

## Far Northern Regional Center

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### **Performance Report for Far Northern Regional Center**

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Far Northern Regional Center (FNRC) we served about 7,900 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At FNRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard.

We hope this report helps you learn more about FNRC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: [www.farnorthernrc.org](http://www.farnorthernrc.org)

Or contact Karen Lee at [klee@farnorthernrc.org](mailto:klee@farnorthernrc.org) or (530) 222-4971.

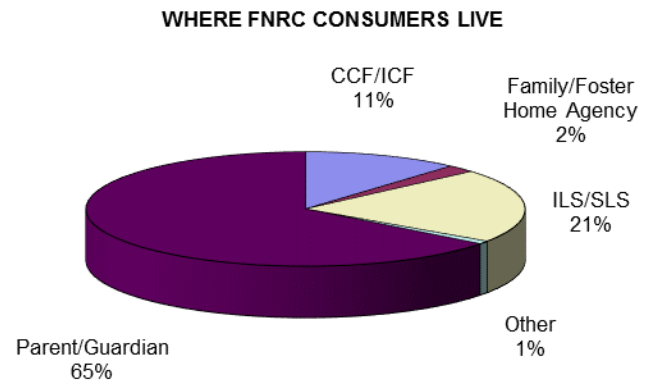
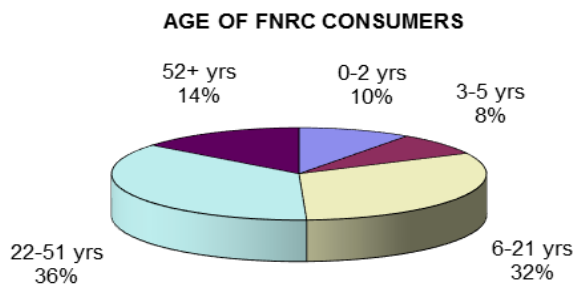
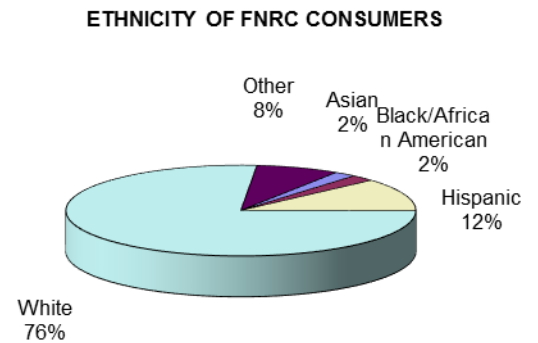
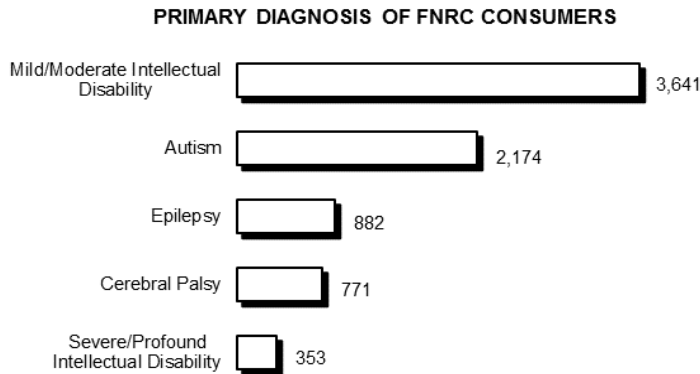
A handwritten signature in blue ink that reads "Laura Larson". The signature is fluid and cursive, with the first letters of the first and last names being capitalized and prominent.

Laura Larson

Executive Director, Far Northern Regional Center

## Who uses FNRC?

These charts tell you about who FNRC consumers are and where they live.



## How well is FNRC performing?

This chart tells you five areas where DDS wants each regional center to keep improving.

The first column tells you how FNRC was doing at the end of 2016, and the second column shows how FNRC was doing at the end of 2017.

To see how FNRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2016		December 2017	
	State Average	FNRC	State Average	FNRC
Fewer consumers live in developmental centers	0.30%	0.29%	0.21%	0.25%
More children live with families	99.24%	99.31%	99.32%	99.21
More adults live in home settings	78.89%	78.28%	79.61%	79.43%
Fewer children live in large facilities (more than 6 people)	0.05%	0.00%	0.04%	0.00%
Fewer adults live in large facilities (more than 6 people)	2.60%	1.80%	2.47%	1.49%

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

## Did FNRC meet DDS standards?

Read below to see how well FNRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)	96.36%	98.17%
Intake/Assessment timelines for consumers age 3 or older met	100%	99.47%
IPP ( <i>Individual Program Plan</i> ) requirements met	99.83%	99%
IFSP ( <i>Individualized Family Service Plan</i> ) requirements met	97.42%	92.3%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) The IFSP calculation methodology was changed from composite to average in order to more accurately reflect the RC's performance by only including children reviewed during monitoring and not all Early Start consumers. 4) N/A indicates that the regional center was not reviewed for the measure during the current period.

