



There will be a variance between consumer data in the Operations Report and the Performance Contract. Data for the Operations Report and the Performance Contract are produced on different dates and from different databases. The Operations Report numbers are based on GGRC's local database as of the end of the month. The Performance Contract numbers are based on GGRC's information as submitted to DDS on a different date.



#### I. Developmental Center

A. Total number and % of regional center caseload in developmental centers

	Percentage	All consumers	Consumers in DC			
Statewide Average						
GGRC Public Hearing 11/21/17	0.67	9,070	61	Goal	%	# Attained
				21	0.20	

#### Planned Activities Golden Gate Regional Center (GGRC)

Statement: Golden Gate Regional Center (GGRC) is committed to providing assistance to individuals and their families who choose to move from a state developmental center (SDC) into a less restrictive environment within their home communities.

Objective: GGRC will continue to seek new and innovative methods of utilizing available resources, developing non-existing resources, and creating and implementing transition plans that will allow individuals to establish themselves and participate successfully in their home community living arrangements.

• Implementation of Community Placement Plan for FYs 2016-17 and 2017-18.

Progress: In FY 2016/17 GGRC has moved 33 consumer from the Developmental Centers into the community. During the public meeting on November 21, 2017, GGRC had 61 or .67 in Developmental Centers.

Number of Consumers Residing DCs

	Total Active Caseload	Goal	DC	%	Number Attained
Jan-18					
Feb-18					
Mar-18					
Apr-18					
May-18					
Jun-18					
Jul-18					
Aug-18					
Sep-18					
Oct-18					
Nov-18					
Dec-18					



II. Children Residing with Families (Child is defined as under 18 years of age).

#### Planned Activities

Statement: Golden Gate Regional Center ensures that children will reside with their families or in a family setting by providing the needed supports and services regardless of the severity of the child's disability.

Objectives: Social workers continue to identify, publicize and facilitate access to supports and services for children with developmental disabilities who are considered at risk for out-of-home placement. GGRC will hold an annual presentation on supports for those served including residential and vocational (day services) and other generic resources.

Continue to assess current supports and services.

GGRC will work with the Family Resource Centers in each county in an effort to support programs, training and services that are designed to provide equal access to child care for children with special needs

Continue to develop innovative resources for children 0-3 years old.

Review and revise services, e.g. respite and family support.

GGRC will assure that families receive full information about the developmental needs of their children and services available.

GGRC will assure that individuals and their caregivers receive complete assessments and have the opportunity to ask questions, advocate, and access services. To be evaluated and monitored by a National Care Indicators (NCI) survey of children and their caregivers.



## A. Number and % of regional center children caseload in foster homes

## Progress: A. As of November 21, 2017, GGRC had 28, or .77%, children served in foster homes.

	Percentage	consumers	in FH			
Statewide Average GGRC Public Hearing 11/21/17	0.77%	3,598	28	Goal	%	# Attained
				26	72%	

	Total Children Status 1&2	Goal	Child Consumers in Foster Homes	%	Number Attained
50		you had a store out		9/74	
Jan-18					
Feb-18					
Mar-18					la effect
Apr-18				Jan.	
May-18					
Jun-18					
Jul-18					
Aug-18					
Sep-18					
Oct-18					
Nov-18					
Dec-18					



Number and % of regional center children caseload in own home-parent/guardian

Progress: B. As of November 21, 2017, GGRC had 3,556 or 98.83% of children caseload in own home-parent/guardian.

	Percentage	All children	Children in own home Parent/ Guardian		
Statewide Average GGRC Public Hearing 11/21/17	98.83%	3,598	3,556		

r	Children	Goal	own home	%	Attained
	1				
T 10					
Jan-18					
Feb-18					
Mar-18					
Apr-18					
May-18					
Jun-18					
Jul-18					
Aug-18					
Sep-18					
Oct-18					
Nov-18					
Dec-18					

光

Total number and % of regional center children served in homes (This is a total of sections A and B

Progress: C. As of November 21, 2017, GGRC had 3,556, or 98.83%, of children served in homes.

