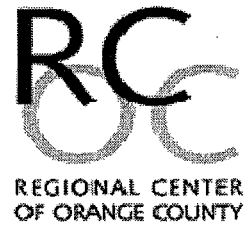


**Regional Center of Orange County**  
Larry Landauer, Executive Director  
1525 North Tustin Avenue, Santa Ana, CA 92705  
Phone: (714) 796-5100 • Fax: (714) 547-4365  
E-mail: [llandauer@rcocdd.com](mailto:llandauer@rcocdd.com)  
[www.rcocdd.com](http://www.rcocdd.com)



*Spring 2015*

## **Performance Report for Regional Center of Orange County**

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Regional Center of Orange County (RCOC) we served about 18,400 consumers. The charts on page 2 tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At RCOC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in serving children in their family home, supporting more adults in various home settings, and assisting people move to the community from developmental centers. But, we still need to improve in reducing the overall number of children and adults that live in larger residential settings.

We hope this report helps you learn more about RCOC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: [www.rcocdd.com](http://www.rcocdd.com)

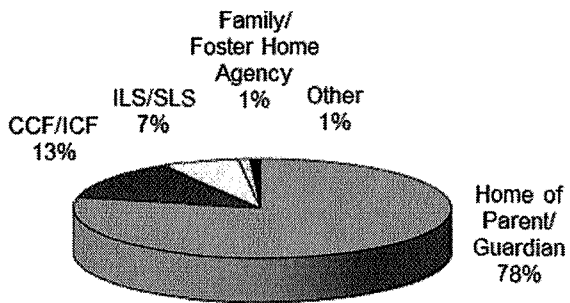
Or contact Jack Stanton at (714) 796-5308.

Executive Director, Regional Center of Orange County

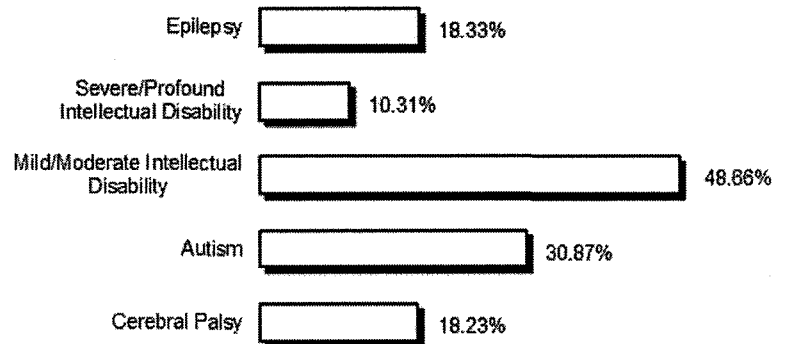
## Who uses RCOC?

These charts tell you about who RCOC consumers are and where they live.

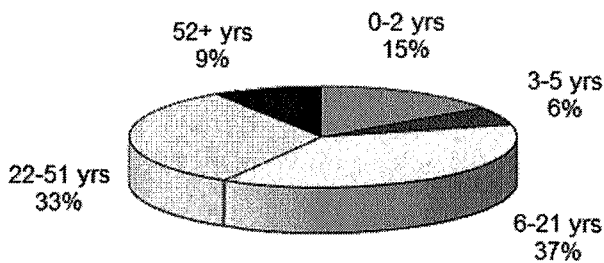
**WHERE RCOC CONSUMERS LIVE**



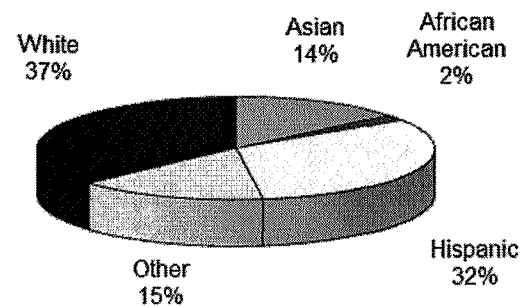
**PRIMARY DIAGNOSIS OF RCOC CONSUMERS**



**AGE OF RCOC CONSUMERS**



**ETHNICITY OF RCOC CONSUMERS**



## How well is RCOC performing?

This chart tells you about 5 areas where DDS wants each regional center to keep improving.

The first column tells you how RCOC was doing at the beginning of 2014. And, the second column shows how RCOC was doing at the end of 2014.

To see how RCOC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2013		December 2014	
	State Average	RCOC	State Average	RCOC
Less consumers live in developmental centers	0.51%	0.53%	0.42%	0.46%
More children live with families	98.98%	98.90%	99.04%	98.96%
More adults live in home settings*	76.49%	72.96%	77.30%	73.75%
Less children live in large facilities (more than 6 people)	0.07%	0.05%	0.07%	0.05%
Less adults live in large facilities (more than 6 people)	3.12%	4%	2.96%	4%

\* Home settings include: independent living, supported living, Adult Family Home Agency homes, and consumers' family homes.

## Did RCOC meet DDS standards?

Read below to see how well RCOC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)	NA*	96.63%**
Intake/Assessment timelines for consumers age 3 or older met	100%	99.49%
IPP ( <i>Individual Program Plan</i> ) requirements met	98.67%	99.27%
IFSP ( <i>Individualized Family Service Plan</i> ) requirements met	NA***	71.64%

*\*Measure was temporarily suspended due to implementation of new Early Start Report.*

*\*\*CDER and ESR currency percentages were weighted based on the regional center's Status 1 and Status 2 caseloads, to arrive at a composite score.*

*\*\*\*Measurement methodology revised at the end of 2013.*

## What about other performance areas?

In the future, we will measure how well we are doing in other areas, including:

- Increasing the number of consumers who work,
- Getting better pay for consumers who work,
- Making sure consumers get medical and dental services, and
- Meeting Intake/Assessment and IFSP timelines for children 0–3.

## Want more information?

To see the complete report, go to: [www.rcocdd.com](http://www.rcocdd.com)

Or contact Jack Stanton at 714) 796-5308.