

## Public Policy Performance Measures

<b>Outcome Measure</b>	<b>Activities Regional Center will Employ to Achieve Outcome</b>
1. Decrease number and percent of RC caseload in DC	<ul style="list-style-type: none"> <li>• Assess consumers who reside in State Developmental Centers for placement in the community.</li> <li>• Develop new residential, program services and other community supports using the Community Placement Plan.</li> <li>• Continue every effort to deflect placements to the Developmental Centers for all except mandated court placements.</li> <li>• Expand community resources for consumers who have mental health and/or substances abuse problems.</li> <li>• Actively participate in the closure plan for Sonoma Developmental Center.</li> </ul>
2. Increase number and percent of minors residing with families	<ul style="list-style-type: none"> <li>• Provide ongoing case management support to families and consumers.</li> <li>• Provide an array of family supports through referral and advocacy with generic services.</li> <li>• Provide support to families through RCEB funding.</li> <li>• Provide crisis intervention services through RCEB's mobile crisis team and Children's Crisis Home.</li> <li>• Continue to conduct specialized clinics for families.</li> </ul>
3. Increase number and percent of adults residing in independent living	<ul style="list-style-type: none"> <li>• Continue to meet with ILS Consortium six times a year.</li> <li>• Provide two living options workshops a year for families and consumers.</li> <li>• Continue to train new case management staff on ILS Services.</li> <li>• Continue to work closely with our Housing Consortium to increase affordable housing.</li> <li>• Continue to provide information on living options at 3 Transition Fairs annually.</li> </ul>
4. Increase number and percent of adults residing in supported living	<ul style="list-style-type: none"> <li>• Continue to meet with SLS providers.</li> <li>• Provide two living options workshops a year for families and consumers.</li> <li>• Continue to train new case management staff on SLS.</li> <li>• Continue to work with SLS providers to mentor new providers.</li> </ul>

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	<ul style="list-style-type: none"> <li>• Continue to work closely with our Housing Consortium to increase affordable housing.</li> <li>• Continue to provide information on living options including SLS at 3 Transition Fairs annually.</li> </ul>
5. Increase number and percent of adults residing in Adult Family Home Agency homes	<ul style="list-style-type: none"> <li>• Identify available providers within the nine Bay Area counties who are interested in providing FHA services.</li> <li>• Provide support to new FHA providers</li> <li>• Continue to provide information on living options at 3 Transition Fairs annually.</li> </ul>
6. Increase number and percent of adults residing in family homes (home of parent or guardian)	<ul style="list-style-type: none"> <li>• Help families access generic community resources such as medical and dental care, IHSS services, mental health services etc.</li> <li>• Continue to provide funding for services and supports that assist families in keeping their adult son/daughter at home.</li> </ul>
7. Increase number and percent of adults residing in home settings	<ul style="list-style-type: none"> <li>• Increase efforts to establish coalitions that will advocate for the development of affordable housing i.e., Section 8 vouchers.</li> <li>• Provide information to consumers on affordable housing.</li> <li>• Continue to work with our Housing Consortium to develop accessible and affordable housing.</li> </ul>
8. Decrease number and percent of minors living in facilities serving > 6	<ul style="list-style-type: none"> <li>• The only children in facilities larger than six beds are those adolescents that are receiving treatment in mental health facilities. RCEB will work with families/guardians of children who are ready to move to other housing options such as returning to the family home or moving into more natural living environments.</li> </ul>
9. Decrease number and percent of adults living in facilities serving > 6	<ul style="list-style-type: none"> <li>• Early identification and assessment of needs of consumers at risk of moving into more restrictive settings such as a SDC.</li> <li>• Through new vendor training emphasize the need for homes that provide services to fewer than six residents.</li> </ul>
10. Increase opportunities for Adult Consumers to be in Supported Employment.	<ul style="list-style-type: none"> <li>• Increase communication and coordination with the Department of Rehabilitation.</li> <li>• Continue to provide information on Supported Employment at 3 Transition Fairs annually.</li> <li>• Continue to provide information to Adult Day Programs and Work Activity Programs in efforts to increase understanding of</li> </ul>

<b><i>Outcome Measure</i></b>	<b><i>Activities Regional Center will Employ to Achieve Outcome</i></b>
	Supported Employment. <ul style="list-style-type: none"><li data-bbox="1066 207 1075 214">•</li></ul>

