

Golden Gate Regional Center

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Performance Report for Golden Gate Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve people with developmental disabilities and their families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, Golden Gate Regional Center (GGRC) served 8,700 individuals. The charts on page 2 tell you about the people we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At GGRC, we want to improve every year, do better than the state-wide average, and meet or exceed the DDS standard. As you can see in this report, we did well in having more children live with families, more adults living in home settings, no children living in large facilities of 6 or more and fewer adults live in large facilities of 16 or more residents. In all of these areas, GGRC surpassed our performance from the previous year. In addition we also surpassed the state-wide average for children living in large facilities. This number has remained at 0 for the past several years.

But, we still need to improve in decreasing the number of individuals living in a developmental center (DC). From 2015 to 2016 the number of people served by GGRC in a DC setting decreased by 30%. GGRC has a progressive and active Community Placement Plan (CPP) and is working closely with families and DDS to move people into the community.

We hope this report helps you learn more about GGRC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to www.ggrc.org

Or contact GGRC at 415-546-9222.

Eric Zigman

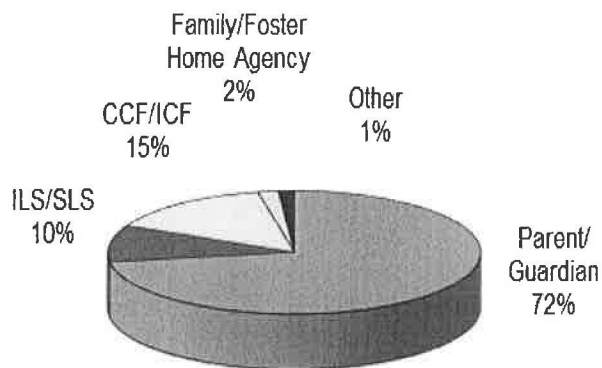
A handwritten signature in blue ink, appearing to read 'Eric Zigman', written over a light blue circular stamp.

Executive Director, Golden Gate Regional Center

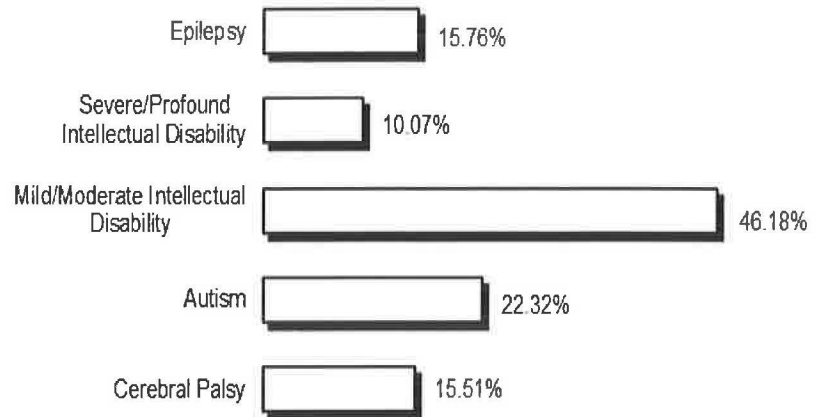
Who uses GGRC?

These charts tell you about who GGRC consumers are and where they live.

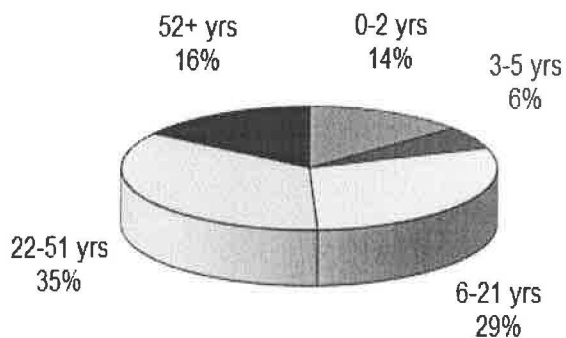
WHERE GGRC CONSUMERS LIVE



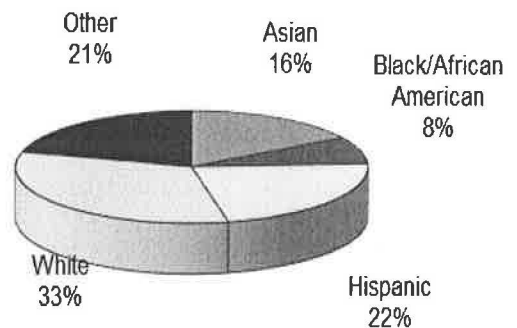
DIAGNOSIS OF GGRC CONSUMERS



AGE OF GGRC CONSUMERS



ETHNICITY OF GGRC CONSUMERS



How well is GGRC performing?

This chart tells you about 5 areas where DDS wants each regional center to keep improving.

The first column tells you how GGRC was doing at the end of 2015. And, the second column shows how GGRC was doing at the end of 2016.

