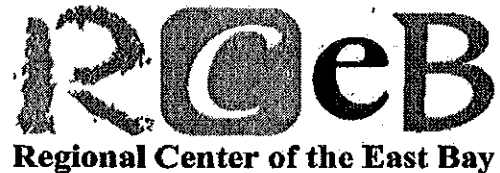


**Regional Center of the East Bay**

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*Spring 2013*

**Performance Report for Regional Center of the East Bay**

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Regional Center of the East Bay (RCEB) we served about 16,000 consumers. The charts on page 2 tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

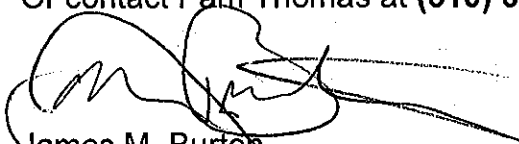
At RCEB, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we improved over last year's performance.

The San Francisco Bay Area is a high cost of living, urban area. The majority of residential homes serving both children and adults with developmental disabilities are located in the two bay area counties served by RCEB (Alameda and Contra Costa). Although the percentage of children and adults served by RCEB who are residing in out of home placement is slightly higher than the state average, supporting people in their own homes remains our priority as reflected by our improved performance in this area.

We hope this report helps you learn more about RCEB. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: [www.rceb.org](http://www.rceb.org).

Or contact Pam Thomas at **(510) 618-7708**

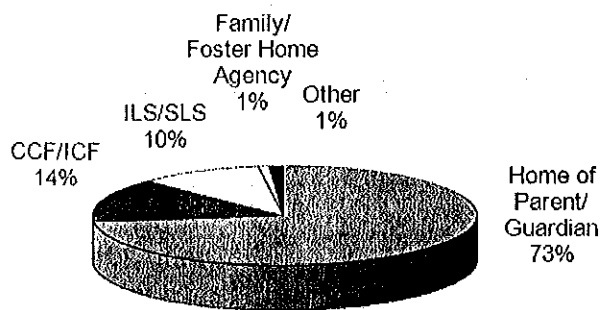


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Director, Regional Center of the East Bay

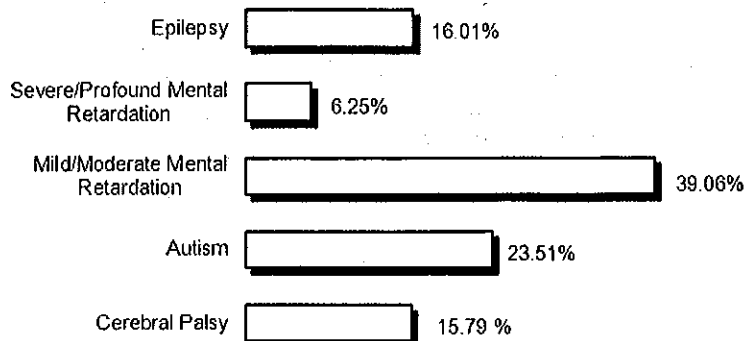
## Who uses RCEB?

These charts tell you about who RCEB consumers are and where they live.

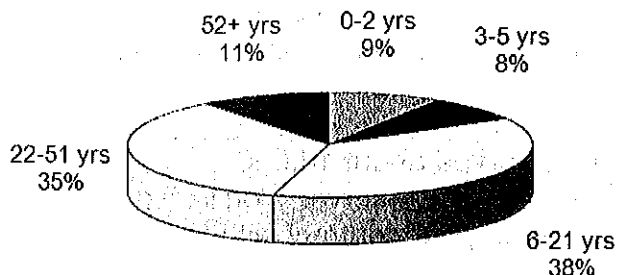
**WHERE RCEB CONSUMERS LIVE**



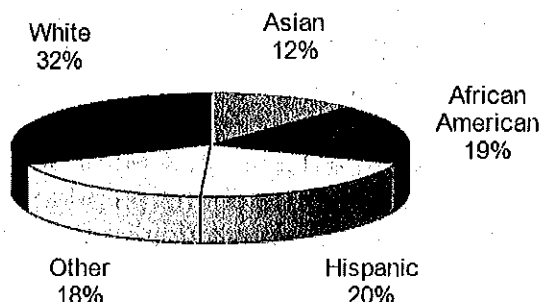
**PRIMARY DIAGNOSIS OF RCEB CONSUMERS**



**AGE OF RCEB CONSUMERS**



**ETHNICITY OF RCEB CONSUMERS**



## How well is RCEB performing?

This chart tells you about 5 areas where DDS wants each regional center to keep improving.

The first column tells you how RCEB was doing at the beginning of 2012. And, the second column shows how RCEB was doing at the end of 2012.

To see how RCEB compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

| Regional Center Goals<br>(based on Lanterman Act)           | December 2011 |        | December 2012 |        |
|---|---------------|--------|---------------|--------|
|   | State Average | RCEB   | State Average | RCEB   |
| Less consumers live in developmental centers                | 0.73%         | 1.25%  | 0.63%         | 1.15%  |
| More children live with families                            | 98.71%        | 98.20% | 98.87%        | 98.31% |
| More adults live in home settings*                          | 74.81%        | 73.05% | 75.68%        | 73.70% |
| Less children live in large facilities (more than 6 people) | 0.09%         | 0.00%  | 0.08%         | 0.01%  |
| Less adults live in large facilities (more than 6 people)   | 3.50%         | 3.65%  | 3.31%         | 3.43%  |

\* Home settings include: independent living, supported living, Adult Family Home Agency homes, and consumers' family homes.

## Did RCEB meet DDS standards?

Read below to see how well RCEB did in meeting DDS compliance standards:

| Areas Measured  | Last Period | Current Period |
|---|-------------|----------------|
| Passes independent audit  | Yes         | Yes            |
| Passes DDS audit  | Yes         | Yes            |
| Audits vendors as required  | Met         | Met            |
| Didn't overspend operations budget  | Yes         | Yes            |
| Participates in the federal waiver  | Yes         | Yes            |
| CDERs are updated as required ( <i>CDER is the Client Development Evaluation Report with information about the consumer's diagnosis</i> ) | 96.08%      | NA*            |
| Intake/Assessment timelines for consumers age 3 or older met  | 99.14%      | 97.81%         |
| IPP ( <i>Individual Program Plan</i> ) requirements met   | 99.92%      | 99.92%         |
| IFSP ( <i>Individualized Family Service Plan</i> ) requirements met   | 89.29%      | NA**           |

\*Measure temporarily suspended due to implementation of new Early Start Report.

\*\*Measure temporarily suspended pending revision to measurement methodology and availability of associated data.

## What about other performance areas?

In the future, we will measure how well we are doing in other areas, including:

- Increasing the number of consumers who work,
- Getting better pay for consumers who work,
- Making sure consumers get medical and dental services, and
- Meeting Intake/Assessment and IFSP timelines for children 0–3.

## Want more information?

To see the complete report, go to [www.rceb.org](http://www.rceb.org)

Or contact Pam Thomas at **(510) 618-7708**