



Performance Contract 2017



= Better than Statewide Average



= Below Golden Gate Regional Center Goal



= Met Golden Gate Regional Center Goal



= Met or Exceeded Golden Gate Regional Center Goal



= Exceeded Golden Gate Regional Center Goal

There will be a variance between consumer data in the Operations Report and the Performance Contract. Data for the Operations Report and the Performance Contract are produced on different dates and from different databases. The Operations Report numbers are based on GGRC's local database as of the end of the month. The Performance Contract numbers are based on GGRC's information as submitted to DDS on a different date.



Performance Contract Summary

GGRC	All	GGRC #	Goal	Percentage	# Attained
Developmental Center (DC)	8,852	94	65	1.06%	
Children in Foster Homes (FH)	3,475	30	n/a	0.86	
Children Own Home Parent/Guardian	3,475	3,411	99.50%	98.15%	
Total # Children (FH,Parent/Guardian)	3,475	3,411	99.05%	99.30%	
Adult FHA	5,283	121	125	2.29%	
Independent Living (IL)	5,283	472	480	8.93%	
Adults Residing Own Home - Parent	5,283	2,918	2,950	55.23%	
Supported Living (SL)	5,283	376	400	7.11%	
Total # Adults (FHA, IL,Parent/Guardian, SL)	5,283	3,887	3,955	73.56%	
Children Residing in a CCF (7+ beds)	3,475	3	0	0.09%	
Children Residing in a ICF (7+ beds)	3,475	0	0	0.00%	
Children Residing in a Nursing Facility (7+ beds)	3,475	0	0	0.00%	
Total Children Residing in 7+ bed facilities	3,475	0	0	0.00%	
Adults Residing in a CCF (7+ beds)	5,283	134	130	2.53%	
Adults Residing in a ICF (7+ beds)	5,283	8	6	0.15	
Adults Residing in a Nursing Facility (7+ beds)	5,283	39	30	0.73	
Total Adults Residing in 7+ bed facilities	5,283	181	166	3.42	
Total Individuals Over Age 3 with <=120 days	161	159	100.00%	98.75	
Total Individuals Over Age 3 with 121-240 days	161	1	0%	0.62	
Total Individuals Over Age 3 Over 240 days	161	1	0%	0.62	
Adults with Paid Work in Community	5,283	740	18%	14%	
Adults with Integrated Employment Goal	5,283	1479	32%	28%	
Adults Who Desire Paid Employment	5,283	1674	48%	4493	
Number of 16-64 Earned Income	5,283	841	900	16%	
Percentage of 16-64 Earned Income	5,283	1321	27%	25%	
Annual Earnings of 16-64	5,283	\$10,175	\$11,000	n/a	
Total Annual Expenditures Residence/Ethnicity					
Number and Percent Race/Ethnicity Satisfied with Services					
Number and Percent Families by Race/Ethnicity IPP/IFSP Includes Needed Services					



Performance Contract 2017

I. Developmental Center

A. Total number and % of regional center caseload in developmental centers

	Percentage	All consumers	Consumers in DC			
Statewide Average		301,888	933			
GGRC Public Hearing 10/31/16	1.06%	8,852	94	Goal	%	# Attained
				64	0.72	
Analysis as of Public Hearing	GGRC % of DD population	2.9%	GGRC % of DC population	-10%		

Planned Activities Golden Gate Regional Center (GGRC)

Statement: Golden Gate Regional Center (GGRC) is committed to providing assistance to individuals and their families who choose to move from a state developmental center (SDC) into a less restrictive environment within their home communities.

Objective: GGRC will continue to seek new and innovative methods of utilizing available resources, developing non-existing resources, and creating and implementing transition plans that will allow individuals to establish themselves and participate successfully in their home community living arrangements.

• Implementation of Community Placement Plan for FYs 2015-2016 and 2016-2017.

Progress: In FY 2014/2015 GGRC has moved 12 consumer from the Developmental Centers into the community. During the public meeting on October 31, 2016, GGRC had 94 or 01.067% in Developmental Centers.