	Percentage	All children	Total Number Children in Homes	
Statewide Average GGRC Public Hearing 11/21/17	98.83%	3,598	3,556	

	Total Children		Total Number Children Consumers in		Number
5	Status 1&2	Goal	Homes	%	Attained
923 (200					
Jan-18					
Feb-18					
Mar-18					
Apr-18					
May-18					
Jun-18					
Jul-18					
Aug-18					
Sep-18					
Oct-18					
Nov-18					
Dec-18					



#### III. Adults Residing in Home Settings

#### **Planned Activities**

Statement: GGRC works with adults served and their caregivers and advocates to empower and enable them to assert their rights to determine and control the living arrangements of their choice. This may include owning, renting, or leasing the home where they reside.

**Objective:** Using the Person Centered Individual Program Planning process, Social Workers will continue to identify adults served by GGRC who have the hopes and desires to live in a new living arrangement. Cases are reviewed at least annually for the least restrictive environment.

GGRC will provide case management training to assist families in establishing maintenance plans in the event of temporary caregiver illness/incapacity and for eventual transition plans.

GGRC will request vendors to include successionary maintenance and transitional plans in the event of temporary illness/incapacity and transfer of ownership in their Program Design.

GGRC will ensure that individuals are provided opportunities for safety awareness training on a regular and as needed basis.

Review and revise services, e.g. respite and family support.

GGRC will assure that those served and their caregivers receive complete assessments and have opportunity to ask questions, advocate, and access services. To be evaluated and monitored by a NCI survey of adulst and their caregivers.



A. Total number and % of regional center adults served residing in Adult FHA.

Progress: A. As of November 21, 2017, GGRC had 123, or 2.27%, of adults served residing in Adult Family Home Agency (FHA) homes.

	Percentage	Total Adults status 2	Adults in FHA			
Statewide Average	P 11 12 12 12 12 12 12 12 12 12 12 12 12	25 15 1	m Planta	Kale ta		econolis a
GGRC Public Hearing 11/21/17	2.27%	5,411	123	Goal	%	# Attained
			The State of	130	2.40%	

	Total Adults Status 2	Goal	Adults in Adult FHA	%	Number Attained
Jan-18	10.50		100000	477 a. 70.17	mile India
Feb-18			T STATE	it	
Mar-18					
Apr-18			المظاري	and the same	
May-18					
Jun-18			11 125	a ma	
Jul-18					
Aug-18					
Sep-18					
Oct-18					
Nov-18					
Dec-18					



Total number and % of regional center adults served residing in independent living.

Progress: B. As of November 21, 2017, GGRC had 458, or 8.46%, of adults served residing in independent living.

	Percentage	Total Adults served status 2	Adults in Independent Living			
Statewide Average GGRC Public Hearing 11/21/17	8.46%	5,411	458	Goal	%	Attained
80.				460	8.50%	

	Total Adults Status 2	Goal	Adults in Independent Living	%	Number Attained
Jan-18	Junio 2	Goar		70	/ tttained
Feb-18					
Mar-18					
Apr-18					
May-18					
Jun-18					
Jul-18					
Aug-18					
Sep-18					
Oct-18					
Nov-18					
Dec-18					



Total number and % of regional center adults served residing in own home-parent

Progress: C. As of November 21, 2017, GGRC had 3,027, or 55.94%, of adults served residing in own home-parent.

	Percentage	Total Adults status 2	Adults Residing Own Home of Parent or Guardian			
Statewide Average						
GGRC Public Hearing 11/21/17	55.94%	5,411	3,027	Goal	%	Attained
			15.54	3,035	56.00%	

	Total Adults		Adults Residing Own		Number
	Status 2	Goal	Home - Parent	%	Attained
Jan-18					
Feb-18					
Mar-18					-
Apr-18					
May-18					
Jun-18					
Jul-18					
Aug-18					
Sep-18					
Oct-18					
Nov-18					
Dec-18					



Total number and % of regional center adults served residing in supported living

Progress: D. As of November 21, 2017, GGRC had 403, or 7.44%, of adults served residing in supported living.

	Percentage	Total Adults status 2	Adults Residing Supported Living			
Statewide Average						
GGRC Public Hearing 11/21/17	7.44%	5,411	403	Goal	%	Attained
				410	7.57%	

	Total Adults	0.1	Adults Residing Supported		Number
	Status 2	Goal	Living	%	Attained
Jan-18					
Feb-18					
Mar-18					
Apr-18					
May-18					
Jun-18					
Jul-18					
Aug-18					
Sep-18					
Oct-18					
Nov-18					
Dec-18					



Total number and % of regional center adults in home settings (This is a total of sections A, B, C and D above).

