

**Inland Regional Center**

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## **Performance Report for Inland Regional Center**

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve Consumers and families. And every year DDS looks at how well the regional centers are doing. This report will give you information about Inland Regional Center (IRC).

Last year, at IRC we served approximately 34,530 Consumers. The charts on page two will give you some demographic information about the Consumers we serve. You will also see how our agency is doing in meeting our stated goals for the year and in fulfilling our contract with DDS.

At IRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, one area of success is in intake and assessment timelines for consumer age 3 and older, where we met timeline requirements 99.57% of the time. IRC has made a strong commitment to clients living in the least restrictive environment, as evidenced by the percentage of adults living in home settings and few clients in the developmental centers.

We need to continue developing more community care facilities and services, as we grow by approximately 2,000 clients per year. This year, we placed more clients in large facilities, due to the closing of 16 facilities and only opening 13. IRC met the commitment to vendor audits and was at 100%.

Another area where we are steadily improving is with our 3% increase in clients having integrated employment in the IPPs. Also, a sharp increase of 8% of clients being unemployed, but wanting a job. The increase can be associated with IRC's efforts to increase our focus on getting clients jobs and informing them of their options, at IPP meetings. In 2016, IRC had approximately 5 Paid Internship Positions and 12 payments for vendors finding clients integrated jobs in the community, at least at minimum wage. The numbers were small for 2016, but both programs were new. We will see a dramatic increase in 2017 and continue to make in-roads to getting clients minimum wage jobs that are integrated in the community.

We hope this report helps you learn more about IRC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, visit [www.inlandrc.org](http://www.inlandrc.org) or contact Sandra Guzman, Executive Secretary at (909)-890-3402.

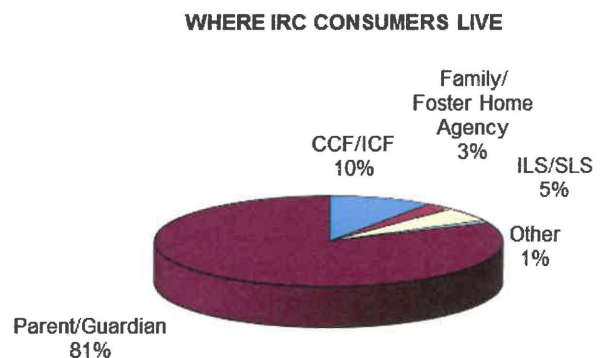
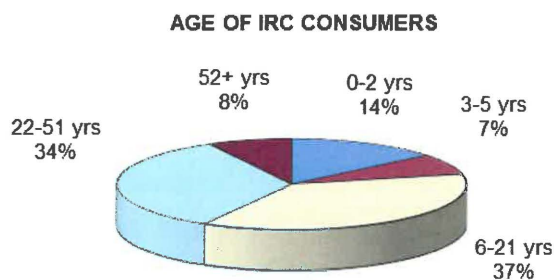
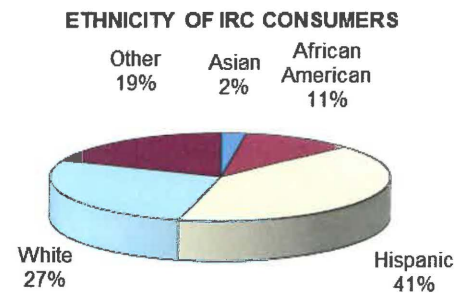
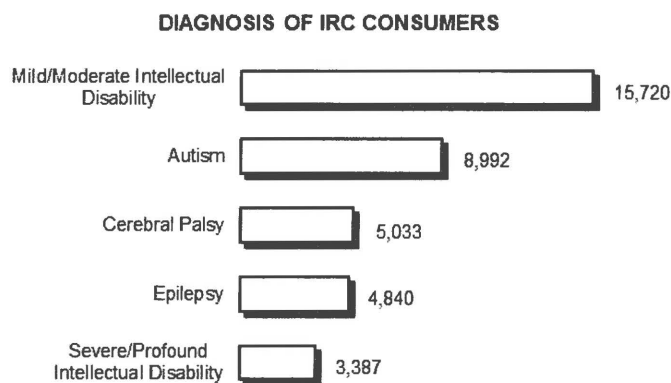
Sincerely,

A handwritten signature in cursive script that reads "Lavinia Johnson".

Lavinia Johnson, Executive Director  
Inland Regional Center

## Who utilizes IRC and our services?

These charts tell you about who our Consumers are and where they live.



## How well is IRC performing?

This chart tells you about five areas where DDS would like to see regional centers to improve.

The first column tells you how IRC was doing at the end of 2016, and the second column shows how IRC was doing at the end of 2017.

To see how IRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2016		December 2017	
	State Average	IRC	State Average	IRC
Fewer consumers live in developmental centers	0.30%	0.08%	0.21%	0.07%
More children live with families	99.24%	99.08%	99.32%	99.21%
More adults live in home settings*	78.89%	78.58%	79.61%	79.66%
Fewer children live in large facilities (more than 6 people)	0.05%	0.14%	0.04%	0.09%
Fewer adults live in large facilities (more than 6 people)	2.60%	1.31%	2.47%	1.33%

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

## Did IRC meet DDS standards?

Read below to see how IRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)	93.11%	92.99%
Intake/Assessment timelines for consumers age 3 or older met	87.94%	99.57%
IPP ( <i>Individual Program Plan</i> ) requirements met	98.72%	N/A
IFSP ( <i>Individualized Family Service Plan</i> ) requirements met	88.9%	93.2%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) The IFSP calculation methodology was changed from composite to average in order to more accurately reflect the RC's performance by only including children reviewed during monitoring and not all Early Start consumers. 4) N/A indicates that the regional center was not reviewed for the measure during the current period.

