#### Regional Center of the East Bay

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Spring 2017

#### Performance Report for Regional Center of the East Bay

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Regional Center of the East Bay (RCEB) we served about 18,600 consumers. The charts on page 2 tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At RCEB, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we improved over last year's performance in almost all areas.

The San Francisco Bay Area is a high cost of living, urban area. The majority of residential homes serving both children and adult regional center consumers are located in the two bay area counties served by RCEB (Alameda and Contra Costa). Although the percentage of RCEB children and adult consumers residing in out of home placement continues to be slightly higher than the state average, supporting consumers in their own homes remains our priority as reflected by our performance in this area.

Although the number of RCEB consumers residing in developmental centers is higher than the state average, our total number continues to decrease. Historically our state developmental center population has always exceeded the state average due to the high number of RCEB consumers residing at Sonoma Developmental Center. Currently RCEB is heavily involved in the closure of Sonoma Developmental Center. We hope this report helps you learn more about RCEB. If you have any questions or comments, please contact us.

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This report is a summary. To see the complete report, go to: www.rceb.org Or contact Ronke Sodipo at (510) 618-7708

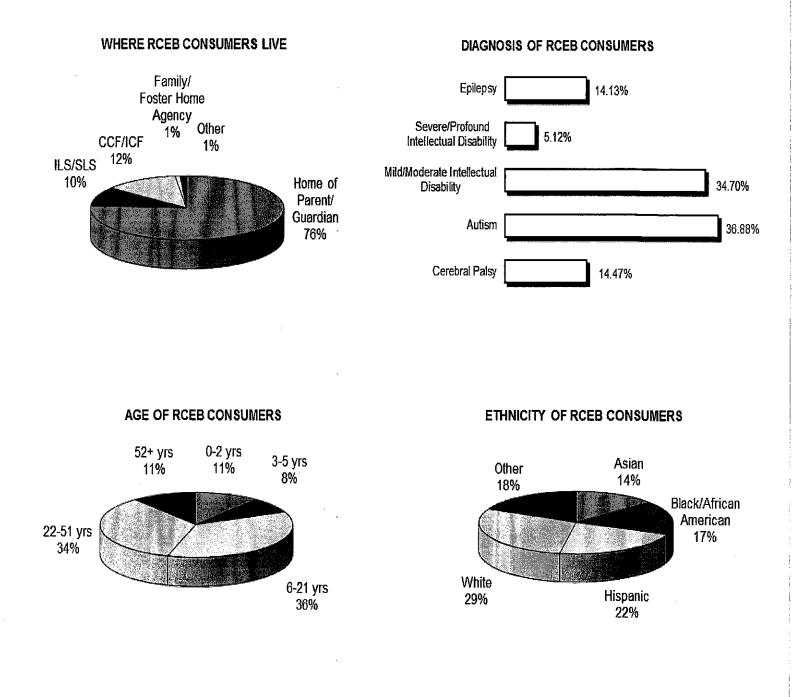
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Santi J.Rogers Interim Director, Regional Center of the East Bay

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### Who uses RCEB?

These charts tell you about who RCEB consumers are and where they live.



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### How well is RCEB performing?

This chart tells you about 5 areas where DDS wants each regional center to keep improving.

The first column tells you how RCEB was doing at the end of 2015. And, the second column shows how RCEB was doing at the end of 2016.

To see how RCEB compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals	December 2015		December 2016	
(based on Lanterman Act)	State Average	RCEB	State Average	RCEB
Less consumers live in developmental centers	0.36%	0.74%	0.30%	0.61%
More children live with families	99.15%	98.79%	99.24%	98.85%
More adults live in home settings*	78.04%	75.67%	78.89%	76.42%
Less children live in large facilities (more than 6 people)		0.01%	0.05%	0.07%
Less adults live in large facilities (more than 6 people)	2,78%	2.89%	2.60%	2.70%

\* Home settings include: independent living, supported living, Adult Family Home Agency homes, and consumers' family homes.

## Did RCEB meet DDS standards?

Read below to see how well RCEB did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)*	95.74%	94.97%
Intake/Assessment timelines for consumers age 3 or older met	99.48%	99.29%
IPP (Individual Program Plan) requirements met	99.30%	99.82%
IFSP (Individualized Family Service Plan) requirements met	86.51%	79.08%

\*CDER and ESR currency percentages were weighted based on the regional center's Status 1 and Status 2 caseloads, to arrive at a composite score.