## How well is FNRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Percent of Expenditures and Consumers by Age Group and Ethnicity/Race Fiscal Years 2015-16 and 2016-17															
Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		2016	2017	2016	2017	2016	2017	2016	2017	2016	2017	2016	2017	2016	2017
Birth to 2 years	Consumers	1%	2%	1%	1%	2%	2%	18%	19%	0.0%	0.0%	72%	70%	5%	6%
	Expenditures	1%	2%	2%	1%	1%	3%	18%	21%	0.0%	0.0%	72%	68%	5%	5%
3 to 21 years	Consumers	2%	2%	3%	3%	2%	2%	15%	15%	0.1%	0.2%	71%	71%	7%	7%
	Expenditures	1%	1%	2%	2%	3%	3%	13%	12%	0.0%	0.0%	74%	75%	7%	7%
22 years and older	Consumers	2%	2%	2%	2%	3%	2%	7%	7%	0.1%	0.1%	82%	82%	4%	4%
	Expenditures	2%	2%	1%	1%	3%	3%	6%	5%	0.1%	0.1%	85%	84%	4%	4%

Percent of Consumers and Total Expenditures by Language Fiscal Years 2015-16 and 2016-17				
Language	2016		2017	
	Percent of Consumers	Percent of Expenditures	Percent of Consumers	Percent of Expenditures
English	93.38%	97%	93.23%	85%
Spanish	5.34%	3%	5.18%	2%
Hmong	0.56%	0.1%	0.56%	0.1%

Note: Languages that fewer than 30 consumers chose as their primary language are not included in this table.

Percent of Total Annual Purchase of Service Authorizations by Individual's Ethnicity and Age

## Far Northern Regional Center

### Percent of Annual Purchase of Service by Ethnicity and Age

Ethnicity	FY 16-17
	Percent of Authorized Services
<b>All Ages</b>	
American Indian or Alaska Native	2%
Asian	1%
Black/African-American	3%
Hispanic	8%
Native Hawaiian or Other Pacific Islander	0%
Other Ethnicity or Race/Multi-Culture	5%
Caucasian	81%
<b>Ages: 0-2</b>	
American Indian or Alaska Native	2%
Asian	0%
Black/African-American	3%
Hispanic	21%
Native Hawaiian or Other Pacific Islander	0%
Other Ethnicity or Race/Multi-Culture	5%
Caucasian	68%
<b>Ages: 3-21</b>	
American Indian or Alaska Native	1%
Asian	2%
Black/African-American	3%
Hispanic	14%
Native Hawaiian or Other Pacific Islander	0%
Other Ethnicity or Race/Multi-Culture	7%
Caucasian	73%
<b>Ages: 22+</b>	
American Indian or Alaska Native	2%
Asian	1%
Black/African-American	3%
Hispanic	6%
Native Hawaiian or Other Pacific Islander	0%
Other Ethnicity or Race/Multi-Culture	4%
Caucasian	84%

The tables below provide information on National Core Indicator survey results regarding services, satisfaction, and family outcomes, analyzed by race and ethnicity.

Percentage always/usually satisfied with the services and supports family member currently receives.

(Adult Family Survey: 2013-14)

Ethnicity/Race	FNRC	All California Regional Centers
Total Respondents	171	3,920
American Indian/Alaska Native	100.00%	58.33%
Asian	100.00%	69.39%
Black/African-American	100.00%	64.38%
Hispanic or Latino	61.54%	66.97%
Missing Race	100.00%	59.49%
Mixed Race	77.78%	72.07%
Native Hawaiian/Pacific Islander	100.00%	68.97%
Other/Unknown	0.00%	50.00%
White	83.78%	74.74%
Overall	80.70%	70.10%

Percentage always/usually satisfied with the services and supports family member currently receives.

(Family/Guardian Survey: 2013-14)

Ethnicity/Race	FNRC	All California Regional Centers
Number of Respondents	174	3,210
American Indian/Alaska Native	50.00%	73.68%
Asian	60.00%	83.94%
Black/African-American	N/A	72.61%
Hispanic or Latino	77.78%	72.76%
Missing Race	58.82%	55.56%
Mixed Race	64.44%	74.58%
Native Hawaiian/Pacific Islander	100.00%	83.33%
Other/Unknown	N/A	90.00%
White	76.61%	83.74%
Overall	72.79%	81.06%

Percentage always/usually satisfied with the services and supports your family member currently receives.

(Child Family Survey: 2015-16)

Ethnicity/Race	FNRC	All California Regional Centers
Total Respondents	226	12,696
American Indian/Alaska Native <sup>1</sup>	100.00%	76.50%
Asian <sup>1</sup>	75.00%	69.90%
Black/African-American <sup>1</sup>	100.00%	70.10%
Hispanic or Latino <sup>1</sup>	68.60%	69.70%
Missing Race	71.40%	70.50%
Mixed Race <sup>2</sup>	72.40%	71.70%
Native Hawaiian/Pacific Islander <sup>1</sup>	0.00%	73.10%
Other/Unknown <sup>1</sup>	0.00%	65.00%
White <sup>1</sup>	78.20%	72.80%
Overall	76.10%	70.80%

Notes
Asian category includes: Asian Indian, Cambodian, Chinese, Filipino, Hmong, Japanese, Korean, Laotian, Other Asian, Thai, and Vietnamese
Native Hawaiian/Polynesian category includes Guamanian, Native Hawaiian, Other Pacific Islander, and Samoan
White category includes Russian and White
N/A means that there were no respondents for the category
National Core Indicator survey responses reflect only the opinion of the regional center consumers that responded to the survey. For more details on the National Core Indicator survey, contact the regional center.

**Want more information?**

To see the complete report, go to: [www.farnorthernrc.org](http://www.farnorthernrc.org)

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