

Redwood Coast Regional Center

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Performance Report for Redwood Coast Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Redwood Coast Regional Center (RCRC) we served about 3,600 consumers. The charts on page 2 tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At RCRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standards. As you can see in this report, we did well in all of the areas listed under "Regional Center Goals" in the chart near the top of page 3. We exceeded State Averages in three of the five areas (children living with families, more adults living in home settings, and less adults living in large facilities) and need to improve our performance in two areas (clients living in developmental centers, less children living in larger facilities). It should be noted that the slight increase in the number of clients living in developmental centers is due to forensic placements through the court system. We will work hard in 2017 to maintain our progress and improve our performance.

In the section "Did RCRC meet DDS Standards?" We are pleased to report that we continue to pass independent and DDS audits, complete vendor audits as required, remain within our operations budget, and participate in the federal waiver program. We need to improve our performance in the areas of completion of reports and assessments, our intake process, and IFSPs and IPPs. We intend to improve our performance in 2017 by hiring more service coordinators and through improvements to staff training and monitoring.

We hope this report helps you learn more about RCRC. If you have any questions or comments, please contact us!

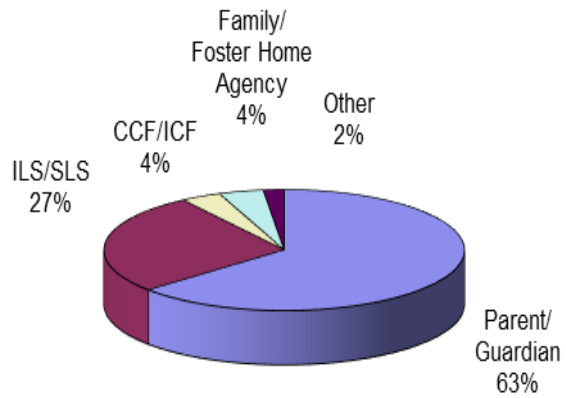
This report is a summary. To see the complete report, go to www.redwoodcoastrc.org
Or contact Dr. Rick Blumberg at 707-445-0893 Ext. 317

Rick Blumberg, PhD
Director, Redwood Coast Regional Center

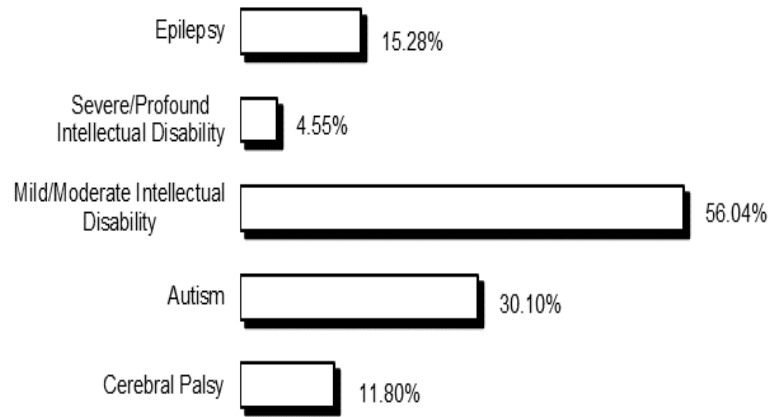
Who uses RCRC?

These charts tell you about who RCRC consumers are and where they live.

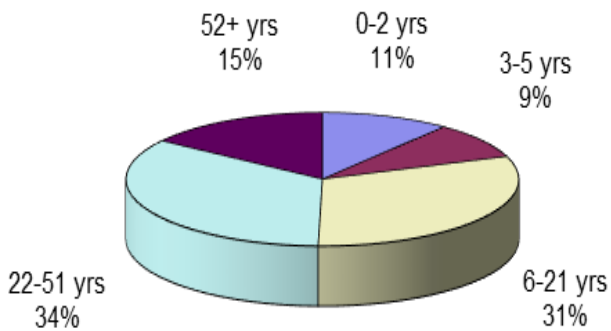
WHERE RCRC CONSUMERS LIVE



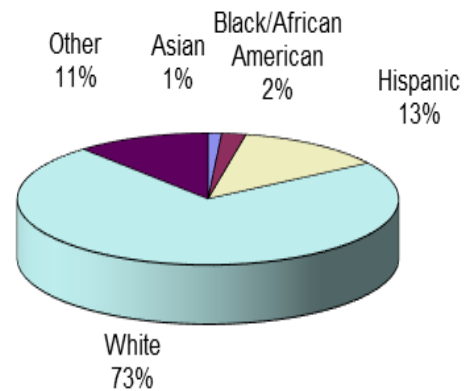
DIAGNOSIS OF RCRC CONSUMERS



AGE OF RCRC CONSUMERS



ETHNICITY OF RCRC CONSUMERS



How well is RCRC performing?

This chart tells you about 5 areas where DDS wants each regional center to keep improving.

The first column tells you how RCRC was doing at the end of 2015. And, the second column shows how RCRC was doing at the end of 2016.

To see how RCRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2015		December 2016	
	State Average	RCRC	State Average	RCRC
Less consumers live in developmental centers	0.36%	0.26%	0.30%	0.30%
More children live with families	99.15%	99.27%	99.24%	99.47%
More adults live in home settings*	78.04%	90.39%	78.89%	90.76%
Less children live in large facilities (more than 6 people)	0.06%	0%	0.05%	0.07%
Less adults live in large facilities (more than 6 people)	2.78%	1.59%	2.60%	1.69%

* Home settings include: independent living, supported living, Adult Family Home Agency homes, and consumers' family homes.

