

## North Bay Regional Center

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## Performance Report for North Bay Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at North Bay Regional Center (NBRC) we served about 8,000 consumers. The charts on page 2 tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At NBRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in increasing the number of children who live at home, and reducing the number of adults living in large facilities. But, we still need to improve in increasing the number of adults living in home settings. With the closure of Sonoma Developmental Center (SDC), NBRC also anticipates a significant reduction in the number of individuals living in developmental centers over the upcoming year, aligning NBRC more closely with the statewide average.

NBRC is also proud to report that we continue to lead the state (16%) in supporting adults who choose to live independently in the community with Supported Living Services (SLS) and Independent Living Services (ILS).

We hope this report helps you learn more about NBRC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: <http://nbrc.net/about-us/transparencyaccountability/>. Or contact North Bay Regional Center at 707-256-1100

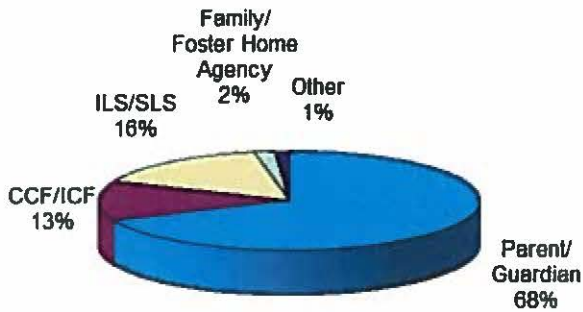
A handwritten signature in black ink, appearing to read 'Bob Hamilton', written in a cursive style.

Bob Hamilton  
Director, North Bay Regional Center

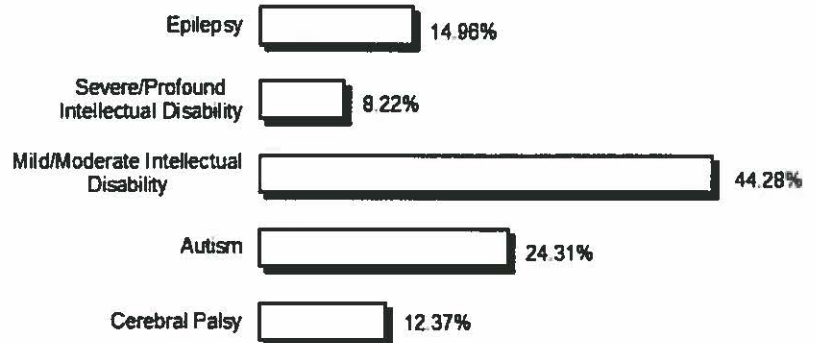
## Who uses NBRC?

These charts tell you about who NBRC consumers are and where they live.

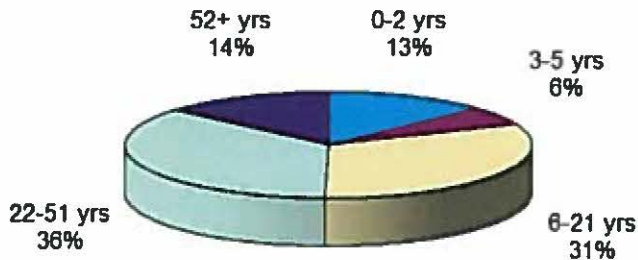
**WHERE NBRC CONSUMERS LIVE**



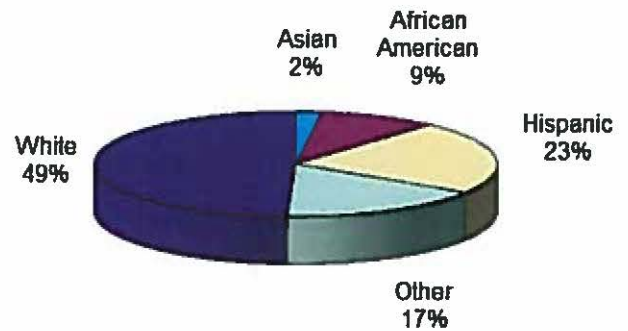
**PRIMARY DIAGNOSIS OF NBRC CONSUMERS**



**AGE OF NBRC CONSUMERS**



**ETHNICITY OF NBRC CONSUMERS**



## How well is NBRC performing?

This chart tells you about 5 areas where DDS wants each regional center to keep improving.

The first column tells you how NBRC was doing at the beginning of 2015. And, the second column shows how NBRC was doing at the end of 2015.

To see how NBRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2014		December 2015	
	State Average	NBRC	State Average	NBRC
Less consumers live in developmental centers	0.42%	1.27%	0.36%	1.27%
More children live with families	99.04%	98.88%	99.15%	99.21%
More adults live in home settings*	77.30%	75.55%	78.04%	76.66%
Less children live in large facilities (more than 6 people)	0.07%	0%	0.06%	0.06%
Less adults live in large facilities (more than 6 people)	2.96%	1.65%	2.78%	1.57%

\* Home settings include: independent living, supported living, Adult Family Home Agency homes, and consumers' family homes.

## Did NBRC meet DDS standards?

Read below to see how well NBRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Partially Met	Partially Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)*	94.20%	95.25%
Intake/Assessment timelines for consumers age 3 or older met	98.28%	98.28%
IPP ( <i>Individual Program Plan</i> ) requirements met	98.14%	98.54%
IFSP ( <i>Individualized Family Service Plan</i> ) requirements met	93.40%	95.01%

*\*CDER and ESR currency percentages were weighted based on the regional center's Status 1 and Status 2 caseloads, to arrive at a composite score.*

NBRC continues to strive to meet all DDS compliance standards. Staff regularly reviews internal strategies and procedures to identify areas for improvement and adjust protocols as needed.

### Want more information?

To see the complete report, go to:<http://nbrc.net/about-us/transparencyaccountability/>

Or contact NBRC at 707-256-1100