

Performance Contract 2017 Cover Sheet



= Better than Statewide Average



= Below Regional Center of Orange County Goal



= Met Regional Center of Orange County Goal



= Met or Exceeded Regional Center of Orange County Goal



= Exceeded Regional Center of Orange County Goal

There will be a variance between consumer data in the Operations Report and the Performance Contract. Consumer data for the Operations Report and the Performance Contract are produced on different dates and from different databases. The Operations Report numbers are based on RCOC's local database as of the end of the month. The Performance Contract numbers are based on RCOC's information as submitted to DDS on a different date.

Performance Contract 2017

I. Developmental Center

A. Total number and % of regional center caseload in developmental centers

	Percentage	All consumers	Consumers in DC			
Statewide Average	0.33%	298,310	977			
RCOC Public Hearing 8/17/16	0.41%	19,656	80	Goal	%	# Attained
RCOC 10/01/16	0.38%	19,839	75	63	0.38%	-12
Analysis as of Public Hearing	RCOC % of DD population	6.59%	RCOC % of DC population			8.19%

Planned Activities

Statement: The Regional Center of Orange County (RCOC) is committed to providing assistance to individuals and their families who choose to move from a state developmental center (SDC) into a less restrictive environment within their home communities.

Objective: RCOC will continue to seek new and innovative methods of utilizing available resources, developing non-existing resources, and creating and implementing transition plans that will allow individuals to establish themselves and participate successfully in their home community living arrangements.

- Implementation of Community Placement Plan for FYs 2015-2016 and 2016-2017.

Progress: In FY 2015/2016 RCOC has moved 1 consumer from the Developmental Centers into the community. During Public Meetings in August 2016, RCOC had 80 or 0.41% in Developmental Centers. During this period RCOC's overall caseload grew as a result of families and residents requesting a case transfer to continue to reside in Orange County.

Number of Consumers Residing DCs

	Total Active Caseload	Goal	DC	%	Number Attained
Jan-17		63			
Feb-17		63			
Mar-17		63			
Apr-17		63			
May-17		63			
Jun-17		63			
Jul-17		63			
Aug-17		63			
Sep-17		63			
Oct-17		63			
Nov-17		63			
Dec-17		63			



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II. Children Residing with Families (Child is defined as under 18 years of age).

Planned Activities

Statement: The Regional Center of Orange County ensures that children will reside with their families by providing the needed supports and services regardless of the severity of the child's disability.

Objectives: Service Coordinators continue to identify, publicize and facilitate access to supports and services for children with developmental disabilities who are considered at risk for out-of-home placement. RCOC will hold an annual presentation on supports for consumers including residential and vocational (day services) and other generic resources.

- Continue to assess current supports and services.
- RCOC will work with the Orange County community in an effort to support programs, training and services that are designed to provide equal access to child care for children with special needs
- Continue to develop innovative resources for children 0-3 years old (i.e., respite placement).
- RCOC will ensure that consumers are provided opportunities for safety awareness training through schools and other similar programs available.
- Review and revise services, e.g. respite and family support.
- RCOC will assure that families receive full information about the developmental needs of the consumer and services available.
- RCOC will assure that consumers and their caregivers receive complete assessments and have opportunity to ask questions, advocate, and access services. To be evaluated and monitored by a NCI survey of consumers and their caregivers.



Progress: A. During public meetings, RCOC had 132, or 1.40%, children caseload in foster homes.

A. Number and % of regional center children caseload in foster homes

	Percentage	All children consumers	Consumers in FH			
Statewide Average	2.47%	143,965	3,560			
RCOC Public Hearing 8/17/16	1.40%	9,435	132	Goal	%	# Attained
RCOC 10/01/16	1.49%	9,567	143	146	1.49%	-3
Analysis as of Public Hearing		RCOC % of DD population	6.55%	RCOC % of FH population	3.71%	

	Total Children Status 1&2	Goal	Child Consumers in Foster Homes	%	Number Attained
Jan-17		146			
Feb-17		146			
Mar-17		146			
Apr-17		146			
May-17		146			
Jun-17		146			
Jul-17		146			
Aug-17		146			
Sep-17		146			
Oct-17		146			
Nov-17		146			
Dec-17		146			



Progress: B. During public meetings, RCOC had 8,914, or 97.69%, of children caseload in own home-parent/guardian.

