

NORTH BAY REGIONAL CENTER PERFORMANCE PLAN 2010

PUBLIC POLICY OUTCOMES

Public Policy Measures	Statewide Average	NBRC Baseline	Planned Activities 2010
Percent of clients in State Developmental Centers (lower is better)	<u>12/07</u> 1.20% <u>12/08</u> 1.03%	<u>12/07</u> 2.57% <u>12/08</u> 2.33%	<ul style="list-style-type: none"> • Implement 2009-2010CPP: <ul style="list-style-type: none"> -assist developmental center residents to move into the community; build networks through outreach and support with families of SDC consumers. -Continue development of new services in NBRC area to serve individuals with intensive health and behavioral needs, to include: <ul style="list-style-type: none"> • Identify, support and partner with community members to develop the resources to provide deflection to include FHA placement. • Move all NBRC consumers from Sierra Vista Developmental Center by 12/09. • Utilize new CPP resources and request health and safety exceptions as needed to support clients with needed services
More children live with Families	<u>12/07</u> 98.06% <u>12/08</u> 98.38%	<u>12/07</u> 97.85% <u>12/08</u> 98.10%	<ul style="list-style-type: none"> • Develop additional behavioral supports and family teaching/education to promote education and family empowerment. • Continue to identify and promote through best practices in assessment and treatment of autism. • Continue to provide family support such as respite and behavioral intervention. • Develop Parent Education series on Behavioral Intervention • NBRC Strategic Plan Goal 4: Family support services result in health family environments.
More adults live in home settings	<u>12/07</u> 71.38% <u>2/08</u> 72.25%	<u>2/07</u> 65.11% <u>12/08</u> 66.42%	<ul style="list-style-type: none"> • Develop affordable and attractive housing stock with North Bay Housing Coalition to meet consumer need. • Increase the use of Family Home Agency option • Continue to hold quarterly meetings with ILS/SLS service providers. • Continue to develop new SLS and ILS agencies
Percent of minors Living in licensed Homes serving more than 6	<u>12/07</u> 0.15% <u>12/08</u> 4.55%	<u>12/07</u> 0.21% <u>12/08</u> 2.71%	<ul style="list-style-type: none"> • NBRC will continue to limit new community care home development to four or fewer minors per home. • NBRC Board Policy was reviewed and further clarified in 10/09 supporting smaller homes with a preference for private rooms.

Percent of adults living in licensed homes serving greater than 6 (lower is better).

12/07
4.94%

12/08
4.55%

12/07
3.06%

12/08
2.71%

- NBRC will continue to limit new community care home development to four or fewer adults per home.
- NBRC Board Policy was reviewed and further clarified in 10/09 supporting smaller homes with preference for private rooms.

PUBLIC POLICY OUTCOMES FOR WHICH STATEWIDE MEASUREMENT
METHODOLOGY IS UNDER DEVELOPMENT

Measures	Statewide Measures	Planned Activities
<p>Number and percent of adults with earned income and average wage (aggregate)</p>	<p>Statewide data collection methodology under development</p>	<p>NBRC Strategic Plan: Goal 2 Individuals achieve economic influence through employment:</p> <ul style="list-style-type: none"> • Communicate clear short and long-term expectations with vendors • Identify metrics for performance and accountability • Collaborate with vendors in designing a new model for supporting employment that leads to financial independence and encourage and motivate vendors to transition to this service • Educate employers about the benefits of employing people with disabilities and resources available to support them in doing so
<p>Number and percent of adults in supported employment and/or competitive employment</p>	<p>Statewide data collection methodology under development</p>	<ul style="list-style-type: none"> • Coordinate with employment service providers to promote the development of supported and competitive employment options. • Promote student participation in work experience and the successful transition to adult service option.

Access to medical and dental services

Statewide data collection methodology under development

- Continue to assist clients and families to access medical support resources such as MediCal, Institutional Deeming, Medicare Part D plan assistance.
- Provide dental service, pharmacological, psychiatric and nursing consultation through private contract
- Continue to provide training and information to vendors and NBRC staff on issues that promote health and safety and identify "red flags" for intervention.
- Distribute and utilize ACUMEN Medical Red Flag Checklists to identify medical interventions possibly needed.
- Continue multidisciplinary team meetings and mutual trainings with Sonoma, Solano and Napa County Mental Health Departments.
- Continue participation on Bio-ethics teams at various hospitals within the community.

Number of consumers per 1,000 who are victims of abuse.

Statewide data collection methodology under development

- Continue participation in Safequest, a sexual assault prevention education program in Solano County.
- Encourage more active reporting of suspected abuse among the vendor community.
- Provide Sexual Assault Prevention Training to Vendors and Clients.

COMPLIANCE MEASURES

Compliance Measures	Last Period	Current Period	Planned Activities
Passes independent audit	No	No	<ul style="list-style-type: none"> Independent Auditors report is forthcoming for the period 7/1/09 – 6/30/09; upon receipt of this report NBRC will tailor action plan based on recommendations.
Passes DDS Audit	Yes	Yes	<ul style="list-style-type: none"> DDS Auditors report is forthcoming for the period 7/1/09 – 6/30/09; upon receipt of this report NBRC will tailor action plan based on recommendations.
Audits vendors as required	No	Yes	<ul style="list-style-type: none"> NBRC is recruiting for a fiscal monitor
Didn't overspend operations budget	Yes	Yes	
Participates in the federal Waiver	Yes	Yes	
CDERSs are updated as required	NA	NA	
Intake/Assessment Timelines for consumers 3 or older met	64.85%	83.90%	<ul style="list-style-type: none"> Timelines are monitored monthly Addition of psychologist vendors Collaboration with school districts about shared collaboration Hiring of additional staff Awaiting DDS approval for Autism Diagnostic Clinic to assist with the increase in demand for these assessment/diagnostic services for children older than age 3.
IPP requirements met	97.70%	99.78%	
IFSP requirements met	88.10%	86.69%	<ul style="list-style-type: none"> Posted two additional positions to meet workload demand due to attrition and inability to hire due to budget restraints. Delays in assignment due to Warm Line position vacancy; cross training with receptionist to ensure consistent coverage.

STATEMENT OF ASSURANCES

This is to assure that NORTH BAY REGIONAL CENTER Year 2010 Performance Contract was developed in accordance with the requirements specified in Welfare and Institutions Code section 4629 and the Department of Developmental Services' (DDS) Year 2010 Performance Contract Guidelines.

The performance contract was developed through a public process which included:

- Providing information, in an understandable form, to the community about regional center services and supports, including budget information and baseline data on services and supports and the regional center operations [WIC 4629 (c)(B)(i)]
- Holding at least one public meeting to solicit input on performance objectives and using focus groups or surveys to collect information from the community [WIC 4629 (c)(B)(ii)]
- Providing at least 10 calendar days advance public notice of the date(s) of the public meeting (DDS Guidelines)
- Circulating a draft to the community of the performance contract plan relative to the public policy and compliance outcomes identified in the DDS Performance Contract Guidelines, and any locally developed policy outcomes prior to presenting the contract to the regional center board for action [WIC 4629 (c)(B)(iii)]
- Providing an opportunity for additional public input and consideration of that input at the regional center board meeting prior to board action on the proposed performance contract [WIC 4629 (c)(B)(iii)]

Signature of RC Director: _____



Date: _____

11/5/09