Number of Consumers Residing DCs

	Total Active Caseload	Goal	DC	%	Number Attained
Jan-17					
Feb-17					
Mar-17					
Apr-17					
May-17					
Jun-17					
Jul-17					
Aug-17					
Sep-17					
Oct-17					
Nov-17					
Dec-17					



Performance Contract 2017

II. Children Residing with Families (Child is defined as under 18 years of age).

Planned Activities

Statement: Golden Gate Regional Center ensures that children will reside with their families or in a family setting by providing the needed supports and services regardless of the severity of the child's disability.

Objectives: Social workers continue to identify, publicize and facilitate access to supports and services for children with developmental disabilities who are considered at risk for out-of-home placement. GGRC will hold an annual presentation on supports for those served including residential and vocational (day services) and other generic resources.

Continue to assess current supports and services.

GGRC will work with the Family Resource Centers in each county in an effort to support programs, training and services that are designed to provide equal access to child care for children with special needs

Continue to develop innovative resources for children 0-3 years old.

Review and revise services, e.g. respite and family support.

GGRC will assure that families receive full information about the developmental needs of their children and services available.

GGRC will assure that individuals and their caregivers receive complete assessments and have the opportunity to ask questions, advocate, and access services. To be evaluated and monitored by a National Care Indicators (NCI) survey of children and their caregivers.



A. Number and % of regional center children caseload in foster homes

Progress: A. During the public meeting, GGRC had 30, or .86%, children served in foster homes.

Percentage consumers in FH					
Statewide Average					
GGRC Public Hearing 10/31/16	0.86%	3,475	30	Goal	%
GGRC 10/01/16					
Analysis as of Public Hearing	GGRC % of DD population		2.9%	GGRC % of FH population	

	Total Children Status 1&2	Goal	Child Consumers in Foster Homes	%	Number Attained
Jan-17					
Feb-17					
Mar-17					
Apr-17					
May-17					
Jun-17					
Jul-17					
Aug-17					
Sep-17					
Oct-17					
Nov-17					
Dec-17					



Number and % of regional center children caseload in own home-parent/guardian

Progress: B. During the public meeting, GGRC had 3,411 or 98.15% of children caseload in own home-parent/guardian.

			Children in own home Parent/ Guardian			
			Percentage	All children		
Statewide Average						
GGRC Public Hearing 10/31/16			98.15%	3,475	3,411	
Analysis as of Public Hearing			GGRC % of DD population		2.9%	GGRC % of FH population
		Children	Goal	own home	%	Attained
Jan-17						
Feb-17						
Mar-17						
Apr-17						
May-17						
Jun-17						
Jul-17						
Aug-17						
Sep-17						
Oct-17						
Nov-17						
Dec-17						



Total number and % of regional center children served in homes (This is a total of sections A and B

Progress: C. During the public meeting, GGRC had 3,441, or 99.03%, of children served in homes.

	Percentage	All children	Total Number Children in Homes			
Statewide Average						
GGRC Public Hearing 10/31/16	98.15%	3,475	3,441			
Analysis as of Public Hearing	GGRC % of DD population		2.9%	GGRC % of FH population		

	Total Children Status 1&2	Goal	Total Number Children Consumers in Homes	%	Number Attained
Jan-17					
Feb-17					
Mar-17					
Apr-17					
May-17					
Jun-17					
Jul-17					
Aug-17					
Sep-17					
Oct-17					
Nov-17					
Dec-17					



III. Adults Residing in Home Settings

Planned Activities

Statement: GGRC works with adults served and their caregivers and advocates to empower and enable them to assert their rights to determine and control the living arrangements of their choice. This may include owning, renting, or leasing the home where they reside.

Objective: Using the Person Centered Individual Program Planning process, Social Workers will continue to identify adults served by GGRC who have the hopes and desires to live in a new living arrangement. Cases are reviewed at least annually for the least restrictive environment.

GGRC will provide case management training to assist families in establishing maintenance plans in the event of temporary caregiver illness/incapacity and for eventual transition plans.

GGRC will request vendors to include successionary maintenance and transitional plans in the event of temporary illness/incapacity and transfer of ownership in their Program Design.

GGRC will ensure that individuals are provided opportunities for safety awareness training on a regular and as needed basis.