Number and % of regional center children caseload in own home-parent/guardian

	Percentage	All children consumers	Consumers in own home Parent/Guardian	Goal	%	# Attained
Statewide Average	96.75%	143,965	139,282			
RCOC Public Hearing 8/17/16	97.80%	9,435	9,227			
RCOC 10/01/16	97.62%	9,567	9,339	9,500	97.62%	-161
Analysis as of Public Hearing	RCOC % of DD population		6.55%	RCOC % of FH population		6.62%



	Total Children Status 1&2	Goal	Consumers in own home Parent/Guardian	%	Number Attained
Jan-17		9,500			
Feb-17		9,500			
Mar-17		9,500			
Apr-17		9,500			
May-17		9,500			
Jun-17		9,500			
Jul-17		9,500			
Aug-17		9,500			
Sep-17		9,500			
Oct-17		9,500			
Nov-17		9,500			
Dec-17		9,500			



Progress: C. During public meetings, RCOC had 9,359, or 99.19%, of children caseload in homes.

Total number and % of regional center children caseload in homes

	Percentage	All children consumers	Total Number Children Consumers in Homes	Goal	%	# Attained
Statewide Average	99.22%	143,965	142,842			
RCOC Public Hearing 8/17/16	99.19%	9,435	9,359			
RCOC 10/01/16	99.11%	9,567	9,482	9,646	99.11%	-164
Analysis as of Public Hearing	RCOC % of DD population		6.55%	RCOC % of FH population		6.55%

	Total Children Status 1&2	Goal	Total Number Children Consumers in Homes	%	Number Attained
Jan-17		9,646			
Feb-17		9,646			
Mar-17		9,646			
Apr-17		9,646			
May-17		9,646			
Jun-17		9,646			
Jul-17		9,646			
Aug-17		9,646			
Sep-17		9,646			
Oct-17		9,646			
Nov-17		9,646			
Dec-17		9,646			



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III. Adults Residing in Home Settings

Planned Activities

Statement: RCOC works with consumers and their caregivers and advocates to empower and enable them to assert the consumer's rights to determine and control the living arrangements of their choice. This may include owning, renting, or leasing the home where the consumer resides.

Objective: Using the Person Centered Individual Program Planning process, Service Coordinators will continue to identify regional center adult consumers who have the hopes and desires to live in a new living arrangement. Cases are reviewed at least annually for the least restrictive environment.

- RCOC will provide service coordinator training to assist families in establishing maintenance plans in the event of temporary caregiver illness/incapacity and for eventual transition plans.
- RCOC will request vendors to include successional maintenance and transitional plans in the event of temporary illness/incapacity and transfer of ownership in their Program Design.
- RCOC will ensure that consumers are provided opportunities for safety awareness training on a regular and as needed basis.
- Review and revise services, e.g. respite and family support.
- RCOC will assure that consumers and their caregivers receive complete assessments and have opportunity to ask questions, advocate, and access services. To be evaluated and monitored by a NCI survey of consumers and their caregivers.



Progress: A. During public meetings, RCOC had 80, or 0.79%, of adult caseload residing in Adult FHA.

A. Total number and % of regional center adult caseload residing in Adult FHA.

	Percentage	Total Adult consumers status 2	Consumers in Adult FHA	Goal	%	# Attained
Statewide Average	0.97%	153,368	1,492			
RCOC Public Hearing 8/17/16	0.79%	10,141	80	91	0.83%	-6
RCOC 10/01/16	0.83%	10,272	85			
Analysis as of Public Hearing		RCOC % of DD population	6.61%	RCOC % of FH population	5.36%	

	Total Adults Status 2	Goal	Consumers in Adult FHA	%	Number Attained
Jan-17		91			
Feb-17		91			
Mar-17		91			
Apr-17		91			
May-17		91			
Jun-17		91			
Jul-17		91			
Aug-17		91			
Sep-17		91			
Oct-17		91			
Nov-17		91			
Dec-17		91			



Progress: B. During public meetings, RCOC had 839, or 8.27%, of adult caseload residing in independent living.

