

Harbor Regional Center Proposed Performance Contract 2013

Public Policy Outcomes

Public Policy Measures	Statewide Average	HRC Outcomes	Planned Activities
<p>Percent of clients in State Developmental Centers (lower is better)</p> <p>Achieving Desired Outcome? YES</p>	<p>12/06 1.36%</p> <p>12/07 1.2%</p> <p>12/08 1.03%</p> <p>12/09 0.91%</p> <p>12/10 0.83%</p> <p>12/11 0.73%</p> <p>6/12 0.67%</p>	<p>12/06 1.5% 138 clients</p> <p>12/07 1.38% 125 clients</p> <p>12/08 1.12% 108 clients</p> <p>12/09 0.96% 93 clients</p> <p>12/10 0.78% 77 clients</p> <p>12/11 0.65% 68 clients</p> <p>6/12 0.59% 63 clients</p>	<ul style="list-style-type: none"> • Implement the Community Placement Plan: Continue to assist developmental center residents to move into the community, and to provide options in the community for individuals who might otherwise be referred to an SDC or other living options not eligible for federal financial participation. <ul style="list-style-type: none"> ○ Continue development of new homes in HRC area to serve individuals with intensive health, mental health and behavioral needs ○ Continue to partner with the Southern California Integrated Health and Living Project and Southern Cal Regional Centers, under the Community Placement Plan, to jointly develop sustainable homes in the greater Southern California area. These resources shall also be used by other Regional Centers as needed for community placement from Lanterman Developmental Center or other state developmental centers. ○ Continue coordination with HOPE for the development of affordable and sustainable housing.

Measures of Success: •Maintain or show improved performance over prior year, and/or •Equal to or better than statewide average.

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<p>Percent of minors living with families (includes own family, foster family, and guardian). (higher is better)</p> <p>Achieving Desired Outcome? YES</p>	<p style="text-align: center;">Statewide</p> <p>12/06 97.65%</p> <p>12/07 98.06%</p> <p>12/08 98.38%</p> <p>12/09 98.48%</p> <p>12/10 98.6%</p> <p>12/11 98.71%</p> <p>6/12 98.78%</p>	<p style="text-align: center;">HRC Outcomes</p> <p>6/06 98.71%</p> <p>12/07 99.21%</p> <p>12/08 99.36%</p> <p>12/09 99.37%</p> <p>12/10 99.56%</p> <p>12/11 99.60%</p> <p>6/12 99.63%</p>	<ul style="list-style-type: none"> • Continue to provide family support services, such as respite, consultation and training for parents in behavior management, toilet training, etc. • Coordinate with health plan provider agencies, and provide information and support for families, to access behavioral health treatment and other medically necessary services. • Continue to identify and promote best practices in assessment and treatment of autism. • Provide orientation and educational groups for parents, including Together from the Start workshops for families of infants and toddlers, to learn strategies for promoting their children's development, in areas such as communication, motor and behavioral skills. • Continue to coordinate support groups for parents, siblings, and other family members.
<p>Percent of minors living in licensed homes serving greater than 6 (lower is better)</p> <p>Achieving Desired Outcome? YES</p>	<p style="text-align: center;">Statewide</p> <p>12/06 0.17%</p> <p>12/07 0.15%</p> <p>12/08 0.14%</p> <p>12/09 0.13%</p> <p>12/10 0.13%</p> <p>12/11 0.09%</p> <p>6/12 0.08%</p>	<p style="text-align: center;">HRC Outcomes</p> <p>12/06 0.02%</p> <p>12/07 0.00%</p> <p>12/08 0.00%</p> <p>12/09 0.02%</p> <p>12/10 0.00%</p> <p>12/11 0.00%</p> <p>6/12 0.00%</p>	<ul style="list-style-type: none"> • Continue to encourage development of homes, to meet special health and behavioral needs, for four or fewer children/adolescents.

Measures of Success: •Maintain or show improved performance over prior year, and/or •Equal to or better than statewide average.

