



Harbor Regional Center

Patricia Del Monico, Director

Del Amo Business Plaza

21231 Hawthorne Boulevard, Torrance, CA 90503

Phone: (310) 540-1711 • Fax: (310) 540-9538

E-mail: Patricia.DelMonico@harborrc.org

www.harborrc.org

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Performance Report for Harbor Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve clients and families. And, every year DDS looks at how well the regional centers are doing. The Department of Developmental Services (DDS) has established goals for all Regional Centers in California, to continuously improve outcomes for people with developmental disabilities. These goals are listed as Public Policy Outcomes in our annual Performance Plan. Harbor Regional Center wants to improve every year, and meet or exceed the statewide standard. The charts that follow show some of these key areas in which Harbor Regional Center has continued to improve outcomes for the people we serve.

Last year, at Harbor Regional Center (HRC) we served about 12,400 people with developmental disabilities. The charts on page 2 tell you about the people we serve. You'll also see how well we are doing in meeting our goals.

At HRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. We have done well in the following areas:

We have continued to assist and support persons we serve to live in home settings in the community. 99.7% of HRC children and 81.9% of HRC adults live with families or in independent and supported living. By the close of December, 2016, only 0.10% of HRC clients are remaining in State Developmental Centers. Because we continue to work to assist adults in large health care settings, such as Skilled Nursing Care, to move to smaller more integrated home settings in the community, there are now only 1.08% of HRC adults remaining in large licensed settings serving 7 or more. No HRC children live in large settings serving 7 or more.

We continue to develop resources throughout our service area to promote community integration and inclusion, and to increase living options, opportunities for post-secondary education, employment preparation and support, and varied adult day options to meet a wide range of individual needs.

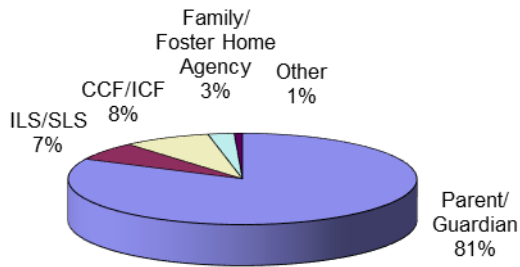
This report is a summary. To see the complete Performance Plan, go to: www.harborrc.org/about/performance, or contact Nancy Spiegel at **(310) 543-0658**.

Patricia Del Monico
Executive Director

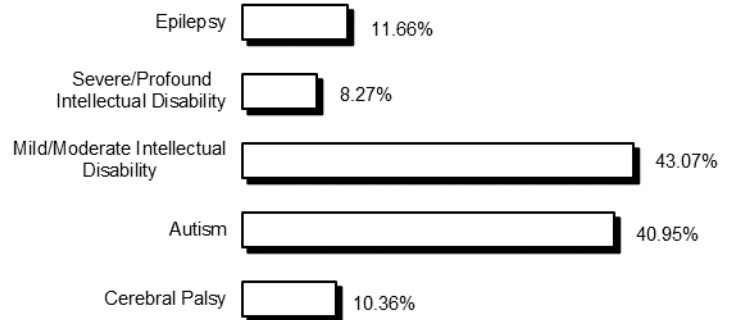
Who uses HRC?

These charts tell you about who HRC clients are and where they live.

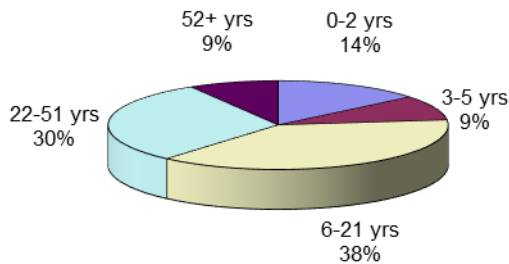
WHERE HRC CLIENTS LIVE



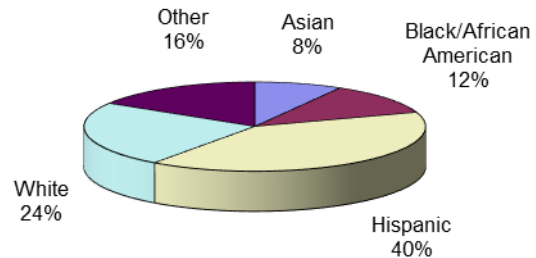
DIAGNOSIS OF HRC CLIENTS



AGE OF HRC CLIENTS



ETHNICITY OF HRC CLIENTS



How well is HRC performing?

