

**Golden Gate Regional Center**

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**Performance Report for Golden Gate Regional Center**

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Golden Gate Regional Center (GGRC) we served about 8,300 consumers. The charts on page 2 tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At GGRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in meeting our goals: 1) A smaller percentage of individuals in developmental centers; 2) A consistently high percentage of children living with their families; 3) A greater percentage of adults in home settings; and 4) A diminishing percentage of children and adults living in large facilities. We also did well in all compliance standards.

We hope this report helps you learn more about GGRC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to [www.ggrc.org](http://www.ggrc.org) or contact James L. Shorter at (415) 832-5520.

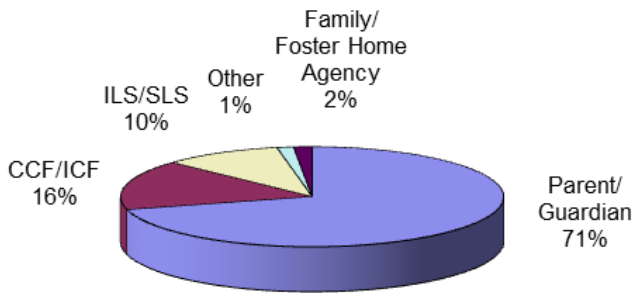
A handwritten signature in black ink, appearing to read 'J. Shorter'. The signature is fluid and cursive, with a horizontal line extending from the end.

James L. Shorter  
Executive Director  
Golden Gate Regional Center

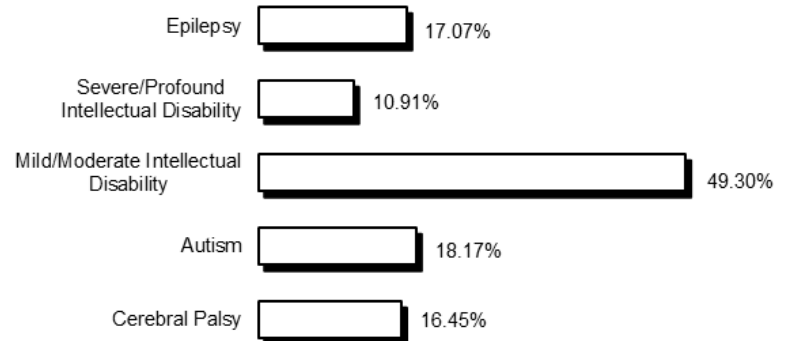
## Who uses GGRC?

These charts tell you about who GGRC consumers are and where they live.

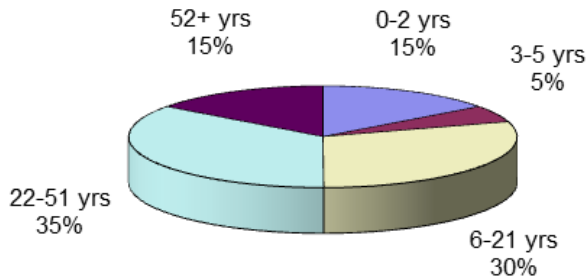
**WHERE GGRC CONSUMERS LIVE**



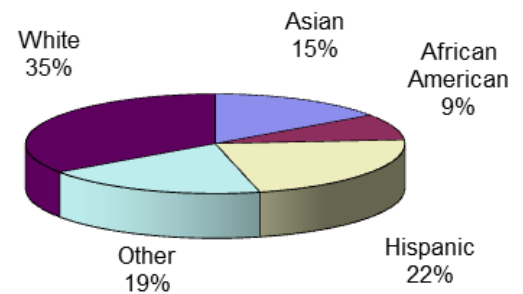
**PRIMARY DIAGNOSIS OF GGRC CONSUMERS**



**AGE OF GGRC CONSUMERS**



**ETHNICITY OF GGRC CONSUMERS**



## How well is GGRC performing?

This chart tells you about 5 areas where DDS wants each regional center to keep improving.

The first column tells you how GGRC was doing at the beginning of 2013. And, the second column shows how GGRC was doing at the end of 2013.

To see how GGRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2012		December 2013	
	State Average	GGRC	State Average	GGRC
Less consumers live in developmental centers	0.63%	1.86%	0.51%	1.61%
More children live with families	98.87%	98.67%	98.98%	98.61%
More adults live in home settings*	75.68%	71.29%	76.49%	71.59%
Less children live in large facilities (more than 6 people)	0.08%	0.00%	0.07%	0.00%
Less adults live in large facilities (more than 6 people)	3.31%	4.37%	3.12%	4.14%

\* Home settings include: independent living, supported living, Adult Family Home Agency homes, and consumers' family homes.

## Did GGRC meet DDS standards?

Read below to see how well GGRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)	NA*	NA*
Intake/Assessment timelines for consumers age 3 or older met	97.10%	96.41%
IPP ( <i>Individual Program Plan</i> ) requirements met	99.50%	100%
IFSP ( <i>Individualized Family Service Plan</i> ) requirements met	NA**	NA**

\*Measure temporarily suspended due to implementation of new Early Start Report.

\*\*Measurement methodology revised at the end of 2013.

## What about other performance areas?

In the future, we will measure how well we are doing in other areas, including:

- Increasing the number of consumers who work,
- Getting better pay for consumers who work,
- Making sure consumers get medical and dental services, and
- Meeting intake/assessment and IFSP timelines for children 0–3.

## Want more information?

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