Total number and % of regional center adult caseload residing in independent living.

	Percentage	Total Adult consumers status 2	Consumers in Independent Living	Goal	%	# Attained
Statewide Average	11.15%	153,368	17,107			
RCOC Public Hearing 8/17/16	8.27%	10,141	839			
RCOC 10/01/16	8.17%	10,272	839	848	8.17%	-9
Analysis as of Public Hearing		RCOC % of DD population	6.61%	RCOC % of FH population	4.90%	

	Total Adults Status 2	Goal	Consumers in Independent Living	%	Number Attained
Jan-17		848			
Feb-17		848			
Mar-17		848			
Apr-17		848			
May-17		848			
Jun-17		848			
Jul-17		848			
Aug-17		848			
Sep-17		848			
Oct-17		848			
Nov-17		848			
Dec-17		848			

Progress: C. During public meetings, RCOC had 6,291, or 62.04%, of adult caseload residing in own home-parent.

Total number and % of regional center adult caseload residing in own home-parent

	Percentage	Total Adult consumers status 2	Consumers Residing Own Home - Parent			
Statewide Average	60.83%	153,368	93,291			
RCOC Public Hearing 8/17/16	62.04%	10,141	6,291	Goal	%	# Attained
RCOC 10/01/16	62.31%	10,272	6,400	6,525	62.31%	-125
Analysis as of Public Hearing			RCOC % of DD population 6.61%		RCOC % of FH population 6.74%	



	Total Adults Status 2	Goal	Consumers Residing Own Home - Parent	%	Number Attained
Jan-17		6,525			
Feb-17		6,525			
Mar-17		6,525			
Apr-17		6,525			
May-17		6,525			
Jun-17		6,525			
Jul-17		6,525			
Aug-17		6,525			
Sep-17		6,525			
Oct-17		6,525			
Nov-17		6,525			
Dec-17		6,525			



Progress: D. During public meetings, RCOC had 442, or 4.36%, of adult caseload residing in supported living.

Total number and % of regional center adult caseload residing in supported living

	Percentage	Total Adult consumers status 2	Consumers Residing Supported Living	Goal	%	# Attained
Statewide Average	5.52%	153,368	8,462			
RCOC Public Hearing 8/17/16	4.36%	10,141	442	461		
RCOC 10/01/16	4.38%	10,272	450	461	4.38%	-11
Analysis as of Public Hearing			RCOC % of DD population 6.61%		RCOC % of FH population 5.22%	

	Total Adults Status 2	Goal	Consumers Residing Supported Living	%	Number Attained
Jan-17		461			
Feb-17		461			
Mar-17		461			
Apr-17		461			
May-17		461			
Jun-17		461			
Jul-17		461			
Aug-17		461			
Sep-17		461			
Oct-17		461			
Nov-17		461			
Dec-17		461			



Progress: E. During public meetings, RCOC had 7,652, or 75.46%, of adult caseload residing in home-settings.

Total number and % of regional center adults in home settings
(This is a total of sections A, B, C and D above).

	Percentage	Total Adult consumers status 2	Total Number Consumers Home Settings	Goal	%	# Attained
Statewide Average	78.36%	153,368	120,172			
RCOC Public Hearing 8/17/16	75.46%	10,141	7,652			
RCOC 10/01/16	75.68%	10,272	7,774	7,925	75.68%	-151
Analysis as of Public Hearing		RCOC % of DD population	6.61%	RCOC % of FH population	6.37%	

	Total Adults Status 2	Goal	Total Number Consumers Home Settings	%	Number Attained
Jan-17		7,925			
Feb-17		7,925			
Mar-17		7,925			
Apr-17		7,925			
May-17		7,925			
Jun-17		7,925			
Jul-17		7,925			
Aug-17		7,925			
Sep-17		7,925			
Oct-17		7,925			
Nov-17		7,925			
Dec-17		7,925			



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IV. Children Residing in Facilities with Seven or More Beds (Excluding DCs)

Planned Activities

Statement: RCOC provides for the needs of children with medical issues or challenging behaviors in seven or greater bed facilities for time limited periods when smaller facilities cannot meet needs.