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<p>Percent of adults living in home settings (independent & supported living, with parent, or with adult family home agency) (higher is better)</p> <p>Achieving Desired Outcome? YES</p>	<p style="text-align: center;">Statewide</p> <p>12/06 70.68%</p> <p>12/07 71.38%</p> <p>12/08 72.25%</p> <p>12/09 73.20%</p> <p>12/10 73.99%</p> <p>12/11 74.81%</p> <p>6/12 75.29%</p>	<p style="text-align: center;">HRC Outcomes</p> <p>12/06 72.64%</p> <p>12/07 73.13%</p> <p>12/08 73.67%</p> <p>12/09 75.33%</p> <p>12/10 76.51%</p> <p>12/11 77.39%</p> <p>6/12 78.16%</p>	<ul style="list-style-type: none"> • Continue to coordinate with HOPE program for the development of affordable housing options. • Continue development of supported living and family home environments for adults with developmental disabilities. • Continue development of day activity programs, to include innovative models such as inclusion centers, partial inclusion, and therapeutic models. • Coordinate with community college districts, HOPE and supported living service providers to expand post-secondary education options, including student housing, student support services, and supported living services. • Continue to provide information for parents of adults and young adults in transition regarding available service and support options, including post-secondary education, internships, job preparation, and supported employment.
<p>Percent of adults living in licensed homes serving greater than 6 (lower is better)</p> <p>Achieving Desired Outcome? YES</p>	<p style="text-align: center;">Statewide</p> <p>12/06 5.36%</p> <p>12/07 4.94%</p> <p>12/08 4.55%</p> <p>12/09 4.10%</p> <p>12/10 3.80%</p> <p>12/11 3.50%</p> <p>6/12 3.40%</p>	<p style="text-align: center;">HRC Outcomes</p> <p>12/06 4.03%</p> <p>12/07 3.58%</p> <p>12/08 3.16%</p> <p>12/09 2.50%</p> <p>12/10 2.37%</p> <p>12/11 2.22%</p> <p>6/12 2.05%</p>	<ul style="list-style-type: none"> • Continue to encourage development of homes for four or fewer adults, including adults with special health, mental health, or behavioral needs. • Continue to assess adults living in licensed home and skilled nursing settings and identify more integrated/less restrictive living options whenever possible.

Measures of Success: •Maintain or show improved performance over prior year, and/or •Equal to or better than statewide average.

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Compliance Measures

	Statewide Average	HRC Outcomes	Planned Activities
Intake/assessment timelines, 3 and above <p style="text-align: center;">142 days or less</p> <p style="text-align: center;">143-240 days</p> <p style="text-align: center;">Over 240 days</p> Achieving Desired Outcome? YES	12/06 93.63% 12/07 95.35% 12/08 93% 12/09 97.85% 12/10 98.64% 12/11 97.52% 6/12 98.83% 12/06 4.81%% 12/07 6.31% 12/08 5.26% 12/09 1.89% 12/10 1.24% 12/11 1.30% 6/12 1.13% 12/06 1.77% 12/07 .99% 12/08 1.53% 12/09 0.26% 12/10 0.15% 12/11 0.13% 6/12 0.04%	12/06 98.33% 12/07 100% 12/08 100% 12/09 100% 12/10 100% 12/11 100% 6/12 100% 12/06 0.47% 12/07 0% 12/08 0% 12/09 0% 12/10 0% 12/11 0% 6/12 0% 12/06 0% 12/07 0% 12/08 0% 12/09 0% 12/10 0% 12/11 0% 6/12 0%	<ul style="list-style-type: none"> Continue to provide timely completion of intake/assessment for children & adults 3 years of age and above.
Intake/assessment and IFSP Development (0-3) (Title 17 requirements)	DDS to determine baseline in 12/2012, using Early Start Report	<ul style="list-style-type: none"> Continue to comply with all requirements of Title 17 for timely intake, assessment, and development of individual/family service plans, for infants and toddlers receiving early intervention services. 	

Measures of Success: •Maintain or show improved performance over prior year, and/or •Equal to or better than statewide average.

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	HRC Outcomes	Planned Activities
IPP Development (Welfare and Institutions Code requirements)	Current period 99.46%	<ul style="list-style-type: none"> Continue to comply with all requirements of the Welfare and Institutions Code, for timely completion of individual/family service plans for clients receiving services under the Lanterman Act.

	Statewide Average	HRC Outcomes	
Individuals with Current CDER or ESR (Client Development Evaluation Report or Early Start Report)	Measurement on hold until 2014		<ul style="list-style-type: none"> Continue to monitor timely completion of CDER/ESR

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Public Policy Outcomes for which Statewide Data Collection Is Not Yet Available:

