

Performance Report for Harbor Regional Center Spring 2012

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve clients and families. And, every year DDS looks at how well the regional centers are doing.

Last year, Harbor Regional Center (HRC) served about 10,600 people with developmental disabilities and their families. The charts on page 2 tell you about the people and families HRC serves. You'll also see how well HRC is doing in meeting statewide goals and in fulfilling their contract with DDS.

HRC wants to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, HRC is helping to ensure that people live with their families or in their own homes (99.6% of children and 77.39% of adults). Children and adults served by HRC who do not live with their family or in their own home/apartment live in typical homes, in typical communities. HRC has also continued to support individuals to move from State Developmental Centers (SDCs) to new homes in the community, significantly decreasing the number of HRC clients living in SDCs to 68 individuals (0.65%) at the close of 2011.

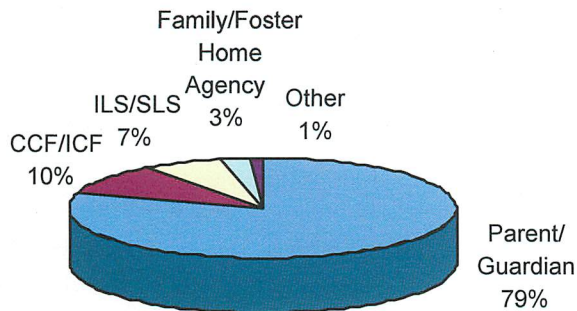
Harbor Regional Center also wants to continue to develop small licensed homes that can meet the needs of, and provide alternative living options for individuals who live in larger licensed homes (for more than six individuals). Currently, only 2.22% adults served by HRC (and no children) live in larger licensed care settings, such as nursing homes or mental health programs.

We hope this summary report helps you learn more about HRC. If you have any questions or comments, or to see the complete report, go to: www.harborrc.org, or contact Nancy Spiegel, HRC Director of Information and Development at **(310) 543-0658**.

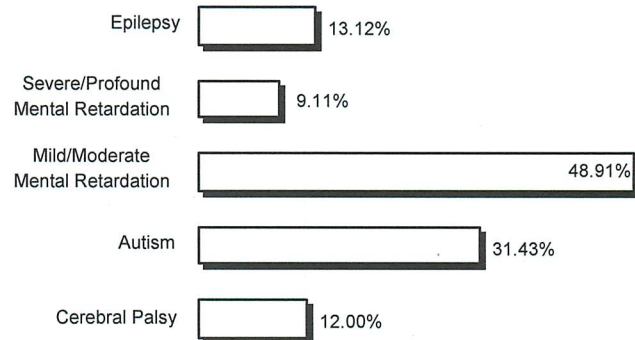
Who uses HRC?

These charts tell you about who HRC clients are and where they live.

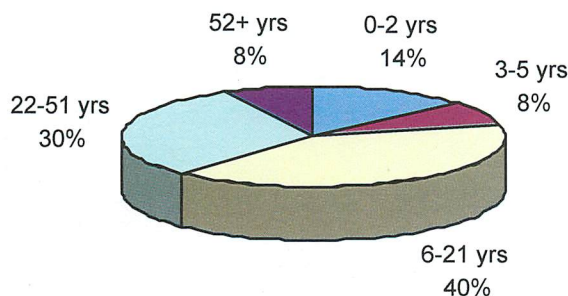
WHERE HRC CLIENTS LIVE



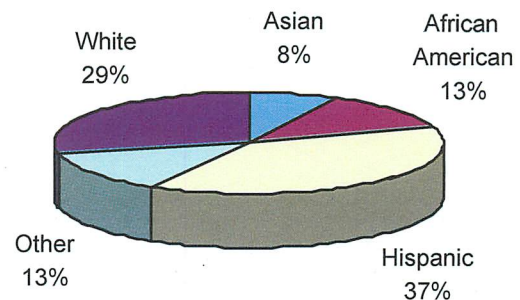
PRIMARY DIAGNOSIS OF HRC CLIENTS



AGE OF HRC CLIENTS



ETHNICITY OF HRC CLIENTS



How well is HRC performing?

This chart tells you about 5 areas where DDS wants each regional center to keep improving.

The first column tells you how HRC was doing at the beginning of 2011. And, the second column shows how HRC was doing at the end of 2011.

To see how HRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

| Regional Center Goals (based on Lanterman Act) | December 2010 | | December 2011 | |
|---|---------------|--------|---------------|--------|
| | State Average | HRC | State Average | HRC |
| Less clients live in developmental centers | 0.83% | 0.78% | 0.73% | 0.65% |
| More children live with families | 98.60% | 99.56% | 98.71% | 99.60% |
| More adults live in home settings* | 73.99% | 76.51% | 74.81% | 77.39% |
| Less children live in large facilities (more than 6 people) | 0.13% | 0.00% | 0.09% | 0.00% |
| Less adults live in large facilities (more than 6 people) | 3.80% | 2.37% | 3.50% | 2.22% |

* Home settings include: independent living, supported living, Adult Family Home Agency homes, and clients' family homes.

Did HRC meet DDS standards?

Read below to see how well HRC did in meeting DDS compliance standards:

| Areas Measured | Last Period | Current Period |
|---|----------------|----------------|
| Passes independent audit | Yes | Yes |
| Passes DDS audit | Yes | Yes |
| Audits vendors as required | Partially Met* | Met |
| Didn't overspend operations budget | Yes | Yes |
| Participates in the federal waiver | Yes | Yes |
| CDERs are updated as required (<i>CDER is the Client Development Evaluation Report with information about the consumer's diagnosis</i>) | 97.85% | NA** |
| Intake/Assessment timelines for consumers age 3 or older met | 100% | 100% |
| IPP (<i>Individual Program Plan</i>) requirements met | 99.46% | 99.58% |
| IFSP (<i>Individualized Family Service Plan</i>) requirements met | 91.96% | NA*** |

*DDS assigns a rating of 'partially met' even if a regional center completes all required service provider audits, but submits a summary report to DDS after Oct. 1. Harbor Regional Center did complete all required service provider audits last period but DDS received the 2010 report from HRC on 10/19/10.

**Measure temporarily suspended due to implementation of new Early Start Report.

***Measure temporarily suspended pending revision to measurement methodology and availability of associated data.

Want more information?

To see the complete report, go to: www.harborrc.org

Or contact Nancy Spiegel, Director of Information and Development at (310) 543-0658



Harbor Regional Center

Patricia Del Monico, Director

21231 Hawthorne Boulevard, Torrance, CA 90503

Phone: (310) 540-1711 • Fax: (310) 540-9538

E-mail: : Pat.DelMonico@harborrc.org

www.harborrc.org