Review and revise services, e.g. respite and family support.

GGRC will assure that those served and their caregivers receive complete assessments and have opportunity to ask questions, advocate, and access services. To be evaluated and monitored by a NCI survey of adults and their caregivers.



A. Total number and % of regional center adults served residing in Adult FHA.

Progress: A. During the public meeting, GGRC had 121, or 2.29%, of adults served residing in Adult Family Home Agency (FHA) homes.

	Percentage	Total Adults status 2	Adults in FHA			
Statewide Average						
GGRC Public Hearing 10/31/16	2.29%	5,283	121	Goal	%	# Attained
Analysis as of Public Hearing	GGRC % of DD population		2.9%	GGRC % of FH population		

	Total Adults Status 2	Goal	Adults in Adult FHA	%	Number Attained
Jan-17					
Feb-17					
Mar-17					
Apr-17					
May-17					
Jun-17					
Jul-17					
Aug-17					
Sep-17					
Oct-17					
Nov-17					
Dec-17					



Total number and % of regional center adults served residing in independent living.

Progress: B. During the public meeting, GGRC had 472, or 8.93%, of adults served residing in independent living.

	Percentage	Total Adults served status 2	Adults in Independent Living			
Statewide Average						
GGRC Public Hearing 10/31/16	8.93%	5,283	472			
Analysis as of Public Hearing	GGRC % of DD population		2.9%	GGRC % of FH population		

	Total Adults Status 2	Goal	Adults in Independent Living	%	Number Attained
Jan-17					
Feb-17					
Mar-17					
Apr-17					
May-17					
Jun-17					
Jul-17					
Aug-17					
Sep-17					
Oct-17					
Nov-17					
Dec-17					



Total number and % of regional center adults served residing in own home-parent

Progress: C. During the public meeting, GGRC had 2,918, or 55.23%, of adults served residing in own home-parent.

	Percentage	Total Adults status 2	Adults Residing Own Home of Parent or Guardian			
Statewide Average						
GGRC Public Hearing 10/31/16	55.23%	5,283	2,918			
Analysis as of Public Hearing	GGRC % of DD population		2.9%	GGRC % of FH population		

	Total Adults Status 2	Goal	Adults Residing Own Home - Parent	%	Number Attained
Jan-17					
Feb-17					
Mar-17					
Apr-17					
May-17					
Jun-17					
Jul-17					
Aug-17					
Sep-17					
Oct-17					
Nov-17					
Dec-17					



Total number and % of regional center adults served residing in supported living

Progress: D. During the public meeting, GGRC had 376, or 7.11%, of adults served residing in supported living.

	Percentage	Total Adults status 2	Adults Residing Supported Living			
Statewide Average						
GGRC Public Hearing 10/31/16	7.11%	5,283	376			
Analysis as of Public Hearing	GGRC % of DD population		2.9%	GGRC % of FH population		

	Total Adults Status 2	Goal	Adults Residing Supported Living	%	Number Attained
Jan-17					
Feb-17					
Mar-17					
Apr-17					
May-17					
Jun-17					
Jul-17					
Aug-17					
Sep-17					
Oct-17					
Nov-17					
Dec-17					



Progress: E. During public meetings, GGRC had 3,887 or 73.56%, of adults residing in home-settings.

	Percentage	Total Adult consumers status 2	Total Number Consumers Home Settings			
Statewide Average						
GGRC Public Hearing 10/31/16	73.56%	5,283	3,887			
Analysis as of Public Hearing	GGRC % of DD population		2.9%	GGRC % of FH population		

	Total Adults Status 2	Goal	Total Number Adults Home Settings	%	Number Attained
Jan-17					
Feb-17					
Mar-17					
Apr-17					
May-17					
Jun-17					
Jul-17					
Aug-17					
Sep-17					
Oct-17					
Nov-17					
Dec-17					



Performance Contract 2017

Planned Activities

Statement: GGRC provides for the needs of children with medical issues or challenging behaviors in seven or greater bed facilities for time limited periods only when smaller facilities cannot meet their needs.

