

NORTH BAY REGIONAL CENTER: PERFORMANCE PLAN 2011

PUBLIC POLICY OUTCOMES

	Statewide Average	NBRC Baseline June 30 2009	NBRC Baseline June 30 2010	Planned Activities 2011
Percent of clients in State Developmental Centers is reduced	0.88% 2102	2.22% 160	1.94% 142	<ul style="list-style-type: none"> Continued implementation of 2010 CPP, assisting developmental center residents to move into the community; build networks through outreach and support with families of SDC consumers. Continue development of new services in NBRC area to serve individuals with intensive health and behavioral needs Identify, support and partner with community members to develop resources to provide deflection, including FHA placement. Utilize new CPP resources and request health and safety exceptions as needed to support consumers Collaborate with North Bay Housing Coalition (NPO) for purchase of CPP homes for stable housing options
	98.52% 112,999	98.16% 3035	98.18% 2969	<ul style="list-style-type: none"> NBRC Press spotlights individuals transitioning to community living options and educational video is being created to highlight successful community placement Develop additional behavioral supports and implementation of Parent Education series on Behavioral Intervention
Minors living with Families				<ul style="list-style-type: none"> Continue to identify and promote assessment and treatment of autism through best practices Continue to provide family support such as respite Continue to implement NBRC Strategic Plan Goal 4: Family support services result in health family environments through on-going resource development Continue to refer and collaborate with Family Resource Centers in all NBRC catchment area counties Refer families to community workshops at NBRC Community Resource Center and expand workshops to Sonoma and Solano Counties Continued outreach and education to local school district
Adults residing in independent living	12.9% 14,930	10.38% 410	10.93% 452	NBRC Press Spotlights individuals living independently in the community

				<ul style="list-style-type: none"> Families and consumers are referred to Family Resource Centers and NBRC Community Resource Center for support, education and workshops in housing options Develop affordable and attractive housing stock with North Bay Housing Coalition to meet consumer needs Families and consumers are referred to North Bay Housing Coalition for development of Individual Housing Plans, and ILS vendors for ILS assessments NBRC continues to support and develop community Transition Fairs in collaboration with local school districts NBRC collaborates with local SELPAs, community agencies, and NBRC ILS vendors to address housing options and needs in Individual Transition Plans Continue to provide quarterly training to ILS/SLS service providers and continue developing new SLS and ILS agencies
Adults residing in supported living	5.47% 6696	12.58% 501	12.04% 498	<ul style="list-style-type: none"> See above North Bay Autism Regional Taskforce and Autism Community Team Housing Co-Chairs work with local housing authorities to address city housing plans to meet housing affordability needs for consumers including targeted use of Sec. 8 Housing Vouchers and implementation of SB812 legislation Continued collaboration and monitoring of SLS vendors to ensure quality services and housing needs met
Adults residing in Adult Family Home Agency homes	0.59% 720	.10% 4	.18% 8	<ul style="list-style-type: none"> Continued collaboration with Family Home Agencies in referrals, assessment, and placement; continued annual reviews of FHAs Continued resource development with FHAs Continued use of NBRC Living Arrangements Committee to identify appropriate FHA housing option
Adults residing in family homes (home of parent or guardian)	55.40% 67,873	43.87% 1733	45.82% 1895	<ul style="list-style-type: none"> NBRC continues to identify support needs for adults residing with families including respite and behavior intervention services Families are referred to IHSS, Social Security Administration, and other community service agencies As parents age families are referred to NBRC vendors for housing options and assessments, including Individualized Housing Plans

More adults live in home settings (includes family home, ILS, SLS, FHA)	73.65% 90,183	67.04% 2648	69.98% 2852	<ul style="list-style-type: none"> • NBRC staff continue to use the Living Arrangements Committee for identification, assessment, and referral to appropriate housing options • Families and consumers are referred to Family Resource Centers and NBRC Community Resource Centers for housing workshops and support • Continued needs assessments and resource development to meet consumer housing needs • Continued support and resource development for consumer choice in exploring various housing options
Adults living in licensed homes serving greater than 6 (lower is better)	3.94% 4823	2.30% 91	1.98% 82	<ul style="list-style-type: none"> • NBRC will continue to limit new community care home development to four or fewer residents per home. • NBRC Board Policy was reviewed and further clarified in 10/09 supporting smaller homes with a preference for private rooms.
Minors living in facilities serving is greater than 6	0.12% 140	0.23% 7	0.23% 7	<ul style="list-style-type: none"> • NBRC will continue to limit new community care home development to four or fewer minors per home. • NBRC Board Policy was reviewed and further clarified in 10/09 supporting smaller homes with a preference for private rooms