Objective: RCOC will place only those children with medical issues or challenging behaviors in seven or greater bed facilities.

- RCOC will continue seeking appropriate placement in smaller facilities for these children and to support creative services and supports which would allow placement in existing small facilities, as well as development of new small facilities as needed, utilizing appropriate services and supports to ensure success for these consumers.
- RCOC will adhere to Trailer Bill Language relating to the use of larger facilities to insure the least restrictive environment is supported.



Progress: A. During public meetings, RCOC had 4, or 0.04%, of children caseload residing in a CCF (7+ beds). Placements to 7+ bed CCF facilities are at family request and/or due to specialized services.

A. Total number and % of regional center children caseload residing in a CCF (7+ beds)

	Percentage	Total Children consumers status 1 & 2	Children Residing in a CCF (7+ beds)	Goal	%	# Attained
Statewide Average	0.03%	143,965	39			
RCOC Public Hearing 8/17/16	0.02%	9,435	2			
RCOC 10/01/16	0.04%	9,567	4	0	0.04%	-4
Analysis as of Public Hearing		RCOC % of DD population	6.55%		RCOC % of FH population	5.13%

	Total Children consumers status 1&2	Goal	Children Residing in a CCF (7+ beds)	%	Number Attained
Jan-17		0			
Feb-17		0			
Mar-17		0			
Apr-17		0			
May-17		0			
Jun-17		0			
Jul-17		0			
Aug-17		0			
Sep-17		0			
Oct-17		0			
Nov-17		0			
Dec-17		0			

Progress: B. During public meetings, RCOC had one child residing in an ICF (7+ beds). Placements to 7+ bed ICF facilities are at family request and/or due to specialized services.

Total number and % of regional center children caseload residing in an ICF (7+ beds)

	Percentage	Total Children consumers status 1 & 2	Children Residing in a ICF (7+ beds)	Goal	%	# Attained
Statewide Average	0.02%	143,965	33			
RCOC Public Hearing 8/17/16	0.01%	9,435	1			
RCOC 10/01/16	0.01%	9,567	1	0	0.01%	-1
Analysis as of Public Hearing			RCOC % of DD population 6.55%		RCOC % of FH population 3.03%	



	Total Children consumers status 1&2	Goal	Children Residing in a ICF (7+ beds)	%	Number Attained
Jan-17		0			
Feb-17		0			
Mar-17		0			
Apr-17		0			
May-17		0			
Jun-17		0			
Jul-17		0			
Aug-17		0			
Sep-17		0			
Oct-17		0			
Nov-17		0			
Dec-17		0			

Progress: C. During public meetings, RCOC had no children residing in a nursing facility. Placements to nursing facilities are at family request and/or due to specialized services.

Total number and % of regional center children caseload residing in a nursing facility.

	Percentage	Total Children consumers status 1 & 2	Children Residing in a Nursing Facility (7+ beds)	Goal	%	# Attained
Statewide Average	0.00%	143,965	4			
RCOC Public Hearing 8/17/16	0.00%	9,435	0	Goal		
RCOC 10/01/16	0.00%	9,567	0	0	0.00%	0
Analysis as of Public Hearing			RCOC % of DD population 6.55%		RCOC % of FH population 0.00%	



	Total Children consumers status 1&2	Goal	Children Residing in a Nursing Facility (7+ beds)	%	Number Attained
Jan-17		0			
Feb-17		0			
Mar-17		0			
Apr-17		0			
May-17		0			
Jun-17		0			
Jul-17		0			
Aug-17		0			
Sep-17		0			
Oct-17		0			
Nov-17		0			
Dec-17		0			



Progress: D. During public meetings, RCOC had 3, or 0.03%, of children caseload residing in a facility with 7+ beds. Placements to 7+ bed facilities are at family request and/or due to specialized services.

Total number and % of regional center children caseload residing in a facility with 7+ beds (This is a total of sections A, B and C above).