## Compliance Measures

<i>Measure</i>	<i>Measure Methodology</i>
Unqualified independent audit with no material finding(s)	RCEB will have an unqualified independent audit with no material findings.
Substantial compliance with DDS fiscal audit	Based on DDS internal document criteria RCEB will be in compliance with the DDS fiscal audit.
Accuracy percent of POS fiscal projections (based on February SOAR)	Actual expenditures plus late bills as of 1/16 will not exceed ten percent of the high end of the range or fall below ten percent of the low end of the range reported in 2/16, with stipulations and exceptions noted in July 17, 2001. ARCA Administrators' memo year two recommendations contained in July 17, 2001, ARCA Administrators' memo, agreement Number 8.
Operates within OPS budget	Actual expenditures plus late bills will not exceed OPS budget
Certified to participate in waiver	Based on most recent waiver monitoring report expected in January 2017, RCEB will continue to be certified to participate in the waiver
Compliance with Vendor Audit Requirements per contract, Article III, Section 10	RCEB will continue to be in compliance with vendor audit requirements per contract, Article III, Section 10.
CDER/ESR Currency	RCEB will maintain CDER/ESR currency for status 1 and 2 consumers
Intake/assessment and IFSP time lines (0-2)	RCEB will meet timelines for intake/assessment and IFSP for 0-2, measured through the ESR data.
Intake/assessment time lines for consumers ages 3 and above	Intake/assessment time lines will be met for consumers age 3 and above and tracked through CMF-calculated by subtracting the status date from the CMF date
IPP Development (WIC requirements)	RCEB will meet timelines for IPP development and review per Welf. & Inst. Code section 4646.5 (c)(3). Biennial DDS review expected in January 2017.
IFSP Development (Title 17 requirements)	RCEB will meet timelines for IFSP development and review per Title 17 requirements and measured through ESR data.

**REGIONAL CENTER OF THE EAST BAY**  
**Measures Related to Reducing Disparities and Improving Equity in Purchase of Services Expenditures**

<i>Outcome</i>	<i>Baseline (or how Baseline will be obtained)</i>	<i>Plan for measuring Progress in Achieving Outcome.</i>
<p>1. Adult clients of RCEB of all ethnicities will have access to RCEB funded services necessary to meet needs identified through the ID team process.</p>	<p>The number and percent of adult individuals by ethnicity receiving only case management services will be identified by prior fiscal year purchase of service data and regional center caseload.</p>	<ul style="list-style-type: none"> <li>• The Diversity and Equity Committee of the RCEB Board of Directors will continue to identify unmet needs in our diverse communities.</li> <li>• RCEB will co-sponsor three multicultural events to educate and increase awareness of regional center services; RCEB staff to assist in the planning and actively participate in all events.</li> <li>• RCEB will continue to work with La Familia and the Case Management Team that serves our Asian/Pacific Islander communities to identify effective outreach methods in underserved communities.</li> <li>• RCEB will work with individuals, families and community partners to identify unmet needs</li> <li>• RCEB Community Services will advocate for more bilingual/bicultural vendors.</li> <li>• The number and percentage of adult individuals of all ethnicities receiving only case management services will be decreased.</li> </ul>
<p>2. RCEB funded services and supports for clients who speak a language other than English will be increased in our community.</p>	<p>The percent of total annual purchase of service expenditures by individual's primary language identified by prior fiscal year purchase of service data and CMF.</p>	<ul style="list-style-type: none"> <li>• RCEB will co-sponsor three multicultural family events to educate and increase awareness of regional center services for non English speaking clients; RCEB staff to assist in the planning and actively participate in all events.</li> <li>• RCEB will continue to work with La Familia and the Case Management Team that serves our Asian/Pacific Islander communities to identify community resources and assist with outreach to potential vendors serving non English speaking people.</li> <li>• RCEB Community Services will advocate for more bilingual/bicultural vendors.</li> </ul>

		<ul style="list-style-type: none"><li>• Informational material distributed by RCEB will be translated into the threshold languages in our community.</li><li>• RCEB will continue our hiring of bilingual/bicultural staff.</li><li>• The percent of total annual purchase of service expenditures by individual's primary language for languages other than English will be increased.</li></ul>
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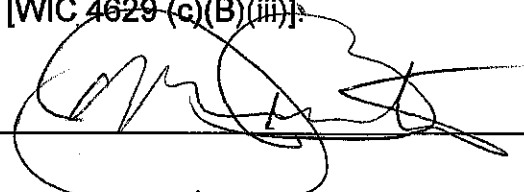
## STATEMENT OF ASSURANCES

This is to assure that Regional Center of the East Bay Year 2017 Performance Contract was developed in accordance with the requirements specified in Welfare and Institutions Code section 4629 and the Department of Developmental Services' (Department) Year 2017 Performance Contract Guidelines.

The performance contract was developed through a public process which included:

- Providing information, in an understandable form, to the community about regional center services and supports, including budget information and baseline data on services and supports and the regional center operations [WIC 4629 (c)(B)(i)];
- Holding at least one public meeting to solicit input on performance objectives and using focus groups or surveys to collect information from the community [WIC 4629 (c)(B)(ii)];
- Providing at least 10 calendar days advance public notice of the date(s) of the public meeting (Department Guidelines);
- Circulating a draft to the community of the performance contract plan relative to the public policy and compliance outcomes identified in the Department Performance Contract Guidelines, and any locally developed policy outcomes prior to presenting the contract to the regional center board for action [WIC 4629 (c)(B)(iii)]; and,
- Providing an opportunity for additional public input and consideration of that input at the regional center board meeting prior to board action on the proposed performance contract [WIC 4629 (c)(B)(iii)].

Signature of RC Director: \_\_\_\_\_

  
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Date: \_\_\_\_\_

10/27/2016  
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