## San Andreas Regional Center's

## 2010 Performance Contract End-of-Year Report

2011 DRAFT PERFOMANCE CONTRACT

## Demographics: Who is Served by San Andreas Regional Center?

	-277%	BY RESID	ENCE COUNT	Υ	- 10 May 1 - 10 Tab	
	IN-HOME	PLACEMENT	STATE HOSP.	OTHER	UNKNOWN	TOTALS
MONTEREY	1,663	194	0	5	4	1,866
SAN BENITO	226	20	0	0	0	246
SANTA CRUZ	1,069	151	0	2	3	1,225
SANTA CLARA	7,576	1,551	0	47	15	9,189
OTHER COUNTIES	57	20	39	14	4	134
TOTALS	10,591	1,936	39	68	26	

TOTAL ACTIVE CLIENT COUNT = \*12,660 \*as of 08/31/10

## Demographics: WHERE DO PEOPLE SERVED BY THE REGIONAL CENTER LIVE?

2214	PEOPLE SERVED		
PLACEMENT TYPE (based on 12/1/08)	CHILDREN	ADULTS	
Family Home	97.23%	56.23%	
Family Home Agency	.89%	.56%	
Supported Living Arrangement	cent of adults residing i	5.17%	
ndependent Living	object some to the	9.14%	
CCF/ICF >7 people	0	2.13%	
Nursing Facility	0	.07%	
Developmental Center	0	.32%	

### 2010 PERFORMANCE CONTRACT

Outcomes	Public Policy Performance Measures		
1	Number/percent of Regional Center caseload in Developmental Centers		
2	Number/percent of minors residing with families		
3	Number/percent of adults residing in independent living		
4	Number/percent of adults residing in supported living		
5	Number/percent of adults residing in Adult Family Home Agencies		
6	Number/percent of adults residing in family homes (parent or guardian)		
7	Number/percent of adults residing in home settings		
8	Number/percent of minors living in facilities serving > 6		
9	Number/percent of adults living in facilities serving > 6		

### 2010 PERFORMANCE CONTRACT

Outcomes	Public Policy Performance Measures (Measures Under Development)	
10	Number/percent of adults in supported employment.	
11	Number/percent of adults with earned income and average wage (aggregate).	
12	Number/percent of adults in competitive employment.	
13	Access to medical and dental services.	
14	Number of consumers per thousand who are victims of abuse	

## Results of 2010 Performance Select Performance Measures

Perional Center Ceels	December 2009	June 2010	
Regional Center Goals (based on Lanterman Act)	SARC	State Average	SARC
Less people served by the regional center live in developmental centers	0.34%	.88%	.32%
Same percent of children live with families	98.1%	98.52%	98.12%
More adults live in home settings*	70.32%	73.65%	71.11%
Less children live in large facilities (more than 6 people)	0	0.12%	0
Less adults live in large facilities (more than 6 people)	2.83%	3.94%	2.8%

<sup>\*</sup> Home settings include: independent living, supported living, Adult Family Home Agency homes, and consumers' family homes.

#### Residential Resource Development:

- ♦ 1 new ILS agencies vendored
- 5 new SLS agencies vendored
- ♦ Expansion of 3 existing ILS/SLS agencies
- ♦ 6 new adult homes (6 or less) vendored

#### Other new supports developed in 2010:

- ♦ 6 Speech Pathologists
- 2 Physical Therapists
- 2 Occupational Therapists
- ♦ 2 Community Integration Training Programs
- **♦ 5 Infant Development Programs**
- **♦ 3 Specialized Therapeutic Services**

#### Other new supports developed in 2009:

- 4 Transportation resources
- ♦ 1 Durable Medical Equipment Company
- ♦ 1 Adult Behavioral Day Center
- ♦ 1 Adaptive Skills Program
- **♦ 3 In-Home Respite Agencies**
- 2 Counseling Services

- ♦ 1 Interpreters
- 1 Individualized Family Training Service

#### **Results of 2010 Performance**

#### **Select Measure Under Development #10**

♦Increase number/percent of adults served by the regional center who are in supported employment.

Some of the new services/supports identified include:

♦ San Andreas Regional Center Staff meets with The Department of Rehabilitation and local area Supported Employment Agency representatives every three months do strategize and develop new resource opportunities.