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### How well is RCEB doing at getting consumers working?

RCEB has chosen to include consumer employment as a local measure in their performance contract. The chart below shows how well RCEB is performing on increasing consumer employment performance compared to their prior performance and statewide average:

Areas Measured	State Average	RCEB	State Average	RCEB
	Jan through Dec 2015		Jan through I	Dec 2016
Percentage of adults in day services, that interact with (Data Source: Client Development Evaluation Report		disabilities:		
None	9%	2%	9%	2%
Few	59%	70%	58%	70%
Most	18%	17%	18%	17%
All	14%	11%	14%	11%
Percentage of adults who engage in paid work: (Data Source: California Employment Development D	epartment (EDD	))		
Less than 10 hours/week	8%	7%	7%	7%
10-25 hours/week	9%	8%	9%	8%
26-39 hours/week	6%	3%	5%	3%
40+ hours/week	1%	1%	1%	1%
Percentage of adults earning: (Data Source: CDER)				
Below minimum wage	60%	51%	57%	46%
Minimum wage	23%	24%	26%	27%
Above minimum wage	16%	24%	16%	25%
Salaried	1%	2%	1%	2%
Earned Income (Adults age 16-64): (Data Source: EDD)	Jan through Dec 2015		Jan through June 2016	
Quarterly number of consumers with earned income	20,157	1,730	21,691	1,777
Percentage of consumers with earned income	13.6%	17.0%	14.2%	17.2%
Average annual wages	\$7,236	\$7,262	\$7,631*	\$8,199*
Percentage of Adults who reported: (Data Source: National Core Indicator Survey)	July 2011 - June 2012		July 2014 - June 2015	
Having a paid job in a community-based setting	13%	13%	13%	10%
Having integrated employment as a goal in their IPP	27%	39%	27%	21%
Currently unemployed, but wanting a job in the community	39%	46%	45%	41%

\*Average wages for January through June 2016 are estimates based on the first two quarters of 2016.

# How well is RCEB doing at reducing disparities and improving equity?

Percent of Regional Center Expenditures by Primary Language

Language	Consumer Count	Percent of total Expenditures
English	14,588	83.5%
Spanish	3,329	7.5%
Cantonese Chinese	480	1.6%
ASL (American Sign Language)	127	1.4%
Tagalog	296	1.1%
Mandarin Chinese	238	0.9%
All Other Languages	322	0.8%
Vietnamese	307	0.7%
Korean	85	0.4%
Farsi (Persian)	124	0.4%
Other Asian	89.	0.3%
Hindi (Northern India)	99	0.2%
Arabic	91	0.2%
Urdu (Pakistan India)	58	0.1%
French	15	0.1%
Japanese	24	0.1%
Laotian	21	0.1%
Russian	31.	0.1%
Cambodian	59	0.1%
Other Sign Language	10	0.1%
Thai	4	0.1%
Mien	46	0.1%
Other Indo-Iranian Language	25	0.1%
Other Uralic-Slavic Languages	6	0.0%
German	5	0.0%
Portuguese	15	0.0%
Other Latin	4	0.0%
Other Germanic	5	0.0%
Other Pacific Island	13	0.0%
Amharic	14	0.0%
Nigerian	6	0.0%
Samoan	4	0.0%
Armenian	5	0.0%
Hebrew	2,	0.0%
Hmong	2	0.0%
Swahili	1	0.0%

Summary Performance Report for Regional Center of the East Bay, Spring 2017

Swedish	1	0.0%			
* Languages that had no consumers and no expenditures are not included in the table					

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2015-16 Number and Percentage of Consumers Age 22 and older without Purchase of Service

Ethnicity	Number of Regional Center Consumers	Number of Consumers without POS	Percent of Consumers without POS	Percent of Consumers without POS by Ethnicity
Asian	826	227	27.5%	18.4%
Black/African American	1,985	213	10.7%	17.2%
Filipino	343	81	23.6%	6.6%
Hispanic	1,213	232	19.1%	18.8%
Native American	26	1	3.8%	0.1%
Other Ethnicity or Race	706	126	17.8%	10.2%
Polynesian	24	7	29.2%	0.6%
White	3,480	349	10.0%	28.2%
TOTAL	8,603	1,236	14.4%	100.0%

## Want more information?

To see the complete report, go to: www.rceb.org

Or contact Ronke Sodipo at (510) 618-7708