

Inland Regional Center

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Spring 2015

Performance Report for Inland Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Inland Regional Center (IRC) we served about 28,500 consumers. The charts on page 2 tell you about the consumers we serve and give you a picture of how well our goals are being met to fulfill the center's contract with DDS.

At IRC, we strive to improve every year and show how/where success was reached against the state's average and meet or exceed the DDS standard. As you can see in this report, we did well in the following areas:

- IRC is proud to state that success was gained to assist consumers to move and be part of the closure of Lanterman State Developmental Center. IRC has been able to assist others who are residing in one of the other developmental centers by selecting placement in their home community.
- IRC reported a slight increase in the number of children living with their families.
- IRC gained 0.71% increase in adults living in home settings over previous year.
- Again, IRC experienced an increase of children living in "large facilities" due to the fact that one of the few facilities statewide that is able to support children with very significant health care needs is in the catchment area. Children are placed from other regional centers throughout the state and country.
- Regarding the use of large adult facilities, a slight reduction was reached this past year going from 1.58% to 1.47% of adults who require this type of setting.

IRC will continue to strive for success and we hope this report helps you learn more the services and supports in the area. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: www.inlandrc.org

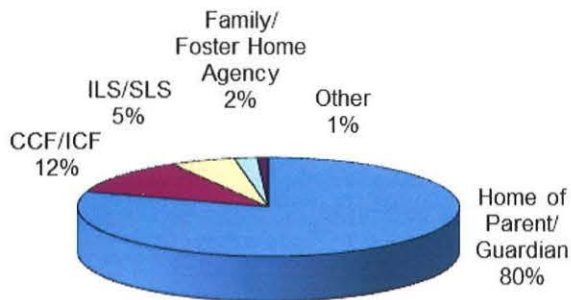
Or contact Inland Regional Center at 909-890-3000.

Carol A. Fitzgibbons, Executive Director
Inland Regional Center

Who uses IRC?

These charts tell you about who IRC consumers are and where they live.

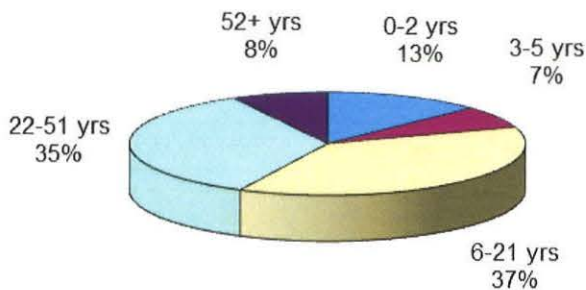
WHERE IRC CONSUMERS LIVE



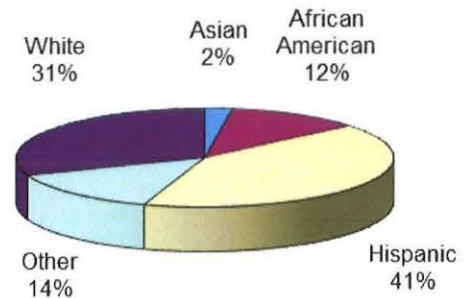
PRIMARY DIAGNOSIS OF IRC CONSUMERS



AGE OF IRC CONSUMERS



ETHNICITY OF IRC CONSUMERS



How well is IRC performing?

This chart tells you about 5 areas where DDS encourages each regional center to continue improving.

The first column tells you how IRC was doing at the beginning of 2014. And, the second column shows how IRC was doing at the end of 2014.

To see how IRC compares to the other regional centers in California, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2013		December 2014	
	State Average	IRC	State Average	IRC
Less consumers live in developmental centers	0.51%	0.16%	0.42%	0.13%
More children live with families	98.98%	98.88%	99.04%	98.89%
More adults live in home settings*	76.49%	76.33%	77.30%	77.04%
Less children live in large facilities (more than 6 people)	0.07%	0.19%	0.07%	0.22%
Less adults live in large facilities (more than 6 people)	3.12%	1.58%	2.96%	1.47%

* Home settings include: independent living, supported living, Adult Family Home Agency homes, and consumers' family homes.

Did IRC meet DDS standards?

Read below to see how well IRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Partially Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)	NA*	92.28%**
Intake/Assessment timelines for consumers age 3 or older met ++	99.26%	88.11%
IPP (<i>Individual Program Plan</i>) requirements met	99.87%	98.32%
IFSP (<i>Individualized Family Service Plan</i>) requirements met	NA***	98.71%

*Measure was temporarily suspended due to implementation of new Early Start Report.

**CDER and ESR currency percentages were weighted based on the regional center's Status 1 and Status 2 caseloads, to arrive at a composite score.

***Measurement methodology revised at the end of 2013.

++IRC revamped its Intake process for families throughout the 12 months of 2014. This is the reason that you see a decrease in the percentage of individuals who were seen within the appropriate time frames. The process has improved our ability to meet the needs of those going through Intake and determining eligibility for the individual. New processes have been established, gathering "test" statistics, and training staff on an improved way to meet the consumers' and their families' needs. Even though the last three categories show a decrease, a great deal has been learned about what had to be revamped, was tested and new processes developed and implemented.

What about other performance areas?

In the future, we will measure how well we are doing in other areas, including:

- Increasing the number of consumers who work,
- Getting better pay for consumers who work,
- Making sure consumers get medical and dental services, and
- Meeting Intake/Assessment and IFSP timelines for children 0–3.

Want more information?

To see the complete report, go to: www.inlandrc.org

Or contact Carol Fitzgibbons at (909) 890-3000.