Did RCRC meet DDS standards?

Read below to see how well RCRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)*	92.49%	90.77%
Intake/Assessment timelines for consumers age 3 or older met	97.96%	96.19%
IPP (<i>Individual Program Plan</i>) requirements met	97.76%	98.56%
IFSP (<i>Individualized Family Service Plan</i>) requirements met	68.76%	74.86%

*CDER and ESR currency percentages were weighted based on the regional center's Status 1 and Status 2 caseloads, to arrive at a composite score.

During the current period the data shows that we need to improve our completion of CDERs and ESRs. We will also be working to improve our performance in meeting intake/assessment timelines, and the requirements for IPPs and IFSPs. In addition, we will place a strong focus on improving our ability to meet all IFSP requirements. Significant increases in case load growth, especially in Early Start, combined with challenges in hiring and retaining sufficient numbers of experienced service coordination staff, are contributing factors. We will work diligently to meet

DDS standards in 2017 with anticipated improvements in caseload ratios, enhanced training and monitoring of timelines.

How well is RCRC doing at getting consumers working?

RCRC has chosen to include consumer employment as a local measure in their performance contract. The chart below shows how well RCRC is performing on increasing consumer employment performance compared to their prior performance and statewide average:

Areas Measured	State Average	RCRC	State Average	RCRC
	Jan through Dec 2015		Jan through Dec 2016	
Percentage of adults in day services, that interact with people without disabilities: (Data Source: Client Development Evaluation Report (CDER))				
None	9%	2%	9%	2%
Few	59%	64%	58%	67%
Most	18%	20%	18%	19%
All	14%	13%	14%	12%
Percentage of adults who engage in paid work: (Data Source: California Employment Development Department (EDD))				
Less than 10 hours/week	8%	13%	7%	13%
10-25 hours/week	9%	10%	9%	9%
26-39 hours/week	6%	4%	5%	5%
40+ hours/week	1%	1%	1%	1%
Percentage of adults earning: (Data Source: CDER)				
Below minimum wage	60%	42%	57%	37%
Minimum wage	23%	42%	26%	48%
Above minimum wage	16%	16%	16%	14%
Salaried	1%	1%	1%	1%
Earned Income (Adults age 16-64): (Data Source: EDD)		Jan through Dec 2015		Jan through June 2016
Quarterly number of consumers with earned income	20,157	371	21,691	370
Percentage of consumers with earned income	13.6%	18.2%	14.2%	17.9%
Average annual wages	\$7,236	\$5,415	\$7,631*	\$6,080*
Percentage of Adults who reported: (Data Source: National Core Indicator Survey)		July 2011 - June 2012		July 2014 - June 2015
Having a paid job in a community-based setting	13%	17%	13%	26%
Having integrated employment as a goal in their IPP	27%	33%	27%	40%
Currently unemployed, but wanting a job in the community	39%	24%	45%	37%

*Average wages for January through June 2016 are estimates based on the first two quarters of 2016.

How well is RCRC doing at reducing disparities and improving equity?

2015-16 Purchase of Service Expenditures by Residence Type

	Residence Type	Home	Independent Living Services/ Supported Living Services	Institutions*	Residential	Medical/ Rehabilitation/ Psychiatric	Other**
	Consumer Count	2,762	986	12	151	23	47
Ethnicity/Race	White	76.6%	87.1%	99.5%	94.4%	90.5%	77.5%
	Hispanic	10.2%	4.7%	0.0%	0.6%	5.1%	7.8%
	Black/African American	2.1%	1.1%	0.0%	0.0%	0.0%	0.0%
	American Indian or Alaska Native	4.6%	4.2%	0.5%	1.7%	0.1%	14.7%
	Asian	2.1%	0.9%	0.0%	0.7%	0.0%	0.0%
	Native Hawaiian or Other Pacific Islander	0.1%	0.0%	0.0%	0.0%	0.0%	0.0%
	Other Ethnicity or Race/Multi-Cultural	4.4%	1.9%	0.0%	2.5%	4.4%	0.0%
	TOTAL	100%	100%	100%	100%	100%	100%

*Institutions include developmental centers, state hospitals and correctional facilities.

** Other includes consumers who are out-of-state, in hospice, transient/homeless, and those who are not listed elsewhere in the residence type table.

2015-16 Purchase of Service Authorized Services by Residence Type

Ethnicity	Home	Independent Living Services/ Supported Living Services	Institutions*	Residential	Medical/ Rehabilitation /Psychiatric	Other
White	73.0%	86.8%	84.9%	79.4%	99.3%	93.2%
Hispanic	12.7%	4.9%	4.7%	6.1%	0.0%	0.8%
Black/African American	2.2%	1.2%	0.0%	0.0%	0.0%	0.0%
American Indian or Alaska Native	4.6%	4.1%	0.7%	14.5%	0.7%	2.1%
Asian	2.2%	1.1%	0.0%	0.0%	0.0%	0.7%
Native Hawaiian or Other Pacific Islander	0.2%	0.0%	0.0%	0.0%	0.0%	0.0%
Other Ethnicity or Race/Multi-cultural	5.1%	2.0%	9.7%	0.0%	0.0%	3.1%

Want more information?

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