Progress: E. As of November 21, 2017, GGRC had 4,011 or 74%, of adults residing in homesettings.

	Percentage	Total Adult consumers status 2	Total Number Consumers Home Settings			
Statewide Average						
GGRC Public Hearing 11/21/17	74.00%	5,411	4,011	Goal	%	Attained
				4,035	75.00%	

	Total Adults Status 2	Goal	Total Number Adults Home Settings	%	Number Attained
Jan-18	Status 2	Goai	Settings	70	Attained
Feb-18					
Mar-18					
Apr-18					
May-18					
Jun-18					
Jul-18					
Aug-18					
Sep-18					
Oct-18					
Nov-18					
Dec-18					



IV. Children Residing in Facilities with Seven or More Beds (Excluding DCs)

#### **Planned Activities**

Statement: GGRC provides for the needs of children with medical issues or challenging behaviors in seven or greater bed facilities for time limited periods only when smaller facilities cannot meet their needs.

Objective: GGRC will place only those children with medical issues or challenging behaviors in seven or greater bed facilities.

GGRC will continue seeking appropriate placement in smaller facilities for these children and to support creative services and supports which would allow placement in existing small facilities, as well as development of new small facilities as needed, utilizing appropriate services and supports to ensure success for these children.



## A. Total number and % of regional center children served residing in a CCF (7+ beds)

Progress: A. As of November 21, 2017, GGRC had none, or 0.00%, of children served residing in a CCF (7+ beds).

	Percentage	Total Children status 1 & 2	Children Residing in a CCF (7+ beds)			
Statewide Average	-					
GGRC Public Hearing 11/21/17	0.00%	3,598	0	Goal	%	# Attained
	= 14			0		

	Total Children status 1&2	Goal	Children Residing in a CCF (7+ beds)	%	Number Attained
Jan-18		0			
Feb-18		0			
Mar-18		0			
Apr-18		0			
May-18		0			
Jun-18		0			
Jul-18		0			
Aug-18		0			
Sep-18		0			
Oct-18		0			
Nov-18		0			
Dec-18		0			



Total number and % of regional center children served residing in an ICF (7+ beds)

## Progress: B. During the public meeting, GGRC had no children residing in an ICF (7+ beds).

	Percentage	Total Children status 1 & 2	Children Residing in a ICF (7+ beds)			
Statewide Average						
GGRC Public Hearing 11/21/17	0.00%	3,598	0	Goal	%	Attained
				0	0.00%	

	Total Children status 1&2	Goal	Children Residing in a ICF (7+ beds)	%	Number Attained
Jan-18		0			
Feb-18		0			
Mar-18		0			
Apr-18		0			
May-18		0			
Jun-18		0			
Jul-18		0			
Aug-18		0			
Sep-18		0			
Oct-18		0			
Nov-18		0			
Dec-18		0			



Total number and % of regional center children caseload residing in a nursing facility

## Progress: C. As of November 21, 2017, GGRC had no children residing in a nursing facility.

	Percentage	Total Children status 1 & 2	Children Residing in a Nursing Facility (7+ beds)			
Statewide Average						
GGRC Public Hearing 11/21/17	0.00%	3,598	0	Goal	%	Attained
				0	0.00%	

	Total Children status 1&2	_ Goal	Children Residing in a Nursing Facility (7+ beds)	%	Number Attained
Jan-18	NUMBER OF STREET	0			
Feb-18		0			
Mar-18		0			
Apr-18		0			
May-18		0			
Jun-18		0			
Jul-18		0			
Aug-18		0			
Sep-18		0			
Oct-18		0			
Nov-18		0			
Dec-18		0			



Total number and % of regional center children residing in a facility with 7+ beds (This is a total of sections A, B and C above).

Progress: D. As of November 21, 2017, GGRC had none, or 0.00%, of children caseload residing in a facility with 7+ beds.

	Percentage	Total Children status 1 & 2	Total Children Residing in 7+ bed facilities			
Statewide Average		17:11				
GGRC Public Hearing 11/21/17	0.00%	3,598	0	Goal	%	# Attained
				0	0.00%	

	Total Children status 1&2	Goal	Total Children Residing in 7+ bed facilities	%	Number Attained
Jan-18		0			
Feb-18		0			
Mar-18		0			
Apr-18		0			
May-18		0			
Jun-18		0			
Jul-18		0			
Aug-18		0			
Sep-18		0			
Oct-18		0			
Nov-18		0			
Dec-18		0			



V. Adults Residing in Facilities with Seven or More Beds (Excluding DCs)

#### **Planned Activities**

Statement: GGRC continues to ensure that individuals with developmental disabilities have more choices in living options regardless of the severity of their disability.

