

Regional Center of Orange County

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Performance Report for Regional Center of Orange County

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Regional Center of Orange County (RCOC) we served about 17,100 consumers. The charts on page 2 tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At RCOC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in

- Fewer consumers residing in Developmental Centers
- Supporting children residing at home with their families
- Supporting adult consumers residing within home settings
- Fewer adult consumers residing in larger residential settings (over 6 beds)

But, we still need to improve in

- Fewer children residing in larger residential settings (over 6 beds)

We hope this report helps you learn more about RCOC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: www.rcocdd.com

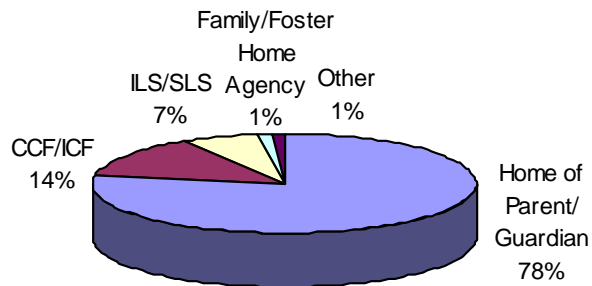
Or contact Jack Stanton, Chief Counselor at 714) 796-5308.

Larry Landauer
Executive Director, Regional Center of Orange County

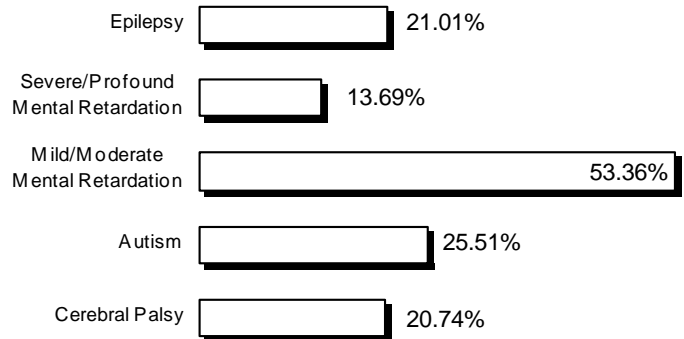
Who uses RCOC?

These charts tell you about who RCOC consumers are and where they live.

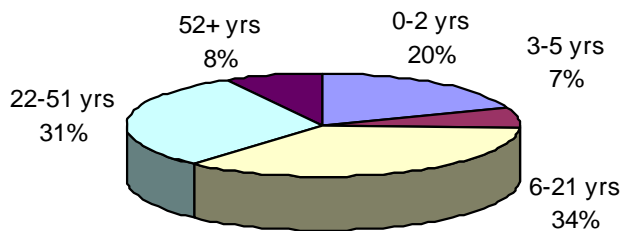
WHERE RCOC CONSUMERS LIVE



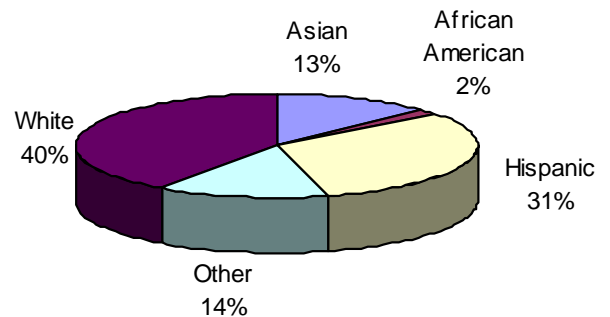
PRIMARY DIAGNOSIS OF RCOC CONSUMERS



AGE OF RCOC CONSUMERS



ETHNICITY OF RCOC CONSUMERS



How well is RCOC performing?

This chart tells you about 5 areas where DDS wants each regional center to keep improving.

The first column tells you how RCOC was doing at the beginning of 2010. And, the second column shows how RCOC was doing at the end of 2010.

To see how RCOC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

| Regional Center Goals (based on Lanterman Act) | December 2009 | | December 2010 | |
|---|---------------|--------|---------------|--------|
| | State Average | RCOC | State Average | RCOC |
| Less consumers live in developmental centers | 0.91% | 0.84% | 0.83% | 0.77% |
| More children live with families | 98.48% | 98.34% | 98.60% | 98.47% |
| More adults live in home settings* | 73.20% | 69.47% | 73.99% | 70.35% |
| Less children live in large facilities (more than 6 people) | 0.13% | 0.07% | 0.13% | 0.10% |
| Less adults live in large facilities (more than 6 people) | 4.10% | 5.19% | 3.80% | 4.54% |

* Home settings include: independent living, supported living, Adult Family Home Agency homes, and consumers' family homes.

Did RCOC meet DDS standards?

Read below to see how well RCOC did in meeting DDS compliance standards:

| Areas Measured | Last Period | Current Period |
|---|-------------|----------------|
| Passes independent audit | Yes | Yes |
| Passes DDS audit | Yes | Yes |
| Audits vendors as required | Met | Partially Met |
| Didn't overspend operations budget | Yes | Yes |
| Participates in the federal waiver | Yes | Yes |
| CDERs are updated as required (<i>CDER is the Client Development Evaluation Report with information about the consumer's diagnosis</i>) | NA* | 98.74% |
| Intake/Assessment timelines for consumers age 3 or older met | 98.29% | 99.17% |
| IPP (<i>Individual Program Plan</i>) requirements met | 100.00% | 100% |
| IFSP (<i>Individualized Family Service Plan</i>) requirements met | 83.81% | 85.67% |

*Measure was temporarily suspended during implementation of the Revised CDER.

- Have shown improvement in meeting Intake/Assessment timelines for consumers over age 3
- Increased the percentage in meeting IFSP requirements. RCOC outreach efforts include County-Wide Developmental Screenings, assigning an RCOC Nurse Liaison to local NICUs (Neonatal Intensive Care Unit), and Physician Outreach efforts which all contribute to a considerable number of children served in Early Start

What about other performance areas?

In the future, we will measure how well we are doing in other areas, including:

- Increasing the number of consumers who work,
- Getting better pay for consumers who work,
- Making sure consumers get medical and dental services, and
- Meeting Intake/Assessment and IFSP timelines for children 0–3.

Want more information?

To see the complete report, go to: www.rcocdd.com

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