

2010 PERFORMANCE CONTRACT MEASURES AND ACTIVITIES

Redwood Coast Regional Center

Public Policy Performance Measures

Measures	Activities Regional Center will Employ to Achieve Outcomes
Number and percent of RC caseload in DC	<ul style="list-style-type: none"> • Continue assisting those residing in State Developmental Centers and community institutions (16 beds or larger) to move into the community through the Community Placement Plan. • Complete a survey of individuals living in Skilled Nursing Facilities (SNF's) regarding preferences for living arrangements and support needs.
Number and percent of minors residing with families	<ul style="list-style-type: none"> • Develop two more out-of-home respite options for families. • Continue to offer parent training. • Continue to offer parent support groups
Number and percent of adults residing in independent living	<ul style="list-style-type: none"> • Continue work through Community Placement Plan (CPP) to address need for affordable housing options. • Offer training to parents/family in 2010 on life planning and creating special needs Trusts. • Continue to offer self advocacy supports to interested adults.
Number and percent of adults residing in supported living	<ul style="list-style-type: none"> • Continue to work with Supported Living Service (SLS) providers to develop and implement internal quality improvement programs. • Support SLS providers to incorporate personal safety training into services.
Number and percent of adults residing in Adult Family Home Agency homes	<ul style="list-style-type: none"> • Continue to develop more Family Homes in Lake, Del Norte, and Southern Humboldt Counties.

2010 Public Policy Performance Measures Continued

Measures	Activities Regional Center will Employ to Achieve Outcomes
Number and percent of adults residing in family homes (home of parent or guardian)	<ul style="list-style-type: none"> • Make available a guide to generic and community resources serving individuals and families.
Number and percent of minors living in facilities serving >6 (Desired outcome = less)	<ul style="list-style-type: none"> • Continue to develop specialized children's living options with Foster Family Agencies. • Limit the development of new licensed residential homes to smaller homes, with specialized supports where possible.
Number and percent of adults living in facilities serving >6 (Desired outcome = less)	<ul style="list-style-type: none"> • Encourage development of smaller licensed residential homes, with individual bedrooms where possible • Promote Individual Support Plans which offer skills training toward independence for persons served.

2010 PERFORMANCE CONTRACT MEASURES AND ACTIVITIES

Redwood Coast Regional Center

Local Policy Outcomes – Activities Outline

Measures	Activities Regional Center will Employ to Achieve Outcomes
<p>More children in the RCRC four-county area will attend school in inclusive settings</p>	<ul style="list-style-type: none"> • Provide collaborative consultation and trainings between local school districts, parents and RCRC. • Provide information about transition and adult services for families of school-aged children. • Train regional center staff and implement provisions of AB 287 (transition planning and services).
<p>Adults in RCRC four-county area participating in adult education opportunities</p>	<ul style="list-style-type: none"> • Work with all forms of adult education to provide options to support adults attending classes or other learning opportunities. • Continue to work with local high schools to develop strategies and modifications to assist students with developmental disabilities in preparing for the High School Exit Exam.
<p>Individuals participating in sports, hobbies, or leisure activities at least weekly</p>	<ul style="list-style-type: none"> • Publish or make available more information on community activities and generic leisure time resources. • Continue to promote and support inclusive practices in school district activities, including sports, electives, extra curricular activities, school volunteer opportunities and joint school-community activities.
<p>Individuals/families requesting Positive Behavioral Support services will begin receiving services within 30 days</p>	<ul style="list-style-type: none"> • Continue to recruit positive behavioral support services and integrate with available mental health services. • Develop and implement mandated group training for families prior to receiving behavioral support services.

2010 Local Policy Outcomes – Activities Outline Continued

Measures	Activities Regional Center will Employ to Achieve Outcomes
<p>Individuals/families will receive information on services from RCRC at least twice yearly</p>	<ul style="list-style-type: none"> • Use simple, user-friendly formats and language when developing materials. • Continue and further develop the “Meet Your Neighbor” campaign in 2010.
<p>Adults in RCRC four-county area who:</p> <ul style="list-style-type: none"> • Earn income • Participate in supported employment • Participate in competitive employment 	<ul style="list-style-type: none"> • Provide individuals with information on alternate work opportunities, such as customized employment and micro-enterprise through the planning process. • Continue to provide training and technical assistance for existing adult day service providers on the California First Lady’s Employment Initiative and ways to implement new employment strategies.
<p>Children and adults have access to medical and dental services</p>	<ul style="list-style-type: none"> • Develop new strategies for access to medical/dental services, given changes to California Medi-Cal coverage.
<p>Number of consumers per thousand who are victims of abuse</p>	<ul style="list-style-type: none"> • Continue to share information regarding abuse prevention with law enforcement and first responders. • Provide at least two workshops in 2010 to families and caregivers on personal safety and abuse prevention. • Repeat RCRC staff training on mandated reporting requirements for all staff.