Objective: GGRC will place only those adults with medical issues or challenging behaviors in seven or greater bed facilities when there is no smaller option.

GGRC will continue seeking appropriate placement in smaller facilities for these adults and to support creative services and supports which would allow placement in existing small facilities, as well as development of new small facilities as needed, utilizing appropriate services and supports to ensure success for these individuals.

GGRC will adhere to Trailer Bill Language relating to the use of larger residential facilities to insure the least restrictive environment is supported.



Total number and % of regional center adults served residing in an ICF (7+ beds)

Progress: A. As of November 21, 2017 GGRC had 117, or 2.16%, of adult caseload residing in a CCF (7+ beds).

	Percentage	Total Adults status 2	Adults Residing in a CCF (7+ beds)			
Statewide Average	27.07.000					
GGRC Public Hearing 11/21/17	2.16%	5,411	117	Goal	%	# Attained
				110	2.03%	

	Total Adults Status 2	Goal	Adults Residing in a CCF (7+ beds)	%	Number Attained
Jan-18					
Feb-18					
Mar-18					
Apr-18					
May-18					
Jun-18					
Jul-18					
Aug-18					
Sep-18					
Oct-18					
Nov-18					
Dec-18					



Total number and % of regional center adults served residing in an ICF (7+ beds)

Progress: B. As of November 21, 2017 GGRC had 8, or .14%, of adult caseload residing in an ICF (7+ beds).

	Percentage	Total Adult status 2	Adults Residing in a ICF (7+ beds)			
Statewide Average						
GGRC Public Hearing 11/21/17	0.14	5,411	8	Goal	%	Attained
				6	0.11%	100

	Total Adults Status 2	Goal	Adults Residing in a ICF (7+ beds)	%	Number Attained
Jan-18					IIV TOTAL
Feb-18				100	THE REAL PROPERTY.
Mar-18					100
Apr-18					The state of
May-18					181
Jun-18					8
Jul-18					
Aug-18					
Sep-18					The state of the s
Oct-18					
Nov-18					18
Dec-18					



Total number and % of regional center adults served residing in a nursing facility

Progress: C. As of November 21, 2017, GGRC had 40, or .73% of adults served residing in a nursing facility. Placements to nursing facilities are at family request and/or due to specialized services.

	Percentage	Total Adult status 2	Adults Residing in a Nursing Facility (7+ beds)			
Statewide Average						
GGRC Public Hearing 11.21/17	0.73	5,411	40	Goal	%	Attained
				35	<b>.</b> 65	

Adults Residing in a Nursing **Total Adults** Facility (7+ Number Status 2 Goal % beds) Attained Jan-18 Feb-18 Mar-18 Apr-18 May-18 Jun-18 Jul-18 Aug-18 Sep-18 Oct-18 Nov-18 Dec-18



Total number and % of regional center adults served residing in a facility with 7+ beds (This is a total of sections A, B and C above).

Progress: D. As of November 21, 2017, GGRC had 165, or 3.03%, of adults served residing in a facility with 7+ beds. Placements to 7+ bed facilities are at family request and/or due to specialized services.

	Percentage	Total Adult status 2	Total Adults Residing in 7+ bed facilities			
Statewide Average						
GGRC Public Hearing 11/21/17	3.03%	5,411	165	Goal	%	Attained
				147	2.71%	

	Total Adults		Total Adults Residing in 7+		Number
	Status 2	Goal	bed facilities	%	Attained
Jan-18					
Feb-18					
Mar-18					
Apr-18					
May-18					
Jun-18					
Jul-18					
Aug-18					
Sep-18					
Oct-18					141
Nov-18					
Dec-18					



#### VI. Intake Duration

#### Planned Activities

**Statement:** Management and Case Management staff receive a monthly report on the duration individuals ages 3 and over are in the intake process.

Objective: GGRC will continue to ensure that the duration of individuals ages 3 and over in the intake process is within mandated timeline.

GGRC will provide individuals and their caregivers/advocates with initial information about developmental needs, and about the services and supports available, inside and outside of GGRC.