In the current period, IRC continues to improve on meeting intake and assessment timelines for consumer age 3 and older 99.57% of the time. Over the previous reporting period, IRC separated Early Start Intake and Lanterman Services Intake allowing specialization in the intake/assessment process. Additionally, Lanterman Services added two Senior Intake Coordinators.

## How well is IRC doing at getting consumers working?

IRC has chosen to include consumer employment as a local measure in our performance contract. The chart below shows how IRC is performing on increasing Consumer employment performance compared to prior performance and statewide averages:

Area Measured	State Average	IRC	State Average	IRC
	Jan. through Dec. 2016		Jan. through Dec. 2017	
Of adults in day services, percentage that interact with people without disabilities:				
Data Source: Client Development Evaluation Report (CDER)				
No people without disabilities	9%	10%	10%	10%
Few	58%	59%	58%	58%
Mostly	18%	17%	18%	17%
Only	14%	15%	15%	15%
Percentage of adults who engage in paid work:				
Data Source: CDER				
Less than 10 hours/week	7%	4%	7%	4%
10-25 hours/week	9%	7%	8%	7%
26-39 hours/week	5%	9%	5%	8%
40+ hours/week	1%	1%	1%	1%
Percentage of adults earning:				
Data Source: CDER				
Below Minimum Wage	57%	75%	53%	72%
Minimum Wage	26%	15%	29%	17%
Above Minimum Wage	16%	10%	17%	10%
Salaried	1%	0%	1%	0%
Percentage of Adults Who Reported:	July 2011-June 2012		July 2014-June 2015	
Data Source: National Core Indicator Adult Consumer Survey				
Having a paid job in a community-based setting	13%	15%	13%	11%
Having integrated employment as a goal in their IPP	27%	32%	27%	35%
Currently being unemployed, but wanting a job in the community	39%	48%	45%	56%
Earned Income (Adults age 16-64):	Jan. through Dec. 2016		Jan. through June 2017	
Data Source: Employment Development Department				
Quarterly number of consumers with earned income	21,817	1,596	23,205	2,207
Percentage of consumers with earned income	14.2%	9.3%	14.6%	12.5%
Average annual wages	\$7,953	\$8,374	\$8,368	\$7,657
Annual earnings of all people with disabilities in California	2015		2016	
Data Source: Cornell University Disability Status Report	\$43,100		\$45,300	



## How well is IRC doing at reducing disparities and improving equity?

These tables show you how well regional center is doing at providing services equally for all Consumers.

Percent of Consumers and Expenditures by Diagnosis and Ethnicity/Race Fiscal Years 2015-16 and 2016-17															
Diagnosis		American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		2016	2017	2016	2017	2016	2016	2017	2016	2017	2017	2016	2017	2016	2017
Autism	Consumers	0.3%	0.3%	7%	6%	29%	28%	12%	14%	0.2%	0.2%	29%	28%	12%	14%
	Expenditures	0.4%	0.4%	6%	6%	38%	41%	10%	11%	0.1%	0.1%	38%	41%	10%	11%
Intellectual Disability	Consumers	0.3%	0.3%	3%	4%	32%	32%	5%	6%	0.2%	0.2%	32%	32%	5%	6%
	Expenditures	0.4%	0.3%	3%	3%	47%	46%	3%	3%	0.1%	0.1%	47%	46%	3%	3%
Cerebral Palsy	Consumers	0.4%	0.4%	3%	4%	36%	35%	6%	6%	0.3%	0.3%	36%	35%	6%	6%
	Expenditures	0.4%	0.4%	3%	3%	50%	49%	4%	4%	0.3%	0.3%	50%	49%	4%	4%
Epilepsy	Consumers	0.5%	0.4%	3%	3%	39%	39%	5%	5%	0.3%	0.3%	39%	39%	5%	5%
	Expenditures	0.4%	0.4%	2%	3%	52%	51%	3%	3%	0.3%	0.2%	52%	51%	3%	3%
Category 5	Consumers	0.2%	0.2%	3%	3%	37%	36%	6%	7%	0.0%	0.0%	37%	36%	6%	7%
	Expenditures	0.0%	0.1%	3%	3%	52%	51%	3%	4%	0.0%	0.0%	52%	51%	3%	4%

Percent of Consumers and Total Expenditures by Language Fiscal Years 2015-16 and 2016-17				
Language	2016		2017	
	Consumer Count	Percent of Expenditures	Consumer Count	Percent of Expenditures
English	79%	84%	79%	81%
Spanish	19%	14%	19%	13%
Vietnamese	0.27%	0.2%	0.26%	0.2%
Tagalog	0.18%	0.2%	0.17%	0.1%

Note: Languages that fewer than 30 consumers chose as their primary language are not included in this table.

#### Want more information?

To see the complete report, visit [www.inlandrc.org](http://www.inlandrc.org) or contact Sandra Guzman, Executive Secretary at (909) 890-3402.