unknown <sup>1</sup>	n/a	0	90.00%	20
Hispanic or Latino <sup>1</sup>	100.00%	7	72.76%	290
Mixed Race <sup>2</sup>	88.89%	9	74.58%	236
Overall	83.91%	174	81.06%	3,210

Overall, are you satisfied with the services and supports your family currently receives?  
 (Response: Always/Usually, Child Family Survey: 2012-13)

Ethnicity/Race	FNRC	Number of Respondents	All California Regional Centers	Number of Respondents
Missing Race	58.82%	17	62.27%	326
American Indian/Alaska Native <sup>1</sup>	50.00%	6	58.70%	46
Asian <sup>1</sup>	60.00%	5	64.19%	863
Black/African-American <sup>1</sup>	n/a	0	66.09%	407
Native Hawaiian/Pacific Islander <sup>1</sup>	100.00%	1	65.79%	38
White <sup>1</sup>	76.61%	171	63.88%	2215
Other/Unknown <sup>1</sup>	n/a	0	62.86%	70
Hispanic or Latino <sup>1</sup>	77.78%	27	59.94%	2,846
Mixed Race <sup>2</sup>	64.44%	45	63.85%	1,184
Overall	72.79%	272	62.53%	7,995

Legend	
1	Chose this race only.
2	Chose 2 or more races (not including 'mixed' race) OR chose 'mixed' race exclusively
3	This data is a follow up question to "Do you have a service plan?" and has been filtered to exclude "No," "Don't Know," or is missing answers to that question.
4	Asian category includes: Asian Indian, Cambodian, Chinese, Filipino, Hmong, Japanese, Korean, Laotian, Other Asian, Thai, and Vietnamese
5	Native Hawaiian/Polynesian category includes: Guamanian, Native Hawaiian, Other Pacific Isle, and Samoan
6	White category includes: Russian and White

Notes
Many different percentages can be derived from this data. We chose the best available denominator based on this year's survey sample methodology and its limitations
Each regional center should take care to pay attention to how well the sampling race/ethnicity breakouts compare to each RC's total population served race/ethnicity composition
For more details on the National Core Indicator survey, contact the regional center.

### Want more information?

To see the complete report, go to: [www.farnorthernrc.org](http://www.farnorthernrc.org)

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