Progress: A. As of November 21, 2017, GGRC had 176, or 97.15% of regional center individuals over age 3 with <=120 days in the intake assessment process.

A. Total number and % of regional center individuals over age 3 with <= 120 days

	Percentage	Total # Age 3 or Over	Total # Over Age 3 with <=120 days	
Statewide Average				
GGRC Public Hearing 11/21/17	97.15%	176	171	

Total Number Over Age 3
Individuals
Over Age 3
with <=120
Age 3 or Over Goal days Attained

Total Number

Jan-18	100.00%	
Feb-18	100.00%	
Mar-18	100.00%	
Apr-18	100.00%	
May-18	100.00%	
Jun-18	100.00%	
Jul-18	100.00%	
Aug-18	100.00%	
Sep-18	100.00%	
Oct-18	100.00%	
Nov-18	100.00%	
Dec-18	100.00%	



## B. Total number and % of regional center individuals over age 3 with 121-240 days

Progress: B. As of November 21, 2017, GGRC had 4, or 2.27%, of regional center individuals over age 3 with 121-240 days in the intake/assessment process.

	Percentage	Total Number Individuals Age 3 or Over	Total Number Individuals Over Age 3 with 121-240 days	in the state of	
Statewide Average				agent tracket	
GGRC Public Hearing 11/21/17	2.27	176	4		

	Total Number Individuals Age 3 or Over	Goal	Total Number Individuals Over Age 3 with 121-240 days	%
Jan-18		0.00%		
Feb-18		0.00%		
Mar-18		0.00%		
Apr-18		0.00%		
May-18		0.00%		
Jun-18		0.00%		
Jul-18		0.00%		
Aug-18		0.00%		
Sep-18		0.00%	LEEV	
Oct-18		0.00%		
Nov-18		0.00%		
Dec-18		0.00%	Marie (	



C. Total number and % of regional center individuals over age 3 with over 240 days

Progress: C. As of November 21, 2017, GGRC had 1, or 0.56%, of regional center individuals over age 3 with over 240 days in the intake/assessment process.

	Percentage	Total Number Individuals Age 3 or Over	Total Number Individuals Over Age 3 Over 240 days		
Statewide Average	2 1711 11			Ra	
GGRC Public Hearing 11/21/17	0.56	176	1		

72	Total Number Individuals Age 3 or Over	Goal	Total Number Individuals Over Age 3 Over 240 days	% Attained
Jan-18		0.00%		
Feb-18		0.00%		
Mar-18		0.00%		
Apr-18		0.00%		
May-18		0.00%		
Jun-18		0.00%		
Jul-18		0.00%		
Aug-18		0.00%		
Sep-18		0.00%		
Oct-18		0.00%		
Nov-18		0.00%		
Dec-18		0.00%		



## Compliance Measures

a.	Unqualified independent audit with no material finding(s)	Yes
b.	Substantial compliance with DDS fiscal audit	Yes
C.	Accuracy of POS (from SOAR)	Yes
d.	Operates within OPS budget.	Yes
e.	Certified to participate in Waiver	Yes
f.	Compliance with Vendor Audit Requirements per contract, Article III, Section 10	Yes
g.	CDER/ESR currency	Yes
h.	Intake/assessment and IFSP timelines for consumers between ages 0-2	91%
i.	IPP Development (WIC requirements)	97%
j.	IFSP Development (Title 17 requirements)	70%



VII. National Core Indicators (NCI) Employment

#### Planned Activities

Statement: GGRC has adopted an Employment First Policy making integrated competitive employment the first option considered by planning teams for every working adult served by GGRC.

Objective: GGRC will implement its Employment First Policy by providing adults and family members with information regarding the opportunity and support to work in employment settings that are meaningful to them and by annually reviewing those opportunities with individuals to ensure they are engaged in activities of their choosing.

**Progress:** In 2014/15, 14% of adults served by GGRC reported having a paid job in the community. In 2016, 16.1% of adults served by GGRC reported having a paid job in the community.

A. Percentage of adults who reported having a paid job in a community-based setting (e.g., competitive or supported employment, enclave, work crew)

F	Percentage	
GGRC 2014	16%	
GGRC 2015	16.5%	Goal
GGRC 2016	16.10%	18%



B. Percentage of adults who reported having integrated employment as a goal in the IPP.

**Progress: B.** Results from the National Core Indicators Consumer Surveys conducted indicated that of the adults interviewed, they reported having integrated employment as an goal in their IPP.

