

Inland Regional Center

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Performance Report for Inland Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Inland Regional Center (IRC) we served about 24,700 consumers. The charts on page 2 tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At IRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in all areas.

- IRC has a smaller percentage of consumers in developmental centers this year than last year;
- IRC has a greater percentage of children living with families this year than last year;
- IRC has a greater percentage of adults living in home settings this year than last year;
- IRC has a smaller percentage of children living in large facilities this year than last year; and
- IRC has a smaller percentage of adults in large facilities this year than last year.

On the next page you will find specific information about where consumers live, primary diagnosis areas, age and ethnicity groups, and how IRC has performed this year as compared to last year.

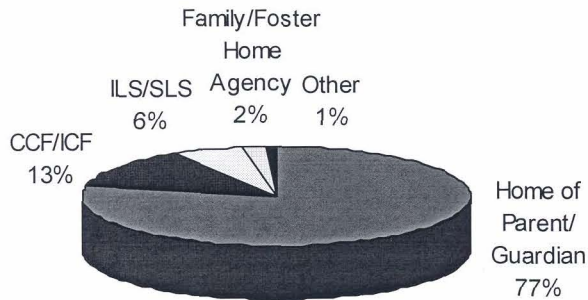
We hope this report helps you learn more about IRC. This report is a summary. If you have any questions or comments, please contact Inland Regional Center: Paula Forthun-Baldwin (909) 890-3407; or e-mail us, attn: Paula Forthun-Baldwin at pbaldewin@inlandrc.org, or visit our website at: <http://inlandrc.org/> (go to "About IRC; then click on Policies and Performance Contracts; then scroll down to Performance Contract or contact contact us!

Carol A. Fitzgibbons,
Director, Inland Regional Center
April 12, 2012

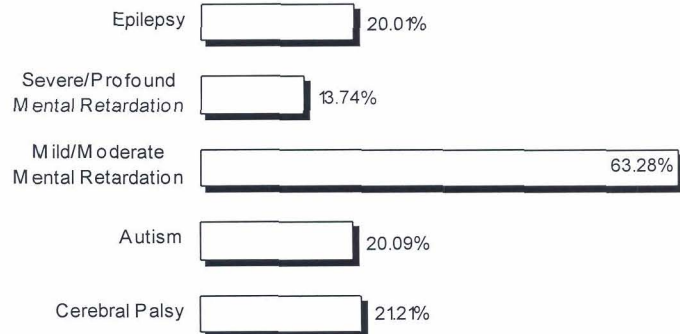
Who uses IRC?

These charts tell you about who IRC consumers are and where they live.

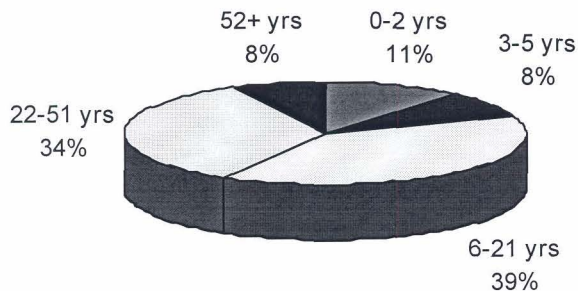
WHERE IRC CONSUMERS LIVE



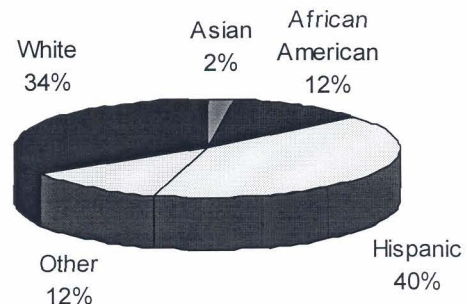
PRIMARY DIAGNOSIS OF IRC CONSUMERS



AGE OF IRC CONSUMERS



ETHNICITY OF IRC CONSUMERS



How well is IRC performing?

This chart tells you about 5 areas where DDS wants each regional center to keep improving.

The first column tells you how IRC was doing at the beginning of 2011. And, the second column shows how IRC was doing at the end of 2011.

To see how IRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2010		December 2011	
	State Average	IRC	State Average	IRC
Less consumers live in developmental centers	0.83%	0.34%	0.73%	0.29%
More children live with families	98.60%	98.41%	98.71%	98.42%
More adults live in home settings*	73.99%	73.16%	74.81%	74.36%
Less children live in large facilities (more than 6 people)	0.13%	0.21%	0.09%	0.16%
Less adults live in large facilities (more than 6 people)	3.80%	2.32%	3.50%	1.99%

* Home settings include: independent living, supported living, Adult Family Home Agency homes, and consumers' family homes.

Did IRC meet DDS standards?

Read below to see how well IRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs are updated as required (<i>CDER is the Client Development Evaluation Report with information about the consumer's diagnosis</i>)	94.73%	NA*
Intake/Assessment timelines for consumers age 3 or older met	100%	97.40%
IPP (<i>Individual Program Plan</i>) requirements met	99.97%	99.86%
IFSP (<i>Individualized Family Service Plan</i>) requirements met	95.80%	NA**

*Measure temporarily suspended due to implementation of new Early Start Report.

**Measure temporarily suspended pending revision to measurement methodology and availability of associated data.

Intake/Assessment appointment timelines have not been met during this period due to an increase in the number of missed appointments.

What about other performance areas?

In the future, we will measure how well we are doing in other areas, including:

- Increasing the number of consumers who work,
- Getting better pay for consumers who work,
- Making sure consumers get medical and dental services, and
- Meeting Intake/Assessment and IFSP timelines for children 0–3.

Want more information?

To see the complete report, go to: www.inlandrc.org

Or contact Paula Forthun-Baldwin at (909) 890-3407>