Objective: GGRC will place only those children with medical issues or challenging behaviors in seven or greater bed facilities.

GGRC will continue seeking appropriate placement in smaller facilities for these children and to support creative services and supports which would allow placement in existing small facilities, as well as development of new small facilities as needed, utilizing appropriate services and supports to ensure success for these children.



Progress: A. During the public meeting, GGRC had none, or 0.00%, of children served residing in a CCF (7+ beds).

	Percentage	Total Children status 1 & 2	Children Residing in a CCF (7+ beds)			
Statewide Average						
GGRC Public Hearing 10/31/16	0.00%	3,475	0	Goal	%	# Attained
				0		
Analysis as of Public Hearing	GGRC % of DD population		2.9%	GGRC % of FH population		

	Total Children status 1&2	Goal	Children Residing in a CCF (7+ beds)	%	Number Attained
Jan-17		0			
Feb-17		0			
Mar-17		0			
Apr-17		0			
May-17		0			
Jun-17		0			
Jul-17		0			
Aug-17		0			
Sep-17		0			
Oct-17		0			
Nov-17		0			
Dec-17		0			

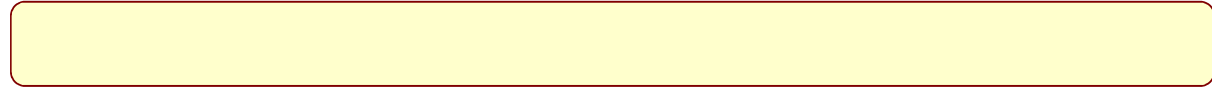


Total number and % of regional center children served residing in an ICF (7+ beds)

Progress: B. During the public meeting, GGRC had no children residing in an ICF (7+ beds).

	Percentage	Total Children status 1 & 2	Children Residing in a ICF (7+ beds)			
Statewide Average						
GGRC Public Hearing 10/31/16	0.00%	3,475	0			
Analysis as of Public Hearing	GGRC % of DD population		2.9%	GGRC % of FH population		

	Total Children status 1&2	Goal	Children Residing in a ICF (7+ beds)	%	Number Attained
Jan-17		0			
Feb-17		0			
Mar-17		0			
Apr-17		0			
May-17		0			
Jun-17		0			
Jul-17		0			
Aug-17		0			
Sep-17		0			
Oct-17		0			
Nov-17		0			
Dec-17		0			



Progress: C. During the public meeting, GGRC had no children residing in a nursing facility.

	Percentage	Total Children status 1 & 2	Children Residing in a Nursing Facility (7+ beds)			
Statewide Average						
GGRC Public Hearing 10/31/16	0.00%	3,475	0			
Analysis as of Public Hearing	GGRC % of DD population		2.9%	GGRC % of FH population		

	Total Children status 1&2	Goal	Children Residing in a Nursing Facility (7+ beds)	%	Number Attained
Jan-17		0			
Feb-17		0			
Mar-17		0			
Apr-17		0			
May-17		0			
Jun-17		0			
Jul-17		0			
Aug-17		0			
Sep-17		0			
Oct-17		0			
Nov-17		0			
Dec-17		0			



Progress: D. During the public meeting, GGRC had none, or 0.00%, of children caseload residing in a facility with 7+ beds.

	Percentage	Total Children status 1 & 2	Total Children Residing in 7+ bed facilities			
Statewide Average						
GGRC Public Hearing 10/31/16	0.00%	3,475	0	Goal	%	# Attained
Analysis as of Public Hearing	GGRC % of DD population		2.9%	GGRC % of FH population		

	Total Children status 1&2	Goal	Total Children Residing in 7+ bed facilities	%	Number Attained
Jan-17		0			
Feb-17		0			
Mar-17		0			
Apr-17		0			
May-17		0			
Jun-17		0			
Jul-17		0			
Aug-17		0			
Sep-17		0			
Oct-17		0			
Nov-17		0			
Dec-17		0			



Performance Contract 2017

Planned Activities

Statement: GGRC continues to ensure that individuals with developmental disabilities have more choices in living options regardless of the severity of their disability.

Objective: GGRC will place only those adults with medical issues or challenging behaviors in seven or greater bed facilities when there is no smaller option.

