

## **Redwood Coast Regional Center**

Rick Blumberg, Ph.D., Executive Director  
1116 Airport Park Blvd., Ukiah, CA 95482  
Phone: (707) 462-3832 • Fax: (707) 462-3314  
E-mail: [rblumberg@redwoodcoastrc.org](mailto:rblumberg@redwoodcoastrc.org)  
[www.redwoodcoastrc.org](http://www.redwoodcoastrc.org)



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## **Performance Report for Redwood Coast Regional Center**

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Redwood Coast Regional Center (RCRC) we served about 4,000 consumers. The charts on page two tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At RCRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in four out of the five Regional Center Goals listed at the bottom of page 2. Although we made progress, we still need to improve in the goal of less children living in larger facilities.

In the section "Did RCRC meet DDS Standards?" We are pleased to report that we continue to pass independent and DDS audits, complete vendor audits as required, remain within our operations budget, and participate in the federal waiver program. We need to improve our performance in the areas of completion of reports and assessments, our intake process, and IFSPs and IPPs. We intend to improve our performance in 2018 by hiring more service coordinators and through improvements to staff training and monitoring

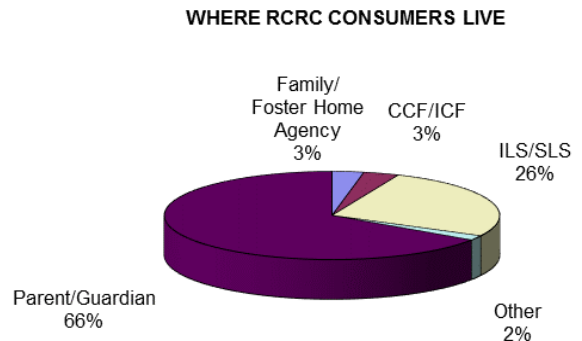
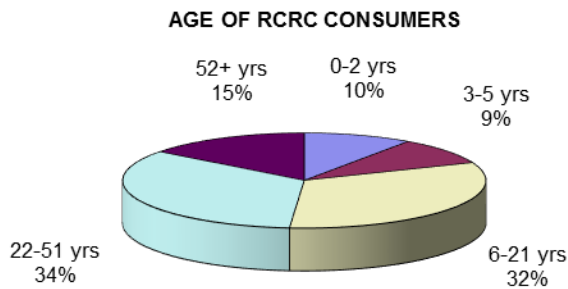
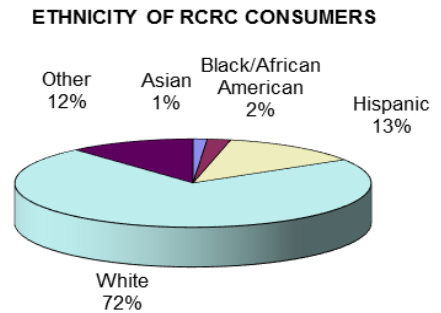
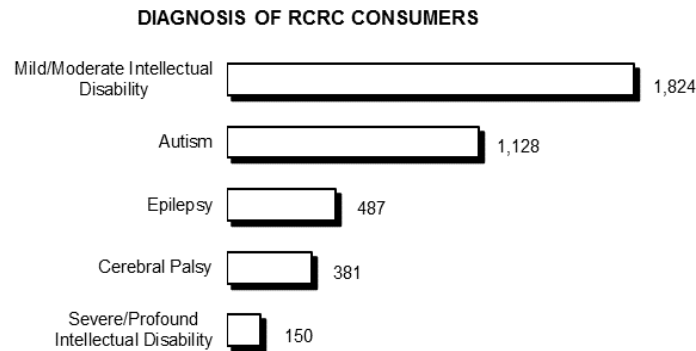
We hope this report helps you learn more about RCRC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: [www.redwoodcoastrc.org](http://www.redwoodcoastrc.org) or contact Dr. Rick Blumberg at 707-462-3832, 260

Rick Blumberg, PhD  
Executive Director, Redwood Coast Regional Center

## Who uses RCRC?

These charts tell you who RCRC consumers are and where they live.



## How well is RCRC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving every year.

The first column tells you how RCRC was doing at the end of 2016. And, the second column shows how RCRC was doing at the end of 2017.

