## **Inland Regional Center**

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## **Performance Report for Inland Regional Center**

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Inland Regional Center (IRC) we served about 31,500 consumers. The charts on page 2 tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At IRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in the following areas:

- IRC continues to decrease the number of consumers living in state developmental centers.
- IRC remains focused on decreasing the number of adult consumers living in large facilities.

We still need to improve on decreasing the number of children living in large facilities (more than 6 people). It should be noted that this is due to the presence of a specialized children's facility in Loma Linda.

We hope this report helps you learn more about IRC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to <a href="www.inlandrc.org">www.inlandrc.org</a> or contact Inland Regional Center at (909) 890-3000.

Sincerely,

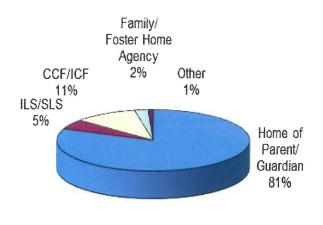
Lavinia Johnson Executive Director

Inland Regional Center

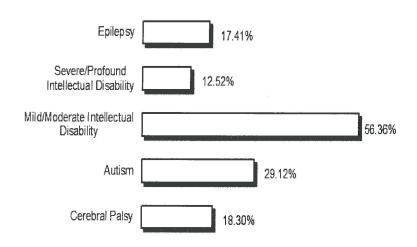
#### Who uses IRC?

These charts tell you about who IRC consumers are and where they live.

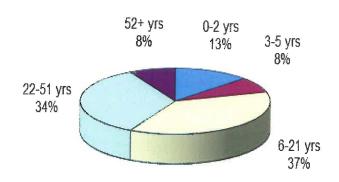
#### WHERE IRC CONSUMERS LIVE



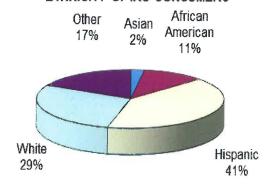
#### DIAGNOSIS OF IRC CONSUMERS



#### AGE OF IRC CONSUMERS



#### ETHNICITY OF IRC CONSUMERS



### How well is IRC performing?

This chart tells you about 5 areas where DDS wants each regional center to keep improving.

The first column tells you how IRC was doing at the end of 2015. And, the second column shows how IRC was doing at the end of 2016.

To see how IRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2015		December 2016	
	State Average	IRC	State Average	IRC
Less consumers live in developmental centers	0.36%	0.10%	0.30%	0.08%
More children live with families	99.15%	98.96%	99.24%	99.08%
More adults live in home settings*	78.04%	77.77%	78.89%	78.58%
Less children live in large facilities (more than 6 people)	0.06%	0.14%	0.05%	0.14%
Less adults live in large facilities (more than 6 people)	2.78%	1.35%	2.60%	1.31%

<sup>\*</sup> Home settings include: independent living, supported living, Adult Family Home Agency homes, and consumers' family homes.

#### Did IRC meet DDS standards?

Read below to see how well IRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Partially Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)*	93.38%	93.11%
Intake/Assessment timelines for consumers age 3 or older met	92.34%	87.94%
IPP (Individual Program Plan) requirements met	98.32%	98.72%
IFSP (Individualized Family Service Plan) requirements met	97.98%	96.78%

<sup>\*</sup>CDER and ESR currency percentages were weighted based on the regional center's Status 1 and Status 2 caseloads, to arrive at a composite score.

## How well is IRC doing at getting consumers working?

IRC has chosen to include consumer employment as a local measure in their performance contract. The chart below shows how well IRC is performing on increasing consumer employment performance compared to their prior performance and statewide average:

Areas Measured	State Average	IRC	State Average	IRC	
	Jan throug	h Dec 2015	Jan through Dec 2016		
Percentage of adults in day services, that interact with people without disabilities:					
None	9%	10%	9%	10%	
Few	59%	60%	58%	59%	
Most	18%	17%	18%	17%	
All	14%	14%	14%	15%	
Percentage of adults who engage in paid work:					
Less than 10 hours/week	8%	4%	7%	4%	
10-25 hours/week	9%	7%	9%	7%	
26-39 hours/week	6%	9%	5%	9%	
40+ hours/week	1%	1%	1%	1%	
Percentage of adults earning:					
Below minimum wage	60%	76%	57%	75%	
Minimum wage	23%	13%	26%	15%	
Above minimum wage	16%	10%	16%	10%	
Salaried	1%	0%	1%	0%	
Earned Income (Adults age 16-64):	Jan throug	Jan through Dec 2015		Jan through June 2016	
Quarterly number of consumers with earned income	20,157	1,489	21,691	1,496	
Percentage of consumers with earned income	13.6%	9.1%	14.2%	8.8%	
Average annual wages	\$7,236	\$7,715*	\$7,631*	\$8,377*	
Percentage of Adults who reported:	July 2011 -	July 2011 - June 2012		July 2014 - June 2015	
Having a paid job in a community-based setting	13%	15%	13%	11%	
Having integrated employment as a goal in their IPP	27%	32%	27%	35%	
Currently unemployed, but wanting a job in the community	39%	48%	45%	56%	

<sup>\*</sup>Average wages for January through June 2016 are estimates based on the first two quarters of 2016.

# How well is IRC doing at reducing disparities and improving equity?

Percent of Regional Center Expenditures by Primary Language

Language	Consumer Count	Percent of Total Expenditures
English	26,840	84.00%
Spanish	6,468	14.49%
Vietnamese	90	0.21%
Tagalog	60	0.15%
Arabic	50	0.09%
Mandarin Chinese	44	0.11%
Korean	36	0.15%
ASL (American Sign Language)	29	0.14%
Cambodian	23	0.06%
Other Asian	21	0.08%
Farsi (Persian)	17	0.09%
Cantonese Chinese	17	0.03%
Urdu (Pakistan India)	16	0.03%
All Other Languages	12	0.05%
Hindi (Northern India)	12	0.04%
Other Indo-Iranian Language	11	0.04%
Laotian	10	0.00%
Other Pacific Island	8	0.03%
Other Sign Language	7	0.04%
Nigerian	4	0.02%
Armenian	3	0.02%
Portuguese	3	0.02%
Thai	3	0.01%
French	3	0.01%
Samoan	3	0.01%
Russian	3	0.00%
Japanese	3	0.00%
Somali	3	0.00%
Other Uralic-Slavic Languages	2	0.05%
German	1	0.01%
Italian	1	0.00%
Swahili	1	0.00%
Amharic	11	0.00%
Guamanian	1	0.00%
Hebrew	1	0.00%
Hmong	1	0.00%

<sup>\*</sup> Languages that had no consumers and no expenditures are not included in the table.

Percent of Total Annual Purchase of Service Expenditures by Diagnosis and Ethnicity

Ethnicity/Race	Autism	Intellectual Disability	Cerebral Palsy	Epilepsy	Cat 5
American Indian or Alaska Native	0.4%	0.4%	0.4%	0.4%	0.0%
Asian	5.8%	3.1%	3.1%	2.5%	3.1%
Black/African American	9.9%	14.3%	10.5%	13.0%	10.2%
Hispanic	35.7%	32.2%	32.0%	29.7%	31.1%
Native Hawaiian or Other Pacific Islander	0.1%	0.1%	0.3%	0.3%	0.0%
Other Ethnicity or Race	10.4%	3.3%	3.6%	2.6%	3.4%
White	37.6%	46.7%	50.2%	51.6%	52.2%

#### Want more information?

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