	Percentage	
GGRC FY 11/12	26%	
GGRC FY 14/15	28%	Goal
	3 yr cycle	32%



C. Percentage of adults without a job in the community who reported wanting one.

**Progress: C.** Results from the National Core Indicators Consumer Surveys conducted in FY 2014/2015 indicated that of the consumers interviewed who did not have a job in the community, reported wanting one.

	Percentage	
GGRC FY 11/12	46%	
GGRC FY 14/15	44%	Goal
	3 yr cycle	48%



## VII. Employment Development Department (EDD) Employment

#### Planned Activities

Statement: GGRC social workers and vendors will implement GGRC's Employment First Policy of integrated competitive employment as the first option for people with intellectual disabilities.

Objective: GGRC social workers will implement the Employment First Policy by providing adults and families information on job preparation and procurement at annual Individual Transition Meetings through the school and Individual Program Planning meetings through GGRC. GGRC will continue to work on development of new programs that will emphasize a focus on competitive employment as a primary outcome.

A. Number of individuals ages 16-64 with earned income.

**Progress:** A. Results from the Employment Development Department (EDD) conducted in 2015 indicate that individuals ages 16-64 had earned income. In 2015, 841 individuals ages 16-64 had earned income.

	GGRC	Sta	atewide
2013		784	17,615
2013 2014		797	19,021
2015		841	20,196



B. Percentage of individuals ages 16-64 reporting earned income.

**Progress: B.** Results from the Employment Development Department in 2015 indicate that 25% of individuals ages 16-64 reported having earned income. In 2014 the percentage of individuals ages 16-64 reporting earned income was 24%.

	GGRC	Statewide Avg.
2013	25%	
2014	24%	23%
2015	25%	24%



C. Annual earnings of age group 16-64.

**Progress: C.** Results from the Employment Development Department in 2015 indicate that average annual wages for consumers ages 16-64 were \$10,175. In 2014 the average annual wages for consumers ages were \$9,490. In 2016, the average monthly wage for GGRC was \$977.00

	CCBC Ava	Statewide
	GGRC Avg	Avg
2013	\$8,649	\$6,496
2014	\$9,490	\$6,758
2015	\$10,175	\$7,248
2016	\$11. 724	



## **Employment Measures**

- Annual earnings of consumers ages
   16-64 compared to people with all disabilities in CA.
- b. Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program.
- c. Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program.
- d. Average hourly or salaried wages and hours worked per week for adults who participated in a Paid Internship Program during the prior fiscal year.
- e. Average wages and hours worked for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made.
- f. Total number of \$1000, \$1250 and \$1500 incentive payments made for the fiscal year.
- g. Percentage of adults who reported having integrated employment as a goal in their IPP.



Local Employment Goal - GGRC

	FY 2017	FY 2018 (Projected)
Individuals in PIP	0	30
PIP's that convert to CIE	0	15
Individuals (30 day CIE)	19	40
Individuals (6 Month CIE)	9	20
Individuals (12 Month CIE)	0	10

PIP - Paid Internship Program

CIE - Competitive Integrated Employment



IX. Improving equity in purchase of service expenditures.

Statement: GGRC works to insure that individual needs are being met within appropriate community settings and with sensitivity of the diverse cultural, language, and ethnic characteristics of individuals and families.

Objective: GGRC service coordinators will work with individuals and families to develop IPP goals and objectives to address their choice of living situations. GGRC will work to develop services in the community that meet the cultural and background preferences of individuals and family members to insure the availability of resources. GGRC will continue outreach efforts within our community to overcome potential cultural barriers when identifying appropriate services. GGRC will utilize data collected through NCI survey related to individuals' and families' satisfaction with services and supports to guide the development of new programs in the community. Services can be modified to address individual satisfaction as needed. GGRC will continue to develop community programs that allow for a range of options for individuals when selecting those services. GGRC service coordinators will receive initial and ongoing training related to IPP development that ensures meaningful consumer and family participation. Training includes topics such as Culture and Communication, Dimensions of Culture, and Understanding Culture. GGRC will review IPP goals at least annually to insure that services continue to meet individual needs.