#### Results of 2010 Performance

#### **Select Measure Under Development #13**

♦Increase access to medical and dental services for people served by the regional center.

Some of the new services/supports identified include:

♦ 2 Dentists

## Results of 2010 Performance cont. <u>Select Measures Under Development #14</u>

- ◆Engage in preventative strategies to decrease the likelihood that people who are served by the regional center become victims of abuse.
- ♦ Consumer Advocates and supervisor co-facilitated: 7 training opportunities for local Law Enforcement Officers and Rape Crisis Center Personnel, 2-10 week courses on boundaries and self protection for people with Developmental Disabilities, 1-9 month course on Sexuality/Sex Ed for women with Developmental Disabilities and 1 training to volunteers on The Sexuality of People with Development Disabilities.
- **♦ Consumer Advocates presented "No Longer Silent, Lets Speak Out About Careprovider/Support Person Abuse" 6 times to a combination of SARC staff and vendors.**
- **♦ Consumer Advocate and staff presented "Healthy Relationships, Sexuality and Stopping Abuse", to vendors three times during the year.**

## 2010 PERFORMANCE CONTRACT

Outcomes	Compliance Measures
1	Unqualified independent audit
2 101	Substantial compliance with DDS fiscal audit
3	Accuracy percent of POS fiscal projections
4	Operates within OPS budget
5	Certified to participate in Waiver
6	Compliance with Vendor Audit Requirements per contract, Article III, Section 10
7	CDER/ESR Currency
8	Intake/assessment and IFSP time lines for consumers 0 - 3 (Measure under development)
9	Intake/assessment time lines for consumers over age 3 and above
10	Individual Program Plan Development (WIC requirements)
11 /	Individual Family Services Plan (IFSP) Development (Title 17 requirements)

### **Results of 2010 Performance**

#### **Select Compliance Measures**

Areas Measured		Current Period
	2009	2010
Accuracy of POS fiscal projections (Projections and actual expenditures are within 10% +/-)	Yes	Yes
Accuracy of Operations Budget projections (Actual expenditures plus late bills don't exceed projections	Yes	Yes
Certified to participate in the Federal Waiver	Yes	Yes
Compliant with Vendor Audit Requirements per contract	Yes	Yes
Client Development Evaluation Report (CDER) and the Early Start Report (ESR) are updated as required	95.13%	*this data has been temporarily suspended during implementation of revised CDER

#### **Results of 2010 Performance**

**Community Input Outcome Accomplishments** 

Community Input from 2009 for 2010 Calendar Year: San Andreas Regional Center shall increase exercise opportunities for Children and Adults.

♦ All new providers were required to include in program design/curriculum opportunities for individuals to participate in exercise and related activities.

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#### **2011 DRAFT Performance Contract**

#### Community Input for 2011?

Provide training for family members addressing how to deal with the agencies involved when client abuse occurs and dealing with the aftermath of emotional impact.

# For further information, or to provide more input, contact:

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#### STATEMENT OF ASSURANCES

This is to assure that San Andreas Regional Center's Year 2011 Performance Contract was developed in accordance with the requirements specified in Welfare and Institutions Code section 4629 and the Department of Developmental Services' (DDS) Year 2011 Performance Contract Guidelines.

The performance contract was developed through a public process which included:

- Providing information, in an understandable form, to the community about regional center services and supports, including budget information and baseline data on services and supports and the regional center operations [WIC 4629 (c)(B)(i)]
- Holding at least one public meeting to solicit input on performance objectives and using focus
  groups or surveys to collect information from the community [WIC 4629 (c)(B)(ii)]
- Providing at least 10 calendar days advance public notice of the date(s) of the public meeting (DDS Guidelines)
- Circulating a draft to the community of the performance contract plan relative to the public policy and compliance outcomes identified in the DDS Performance Contract Guidelines, and any locally developed policy outcomes prior to presenting the contract to the regional center board for action [WIC 4629 (c)(B)(iii)]
- Providing an opportunity for additional public input and consideration of that input at the regional center board meeting prior to board action on the proposed performance contract [WIC 4629 (c)(B)(iii)]

Signature of RC Director:	Jana f. Lyn
Date:	10.21.10