PUBLIC POLICY OUTCOMES FOR WHICH STATEWIDE MEASUREMENT METHODOLOGY IS UNDER DEVELOPMENT

Measures	Statewide Measures	Planned Activities
Number and percent of adults with earned income and average wage (aggregate)	Statewide data collection methodology under development	<p>NBRC Strategic Plan: Goal 2 Individuals achieve economic influence through employment:</p> <ul style="list-style-type: none"> • Communicate clear short and long-term expectations with vendors • Identify metrics for performance and accountability • Collaborate with vendors in designing a new model for supporting employment that leads to financial independence and encourage and motivate vendors to transition to this service • Collaborate with local SELPAs and vendors for Project Search expansion • Educate employers about the benefits of employing people with disabilities

Number and percent of adults in supported employment and/or competitive employment	Statewide data collection methodology under development	<p>and resources available to support them in doing so</p> <ul style="list-style-type: none"> • Coordinate with employment service providers to promote the development of supported and competitive employment options • Coordinate with Dept. of Rehabilitation to refer and support individuals in community employment • Coordinate with local junior colleges in career services and vocational education targeting individuals with developmental disabilities • Promote student participation in work experience and the successful transition to adult service options
Access to medical and dental services	Statewide data collection methodology under development	<ul style="list-style-type: none"> • Continue to assist clients and families to access medical support resources such as MediCal, Institutional Deeming, Medicare Part D plan assistance • Provide dental service, pharmacological, psychiatric and nursing consultation through private contract • Continue to provide training and information to vendors and NBRC staff on issues that promote health and safety and identify "red flags" for intervention • Distribute and utilize ACUMEN Medical Red Flag Checklists to identify medical interventions possibly needed. • Continue multidisciplinary team meetings and mutual trainings with Sonoma, Solano and Napa County Mental Health Departments. • Continue participation on Bio-ethics teams at various hospitals within the community • Continue to work with community to identify dentists who will accept Denti-Cal rates and advocate for emergency services implementation
Number of consumers per 1,000 who are victims of abuse.	Statewide data collection methodology under development	<ul style="list-style-type: none"> • Continue participation in Safequest, a sexual assault prevention education program in Solano County. • Encourage more active reporting of suspected abuse among the vendor community and analyze Special Incident Reporting data for training purposes • Provide Sexual Assault Prevention Training to NBRC staff, vendors and consumers • Continued Mandated Reporter training provided to NBRC staff

COMPLIANCE MEASURES

Compliance Measures	June 2009	June 2010	Planned Activities
Passes unqualified independent audit	Yes	Yes	
Compliance with DDS Fiscal Audit	Yes	Yes	
POS fiscal % projections accurate (based on February SOAR)	Yes	Yes	
Operates within POS budget	Yes	Yes	
Participates in the Federal Waiver	Yes	Yes	
Compliance with Vendor Audit requirements	No	Yes	
CDERS are updated as required	NA	NA	
Intake/Assessment Timelines for consumers 3 or older met	85.53%	97.35%	<ul style="list-style-type: none"> • Timelines are monitored monthly • Addition of psychologist vendors • Collaboration with school districts • Hiring of additional staff
IPP requirements met	99.51%	99.78%	<ul style="list-style-type: none"> • Timelines are monitored monthly
IFSP requirements met	86.69%	86.69%	<ul style="list-style-type: none"> • Posted additional position to meet workload demand due to attrition

STATEMENT OF ASSURANCES

This is to assure that North Bay Regional Center's Year 2011 Performance Contract was developed in accordance with the requirements specified in Welfare and Institutions Code section 4629 and the Department of Developmental Services' (DDS) Year 2011 Performance Contract Guidelines.

The performance contract was developed through a public process which included:

- Providing information, in an understandable form, to the community about regional center services and supports, including budget information and baseline data on services and supports and the regional center operations [WIC 4629 (c)(B)(i)]
- Holding at least one public meeting to solicit input on performance objectives and using focus groups or surveys to collect information from the community [WIC 4629 (c)(B)(ii)]
- Providing at least 10 calendar days advance public notice of the date(s) of the public meeting (DDS Guidelines)
- Circulating a draft to the community of the performance contract plan relative to the public policy and compliance outcomes identified in the DDS Performance Contract Guidelines, and any locally developed policy outcomes prior to presenting the contract to the regional center board for action [WIC 4629 (c)(B)(iii)]
- Providing an opportunity for additional public input and consideration of that input at the regional center board meeting prior to board action on the proposed performance contract [WIC 4629 (c)(B)(iii)]

Signature of RC Director: _____



Date: _____

12/1/10