

San Andreas Regional Center

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Performance Report for San Andreas Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at San Andreas Regional Center (SARC) we served about 13,300 consumers. The charts on page 2 tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At SARC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in the following areas -

- A. San Andreas has fewer adults living in large facilities or institutions.
- B. San Andreas has more children living with families.

But, we still need to improve in meeting timelines for both intakes and Individual Program Plans under the Lanterman Act. San Andreas Regional Center is reviewing ways to improve our responsiveness to IPP and intake timelines.

We hope this report helps you learn more about SARC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: www.sarc.org

Or contact San Andreas at **(408) 374 – 9960**

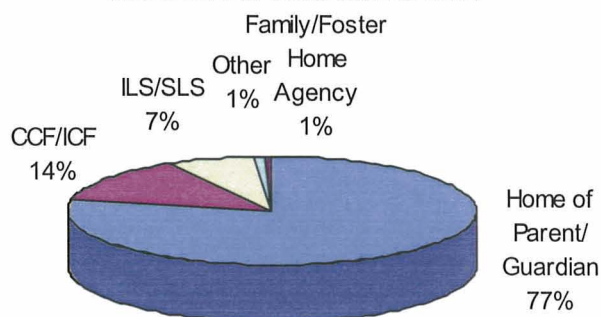
Santi J. Rogers

Director, San Andreas Regional Center

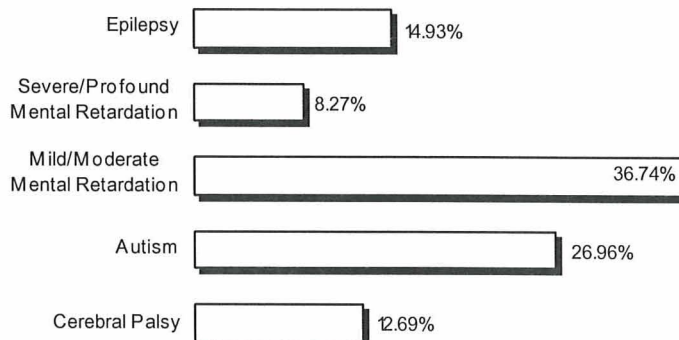
Who uses SARC?

These charts tell you about who SARC consumers are and where they live.

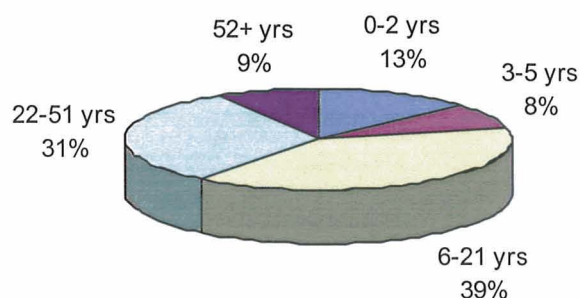
WHERE SARC CONSUMERS LIVE



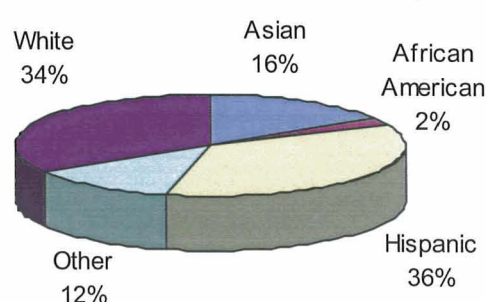
PRIMARY DIAGNOSIS OF SARC CONSUMERS



AGE OF SARC CONSUMERS



ETHNICITY OF SARC CONSUMERS



How well is SARC performing?

This chart tells you about 5 areas where DDS wants each regional center to keep improving.

The first column tells you how SARC was doing at the beginning of 2011. And, the second column shows how SARC was doing at the end of 2011.

To see how SARC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2010		December 2011	
	State Average	SARC	State Average	SARC
Less consumers live in developmental centers	0.83%	0.30%	0.73%	0.24%
More children live with families	98.60%	98.25%	98.71%	98.42%
More adults live in home settings*	73.99%	71.38%	74.81%	72.65%
Less children live in large facilities (more than 6 people)	0.13%	0.02%	0.09%	0.02%
Less adults live in large facilities (more than 6 people)	3.80%	2.63%	3.50%	2.43%

* Home settings include: independent living, supported living, Adult Family Home Agency homes, and consumers' family homes.

Did SARC meet DDS standards?

Read below to see how well SARC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs are updated as required (<i>CDER is the Client Development Evaluation Report with information about the consumer's diagnosis</i>)	94.95%	NA*
Intake/Assessment timelines for consumers age 3 or older met	90.70%	91.10%
IPP (<i>Individual Program Plan</i>) requirements met	99.43%	98.03%
IFSP (<i>Individualized Family Service Plan</i>) requirements met	85.71%	NA**

*Measure temporarily suspended due to implementation of new Early Start Report.

**Measure temporarily suspended pending revision to measurement methodology and availability of associated data.

What about other performance areas?

In the future, we will measure how well we are doing in other areas, including:

- Increasing the number of consumers who work,
- Getting better pay for consumers who work,
- Making sure consumers get medical and dental services, and
- Meeting Intake/Assessment and IFSP timelines for children 0–3.

Want more information?

Want more information?

To see the complete report, go to: www.sarc.org

Or contact Jeffery Darling at (408) 341-3540