2010 Performance Contract Measures and Activities
Local Policy Outcomes - Baseline

Measures	RCRC Baseline	Planned Activities
Percentage of children in the RCRC four-county area will attend school in inclusive settings	*46% as of 10/31/08 *NOTE: Current baseline figures do not represent statistical significance. Figures are based on limited sampling only.	<ol style="list-style-type: none"> 1. Provide collaborative consultation and trainings between local school districts, parents and RCRC. 2. Provide information about transition and adult services for families of school-aged children. 3. Train regional center staff and implement provisions of AB 287 (transition planning and services).
Percentage of adults in RCRC four-county area participating in adult education opportunities	*14% as of 10/31/08	<ol style="list-style-type: none"> 1. Work with all forms of adult education to provide options to support adults attending classes or other learning opportunities. 2. Continue to work with local high schools to develop strategies and modifications to assist students with developmental disabilities in preparing for the High School Exit Exam.
Percentage of individuals participating in sports, hobbies, or leisure activities at least weekly	*76% as of 10/31/08	<ol style="list-style-type: none"> 1. Publish or make available more information on community activities and leisure time resources. 2. Continue to promote and support inclusive practices in school district activities, including sports, electives, extra curricular activities, school volunteer opportunities and joint school-community activities.
Percentage of individuals/families requesting Positive Behavioral Support services will begin receiving services within 30 days	*63% as of 10/31/08	<ol style="list-style-type: none"> 1. Continue to recruit positive behavioral support services and integrate with available mental health services. 2. Develop and implement mandated group training for families prior to receiving behavioral support services.

2010 Performance Contract Measures and Activities
Local Policy Outcomes Baseline - Continued

Measures	RCRC Baseline	Planned Activities
Percentage of individuals/families will receive information on services from RCRC at least twice yearly	*94% as of 10/31/08	<ol style="list-style-type: none"> 1. Use simple, user-friendly formats and language when developing materials. 2. Continue to further develop the "Meet Your Neighbor" campaign in 2010.
Percentage of adults in RCRC four-county area who: <ul style="list-style-type: none"> • Earn income • Participate in supported employment • Participate in competitive employment 	8% as of 12/31/08	<ol style="list-style-type: none"> 1. Provide individuals with information on alternate work opportunities, such as customized employment and micro-enterprise through the planning process. 2. Continue to provide training and technical assistance for existing adult day service providers on the California First Lady's Employment Initiative and ways to implement new employment strategies.
Percentage of children and adults have access to medical and dental services	86% as of 12/31/08	<ol style="list-style-type: none"> 1. Develop new strategies for access to medical/dental services, given changes to California Medi-Cal coverage.
Percentage of consumers per thousand who are victims of abuse	NOTE: Unable to develop measure in 2008 – attempting to sample available information this year (2009)	<ol style="list-style-type: none"> 1. Continue to share information regarding abuse prevention with law enforcement and first responders. 2. Provide at least two workshops in 2010 to families and caregivers on personal safety and abuse prevention. 3. Repeat RCRC staff training on mandated reporting requirements for all staff.

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2010 PERFORMANCE CONTRACT MEASURES AND ACTIVITIES
Redwood Coast Regional Center

Compliance Measures

Measures
Unqualified independent audit with no Material finding(s)
Substantial Compliance with DDS fiscal audit
Accuracy percent of POS fiscal projections (based on February SOAR)
Operates within OPS budget
Certified to participate in Waiver
Compliance with Vendor Audit Requirements per contract, Article III, Section 10
CDER/ESR Currency
Intake/assessment and IFSP time lines (0-3). Under Development
Intake/assessment time lines for consumers ages 3 and above
IPP Development (WIC requirements)
IFSP Development (Title 17 requirements)


STATEMENT OF ASSURANCES

This is to assure that Redwood Coast Regional Center Year 2010 Performance Contract was developed in accordance with the requirements specified in Welfare and Institutions Code section 4629 and the Department of Developmental Services' (DDS) Year 2010 Performance Contract Guidelines.

The performance contract was developed through a public process which included:

- Providing information, in an understandable form, to the community about regional center services and supports, including budget information and baseline data on services and supports and the regional center operations [WIC 4629 (c)(B)(i)]
- Holding at least one public meeting to solicit input on performance objectives and using focus groups or surveys to collect information from the community [WIC 4629 (c)(B)(ii)]
- Providing at least 10 calendar days advance public notice of the date(s) of the public meeting (DDS Guidelines)
- Circulating a draft to the community of the performance contract plan relative to the public policy and compliance outcomes identified in the DDS Performance Contract Guidelines, and any locally developed policy outcomes prior to presenting the contract to the regional center board for action [WIC 4629 (c)(B)(iii)]
- Providing an opportunity for additional public input and consideration of that input at the regional center board meeting prior to board action on the proposed performance contract [WIC 4629 (c)(B)(iii)]

Signature of RC Director: _____



Date: _____

November 16, 2009