A. Percent of total annual expenditures by individual's residence type and ethnicity. For 2017 See attached

B. Increase utilization rate of expenditures authorized for Chinese and Spanish speaking individuals by 3%.

2015-16 Purchase of Service Expenditures by Residence Type

Ethnicity	Home	Independent Living Services/ Supported Living Services	Institutions*	Residential	Medical/ Rehabilitation /Psychiatric	Other
White	27.4%	69.4%	8.3%	58.7%	61.0%	43.5%
Hispanic	23.0%	5.4%	0.3%	9.2%	7.7%	0.0%
Black/African American	9.5%	11.7%	7.5%	11.7%	9.1%	33.2%
American Indian or Alaska Native	0.0%	0.0%	0.0%	0.1%	1.3%	0.0%
Asian	28.3%	8.0%	54.5%	12.2%	6.7%	6.5%
Native Hawaiian or Other Pacific Islander	0.5%	0.0%	28.6%	0.4%	0.0%	3.0%
Other Ethnicity or Race/Multi-Cultural	11.3%	5.4%	0.8%	7.6%	14.2%	13.9%

<sup>\*</sup>Institutions include developmental centers, state hospitals and correctional facilities.

## Golden Gate Regional Center's 2018 Performance Contract

Amendment to the Local Employment Measures June 19<sup>th</sup>, 2018

## - Local Public Policy Employment Outcomes (2018)—

- a. Annual earnings of consumers ages 16-64 compared to people with all disabilities in CA.
- b. Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program (PIP).
- c. Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program.
- d. Average hourly or salaried wages and hours worked per week for adults who participated in a Paid Internship Program during the prior fiscal year.
- e. Average wages and hours worked for adults engaged in competitive, integrated employment (CIE), on behalf of whom incentive payments have been made.
- f. Total number of \$1000, \$1250 and \$1500 incentive payments made for the fiscal year.
- g. Percentage of adults who reported having integrated employment as a goal in their IPP.

# **Golden Gate Regional Center's 2018 Performance Contract Amendment to the Local Employment Measures June 19<sup>th</sup>, 2018**

# - **Activities** Associated with Employment Outcomes (2018)—

[Please note: PIP = Paid Internship Program and CIE = Competitive, Integrated Employment]

- A. GGRC will work with local day and employment programs to educate them on the operations and benefits of PIP. Assisting provider through the vendorization process that are interested in PIP and CIE incentive. Our employment task force is hosting an employment summit focused on the incentives to working while on public benefits.
- B. GGRC will work with providers to develop tailored day services focused on development of Paid Internships and employment.
- C. GGRC will work with providers to help develop best practices around job discovery, person center planning, and development of internships that lead to Competitive integrate employment.
- D. Track changes in PIP hourly wages, based on activities outlined in A., B. & C. above. [Current Fiscal Year average PIP hourly wage is \$14.00 per hour May 2018]
- E. Track changes in CIE hourly wages and hours per week, based on activities outlined in A., B. & C. above. [Current Fiscal Year average CIE wages \$14.18 per hour and average employee works 21.8 hours per week May 2018]
- F. Track changes in CIE milestone requests, based on activities outlined in A., B. & C. above. [Current Fiscal year total CIE requetés are at 112 ...

  Placement = 51; 6-months = 36; 12-month = 25]
- G. Providing training and consultation to social workers regarding Employment First policies. GGRC's Employment Specialist will assist social workers to develop a person center approach to developing integrated employment goals into individuals IPPs.

#### STATEMENT OF ASSURANCES

This is to assure that <u>GOLDEN GATE REGIONAL CENTER'S</u> Year 2018 Performance Contract was developed in accordance with the requirements specified in Welfare and Institutions Code (WIC) section 4629 and the Department of Developmental Services' (Department) Year 2018 Performance Contract Guidelines.

The performance contract was developed through a public process which included:

- Providing information, in an understandable form, to the community about regional center services and supports, including budget information and baseline data on services and supports and regional center operations [WIC 4629 (c)(B)(i)];
- Conducting a public meeting where participants can provide input on performance objectives and using focus groups or surveys to collect information from the community [WIC 4629 (c)(B)(ii)];
- Providing at least ten calendar days advance public notice of the date of the public meeting (guidelines); and,
- Circulating a draft of the performance objectives to the community for input prior to presentation at a regional center board meeting where additional public input will be taken and considered before adoption of the objectives [WIC 4629 (c)(B)(iii)].

Signature of RC Director:

Date:

11/29/2017