To see how RCRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2016		December 2017	
	State Average	RCRC	State Average	RCRC
Fewer consumers live in developmental centers	0.30%	0.30%	0.21%	0.16%
More children live with families	99.24%	99.47%	99.32%	99.50%
More adults live in home settings*	78.89%	90.76%	79.61%	91.82%
Fewer children live in large facilities (more than 6 people)	0.05%	0.07%	0.04%	0.06%
Fewer adults live in large facilities (more than 6 people)	2.60%	1.69%	2.47%	1.37%

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

## Did RCRC meet DDS standards?

Read below to see how well RCRC did in meeting DDS compliance standards:

Area Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)	90.77%	91.04%
Intake/Assessment timelines for consumers age 3 or older met	96.19%	97.22%
IPP ( <i>Individual Program Plan</i> ) requirements met	98.56%	N/A
IFSP ( <i>Individualized Family Service Plan</i> ) requirements met	74.86%	84.9%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) The IFSP calculation methodology was changed from composite to average in order to more accurately reflect the RC's performance by only including children reviewed during monitoring and not all Early Start consumers. 4) N/A indicates that the regional center was not reviewed for the measure during the current period.

We did make a modest improvement this period in meeting intake/assessment timelines and significantly improved our performance in meeting Individualized Family Service Plan (IFSP) requirements.

## How well is RCRC doing at getting consumers working?

RCRC has chosen to include consumer employment as a local measure in their performance contract. The chart below shows how well RCRC is performing on increasing consumer employment performance compared to their prior performance and statewide average:

Area Measured	State Average	RCRC	State Average	RCRC
	Jan. through Dec. 2016		Jan. through Dec. 2017	
<b>Of adults in day services, percentage that interact with people without disabilities:</b>				
Data Source: Client Development Evaluation Report (CDER)				
No people without disabilities	9%	2%	10%	2%
Few	58%	67%	58%	67%
Mostly	18%	19%	18%	20%
Only	14%	12%	15%	12%
<b>Percentage of adults who engage in paid work:</b>				
Data Source: CDER				
Less than 10 hours/week	7%	13%	7%	13%
10-25 hours/week	9%	9%	8%	9%
26-39 hours/week	5%	5%	5%	4%
40+ hours/week	1%	1%	1%	1%
<b>Percentage of adults earning:</b>				
Data Source: CDER				
Below Minimum Wage	57%	37%	53%	33%
Minimum Wage	26%	48%	29%	51%
Above Minimum Wage	16%	14%	17%	15%
Salaried	1%	1%	1%	1%
<b>Percentage of Adults who Reported:</b>				
Data Source: National Core Indicator Adult Consumer Survey		<b>July 2011-June 2012</b>		<b>July 2014-June 2015</b>
Having a paid job in a community-based setting	13%	17%	13%	26%
Having integrated employment as a goal in their IPP	27%	33%	27%	40%
Currently being unemployed, but wanting a job in the community	39%	24%	45%	37%
<b>Earned Income (Adults age 16-64):</b>				
Data Source: Employment Development Department		<b>Jan. through Dec. 2016</b>		<b>Jan. through June 2017</b>
Quarterly number of consumers with earned income	21,817	380	23,205	401
Percentage of consumers with earned income	14.2%	18.3%	14.6%	19.0%
Average annual wages	\$7,953	\$6,273	\$8,368	\$6,390
<b>Annual earnings of all people with disabilities in California</b>				
Data Source: Cornell University Disability Status Report		<b>2015</b>		<b>2016</b>
		\$43,100		\$45,300

