

Golden Gate Regional Center

James L. Shorter, Executive Director
1355 Market Street, Suite 220, San Francisco, CA 94103
Phone: (415) 546-9222 • Fax: (415) 546-9203
E-mail: jshorter@ggrc.org
www.ggrc.org



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Performance Report for Golden Gate Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Golden Gate Regional Center (GGRC) we served about 8,600 consumers. The charts on page 2 tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At GGRC, we strive every year to best our performance in the prior year. On most measures, our success speaks for itself. Moreover, GGRC always looks beyond the current year to focus strategically on community inclusion. Indeed, this year GGRC is developing collaborative community road maps to move us past successful implementation of New Federal Rules. We expect most of these efforts will accelerate on progress.

We hope this report helps you learn more about GGRC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to www.ggrc.org or contact James L. Shorter at (415) 832-5512.

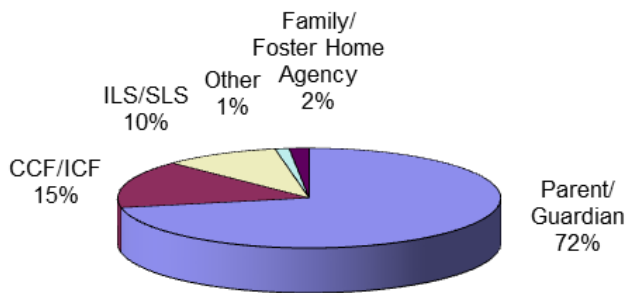
A handwritten signature in black ink, appearing to read 'JL Shorter'. The signature is fluid and cursive, with a large initial 'J' and 'S'.

James L.. Shorter
Executive Director
Golden Gate Regional Center

Who uses GGRC?

These charts tell you about who GGRC consumers are and where they live.

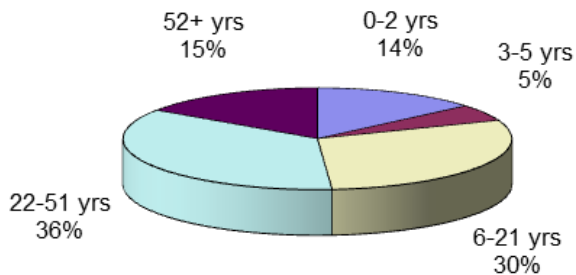
WHERE GGRC CONSUMERS LIVE



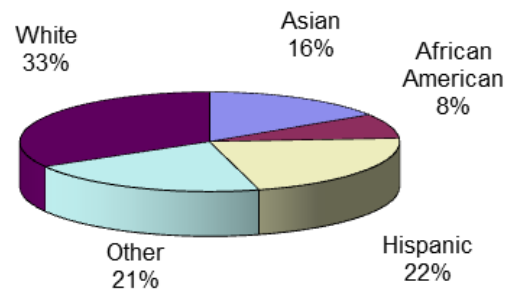
PRIMARY DIAGNOSIS OF GGRC CONSUMERS



AGE OF GGRC CONSUMERS



ETHNICITY OF GGRC CONSUMERS



How well is GGRC performing?

This chart tells you about 5 areas where DDS wants each regional center to keep improving.

The first column tells you how GGRC was doing at the beginning of 2015. And, the second column shows how GGRC was doing at the end of 2015.

To see how GGRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2014		December 2015	
	State Average	GGRC	State Average	GGRC
Less consumers live in developmental centers	0.42%	1.47%	0.36%	1.25%
More children live with families	99.04%	98.79%	99.15%	98.81%
More adults live in home settings*	77.30%	72.34%	78.04%	73.08%
Less children live in large facilities (more than 6 people)	0.07%	0.03%	0.06%	0%
Less adults live in large facilities (more than 6 people)	2.96%	3.76%	2.78%	3.67%

* Home settings include: independent living, supported living, Adult Family Home Agency homes, and consumers' family homes.

Did GGRC meet DDS standards?

Read below to see how well GGRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Partially Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)*	96.52%	96.17%
Intake/Assessment timelines for consumers age 3 or older met	96.25%	98.43%
IPP (<i>Individual Program Plan</i>) requirements met	100%	99.90%
IFSP (<i>Individualized Family Service Plan</i>) requirements met	92.66%	87.21%

*CDER and ESR currency percentages were weighted based on the regional center's Status 1 and Status 2 caseloads, to arrive at a composite score.

GGRC has chosen to include consumer employment as a local measure in their performance contract. The chart below shows how well GGRC is performing on increasing consumer employment performance compared to their prior performance and statewide average:

Areas Measured*	State Average	GGRC	State Average	GGRC
	Jan through Dec 2014		Jan through Dec 2015	
Percentage of adults in day services, that interact with people without disabilities:				
None	8%	4%	9%	9%
Few	60%	67%	59%	57%
Most	18%	19%	18%	19%
All	14%	11%	14%	14%
Percentage of adults who engage in paid work:				
Less than 10 hours/week	8%	9%	8%	9%
10-25 hours/week	10%	8%	9%	8%
26-39 hours/week	6%	4%	6%	4%
40+ hours/week	1%	2%	1%	2%
Number & Percentage of adults earning:				
Below minimum wage	62%	43%	60%	42%
Minimum wage	21%	28%	23%	29%
Above minimum wage	16%	27%	16%	27%
Salaried	1%	2%	1%	2%
Earned Income (Adults age 16-64):	Jan through Dec 2014		Jan through June 2015**	
Quarterly number of consumers with earned income	906	799	953	834
Percentage of consumers with earned income	13%	16%	13%	17%
Average annual wages	\$6,776	\$9,593	\$6,891	\$9,711
Percentage of Adults who Reported:	State Average July 2011- June 2012		GGRC July 2011- June 2012	
Having a paid job in a community-based setting	13%		16%	
Having integrated employment as a goal in their IPP	27%		26%	
Unemployed, but wanting a job in the community	39%		46%	

*Data from CDER, California Employment Development Department, and National Core Indicator Survey

**Average Annual wage is estimated based on the first two quarters of 2015.

GGRC moves forward based upon progressive policy driven by its Board of Directions implemented by staff that do the right thing for individuals and their families while doing things right as stewards of the system. We are proud of the progress reflected in our data presented in this report.

Want more information?

To see the complete report, go to: www.ggrc.org.

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