	Percentage	Total Children consumers status 1 & 2	Total Children Residing in 7+ bed facilities	Goal	%	# Attained
Statewide Average	0.05%	143,965	76			
RCOC Public Hearing 8/17/16	0.03%	9,435	3	Goal	%	# Attained
RCOC 10/01/16	0.05%	9,567	5	0	0.05%	-5
Analysis as of Public Hearing			RCOC % of DD population 6.55%		RCOC % of FH population 3.95%	

	Total Children consumers status 1&2	Goal	Total Children Residing in 7+ bed facilities	%	Number Attained
Jan-17		0			
Feb-17		0			
Mar-17		0			
Apr-17		0			
May-17		0			
Jun-17		0			
Jul-17		0			
Aug-17		0			
Sep-17		0			
Oct-17		0			
Nov-17		0			
Dec-17		0			



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V. Adults Residing in Facilities with Seven or More Beds (Excluding DCs)

Planned Activities

Statement: RCOC continues to ensure that individuals with developmental disabilities have more choices in living options regardless of the severity of their disability.

Objective: RCOC will place only those adults with medical issues or challenging behaviors in seven or greater bed facilities.

- RCOC will continue seeking appropriate placement in smaller facilities for these consumers and to support creative services and supports which would allow placement in existing small facilities, as well as development of new small facilities as needed, utilizing appropriate services and supports to ensure success for these consumers.
- RCOC will adhere to Trailer Bill Language relating to the use of larger residential facilities to insure the least restrictive environment is supported.



Progress: A. During public meetings, RCOC had 151, or 1.49%, of adult caseload residing in a CCF (7+ beds). Placements to 7+ bed facilities are at family request and/or due to specialized services. RCOC also has several long-term care providers with facilities in this category. RCOC will continue to work with these vendors to implement Trailer Bill Language regarding use of these programs.

A. Total number and % of regional center adult caseload residing in a CCF (7+ beds)

	Percentage	Total Adult consumers status 2	Adults Residing in a CCF (7+ beds)	Goal	%	# Attained
Statewide Average	1.29%	153,368	1,977			
RCOC Public Hearing 8/17/16	1.49%	10,141	151	144	1.46%	-6
RCOC 10/01/16	1.46%	10,272	150			
Analysis as of Public Hearing		RCOC % of DD population	6.61%	RCOC % of FH population	7.64%	

	Total Adults Status 2	Goal	Adults Residing in a CCF (7+ beds)	%	Number Attained
Jan-17		144			
Feb-17		144			
Mar-17		144			
Apr-17		144			
May-17		144			
Jun-17		144			
Jul-17		144			
Aug-17		144			
Sep-17		144			
Oct-17		144			
Nov-17		144			
Dec-17		144			



Progress: B. During public meetings, RCOC had 111, or 1.09%, of adult caseload residing in an ICF (7+ beds). Placements to 7+ bed facilities are at family request and/or due to specialized services.

Total number and % of regional center adult caseload residing in an ICF (7+ beds).

	Percentage	Total Adult consumers status 2	Adults Residing in a ICF (7+ beds)	Goal	%	# Attained
Statewide Average	0.68%	153,368	1,047			
RCOC Public Hearing 8/17/16	1.09%	10,141	111	Goal		
RCOC 10/01/16	1.09%	10,272	112	105	1.09%	-7
Analysis as of Public Hearing		RCOC % of DD population	6.61%	RCOC % of FH population	10.60%	

	Total Adults Status 2	Goal	Adults Residing in a ICF (7+ beds)	%	Number Attained
Jan-17		105			
Feb-17		105			
Mar-17		105			
Apr-17		105			
May-17		105			
Jun-17		105			
Jul-17		105			
Aug-17		105			
Sep-17		105			
Oct-17		105			
Nov-17		105			
Dec-17		105			



Progress: C. During public meetings, RCOC had 91, or .90%, of adult caseload residing in a nursing facility. Placements to nursing facilities are at family request and/or due to specialized services.

Total number and % of regional center adult caseload residing in a nursing facility.

