

## Redwood Coast Regional Center

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*Spring 2014*

### Performance Report for Redwood Coast Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve clients and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Redwood Coast Regional Center (RCRC) we served about 3,000 clients. The charts on page 2 tell you about the clients we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At RCRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in all areas related to Regional Center Goals, including assisting people to live in community settings, supporting adults to live in home settings, assisting both children and adults to live in smaller living arrangements serving no more than six people, and supporting children to live in family settings.

As our service system recovers from the reductions in funding experienced during the recent recession, we are continuing our efforts to sustain existing resources while developing needed new ones, and to ensure that quality services and supports are available to the individuals and families that we serve.

We hope this report helps you learn more about RCRC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: [www.redwoodcoastrc.org](http://www.redwoodcoastrc.org)  
Or contact Donna Landry-Rehling at **(707) 445-0893, ext. 317**.

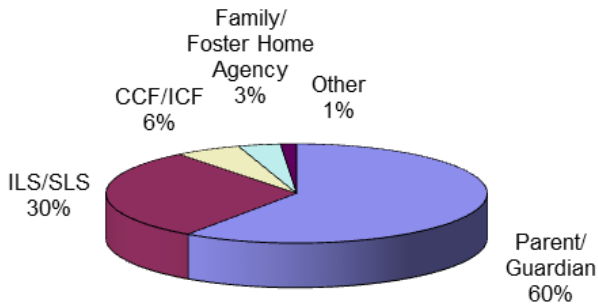
*Clay Jones*

Director, Redwood Coast Regional Center

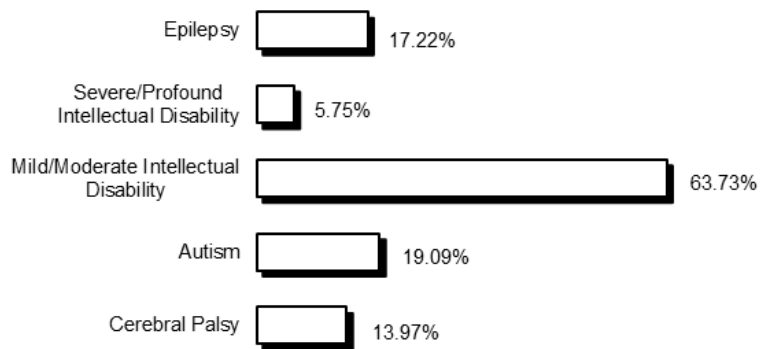
## Who uses RCRC?

These charts tell you about who RCRC clients are and where they live.

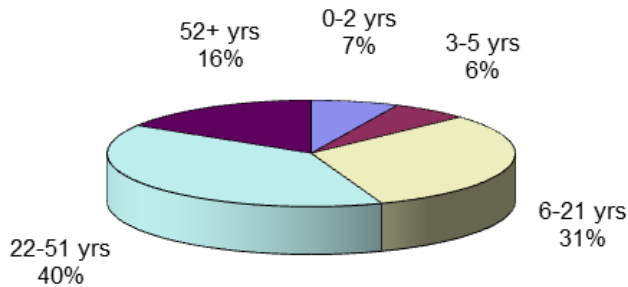
**WHERE RCRC CONSUMERS LIVE**



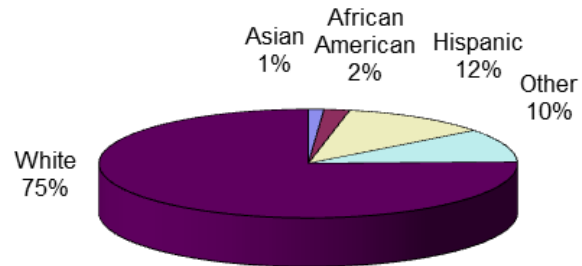
**PRIMARY DIAGNOSIS OF RCRC CONSUMERS**



**AGE OF RCRC CONSUMERS**



**ETHNICITY OF RCRC CONSUMERS**



## How well is RCRC performing?

This chart tells you about 5 areas where DDS wants each regional center to keep improving.

The first column tells you how RCRC was doing at the beginning of 2013. And, the second column shows how RCRC was doing at the end of 2013.

To see how RCRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2012		December 2013	
	State Average	RCRC	State Average	RCRC
Less clients live in developmental centers	0.63%	0.30%	0.51%	0.23%
More children live with families	98.87%	98.53%	98.98%	99.44%
More adults live in home settings*	75.68%	88.73%	76.49%	89.31%
Less children live in large facilities (more than 6 people)	0.08%	0.00%	0.07%	0.00%
Less adults live in large facilities (more than 6 people)	3.31%	1.85%	3.12%	1.68%

\* Home settings include: independent living, supported living, Adult Family Home Agency homes, and clients' family homes.

## Did RCRC meet DDS standards?

Read below to see how well RCRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)	NA*	NA*
Intake/Assessment timelines for consumers age 3 or older met	100%	100%
IPP ( <i>Individual Program Plan</i> ) requirements met	96.76%	97.87%
IFSP ( <i>Individualized Family Service Plan</i> ) requirements met	NA**	NA**

\*Measure temporarily suspended due to implementation of new Early Start Report.

\*\*Measurement methodology revised at the end of 2013.

We are pleased that we continued to improve our performance in meeting the requirements of person centered planning, and that we remain within required timelines for intake and assessment 100% of the time.

## What about other performance areas?

In the future, we will measure how well we are doing in other areas, including:

- Increasing the number of clients who work,
- Seeking better pay for clients who work,
- Making sure clients get medical and dental services, and
- That clients and families receive desired information from us

## Want more information?

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