Measures	Planned Activities
Number and percent of adults with earned income and average wage (aggregate)	<ul style="list-style-type: none"> • Implement statewide data collection methodology, when available. As of 2012 more than 500 adults are employed with or without supports.
Number and percent of adults in <ul style="list-style-type: none"> • supported employment • competitive employment 	<ul style="list-style-type: none"> • Continue coordination with HRC Employment Council, local employers, supported employment, and job development service providers. • Promote a wide variety of supported and competitive employment and training opportunities for adults, according to their skills and talents. • Continue coordination with school districts, Project Search, etc. to promote student participation in internship and job training programs. • Coordinate Employment Orientation sessions to provide information to transition age and adult clients and families regarding employment service and support options. • Coordinate Job Preparation Classes for adults seeking employment services and supports.
Access to medical and dental services	<ul style="list-style-type: none"> • Continue to assist clients and families to access medical support resources such as MediCal, Managed Care Plans, PRUCOL, Institutional Deeming, private Insurance plans for ABA and other medically necessary services, etc. • Continue to provide individual assessments of clients' health, mental health, and dental needs, provide referral to local health providers, and coordinate follow-up as needed. • Continue to provide health and wellness information and training to adults, their families, and their service providers.
Number of consumers per 1,000 who are victims of abuse	<ul style="list-style-type: none"> • Continue to offer training for clients, families and service providers to increase awareness, promote safety, and prevent exploitation and abuse of clients.

Measures of Success: •Maintain or show improved performance over prior year, and/or •Equal to or better than statewide average.

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HRC Local Policy Outcomes	Planned Activities
<p>Assist Clients, Families and Service Providers to be well-informed, active and successful participants in client/family-centered services.</p> <p>2012 Baseline</p> <ul style="list-style-type: none"> • We have published one issue of our newsletter, the Harbor Happenings, and two issues of the semi-annual Training and Events Catalog, sharing information about important developments and opportunities available. • We distributed frequent electronic bulletins called HRC E-News, to all members of our electronic mailing list • Our website has been continuously updated with information on services, resources, training opportunities, online publications, videos, online library catalog, etc. • The Resource and Assistive Technology Center Library was visited by an average of 250 users/month including clients, parents/family members, and professionals, and offered: <ul style="list-style-type: none"> ○ 6100 print and audio-visual media materials ○ 175 developmental toys ○ Computer Lab which assisted adults to increase word processing skills, develop resumes, and apply for employment ○ 8 AT evaluations/consultations per month ○ Over 100 pieces of AT equipment available for loan ○ 5 monthly family support groups, sibling groups, and 24 trained parent mentors • A Resource Center Branch is available at our Long Beach site. It is stocked with over 300 books, videos and toys. 	<ul style="list-style-type: none"> • Continue to operate a comprehensive, multi-media Resource Center, including a library, assistive technology lab, adaptive computer lab, shared reading and developmental toy programs. • Continue to offer an array of training and support opportunities for clients, families and service providers throughout the year, including infant massage, early childhood development, mommy/daddy and me, speech and language development groups, parent and sibling support groups. • Continue to develop and distribute information through HRC publications including the Harbor Happenings newsletter, HRC E-News, Training and Events Catalog, and HRC booklets, as well as the HRC website. • Update and improve the HRC website for increased user-friendly accessibility of information. • Explore the use of social media such as Facebook and Twitter to share information with our community.

Measures of Success: •Maintain or show improved performance over prior year, and/or •Equal to or better than statewide average.

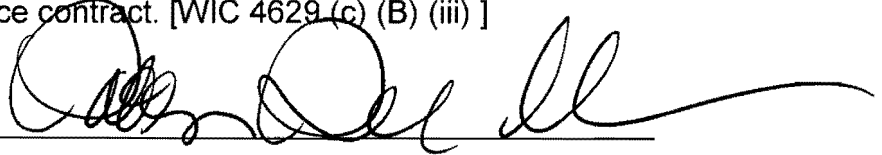
STATEMENT OF ASSURANCES

This is to assure that Harbor Regional Center's Year 2013 Performance Contract was developed in accordance with the requirements specified in Welfare and Institutions Code section 4629 and the Department of Developmental Services' (DDS) Year 2012 Contract Guidelines.

The performance contract was developed through a public process which included:

- Providing information, in an understandable form, to the community about regional center services and supports, including budget information and baseline data on services and supports and the regional center operations. [WIC 4629 (c) (B) (i)]
- Holding at least one public meeting to solicit input on performance objectives and using focus groups or surveys to collect information from the community. [WIC 4629 (c) (B) (ii)]
- Providing at least 10 calendar days advance public notice of the date(s) of the public meeting (DDS Guidelines).
- Circulating a draft to the community of the performance contract plan relative to the public policy and compliance outcomes identified in the DDS Performance Contract Guidelines and any locally developed policy outcomes prior to presenting the contract to the regional center board for action. [WIC 4629 (c) (B) (iii)]
- Providing an opportunity for additional public input and consideration of that input at the regional center board meeting prior to board action on the proposed performance contract. [WIC 4629 (c) (B) (iii)]

Signature of RC Director



Date:

10/25/12