	Percentage	Total Adult consumers status 2	Adults Residing in a Nursing Facility (7+ beds)	Goal	%	# Attained
Statewide Average	0.75%	153,368	1,143			
RCOC Public Hearing 8/17/16	0.90%	10,141	91			
RCOC 10/01/16	0.91%	9,766	89	85	0.91%	-4
Analysis as of Public Hearing	RCOC % of DD population		6.61%	RCOC % of FH population		7.96%

	Total Adults Status 2	Goal	Adults Residing in a Nursing Facility (7+ beds)	%	Number Attained
Jan-17		85			
Feb-17		85			
Mar-17		85			
Apr-17		85			
May-17		85			
Jun-17		85			
Jul-17		85			
Aug-17		85			
Sep-17		85			
Oct-17		85			
Nov-17		85			
Dec-17		85			



Progress: D. During public meetings, RCOC had 353, or 3.48%, of adult caseload residing in a facility with 7+ beds. Placements to 7+ bed facilities are at family request and/or due to specialized services.

Total number and % of regional center adult caseload residing in a facility with 7+ beds (This is a total of sections A, B and C above).

	Percentage	Total Adult consumers status 2	Total Adults Residing in 7+ bed facilities	Goal	%	# Attained
Statewide Average	2.72%	153,368	4,167			
RCOC Public Hearing 8/17/16	3.48%	10,141	353	334		
RCOC 10/01/16	3.42%	10,272	351	334	3.42%	-17
Analysis as of Public Hearing		RCOC % of DD population	6.61%	RCOC % of FH population	8.47%	

	Total Adults Status 2	Goal	Total Adults Residing in 7+ bed facilities	%	Number Attained
Jan-17		334			
Feb-17		334			
Mar-17		334			
Apr-17		334			
May-17		334			
Jun-17		334			
Jul-17		334			
Aug-17		334			
Sep-17		334			
Oct-17		334			
Nov-17		334			
Dec-17		334			

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VI. Intake Duration

Planned Activities

Statement: Management and Service Coordinator staff receive a monthly report on the duration individuals ages 3 and over are in the intake process.

Objective: RCOC will continue to ensure that the duration of individuals ages 3 and over in the intake process is within mandated timeline.

- RCOC will provide consumers and their caregivers/advocates with initial information about developmental needs, and about the services and supports available, inside and outside of RCOC.

Progress: A. During public meetings, RCOC had 219, or 99.10%, of regional center individuals over age 3 with <=120 days.

A. Total number and % of regional center individuals over age 3 with <= 120 days

	Percentage	Total # Age 3 or Over	Total # Over Age 3 with <=120 days	Goal	% Attained
Statewide Average	98.36%	5,182	5,097		
RCOC Public Hearing 8/17/16	99.10%	221	219		
RCOC 10/01/16	98.46%	195	192	100.00%	98.46%



	Total Number Individuals Age 3 or Over	Goal	Total Number Individuals Over Age 3 with <=120 days	% Attained
Jan-17		100.00%		
Feb-17		100.00%		
Mar-17		100.00%		
Apr-17		100.00%		
May-17		100.00%		
Jun-17		100.00%		
Jul-17		100.00%		
Aug-17		100.00%		
Sep-17		100.00%		
Oct-17		100.00%		
Nov-17		100.00%		
Dec-17		100.00%		



Progress: B. During public meetings, RCOC had 2, or 0.90%, of regional center individuals over age 3 with 121-240 days.

B. Total number and % of regional center individuals over age 3 with 121-240 days

	Percentage	Total Number Individuals Age 3 or Over	Total Number Individuals Over Age 3 with 121-240 days		
Statewide Average	1.52%	5,182	79		
RCOC Public Hearing 8/17/16	0.90%	221	2	Goal	% Attained
RCOC 10/01/16	1.54%	195	3	0.00%	1.54%

	Total Number Individuals Age 3 or Over	Goal	Total Number Individuals Over Age 3 with 121-240 days	%
Jan-17		0.00%		
Feb-17		0.00%		
Mar-17		0.00%		
Apr-17		0.00%		
May-17		0.00%		
Jun-17		0.00%		
Jul-17		0.00%		
Aug-17		0.00%		
Sep-17		0.00%		
Oct-17		0.00%		
Nov-17		0.00%		
Dec-17		0.00%		



Progress: C. During public meetings, RCOC had 0, or 0.00%, of regional center individuals over age 3 with over 240 days.

