

## **Regional Center of the East Bay**

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## **Performance Report for Regional Center of the East Bay**

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Regional Center of the East Bay (RCEB) we served about 20,000 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At RCEB, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we maintained or did well in almost all areas.

The San Francisco Bay Area is a high cost of living, urban area which can affect services related to housing and transportation. The majority of residential homes serving both children and adult regional center consumers are located in the two bay area counties served by RCEB (Alameda and Contra Costa). Although the percentage of RCEB children and adult consumers residing in out of home placement continues to be slightly higher than the state average, supporting consumers in their own homes remains our priority as reflected by our performance in this area.

RCEB continues to be committed to reducing the number of children and adults living in large facilities (more than 6 people) which is reflected in the lower than state average percentage in these two categories.

We hope this report helps you learn more about RCEB. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: [www.rceb.org](http://www.rceb.org)

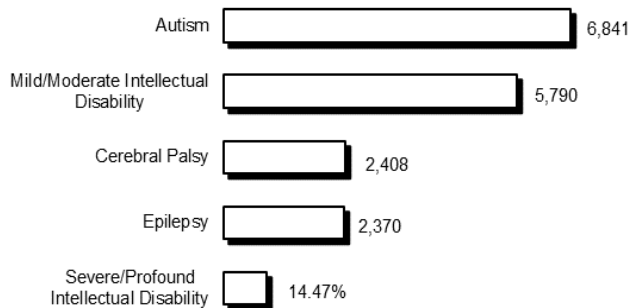
Or contact Ronke Sodipo at **(510) 618-7708**

Lisa Kleinbub  
Director, Regional Center of the East Bay

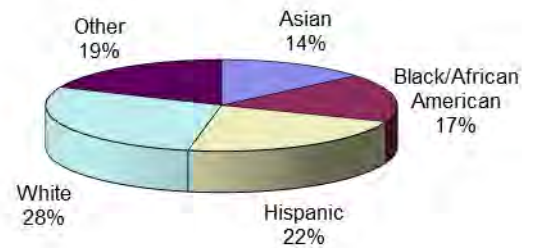
## Who uses RCEB?

These charts tell you about who RCEB consumers are and where they live.

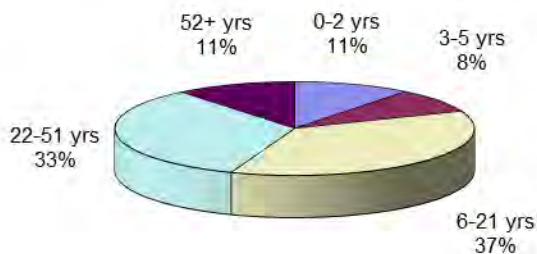
**DIAGNOSIS OF RCEB CONSUMERS**



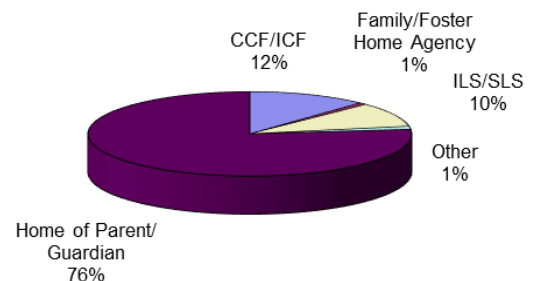
**ETHNICITY OF RCEB CONSUMERS**



**AGE OF RCEB CONSUMERS**



**WHERE RCEB CONSUMERS LIVE**



## How well is RCEB performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how RCEB was doing at the end of 2016. And, the second column shows how RCEB was doing at the end of 2017.

To see how RCEB compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2016		December 2017	
	State Average	RCEB	State Average	RCEB
Fewer consumers live in developmental centers	0.30%	0.61%	0.21%	0.48%
More children live with families	99.24%	98.85%	99.32%	98.99%
More adults live in home settings*	78.89%	76.42%	79.61%	76.56%
Fewer children live in large facilities (more than 6 people)	0.05%	0.07%	0.04%	0.03%
Fewer adults live in large facilities (more than 6 people)	2.60%	2.70%	2.47%	2.60%

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

## Did RCEB meet DDS standards?

Read below to see how well RCEB did in meeting DDS compliance standards:

Area Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)*	94.97%	94.74%
Intake/Assessment timelines for consumers age 3 or older met	99.29%	99.69%
IPP ( <i>Individual Program Plan</i> ) requirements met	99.82%	99.01%
IFSP ( <i>Individualized Family Service Plan</i> ) requirements met	81.1%	79.7%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) The IFSP calculation methodology was changed from composite to average in order to more accurately reflect the RC's performance by only including children reviewed during monitoring and not all Early Start consumers. 4) N/A indicates that the regional center was not reviewed for the measure during the current period.

