

## Redwood Coast Regional Center

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Spring 2015

## Performance Report for Redwood Coast Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Redwood Coast Regional Center (RCRC) we served about 3,200 consumers. The charts on page 2 tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At RCRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in the areas of *less clients living in developmental centers, more children living with families, more adults living in home settings, and less adults living in large facilities (more than 6 people)*. But, we still need to improve a bit in the area of *less children living in large facilities (more than 6 people)*, as this goal is slightly below the statewide average.

As our service system works to rebuild itself following the significant recent recession, we are continuing our efforts to sustain existing resources while developing needed new ones. We are also working to ensure that the quality of services and supports meets or exceeds the expectations of individuals and families that we serve.

We hope this report helps you learn more about RCRC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: [www.redwoodcoastrc.org](http://www.redwoodcoastrc.org) or contact Donna Landry-Rehling at (707) 445-0893, ext. 317.

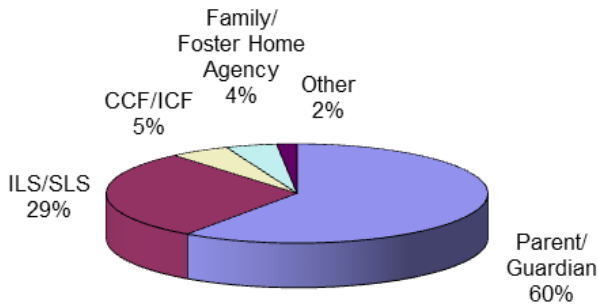
## Clay Jones

Director, Redwood Coast Regional Center

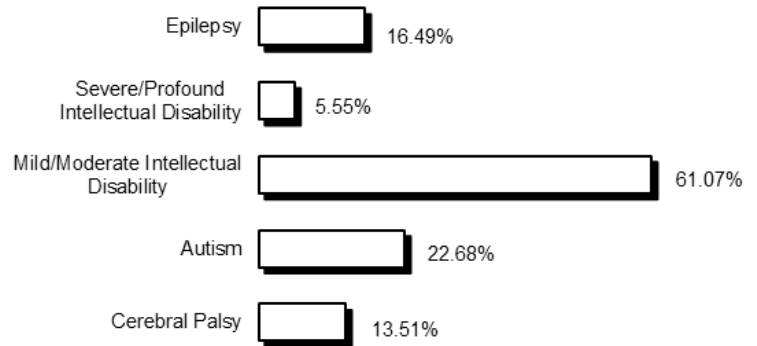
## Who uses RCRC?

These charts tell you about who RCRC consumers are and where they live.

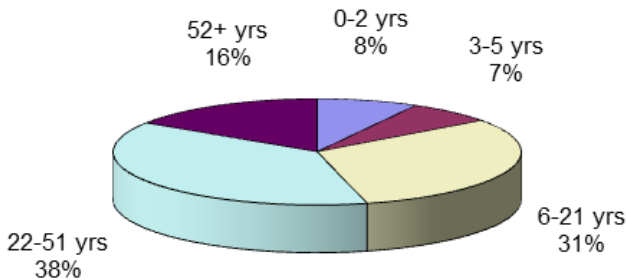
**WHERE RCRC CONSUMERS LIVE**



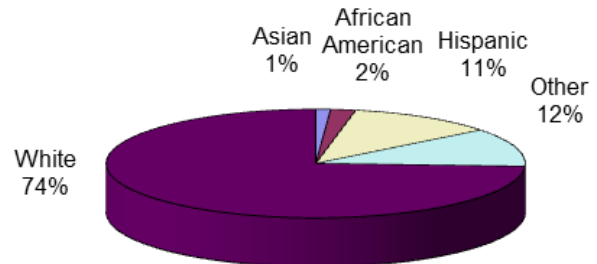
**PRIMARY DIAGNOSIS OF RCRC CONSUMERS**



**AGE OF RCRC CONSUMERS**



**ETHNICITY OF RCRC CONSUMERS**



## How well is RCRC performing?

This chart tells you about 5 areas where DDS wants each regional center to keep improving.

The first column tells you how RCRC was doing at the beginning of 2014. And, the second column shows how RCRC was doing at the end of 2014.

To see how RCRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2013		December 2014	
	State Average	RCRC	State Average	RCRC
Less consumers live in developmental centers	0.51%	0.23%	0.42%	0.22%
More children live with families	98.98%	99.44%	99.04%	99.24%
More adults live in home settings*	76.49%	89.31%	77.30%	89.61%
Less children live in large facilities (more than 6 people)	0.07%	0%	0.07%	0.08%
Less adults live in large facilities (more than 6 people)	3.12%	1.68%	2.96%	1.73%

\* Home settings include: independent living, supported living, Adult Family Home Agency homes, and consumers' family homes.

## Did RCRC meet DDS standards?

Read below to see how well RCRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)	NA*	94.10%**
Intake/Assessment timelines for consumers age 3 or older met	100%	98.55%
IPP ( <i>Individual Program Plan</i> ) requirements met	97.87%	97.76%
IFSP ( <i>Individualized Family Service Plan</i> ) requirements met	NA***	79.33%

\*Measure was temporarily suspended due to implementation of new Early Start Report.

\*\*CDER and ESR currency percentages were weighted based on the regional center's Status 1 and Status 2 caseloads, to arrive at a composite score.

\*\*\*Measurement methodology revised at the end of 2013.

We are working to improve our performance in meeting the timelines and requirements of updating CDERs and ESRs as well as intake and assessment processes, and meeting all requirements for IPPs and IFSPs. Complying with all requirements for Individualized Family Service Plans in a timely fashion will be a particular focus for us in the year ahead.

## What about other performance areas?

In the future, we will measure how well we are doing in other areas, including:

- Increasing the number of consumers who work,
- Seeking better pay for consumers who work,
- Making sure consumers get medical and dental services, and
- That clients and families receive desired information from us

## Want more information?

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