C. Total number and % of regional center individuals over age 3 with over 240 days

	Percentage	Total Number Individuals Age 3 or Over	Total Number Individuals Over Age 3 Over 240 days	Goal	%
Statewide Average	0.12%	5,182	6		
RCOC Public Hearing 8/17/16	0.00%	221	0		
RCOC 10/01/16	0.00%	195	0	0.00%	0.00%



	Total Number Individuals Age 3 or Over	Goal	Total Number Individuals Over Age 3 Over 240 days	% Attained
Jan-17		0.00%		
Feb-17		0.00%		
Mar-17		0.00%		
Apr-17		0.00%		
May-17		0.00%		
Jun-17		0.00%		
Jul-17		0.00%		
Aug-17		0.00%		
Sep-17		0.00%		
Oct-17		0.00%		
Nov-17		0.00%		
Dec-17		0.00%		



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VII. National Core Indicators (NCI) Employment

Planned Activities

Statement: RCOC has adopted an Employment First Policy making integrated competitive employment the first option considered by planning teams for every working adult served by RCOC.

Objective: RCOC will implement its Employment First Policy by providing consumers and family members with information regarding the opportunity and support to work in employment settings that are meaningful to them and by annually reviewing those opportunities with individuals to ensure they are engaged in activities of their choosing.

Progress: A. Results from the National Core Indicators Consumer Surveys conducted in FY 2010/2011 indicated that 10% of consumers interviewed reported having a paid job in the community. In FY 2011/2012, 18% of the consumers interviewed reported having a paid job in the community.

A. Percentage of adults who reported having a paid job in a community-based setting (e.g., competitive or supported employment, enclave, work crew)

	Percentage	
RCOC FY 10/11	10%	
RCOC FY 11/12	18%	Goal
RCOC FY 14/15*	3 yr cycle	22%

*NOTE: Consumer surveys are being conducted again in FY 14/15



Progress: B. Results from the National Core Indicators Consumer Surveys conducted in FY 2010/2011 indicated that 22% of the consumers interviewed reported having integrated employment as an goal in their IPP. In FY 2011/2012, 30% of the consumers interviewed reporting having integrated employment as a goal in their IPP.

B. Percentage of adults who reported having integrated employment as a goal in the IPP.

	Percentage	
RCOC FY 10/11	22%	
RCOC FY 11/12	30%	Goal
RCOC FY 14/15*	3 yr cycle	38%

*NOTE: Consumer surveys are being conducted again in FY 14/15



Progress: C. Results from the National Core Indicators Consumer Surveys conducted in FY 2010/2011 indicated that 40% of the consumers interviewed who did not have a job in the community, reported wanting one. In FY 2011/2012, 46% of the consumers interviewed who did not have a job in the community, reported wanting one.

C. Percentage of adults without a job in the community who reported wanting one.

	Percentage	
RCOC FY 10/11	40%	
RCOC FY 11/12	46%	Goal
RCOC FY 14/15*	3 yr cycle	50%

*NOTE: Consumer surveys are being conducted again in FY 14/15



Performance Contract 2017

VII. Employment Development Department (EDD) Employment

Planned Activities

Statement: RCOC service coordinators and vendors are implementing RCOC's Employment First Policy of integrated competitive employment as the first option for people with intellectual disabilities.

Objective: RCOC service coordinators will implement the Employment First Policy by providing consumers and families information on job preparation and procurement at annual Individual Transition Meetings through the school and Individual Program Planning meetings through RCOC. RCOC will continue to work on development of new programs that will emphasize a focus on competitive employment as a primary outcome.

Progress: A. Results from the Employment Development Department (EDD) conducted in 2014 indicate that 1,754 consumers ages 16-64 had earned income. In 2015, 2,175 consumers ages 16-64 had earned income.