GGRC will continue seeking appropriate placement in smaller facilities for these adults and to support creative services and supports which would allow placement in existing small facilities, as well as development of new small facilities as needed, utilizing appropriate services and supports to ensure success for these individuals.

GGRC will adhere to Trailer Bill Language relating to the use of larger residential facilities to insure the least restrictive environment is supported.



Progress: A. During the public meeting, GGRC had 134, or 2.53%, of adult caseload residing in a CCF (7+ beds).

	Percentage	Total Adults status 2	Adults Residing in a CCF (7+ beds)			
Statewide Average						
GGRC Public Hearing 10/31/16	2.53%	5,283	134	Goal	%	# Attained
Analysis as of Public Hearing	GGRC of DD population		2.9%	GGRC of FH populatin		

	Total Adults Status 2	Goal	Adults Residing in a CCF (7+ beds)	%	Number Attained
Jan-17					
Feb-17					
Mar-17					
Apr-17					
May-17					
Jun-17					
Jul-17					
Aug-17					
Sep-17					
Oct-17					
Nov-17					
Dec-17					



Progress: B. During the public meeting, GGRC had 8, or .15%, of adult caseload residing in an ICF (7+ beds).

	Percentage	Total Adult status 2	Adults Residing in a ICF (7+ beds)			
Statewide Average						
GGRC Public Hearing 10/31/16	0.15	5,283	8			
Analysis as of Public Hearing	GGRC % of DD population		2.9%	GGRC % of FH population		

	Total Adults Status 2	Goal	Adults Residing in a ICF (7+ beds)	%	Number Attained
Jan-17					
Feb-17					
Mar-17					
Apr-17					
May-17					
Jun-17					
Jul-17					
Aug-17					
Sep-17					
Oct-17					
Nov-17					
Dec-17					



Progress: C. During the public meeting, GGRC had 39, or .737%, of adultsserved residing in a nursing facility. Placements to nursing facilities are at family request and/or due to specialized services.

	Percentage	Total Adult status 2	Adults Residing in a Nursing Facility (7+ beds)			
Statewide Average						
GGRC Public Hearing 10/31/16	0.73	5,283	39			
Analysis as of Public Hearing	GGRC % of DD population		2.9%	GGRC % of FH population		

	Total Adults Status 2	Goal	Adults Residing in a Nursing Facility (7+ beds)	%	Number Attained
Jan-17					
Feb-17					
Mar-17					
Apr-17					
May-17					
Jun-17					
Jul-17					
Aug-17					
Sep-17					
Oct-17					
Nov-17					
Dec-17					



Progress: D. During the public meeting, GGRC had 181, or 3.41%, of adults served residing in a facility with 7+ beds. Placements to 7+ bed facilities are at family request and/or due to specialized services.

	Percentage	Total Adult status 2	Total Adults Residing in 7+ bed facilities			
Statewide Average						
GGRC Public Hearing 10/31/16	3.42%	5,283	181			
Analysis as of Public Hearing	GGRC % of DD population		2.9%	GGRC % of FH population		

	Total Adults Status 2	Goal	Total Adults Residing in 7+ bed facilities	%	Number Attained
Jan-17					
Feb-17					
Mar-17					
Apr-17					
May-17					
Jun-17					
Jul-17					
Aug-17					
Sep-17					
Oct-17					
Nov-17					
Dec-17					



Performance Contract 2017

VI. Intake Duration

Planned Activities

Statement: Management and Case Management staff receive a monthly report on the duration individuals ages 3 and over are in the intake process.

Objective: GGRC will continue to ensure that the duration of individuals ages 3 and over in the intake process is within mandated timeline.

GGRC will provide individuals and their caregivers/advocates with initial information about developmental needs, and about the services and supports available, inside and outside of GGRC.

Progress: A. During the public meeting, GGRC had 159, or 98.75%, of regional center individuals over age 3 with <=120 days in the intake assessment process.

