

North Bay Regional Center
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Spring 2014

Performance Report for North Bay Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at North Bay Regional Center (NBRC) we served about 7,700 consumers. The charts on page 2 tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At NBRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well reducing both the number of children and adults living in facilities serving over 6 or more. But, we still need to improve in reaching the statewide average for both adults and children living in home settings though we have improved over last year.

NBRC serves Sonoma County wherein the Sonoma Developmental Center is located. As such we serve a higher number of individuals residing in developmental centers than is typical of the statewide average. We continue to support the transition from developmental center to community living options, reducing the percentage of consumers living in developmental centers annually.

NBRC is also very active in assisting adults with making independent living choices. At 16% residing with ILS/SLS residential support, NBRC has one of the state's highest percentage rates for this community living option.

We hope this report helps you learn more about NBRC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: nbrc.net or contact North Bay Regional Center at **(707) 256-1100**

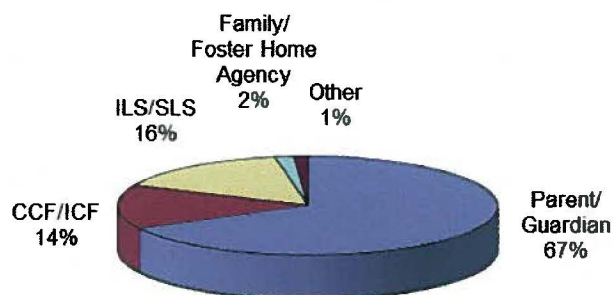
A handwritten signature in black ink, appearing to read "Bob Hamilton", is written over a horizontal line.

Bob Hamilton
Executive Director, North Bay Regional Center

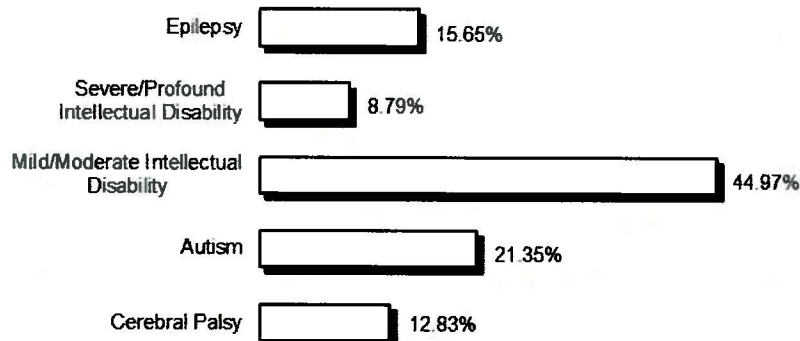
Who uses NBRC?

These charts tell you about who NBRC consumers are and where they live.

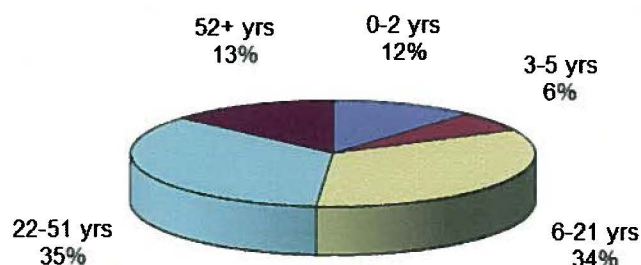
WHERE NBRC CONSUMERS LIVE



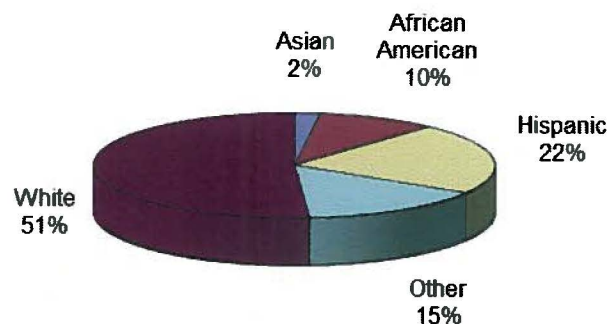
PRIMARY DIAGNOSIS OF NBRC CONSUMERS



AGE OF NBRC CONSUMERS



ETHNICITY OF NBRC CONSUMERS



How well is NBRC performing?

This chart tells you about 5 areas where DDS wants each regional center to keep improving.

The first column tells you how NBRC was doing at the beginning of 2013. And, the second column shows how NBRC was doing at the end of 2013.

To see how NBRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2012		December 2013	
	State Average	NBRC	State Average	NBRC
Less consumers live in developmental centers	0.63%	1.49%	0.51%	1.38%
More children live with families	98.87%	98.53%	98.98%	98.90%
More adults live in home settings*	75.68%	73.34%	76.49%	74.54%
Less children live in large facilities (more than 6 people)	0.08%	0.03%	0.07%	0.00%
Less adults live in large facilities (more than 6 people)	3.31%	1.73%	3.12%	1.72%

* Home settings include: independent living, supported living, Adult Family Home Agency homes, and consumers' family homes.

Did NBRC meet DDS standards?

Read below to see how well NBRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Partially Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)	NA*	NA*
Intake/Assessment timelines for consumers age 3 or older met	93.98%	99.39%
IPP (<i>Individual Program Plan</i>) requirements met	98.14%	98.54%
IFSP (<i>Individualized Family Service Plan</i>) requirements met	NA**	NA**

**Measure temporarily suspended due to implementation of new Early Start Report.*

***Measurement methodology revised at the end of 2013.*

What about other performance areas?

In the future, we will measure how well we are doing in other areas, including:

- Increasing the number of consumers who work,
- Getting better pay for consumers who work,
- Making sure consumers get medical and dental services, and
- Meeting Intake/Assessment and IFSP timelines for children 0–3.

Want more information?

To see the complete report, go to: www.nbrc.net

Or contact North Bay regional Center at **707-256-1100**