A. Number of consumers ages 16-64 with earned income.

	RCOC	Statewide Avg.
2013	1,207	839
2014	1,754	906
2015	2,175	962



Progress: B. Results from the Employment Development Department in 2014 indicate that 17.9% of consumers ages 16-64 reported having earned income. In 2015 the percentage of consumers ages 16-64 reporting earned income was 27%.

B. Percentage of consumers ages 16-64 reporting earned income.

	RCOC	Statewide Avg.
2013	12.80%	12%
2014	17.90%	13.10%
2015	27%	16%



Progress: C. Results from the Employment Development Department in 2014 indicate that average annual wages for consumers ages 16-64 were \$6,086. In 2015 the average annual wages for consumers ages 16-64 were \$5,681.

C. Annual earnings of age group 16-64.

	RCOC	Statewide Avg.
2013	\$6,691	\$6,697
2014	\$6,086	\$7,044
2015	\$5,681	\$7,248

Performance Contract 2017

IX. Improving equity in purchase of service expenditures.

Statement: RCOC works to insure that individual needs are being met within appropriate community settings and with sensitivity of the diverse cultural, language, and ethnic characteristics of consumers and families.

Objective: RCOC service coordinators will work with consumers and families to develop IPP goals and objectives to address their choice of living situations. RCOC will work to develop services in the community that meet the cultural and background preferences of consumers and family members to insure the availability of resources. RCOC will continue outreach efforts within our community to overcome potential cultural barriers when identifying appropriate services. RCOC will utilize data collected through NCI survey related to consumers' and families' satisfaction with services and supports to guide the development of new programs in the community. Services can be modified to address individual satisfaction as needed. RCOC will continue to develop community programs that allow for a range of options for consumers when selecting those services. RCOC service coordinators will receive initial and ongoing training related to IPP development that ensures meaningful consumer and family participation. Training includes topics such as Culture and Communication, Dimensions of Culture, and Understanding Culture. RCOC will review IPP goals at least annually to insure that services continue to meet individual needs.

A. Percent of total annual expenditures by individual's residence type and ethnicity.

B. Number and percent of individuals by race/ethnicity who are satisfied with the services and supports received by the family and family member.

C. Number and percent of individuals by race/ethnicity whose IPP/IFSP includes all the services and supports needed.



Performance Contract 2017

Regional Center Compliance Measures

A. Regional Center of Orange County will maintain compliance in the following areas based upon criteria set forth in RCOC's contract with the Department of Developmental Services.


Compliance Measure	Outcome
Unqualified Audit with no material findings	Yes
Substantial Compliance with DDS fiscal audit	Yes
Accuracy percent of POS fiscal projections	Yes
Operates within OPS budget	Yes
Certified to participate in Waiver	Yes
Compliance with Vendor Audit Requirements per contract, Article III, Sec. 10	Met
CDER/ESR Currency	96.45%
Intake/assessment and IFSP (0-2)	
IPP Development Biennial	Annually, 99.27%
IFSP Development	69.19%

STATEMENT OF ASSURANCES

This is to assure that Regional Center of Orange County Year 2016 Performance Contract was developed in accordance with the requirements specified in Welfare and Institutions Code section 4629 and the Department of Developmental Services' (DDS) Year 2016 Performance Contract Guidelines.

The performance contract was developed through a public process which included:

- Providing information, in an understandable form, to the community about regional center services and supports, including budget information and baseline data on services and supports and the regional center operations [WIC 4629 (c)(B)(i)];
- Holding at least one public meeting to solicit input on performance objectives and using focus groups or surveys to collect information from the community [WIC 4629 (c)(B)(ii)];
- Providing at least 10 calendar days advance public notice of the date(s) of the public meeting (DDS Guidelines);
- Circulating a draft to the community of the performance contract plan relative to the public policy and compliance outcomes identified in the DDS Performance Contract Guidelines, and any locally developed policy outcomes prior to presenting the contract to the regional center board for action [WIC 4629 (c)(B)(iii)];
- Providing an opportunity for additional public input and consideration of that input at the regional center board meeting prior to board action on the proposed performance contract [WIC 4629 (c)(B)(iii)].

Signature of RC Director: 

Date: 11-18-16