

Redwood Coast Regional Center

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Performance Report for Redwood Coast Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Redwood Coast Regional Center (RCRC) we served about 3,400 consumers. The charts on page 2 tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At RCRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in all of the areas listed under the "Regional Center Goals" near the bottom of page two. We are pleased that we no longer have children residing in large facilities (more than six people), and that slightly more adults are living in home settings of various types. We intend to work diligently in 2016 to keep and improve the outcomes from last year.

In meeting basic standards required by DDS, we need to improve in all areas of completion of reports, assessments, and IFSP's and IPP's. In particular, we need increase our compliance with timelines and requirements for completion of Individualized Family Services Plans (IFSP's). One of the ways we are attempting to improve in this area is by hiring more service coordination staff for our Early Start services; funding cutbacks in recent years have significantly impacted our ability to meet service requirements in this and other areas of responsibility.

We hope this report helps you learn more about RCRC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: www.redwoodcoastrc.org, or contact Donna Landry at (707) 445-0893, ext. 317.

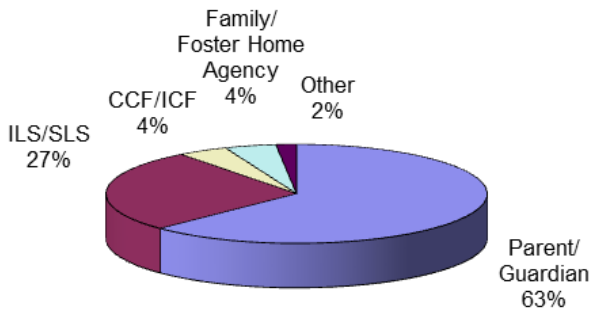
Clay Jones

Director, Redwood Coast Regional Center

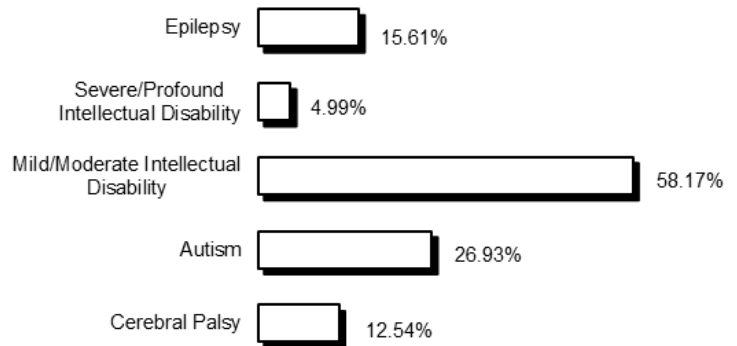
Who uses RCRC?

These charts tell you about who RCRC consumers are and where they live.

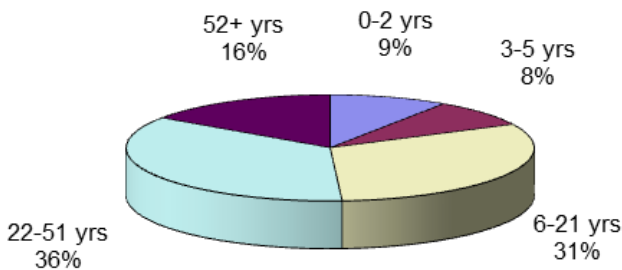
WHERE RCRC CONSUMERS LIVE



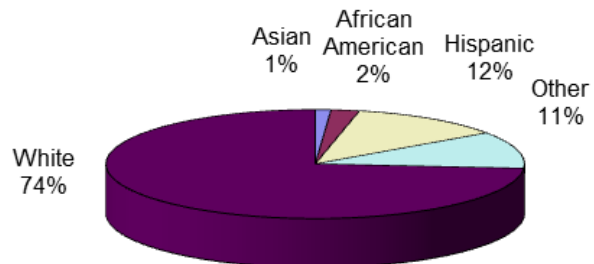
PRIMARY DIAGNOSIS OF RCRC CONSUMERS



AGE OF RCRC CONSUMERS



ETHNICITY OF RCRC CONSUMERS



How well is RCRC performing?

This chart tells you about 5 areas where DDS wants each regional center to keep improving.

The first column tells you how RCRC was doing at the beginning of 2015. And, the second column shows how RCRC was doing at the end of 2015.

To see how RCRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2014		December 2015	
	State Average	RCRC	State Average	RCRC
Less consumers live in developmental centers	0.42%	0.22%	0.36%	0.26%
More children live with families	99.04%	99.24%	99.15%	99.27%
More adults live in home settings*	77.30%	89.61%	78.04%	90.39%
Less children live in large facilities (more than 6 people)	0.07%	0.08%	0.06%	0%
Less adults live in large facilities (more than 6 people)	2.96%	1.73%	2.78%	1.59%

* Home settings include: independent living, supported living, Adult Family Home Agency homes, and consumers' family homes.

Did RCRC meet DDS standards?

Read below to see how well RCRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)*	94.10%	92.49%
Intake/Assessment timelines for consumers age 3 or older met	98.55%	97.96%
IPP (<i>Individual Program Plan</i>) requirements met	97.87%	97.76%
IFSP (<i>Individualized Family Service Plan</i>) requirements met	79.33%	68.76%

**CDER and ESR currency percentages were weighted based on the regional center's Status 1 and Status 2 caseloads, to arrive at a composite score.*

As noted on the page 1 of this report, RCRC is currently working to improve our performance in updating and completing CDER's and ESR's, completing intakes and assessments according to timelines, and meeting all requirements for IPP's and IFSP's.

We have developed a plan for 2016 to address our performance in each of these areas.

Want more information?

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