## How well is RCEB doing at getting consumers working?

RCEB has chosen to include consumer employment as a local measure in their performance contract. The chart below shows how well RCEB is performing on increasing consumer employment performance compared to their prior performance and statewide average:

Area Measured	State Average	RCEB	State Average	RCEB
	Jan. through Dec. 2016		Jan. through Dec. 2017	
<b>Of adults in day services, percentage that interact with people without disabilities:</b>				
Data Source: Client Development Evaluation Report (CDER)				
No people without disabilities	9%	2%	10%	2%
Few	58%	70%	58%	70%
Mostly	18%	17%	18%	17%
Only	14%	11%	15%	12%
<b>Percentage of adults who engage in paid work:</b>				
Data Source: CDER				
Less than 10 hours/week	7%	7%	7%	7%
10-25 hours/week	9%	8%	8%	8%
26-39 hours/week	5%	3%	5%	3%
40+ hours/week	1%	1%	1%	1%
<b>Percentage of adults earning:</b>				
Data Source: CDER				
Below Minimum Wage	57%	46%	53%	42%
Minimum Wage	26%	27%	29%	31%
Above Minimum Wage	16%	25%	17%	25%
Salaried	1%	2%	1%	2%
<b>Percentage of Adults who Reported:</b>				
Data Source: National Core Indicator Adult Consumer Survey		<b>July 2011-June 2012</b>		<b>July 2014-June 2015</b>
Having a paid job in a community-based setting	13%	13%	13%	10%
Having integrated employment as a goal in their IPP	27%	39%	27%	21%
Currently being unemployed, but wanting a job in the community	39%	46%	45%	41%
<b>Earned Income (Adults age 16-64):</b>				
Data Source: Employment Development Department		<b>Jan. through Dec. 2016</b>		<b>Jan. through June 2017</b>
Quarterly number of consumers with earned income	21,817	1,766	23,205	1,811
Percentage of consumers with earned income	14.2%	17.0%	14.6%	17.1%
Average annual wages	\$7,953	\$8,400	\$8,368	\$9,269
<b>Annual earnings of all people with disabilities in California</b>				
Data Source: Cornell University Disability Status Report		<b>2015</b>		<b>2016</b>
		\$43,100		\$45,300

## How well is RCEB doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Percent of Consumers and Total Expenditures by Language Fiscal years 2015-16 and 2016-17				
Language	2016		2017	
	Percent of Consumers	Percent of Expenditures	Percent of Consumers	Percent of Expenditures
English	70.96%	83%	70.84%	81%
Spanish	16.20%	8%	15.97%	7%
Cantonese Chinese	2.34%	2%	2.27%	2%
Vietnamese	1.50%	1%	1.51%	1%
Tagalog	1.44%	1%	1.40%	1%
Mandarin Chinese	1.15%	1%	1.26%	1%
ASL	0.62%	1%	0.65%	2%
Farsi (Persian)	0.60%	0.4%	0.61%	0.4%
Hindi (Northern India)	0.48%	0.2%	0.47%	0.2%
Arabic	0.45%	0.2%	0.57%	0.2%
Other Asian	0.43%	0.3%	0.46%	0.2%
Korean	0.42%	0.4%	0.45%	0.4%
Cambodian	0.29%	0.1%	0.24%	0.1%
Urdu (Pakistan, India)	0.28%	0.1%	0.28%	0.2%

Note: Languages that fewer than 30 consumers chose as their primary language are not included in this table.

Number and Percent of Consumers with Case Management Services Only Fiscal Years 2015-16 and 2016-17									
Measure	Year	Asian	Black/African American	Hispanic	Native American	Polynesian	White	Other Ethnicity or Race	Total
Number of Eligible Consumers Receiving Case Management Only	2016	1,106	766	1,099	7	24	1,140	691	4,833
	2017	1,153	797	1,315	7	26	1,189	744	5,231
Percent of Eligible Consumers Receiving Case Management Only	2016	30%	22%	24%	16%	33%	19%	27%	24%
	2017	30%	23%	27%	16%	43%	20%	27%	25%

**Want more information?**

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