A. Total number and % of regional center individuals over age 3 with <= 120 days

	Percentage	Total # Age 3 or Over	Total # Over Age 3 with <=120 days		
Statewide Average					
GGRC Public Hearing 10/31/16	98.75%	161	159		

	Total Number Individuals Age 3 or Over	Goal	Total Number Individuals Over Age 3 with <=120 days	% Attained
Jan-17		100.00%		
Feb-17		100.00%		
Mar-17		100.00%		
Apr-17		100.00%		
May-17		100.00%		
Jun-17		100.00%		
Jul-17		100.00%		
Aug-17		100.00%		
Sep-17		100.00%		
Oct-17		100.00%		
Nov-17		100.00%		
Dec-17		100.00%		



B. Total number and % of regional center individuals over age 3 with 121-240 days

Progress: B. During public meetings, GGRC had 1, or 0.62%, of regional center individuals over age 3 with 121-240 days in the intake/assessment process.

	Percentage	Total Number Individuals Age 3 or Over	Total Number Individuals Over Age 3 with 121-240 days		
Statewide Average					
GGRC Public Hearing 10/31/16	0.62	161	1		

	Total Number Individuals Age 3 or Over	Goal	Total Number Individuals Over Age 3 with 121-240 days	%
Jan-17		0.00%		
Feb-17		0.00%		
Mar-17		0.00%		
Apr-17		0.00%		
May-17		0.00%		
Jun-17		0.00%		
Jul-17		0.00%		
Aug-17		0.00%		
Sep-17		0.00%		
Oct-17		0.00%		
Nov-17		0.00%		
Dec-17		0.00%		



C. Total number and % of regional center individuals over age 3 with over 240 days

Progress: C. During the public meeting, GGRC had 1, or 0.62%, of regional center individuals over age 3 with over 240 days in the intake/assessment process.

	Percentage	Total Number Individuals Age 3 or Over	Total Number Individuals Over Age 3 Over 240 days		
Statewide Average					
GGRC Public Hearing 10/31/16	0.62	161	1		

	Total Number Individuals Age 3 or Over	Goal	Total Number Individuals Over Age 3 Over 240 days	% Attained
Jan-17		0.00%		
Feb-17		0.00%		
Mar-17		0.00%		
Apr-17		0.00%		
May-17		0.00%		
Jun-17		0.00%		
Jul-17		0.00%		
Aug-17		0.00%		
Sep-17		0.00%		
Oct-17		0.00%		
Nov-17		0.00%		
Dec-17		0.00%		



Performance Contract 2017

VII. National Core Indicators (NCI) Employment

Planned Activities

Statement: GGRC has adopted an Employment First Policy making integrated competitive employment the first option considered by planning teams for every working adult served by GGRC.

Objective: GGRC will implement its Employment First Policy by providing adults and family members with information regarding the opportunity and support to work in employment settings that are meaningful to them and by annually reviewing those opportunities with individuals to ensure they are engaged in activities of their choosing.

Progress: In 2014/15, 14% of adults served by GGRC reported having a paid job in the community.

A. Percentage of adults who reported having a paid job in a community-based setting (e.g., competitive or supported employment, enclave, work crew)

Percentage	
GGRC FY 11/12	16%
GGRC FY 14/15	14%
3 yr cycle	18%



B. Percentage of adults who reported having integrated employment as a goal in the IPP.

Progress: B. Results from the National Core Indicators Consumer Surveys conducted indicated that of the adults interviewed, they reported having integrated employment as an goal in their IPP.

Percentage	
GGRC FY 11/12	26%
GGRC FY 14/15	28%
3 yr cycle	32%



C. Percentage of adults without a job in the community who reported wanting one.

Progress: C. Results from the National Core Indicators Consumer Surveys conducted in FY 2014/2015 indicated that of the consumers interviewed who did not have a job in the community, reported wanting one.

Percentage	
GGRC FY 11/12	46%
GGRC FY 14/15	44%
3 yr cycle	48%



Performance Contract 2017

VII. Employment Development Department (EDD) Employment

Planned Activities

Statement: GGRC social workers and vendors will implement GGRC's Employment First Policy of integrated competitive employment as the first option for people with intellectual disabilities.