## How well is RCRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Percent of Expenditures and Consumers by Residence Type and Ethnicity/Race Fiscal Years 2015-16 and 2016-17															
Residence Type	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		2016	2017	2016	2017	2016	2017	2016	2017	2016	2017	2016	2017	2016	2017
Family Home	Consumers	6%	6%	2%	2%	2%	2%	16%	17%	0.2%	0.2%	68%	66%	5%	6%
	Expenditures	5%	4%	2%	2%	2%	2%	10%	11%	0.1%	0.2%	77%	76%	4%	5%
ILS/SLS	Consumers	5%	5%	1%	1%	2%	2%	5%	5%	0.1%	0.1%	86%	86%	3%	2%
	Expenditures	4%	5%	1%	1%	1%	1%	5%	4%	0.0%	0.0%	87%	87%	2%	2%
Institutions	Consumers	8%	0.0%	0%	0.0%	0%	13%	0%	7%	0.0%	0.0%	92%	80%	0%	0.0%
	Expenditures	1%	0.0%	0%	0.0%	0%	1%	0%	1%	0.0%	0.0%	99%	98%	0%	0.0%
Residential	Consumers	4%	3%	1%	1%	0%	0%	1%	2%	0.0%	0.0%	91%	90%	3%	4%
	Expenditures	2%	1%	1%	2%	0%	0%	1%	1%	0.0%	0.0%	94%	91%	3%	5%
Med/Rehab/Psych	Consumers	4%	4%	0%	0.0%	0%	0%	4%	4%	0.0%	0.0%	78%	81%	13%	11%
	Expenditures	0%	0%	0%	0.0%	0%	0%	5%	7%	0.0%	0.0%	91%	87%	4%	6%
Other	Consumers	15%	15%	0%	0.0%	2%	0%	2%	4%	0.0%	0.0%	79%	78%	2%	4%
	Expenditures	15%	4%	0%	0.0%	0%	0%	8%	4%	0.0%	0.0%	77%	92%	0%	0%

Note: 1) Institutions include developmental centers, state hospitals, and correctional facilities. 2) Residential includes care facilities intermediate care facilities, and continuous nursing facilities. 3) Med/Rehab/Psych include skilled nursing facilities, psychiatric treatment and rehabilitation centers, acute general hospitals, sub-acute care services, and community treatment facilities. 4) Other includes consumers who are out-of-state, in hospice, transient/homeless, or not listed elsewhere.

**Percent of Authorized Services and Consumers by Residence Type and Ethnicity/Race  
Fiscal Years 2015-16 and 2016-17**

Residence Type	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		2016	2017	2016	2017	2016	2017	2016	2017	2016	2017	2016	2017	2016	2017
Family Home	Consumers	6%	6%	2%	2%	2%	2%	16%	17%	0.2%	0.1%	68%	12%	5%	9%
	Authorized Services	5%	4%	2.2%	2.0%	2.2%	2.0%	13%	13%	0.2%	0.2%	73%	73%	5.1%	6%
ILS/SLS	Consumers	5%	5%	1%	1%	2%	2%	5%	5%	0.1%	0.5%	86%	41%	3%	5%
	Authorized Services	4%	4%	1.1%	1.0%	1.2%	1.0%	5%	4%	0.0%	0.0%	87%	87%	2.0%	2%
Institutions	Consumers	8%	0.0%	0.0%	0.0%	0.0%	13%	0.0%	7%	0.0%	0.0%	92%	35%	0.0%	12%
	Authorized Services	1%	0.0%	0.0%	0.0%	0.0%	3.0%	0.0%	1.0%	0.0%	0.0%	99%	96%	0.0%	0.0%
Residential	Consumers	4%	3%	1%	1%	0.0%	0.0%	1%	2%	0.0%	0.1%	91%	51%	3%	3%
	Authorized Services	2%	1%	0.7%	1.0%	0.0%	0.0%	0.8%	2.0%	0.0%	0.0%	93%	91%	3.1%	5%
Med/Rehab/Psych	Consumers	4%	4%	0.0%	0.0%	0.0%	0.0%	4%	4%	0.0%	0.0%	78%	53%	13%	2%
	Authorized Services	1%	2%	0.0%	0.0%	0.0%	0.0%	5%	7%	0.0%	0.0%	85%	83%	9.7%	8.0%
Other	Consumers	15%	15%	0.0%	0.0%	2%	0.0%	2%	4%	0.0%	0.0%	79%	15%	2%	8%
	Authorized Services	15%	7%	0.0%	0.0%	0.0%	0.0%	6%	4%	0.0%	0.0%	79%	89%	0.0%	0.1%

Note: 1) Institutions include developmental centers, state hospitals, and correctional facilities. 2) Residential includes care facilities intermediate care facilities, and continuous nursing facilities. 3) Med/Rehab/Psych include skilled nursing facilities, psychiatric treatment and rehabilitation centers, acute general hospitals, sub-acute care services, and community treatment facilities. 4) Other includes consumers who are out-of-state, in hospice, transient/homeless, or not listed elsewhere.

**Want more information?**

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Or contact Dr. Rick Blumberg at 707-462-3832, Ext 219