

**Public Policy Performance Measures**

<i>Outcome Measure</i>	<i>Activities Regional Center will Employ to Achieve Outcome</i>
<p>1. Decrease number and percent of RC caseload in DC</p>	<ul style="list-style-type: none"> <li>• Assess consumers who reside in State Developmental Centers for placement in the community.</li> <li>• Develop new residential, program services and other community supports using the Community Placement Plan.</li> <li>• Continue every effort to deflect placements to the Developmental Centers for all except mandated court placements.</li> <li>• Expand community resources for consumers who have mental health and/or substances abuse problems.</li> <li>• Actively participate in the closure plan for Sonoma Developmental Center, Fairview Developmental Center and Porterville Developmental Center.</li> </ul>
<p>2. Increase number and percent of minors residing with families</p>	<ul style="list-style-type: none"> <li>• Provide ongoing case management support to families and consumers.</li> <li>• Provide an array of family supports through referral and advocacy with generic services.</li> <li>• Provide support to families through RCEB funding.</li> <li>• Provide crisis intervention services through RCEB's mobile crisis team and Children's Crisis Home.</li> <li>• Collaborate with the Department of Developmental Services in the development of intensive wrap around services as part of the DDS Safety Net</li> <li>• Continue to conduct specialized clinics for families.</li> </ul>
<p>3. Increase number and percent of adults residing in independent living</p>	<ul style="list-style-type: none"> <li>• Continue to meet with ILS Consortium six times a year.</li> <li>• Provide two living options workshops a year for families and consumers.</li> <li>• Continue to train case management staff on ILS Services and availability of this services for adults</li> <li>• Continue to work closely with our Housing Consortium to increase affordable housing.</li> <li>• Continue to provide information on living options at 3 Transition Fairs annually.</li> </ul>
<p>4. Increase number and percent of adults residing in supported living</p>	<ul style="list-style-type: none"> <li>• Continue to meet with SLS providers.</li> <li>• Provide two living options workshops a year for families and consumers.</li> <li>• Continue to train new case management staff on SLS.</li> </ul>

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	<ul style="list-style-type: none"> <li>• Continue to work with SLS providers to mentor new providers.</li> <li>• Continue to work closely with our Housing Consortium and other partners to increase affordable housing.</li> <li>• Continue to provide information on living options including SLS at 3 Transition Fairs annually.</li> </ul>
5. Increase number and percent of adults residing in Adult Family Home Agency homes	<ul style="list-style-type: none"> <li>• Identify available providers within the nine Bay Area counties who are interested in providing FHA services.</li> <li>• Provide support to new FHA providers</li> <li>• Continue to provide information on living options at 3 Transition Fairs annually.</li> </ul>
6. Increase number and percent of adults residing in family homes (home of parent or guardian)	<ul style="list-style-type: none"> <li>• Help families access generic community resources such as medical and dental care, IHSS services, mental health services etc.</li> <li>• Continue to provide funding for services and supports that assist families in keeping their adult son/daughter at home.</li> </ul>
7. Increase number and percent of adults residing in home settings	<ul style="list-style-type: none"> <li>• Increase efforts to establish coalitions that will advocate for the development of affordable housing i.e., Section 8 vouchers.</li> <li>• Provide information to consumers on affordable housing.</li> <li>• Continue to work with our Housing Consortium to develop accessible and affordable housing.</li> </ul>
8. Decrease number and percent of minors living in facilities serving > 6	<ul style="list-style-type: none"> <li>• The only children in facilities larger than six beds are those adolescents that are receiving treatment in mental health facilities. RCEB will work with families/guardians of children who are ready to move to other housing options such as returning to the family home or moving into more natural living environments.</li> </ul>
9. Decrease number and percent of adults living in facilities serving > 6	<ul style="list-style-type: none"> <li>• Early identification and assessment of needs of consumers at risk of moving into more restrictive settings such as a SDC.</li> <li>• Through new vendor training emphasize the need for homes that provide services to fewer than six residents. With the establishment of a new rate structure for 4 bed models in July 2016, encourage the conversion of six-bed homes to 4-bed homes.</li> </ul>

### Compliance Measures

<b>Measure</b>	<b>Measure Methodology</b>
Unqualified independent audit with no material finding(s)	RCEB will have an unqualified independent audit with no material findings.

Substantial compliance with DDS fiscal audit	Based on DDS internal document criteria RCEB will be in compliance with the DDS fiscal audit.
Accuracy percent of POS fiscal projections (based on February SOAR)	Actual expenditures plus late bills as of 1/2018 will not exceed ten percent of the high end of the range or fall below ten percent of the low end of the range reported in 2/2018, with stipulations and exceptions noted in July 17, 2001. ARCA Administrators' memo year two recommendations contained in July 17, 2001, ARCA Administrators' memo, agreement Number 8.
Operates within OPS budget	Actual expenditures plus late bills will not exceed OPS budget
Certified to participate in waiver	Based on most recent waiver monitoring report in January 2017, RCEB will continue to be certified to participate in the waiver
Compliance with Vendor Audit Requirements per contract, Article III, Section 10	RCEB will continue to be in compliance with vendor audit requirements per contract, Article III, Section 10.
CDER/ESR Currency	RCEB will maintain CDER/ESR currency for status 1 and 2 consumers
Intake/assessment and IFSP time lines (0-2)	RCEB will meet timelines for intake/assessment and IFSP for 0-2, measured through the ESR data.
Intake/assessment time lines for consumers ages 3 and above	Intake/assessment time lines will be met for consumers age 3 and above and tracked through CMF-calculated by subtracting the status date from the CMF date
IPP Development (WIC requirements)	RCEB will meet timelines for IPP development and review per Welf. & Inst. Code section 4646.5 (c)(3).
IFSP Development (Title 17 requirements)	RCEB will meet timelines for IFSP development and review per Title 17 requirements and measured through ESR data.