To see how GGRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2015		December 2016	
	State Average	GGRC	State Average	GGRC
Less consumers live in developmental centers	0.36%	1.25%	0.30%	0.95%
More children live with families	99.15%	98.81%	99.24%	99.06%
More adults live in home settings*	78.04%	73.08%	78.89%	73.70%
Less children live in large facilities (more than 6 people)	0.06%	0%	0.05%	0%
Less adults live in large facilities (more than 6 people)	2.78%	3.67%	2.60%	3.29%

* Home settings include: independent living, supported living, Adult Family Home Agency homes, and consumers' family homes.

Did GGRC meet DDS standards?

Read below to see how well GGRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)*	96.17%	96.54%
Intake/Assessment timelines for consumers age 3 or older met	98.43%	99.36%
IPP (Individual Program Plan) requirements met	99.90%	99.90%
IFSP (Individualized Family Service Plan) requirements met	87.21%	88.96%

*CDER and ESR currency percentages were weighted based on the regional center's Status 1 and Status 2 caseloads, to arrive at a composite score.

How well is GGRC doing at getting consumers working?

GGRC has chosen to include consumer employment as a local measure in their performance contract. The chart below shows how well FDLRC is performing on increasing consumer employment performance compared to their prior performance and statewide average:

Areas Measured	State Average	GGRC	State Average	GGRC
	Jan through Dec 2015		Jan through Dec 2016	
Percentage of adults in day services, that interact with people without disabilities: (Data Source: Client Development Evaluation Report (CDER))				
None	9%	5%	9%	5%
Few	59%	65%	58%	64%
Most	18%	19%	18%	19%
All	14%	11%	14%	12%
Percentage of adults who engage in paid work: (Data Source: California Employment Development Department (EDD))				
Percentage of adults who engage in paid work:				
Less than 10 hours/week	8%	9%	7%	9%
10-25 hours/week	9%	8%	9%	8%
26-39 hours/week	6%	4%	5%	4%
40+ hours/week	1%	2%	1%	2%
Percentage of adults earning: (Data Source: CDER)				
Below minimum wage	60%	42%	57%	38%
Minimum wage	23%	29%	26%	32%
Above minimum wage	16%	27%	16%	28%
Salaried	1%	2%	1%	2%
Earned Income (Adults age 16-64): (Data Source: EDD)	Jan through Dec 2015		Jan through June 2016	
Quarterly number of consumers with earned income	20,157	836	21,691	828
Percentage of consumers with earned income	13.6%	16.5%	14.2%	16.2%
Average annual wages	\$7,236	\$10,210	\$7,631*	\$11,479*
Percentage of Adults who reported: (Data Source: National Core Indicator Survey)	July 2011 - June 2012		July 2014 - June 2015	
Having a paid job in a community-based setting	13%	16%	13%	14%
Having integrated employment as a goal in their IPP	27%	26%	27%	28%
Currently unemployed, but wanting a job in the community	39%	46%	45%	44%

*Average wages for January through June 2016 are estimates based on the first two quarters of 2016.

How well is GGRC doing at reducing disparities and improving equity?

Percent of Regional Center Expenditures by Primary Language

Language	Consumer Count	Percent of total Expenditures
Armenian	1	0.00%
Hebrew	1	0.00%
German	1	0.00%
Urdu (Pakistan India)	8	0.01%
Amharic	1	0.01%
Other Sign Language	2	0.02%
Cambodian	6	0.02%
French	6	0.03%
Italian	5	0.03%
Samoan	4	0.05%
Thai	5	0.05%
Other Pacific Island	13	0.06%
Portuguese	14	0.09%
Japanese	22	0.10%
Hindi (Northern India)	11	0.12%
Farsi (Persian)	9	0.12%
Other Asian	28	0.24%
All Other Languages	38	0.35%
Korean	22	0.35%
Arabic	62	0.40%
Vietnamese	81	0.43%
ASL (American Sign Language)	22	0.46%
Russian	49	0.49%
Mandarin Chinese	75	0.50%
Tagalog	184	1.45%
Cantonese Chinese	598	4.59%
Spanish	1,576	6.77%
English	6,774	83.26%

* Languages that had no consumers and no expenditures are not included in the table.

2015-16 Purchase of Service Expenditures by Residence Type

Ethnicity	Home	Independent Living Services/ Supported Living Services	Institutions*	Residential	Medical/ Rehabilitation /Psychiatric	Other
White	27.4%	69.4%	8.3%	58.7%	61.0%	43.5%
Hispanic	23.0%	5.4%	0.3%	9.2%	7.7%	0.0%
Black/African American	9.5%	11.7%	7.5%	11.7%	9.1%	33.2%
American Indian or Alaska Native	0.0%	0.0%	0.0%	0.1%	1.3%	0.0%
Asian	28.3%	8.0%	54.5%	12.2%	6.7%	6.5%
Native Hawaiian or Other Pacific Islander	0.5%	0.0%	28.6%	0.4%	0.0%	3.0%
Other Ethnicity or Race/Multi-Cultural	11.3%	5.4%	0.8%	7.6%	14.2%	13.9%

*Institutions include developmental centers, state hospitals and correctional facilities.

Want more information?

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