Objective: GGRC social workers will implement the Employment First Policy by providing adults and families information on job preparation and procurement at annual Individual Transition Meetings through the school and Individual Program Planning meetings through GGRC. GGRC will continue to work on development of new programs that will emphasize a focus on competitive employment as a primary outcome.

A. Number of individuals ages 16-64 with earned income.

Progress: A. Results from the Employment Development Department (EDD) conducted in 2015 indicate that individuals ages 16-64 had earned income. In 2015, 841 individuals ages 16-64 had earned income.

	GGRC	Statewide
2013	784	17,615
2014	797	19,021
2015	841	20,196



B. Percentage of individuals ages 16-64 reporting earned income.

Progress: B. Results from the Employment Development Department in 2015 indicate that 25% of individuals ages 16-64 reported having earned income. In 2014 the percentage of individuals ages 16-64 reporting earned income was 24%.

	GGRC	Statewide Avg.
2013	25%	22%
2014	24%	23%
2015	25%	24%



C. Annual earnings of age group 16-64.

Progress: C. Results from the Employment Development Department in 2015 indicate that average annual wages for consumers ages 16-64 were \$10,175. In 2014 the average annual wages for consumers ages were \$9,490.

	GGRC Avg	Statewide Avg
2013	\$8,649	\$6,496
2014	\$9,490	\$6,758
2015	\$10,175	\$7,248



Performance Contract 2017

IX. Improving equity in purchase of service expenditures.

Statement: GGRC works to insure that individual needs are being met within appropriate community settings and with sensitivity of the diverse cultural, language, and ethnic characteristics of individuals and families.

Objective: GGRC service coordinators will work with individuals and families to develop IPP goals and objectives to address their choice of living situations. GGRC will work to develop services in the community that meet the cultural and background preferences of individuals and family members to insure the availability of resources. GGRC will continue outreach efforts within our community to overcome potential cultural barriers when identifying appropriate services. GGRC will utilize data collected through NCI survey related to individuals' and families' satisfaction with services and supports to guide the development of new programs in the community. Services can be modified to address individual satisfaction as needed. GGRC will continue to develop community programs that allow for a range of options for individuals when selecting those services. GGRC service coordinators will receive initial and ongoing training related to IPP development that ensures meaningful consumer and family participation. Training includes topics such as Culture and Communication, Dimensions of Culture, and Understanding Culture. GGRC will review IPP goals at least annually to insure that services continue to meet individual needs.

A. Percent of total annual expenditures by individual's residence type and ethnicity.

B. Number and percent of individuals by race/ethnicity who are satisfied with the services and supports received by the family and family member.

STATEMENT OF ASSURANCES

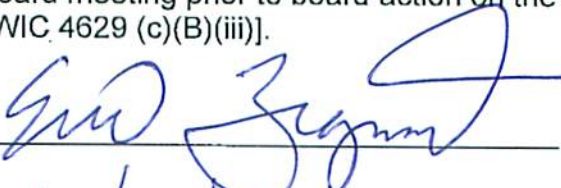
This is to assure that GOLDEN GATE REGIONAL CENTER Year 2017 Performance Contract was developed in accordance with the requirements specified in Welfare and Institutions Code section 4629 and the Department of Developmental Services' (Department) Year 2017 Performance Contract Guidelines.

The performance contract was developed through a public process which included:

- Providing information, in an understandable form, to the community about regional center services and supports, including budget information and baseline data on services and supports and the regional center operations [WIC 4629 (c)(B)(i)];
- Holding at least one public meeting to solicit input on performance objectives and using focus groups or surveys to collect information from the community [WIC 4629 (c)(B)(ii)];
- Providing at least 10 calendar days advance public notice of the date(s) of the public meeting (Department Guidelines);
- Circulating a draft to the community of the performance contract plan relative to the public policy and compliance outcomes identified in the Department Performance Contract Guidelines, and any locally developed policy outcomes prior to presenting the contract to the regional center board for action [WIC 4629 (c)(B)(iii)]; and,
- Providing an opportunity for additional public input and consideration of that input at the regional center board meeting prior to board action on the proposed performance contract [WIC 4629 (c)(B)(iii)].

Signature of RC Director: _____

Date: _____


10/31/16