**MEASUREMENT METHODOLOGY FOR PUBLIC POLICY AND COMPLIANCE MEASURES**

**Measures Related to Employment**

Outcome	Measurement	Activities
Number and percentage of consumers, ages 16-64 with earned income will increase.	Employment Development Department (EDD) data-- changes in number and percentage of consumers ages 16-64 with earned income as reported to EDD	Employment Specialist will host ongoing trainings for providers and case management, collaborate with DOR and develop LPA, continue employment task force, conduct outreach to transition age, secondary education and adult education.
Average annual wages for consumer ages 16-64 will increase	EDD data--average annual wages as reported to EDD for consumers ages 16-64.	Employment Specialist will host ongoing trainings for case management and conduct outreach to transition age and secondary education.
Annual earnings of consumers ages 16-64 compared to people with all disabilities in CA will increase.	EDD data--consumer wage data compared to people with all disabilities as reported to EDD.	Employment Specialist will host ongoing trainings for providers and case management, collaborate with DOR and develop LPA, continue employment task force, conduct outreach to transition age, secondary

Outcome	Measurement	Activities
		education and adult education.
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program will increase.	Data collected manually from service providers by regional centers.	Employment Specialist will collaborate with DOR and develop LPA, continue employment task force.
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program will increase	Data collected manually from service providers by regional centers.	Employment Specialist will host ongoing trainings for providers and case management, collaborate with DOR and develop LPA, continue employment task force, conduct outreach to transition age and secondary education.
Average hourly or salaried wages and hours worked per week for adults who participated in a Paid Internship Program during the prior fiscal year will increase.	Data collected manually from service providers by regional centers.	Employment Specialist will collaborate with DOR and develop LPA, continue employment task force.
Average wages and hours worked for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made will increase.	Data collected manually from service providers by regional centers.	Employment Specialist will host ongoing trainings for providers and case management, collaborate with DOR and develop LPA, continue employment task force, conduct outreach to transition age and secondary education.

Outcome	Measurement	Activities
Total number of \$1000, \$1250 and \$1500 incentive payments made for the fiscal year will increase.	Data collected manually from service providers by regional centers	Employment Specialist will collaborate with DOR and develop LPA, continue employment task force, conduct outreach to transition age and secondary education.
Percentage of adults who reported having integrated employment as a goal in their IPP will increase	National Core Indicators (NCI) Survey - <i>Yes/No/Don't Know</i> Individual has community employment as a goal in his/her IPP.	Employment Specialist will host ongoing trainings for case management .

**Measures Related to Reducing Disparities and Improving Equity in Purchase of Services Expenditures - 2018**

Outcome	Measurement Methodology	Activities
<p>Individuals of all ethnicities at all ages will have access to RCEB funded services necessary to meet the needs as identified through the IPP/IFSP process.</p>	<p>Prior FY purchase of service data and client master file (CMF)</p> <ul style="list-style-type: none"> <li>• Birth to age 2 inclusive</li> <li>• Age 3 to 21 inclusive</li> <li>• Twenty-two and older</li> </ul>	<ul style="list-style-type: none"> <li>• Three Consumer/family promotora projects targeting populations whose primary languages are: Farsi, Arabic, Spanish, Vietnamese, and Cantonese, and consumer/families who are black and live in East and far East contra Costa County.</li> <li>• Meetings with individuals, families, and community partners to identify unmet needs.</li> <li>• RCEB continues to work with La Familia and the Case Management team that serves our Asian /Pacific Islander communities to identify effective outreach methods in underserved communities.</li> <li>• Informational material distributed by RCEB is being translated into threshold languages in our community.</li> </ul>
<p>RCEB funded services for individuals who speak languages other than English will increase.</p>	<p>Prior FY purchase of service data and client master file (CMF).</p> <p>Per capita purchase of service expenditures by individual's primary language (for primary languages chosen by 30 or more consumers only).</p>	<ul style="list-style-type: none"> <li>• Three day services projects tailored to address the needs of the following populations: Cantonese, Vietnamese, Spanish and Cambodian.</li> <li>• Outreach through community events for families whose primary language is other than English.</li> <li>• Educational events, such as conferences for consumers and families whose primary language is other than English.</li> <li>• RCEB continues to hire bilingual, bicultural staff</li> <li>• Cultural competency training provided for RCEB staff and some vendors.</li> </ul>



STATEMENT OF ASSURANCES

This is to assure that Regional Center of the East Bay Year 2018 Performance Contract was developed in accordance with the requirements specified in Welfare and Institutions Code (WIC) section 4629 and the Department of Developmental Services' (Department) Year 2018 Performance Contract Guidelines.

The performance contract was developed through a public process which included:

- Providing information, in an understandable form, to the community about regional center services and supports, including budget information and baseline data on services and supports and regional center operations [WIC 4629 (c)(B)(i)];
- Conducting a public meeting where participants can provide input on performance objectives and using focus groups or surveys to collect information from the community [WIC 4629 (c)(B)(ii)];
- Providing at least ten calendar days advance public notice of the date of the public meeting (guidelines); and,
- Circulating a draft of the performance objectives to the community for input prior to presentation at a regional center board meeting where additional public input will be taken and considered before adoption of the objectives [WIC 4629 (c)(B)(iii)].

Signature of RC Director:



Date:

November 28, 2017