This chart tells you about 5 areas where DDS wants each regional center to keep improving.

The first column tells you how HRC was doing at the end of 2015. And, the second column shows how HRC was doing at the end of 2016.

To see how HRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2015		December 2016	
	State Average	HRC	State Average	HRC
Less Clients live in developmental centers	0.36%	0.23%	0.30%	0.10%
More children live with families	99.15%	99.80%	99.24%	99.78%
More adults live in home settings*	78.04%	80.92%	78.89%	81.90%
Less children live in large facilities (more than 6 people)	0.06%	0.00%	0.05%	0.00%
Less adults live in large facilities (more than 6 people)	2.78%	1.50%	2.60%	1.08%

* Home settings include: independent living, supported living, Adult Family Home Agency homes, and clients' family homes.

Did HRC meet DDS standards?

Read below to see how well HRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)*	94.79%	94.97%
Intake/Assessment timelines for clients age 3 or older met	100%	100%
IPP (<i>Individual Program Plan</i>) requirements met	99.29%	99.29%
IFSP (<i>Individualized Family Service Plan</i>) requirements met	92.71%	95.26%

*CDER and ESR currency percentages were weighted based on the regional center's Status 1 and Status 2 caseloads, to arrive at a composite score.

Harbor Regional Center continued to meet compliance measures, such as passing audits by DDS and independent auditors, completing required audits of HRC service providers, and managing within our allotted Operations budget. 100% of HRC intakes were completed in a timely manner, within required timelines or sooner. We strive to provide timely, individualized, family/person-centered, service planning and coordination for the people we serve and their families, and are engaged in initiatives to provide culturally responsive services.

How well is HRC doing at reducing disparities and improving equity?

2015-16 Purchase of Service Expenditures by Ethnicity and Age

Ethnicity	Birth to 2	3 to 21	22 and older
Asian	0.4%	1.3%	6.5%
Black/African American	0.5%	1.6%	10.7%
Filipino	0.2%	0.6%	3.1%
Hispanic	2.3%	4.5%	18.6%
Native American	0.0%	0.0%	0.2%
Other Ethnicity or Race	0.9%	2.1%	3.4%
Polynesian	0.0%	0.0%	0.4%
White	0.9%	2.8%	39.0%
TOTAL	5.2%	12.9%	81.9%

Percent of Regional Center Expenditures by Primary Language

Language	Consumer Count	Percent of total Expenditures
ENGLISH	11,122	85.1%
SPANISH	2,511	9.3%
KOREAN	95	1.2%
TAGALOG	66	0.9%
FARSI (PERSIAN)	107	0.8%
CAMBODIAN	72	0.4%
JAPANESE	47	0.4%
VIETNAMESE	30	0.3%
ASL (AMER SIGN LANG)	19	0.2%
MANDARIN CHINESE	29	0.2%
ALL OTHER LANGUAGES	18	0.2%
RUSSIAN	2	0.1%
URDU(PAKISTAN INDIA)	19	0.1%
ARABIC	19	0.1%
CANTONESE CHINESE	11	0.1%
OTHER ASIAN	11	0.1%
OTHER GERMANIC	1	0.1%
HINDI(NORTHERN INDIA)	6	0.0%
OTHER URALIC-SLAVIC LANGUAGES	2	0.0%
OTHER INDO-IRANIAN LANG	11	0.0%
PORTUGUESE	4	0.0%
HEBREW	2	0.0%
SAMOAN	4	0.0%
OTHER SIGN LANGUAGE	1	0.0%
THAI	7	0.0%
FRENCH	3	0.0%
AMHARIC	1	0.0%
ITALIAN	2	0.0%

* Languages that had no clients and no expenditures are not included in the table.

Want more information?

We hope this report helps you to learn more about HRC.

To see the complete Performance Plan, go to: www.harborrc.org/about/performance, or contact Nancy Spiegel at (310) 543-0658.